

Waiver for Search – Adult or Offensive-Upsetting Material

Please be advised that it is possible that your specific requirements for providing services to the Search team may at times require you to access, download or otherwise view pornographic or other offensive or upsetting material that is normally prohibited by TELUS International AI Inc.'s Electronic Communications Policy. For example, pop ups with adult material/images or offensive content may appear from time to time on your screen when you browse the internet and look at different websites.

TELUS International AI Inc. understands that this is within the scope of the services you provide to TELUS International AI Inc.. To the extent your access to otherwise prohibited pornographic, sexually-prohibited, or o t h e r offensive or upsetting materials is directly related to your job duties you will be permitted to have qualified access to these otherwise prohibited content and material.

Certain projects, however, may require exposure to adult material or other offensive or upsetting content. Should you become an Internet Assessor, you will be given the option as to whether you wish to have exposure to such material. If you choose to opt-out from these types of projects, then you will not be exposed to such material and you will not have to work on any tasks that are related to such content. In addition, you will not be disqualified from being considered for future search projects. However, although you may opt-out from these types of projects, it is still possible that you will be exposed to adult or other offensive or upsetting material. TELUS International AI Inc., for example, cannot prevent pop ups with adult material/images from appearing from time to time on your screen when you browse the internet and look at different websites. TELUS International AI Inc. disclaims all responsibility for such events occurring and any such exposure you may have to adult or o t h e r offensive or upsetting material.

If you choose to work on projects involving Upsetting-Offensive Content, please abide by the following:

The Internet contains a wide variety of content, including content that many users find offensive or upsetting. Additionally, users of all ages, genders, races, and religions use the Internet to understand the world and others' points of view. Users may issue queries on sensitive topics to understand why people believe, say, or do upsetting or offensive things. Search engines exist to allow users to find the information they are seeking.

Working on upsetting-offensive content requires you to flag all web results that contain upsetting or offensive content from the perspective of users in your locale, even if the result satisfies the user intent. As a general rule of thumb, Upsetting-Offensive results contain content that is so upsetting or offensive to a reasonable person that it should only be shown if the query is explicitly seeking this type of content.

Upsetting-Offensive content typically includes the following:

Content that promotes hate or violence against a group of people based on criteria including (but not limited to):

- Race or ethnicity, religion, gender, gender identity, nationality or citizenship, disability, age, sexual orientation, military or veteran status
- Content with racial, ethnic, or any other slurs against someone's status, including those identified in the preceding bullet
- Content with extremely offensive words
- Graphic violence, including animal cruelty or child abuse
- Explicit how-to information about harmful activities (e.g., how-to's on human trafficking, bomb-making or violent assault)
- Other types of content that reasonable users in your locale would find extremely upsetting or offensive

the content is Upsetting-Offensive based on the purpose, type, and/or presentation of the content on the page — not because the topic itself is sensitive or potentially upsetting.

Conditions applicable to qualified access to adult or offensive-upsetting material:

Qualified access to otherwise prohibited content and material requires that you do not share, display, distribute or otherwise publish or draw attention to these materials with other persons or TELUS International AI Inc. independent contractors, except as related to your provision of your services to TELUS International AI Inc..

Please note that your qualified access to sexually explicit or otherwise offensive materials does not permit you to knowingly or willfully violate any law with respect to pornography or child pornography or otherwise, or any other company policy not specifically addressed by this notice or harass any other persons or TELUS International AI Inc. independent contractors.

By accepting the terms outlined above in this waiver, you agree that you have read and understand the above and are willing to abide by these terms. You also agree that you will not hold TELUS International AI Inc. responsible for any material, offensive, explicit or otherwise, that you may come in contact with.