
Resume

NAME :K.SWETHA
DEGREE : B.E (Computer Science Engineering)
E-MAIL :eswarimahi00@gmail.com

Career Objective:

To seek a challenging position in an organization, where I am able to explore my potentials, add to my learning curve, as well as contribute effectively and efficiently to achieve organisational smart goals.

Educational Profile

QUALIFICATION	NAME OF THE INSTITUTION	BOARD OF STUDY	YEAR OF PASSING	MARKS (%) / CGPA
B.E/CSE	Jaya Engineering College	Anna University , Chennai	2019	6.9
XII	T. S. T rajah girls mat hr sec school	State Board (chennai)	2015	70
X	T. S. T rajah girls mat hr sec school	State Board (chennai)	2013	85

WORK EXPERIENCE

COMPANY : Accenture Private Limited

DEAL NAME : Kaiser Permanente

DOMAIN : Networking

JOINED DATE : 31 January 2020

EXPERIENCE : 2 year

ROLE : Processing associate(trouble shoot issues raised by the client)

RESPONSIBILITY :

- Real time ticket entry by utilizing, monitoring and managing our

service desk systems.

- Ordering of computer supplies and keeping of inventory.
- Second level support on tickets escalated from the service desk staff regarding IT issues and requests including, but not limited too.

Software Exposure

- Operating Systems : windows XP, Windows7, Windows8.1, Windows10,Ubuntu
- Application Software : MS Office(word, excel, PowerPoint)

CO-CURRICULAR ACTIVITIES:

- ✓ Demonstrated about open source tools under API in JAYA FOSS Club.

EXTRA-CURRICULAR ACTIVITIES:

- Won prizes in athletics in school days
- Taken the responsibility of SPL during 9th and 10th classes

STRENGTHS:

- **B.E (Computer Science Engineering)** professional possessing sound knowledge in Web concepts.
- Ability to adopt well, perform and excel in demanding work environments.
- Effective communication, interpersonal & coordination skills.
- Never-ending desire to learn more.
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HOBBIES

- Surfing Internet, pencil shading ,watching t .v, spending quality time with family.

COURSES

- Done 1 week implant training in embedded system in barola technology and attended workshops networking in microsoft technology

PERSONAL DETAILS

Email : eswarimahi00@gmail.com
CONTACT NO : +91 9884543177, +91 6381185486
DATE OF BIRTH : 03-09-1998
AGE : 21
GENDER : female
FATHER'S NAME : P. Karthikeyan
MOTHER'S NAME : K. Maheswari
MOTHER TONGUE : tamil
NATIONALITY : Indian
RELIGION : Hindu
LANGUAGES KNOWN
 Read : English,Tamil
 Write : English, Tamil
 Speak : English,Tamil

I **K.SWETHA**, hereby confirm that the information given above is true to the best of my knowledge and belief.

Place: Chennai
Date:

Signature: