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# **Fees and Charges**

**Service Charge: $25.00** – This fee is assessed to all connect orders to partially offset the cost of installing and connecting electric service. This fee will appear on the first bill rendered.

**Residential Electric Deposit: $150.00** – Residential accounts are required to pay a deposit. Upon termination of service, this deposit is applied to your final bill and the remainder is refunded to the customer.

**Residential Water Deposit: $35.00** – Residential accounts are required to pay a deposit. Upon termination of service, this deposit is applied to your final bill and the remainder is refunded to the customer.

**Commercial Deposit:** – Commercial deposits are two times the highest bill over a 12-month period or two times calculated load if no history is available. The minimum commercial deposit is $500.  The deposit amount required can go up if the customer’s load increases above the current deposit.

**Collection fee: $30.00** – This fee is charged when a customer’s account shows up on the disconnect list.

**Reconnect Fee (Service Crew): $100.00**– This fee is assessed when a customer’s service has been disconnected for non-payment and reconnection is made between the hours of 8:00 a.m. to 4:30 p.m. on normal workdays and a service crew is required. These fees must be paid prior to reconnection of service.

**After-Hours Re-connection fee: $40.00** – This fee is assessed when a customer’s service has been disconnected for non-payment and reconnection is made on a weekend or observed holiday, or outside the hours of 8:00 a.m. to 4:30 p.m. on normal workdays and a service crew is not required. These fees must be paid prior to reconnection of service.

**After** **Hours** **Reconnect Fee (Service Crew): $200.00**– This fee is assessed when a customer’s service has been disconnected for non-payment and reconnection is made on a weekend or observed holiday, or outside the hours of 8:00 a.m. to 4:30 p.m. on normal workdays and a service crew is required. These fees must be paid prior to reconnection of service.

**Returned Check fee: $40.00** – This fee is charged for any check that is returned.

**Meter Tampering fee: $100.00** – This fee will be charged anytime a customer’s meter shows signs of tampering.

**Unauthorized** **Cut Seal Fee: $100.00**– This fee is assessed if the seal on a customer’s meter has been cut, damaged or removed without proper authorization by Starkville Electric Department.

**Electric Meter Test fee: $55.00** – This fee will be charged when Starkville Electric personnel are asked to test a meter and it is found to be working properly.

**Meter Re-read fee: $5.00** – This fee will be required when a customer requests their meter be re-read and it is found to have been read correctly.