**ZOMATO CUSTOMER REVIEW PREDICTION**

**A Industrial/Practical Training project report**

Submitted to the Faculty of Engineering of

**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY KAKINADA,**

**KAKINADA**

In partial fulfillment of the requirements for the award of the Degree of

**BACHELOR OF TECHNOLOGY**

In

**COMPUTER SCIENCE AND ENGINEERING**

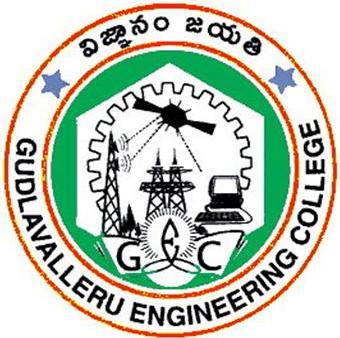
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**DEPARTMENT OF COMPUTER SCIENCE AND ENGINEERING**

**GUDLAVALLERUENGINEERINGCOLLEGE**

**(An Autonomous Institute with Permanent Affiliation to JNTUK, Kakinada)**

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**2019-2020**

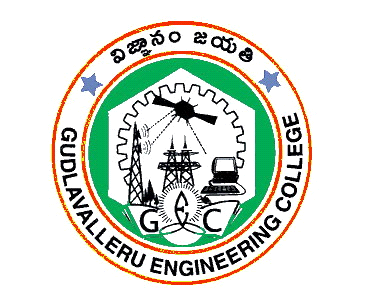
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**certificate**

This is to certify that the Industrial/Practical Training project Report entitled **“ZOMATO CUSTOMER REVIEW PREDICTION”** is a bonafide record of work carried out by **A.B.S.ARAVIND, D.LAVANYA, B.NAGARJUNA, CH.VINAY** in partial fulfillment of the requirements for the award of the degree of **Bachelor of Technology** in **Computer Science and Engineering of Jawaharlal Nehru Technological University Kakinada**, **Kakinada** during the academic year 2019-2020.

**SK.SALMA BEGUM**

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**INTERNSHIP REPORT APPROVAL FORM**

May 24, 2019

With immense pleasure, this is to approve that the students of Gudlavalleru Engineering College i.e,

**BAJE SRI ARAVIND AKULA(16481A0505),**

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**VINAY CHAKKA(16481A0527)**

Successfully completed their Project and Project Report on **“ZOMATO REVIEW PREDICTION”** under our guidance.

We are highly impressed with the work that they have done and commend them on their quick grasping skills. They have shown good intent to learn and have put the knowledge gained into application in the from of this project. We appreciate the hard work and commitment shown by them.

We, hereby approve that this document is completely checked and accepted by SmartBridge Technical Team. It’s been an absolute pleasure to educate and mentor these students. We hope that this document will also serve as a Letter of Recommendation, to whomsover applied.

We wish them success in all future endeavors and a great career ahead.

**Akshay kumar Kothuri**

AI and IOT Developer

**ACKNOWLEDGEMENT**

The satisfaction that accompanies the successful completion of any task would be incomplete without the mention of people who made it possible and whose constant guidance and encouragements crown all the efforts with success.

We feel elated to express our floral gratitude and sincere thanks to **Dr.S.Narayana**, Head of the Department, Computer Science and Engineering for his encouragements all the way during analysis of the project. His annotations, insinuations and criticisms are the key behind the successful completion of the project work.

We would like to take this opportunity to thank our beloved principal **Dr.P.Ravindra Babu**for providing a great support for us in completing our project and giving us the opportunity for doing project.

We would like to take this opportunity to thank Smart Bridge Educational Services PVT Ltd. for providing this training program and support for us in completing our project.

Our Special thanks to the faculty of our department and programmers of our computer lab. Finally, we thank our family members, non-teaching staff, attendants and our friends, who had directly or indirectly helped and supported us in completing our project in time.

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**ABSTRACT**

In today’s digital world, food app like Zomato **is** widely used because itprovidesplatformfor  people to share their opinion about the restaurants and cafes they have visited. This research paper includes analysis of client ratings and reviews in  Zomato utilizing content mining. Utilizing content mining, break down the content audits/reviews from the client with a specific end goal to create  productive result and legit surveys. Gathering surveys dataset and handling it to check the reliability of the rating given and audit composed by client. Ascertaining reliability of the eatery subsequent to dissecting the surveys as indicated by the administration gave and cost estimation. All through this procedure look at the client audit  premise on their content setting and it demonstrates that how they feel about their visit to that place.

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