PROJECT MANAGEMENT APP

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Phase 7: Integration & External Access

Goal: Connect Salesforce with external tools and systems.

- Set up Named Credentials for secure API authentication.
- Integrate REST APIs to sync data with tools like Jira or Trello.
- Use platform events for real-time updates across systems.
- Enable Change Data Capture for syncing external systems.
- Use Salesforce Connect to access external databases directly.
- Configure Remote Site Settings for secure callouts.
- · Monitor API limits and optimize API usage.
- Set up OAuth for client login through portals.
- Build error-handling mechanisms for integration failures.







