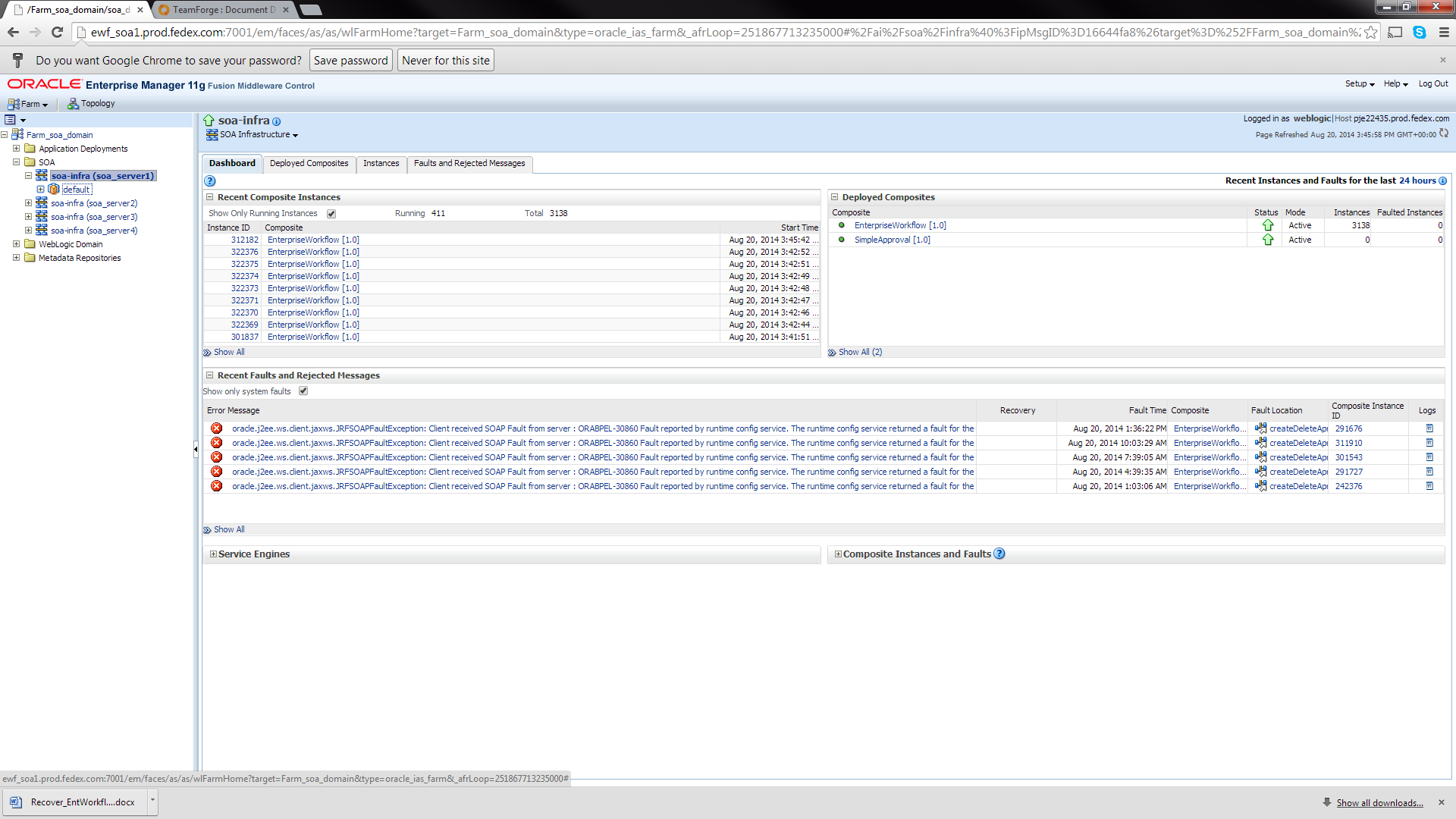
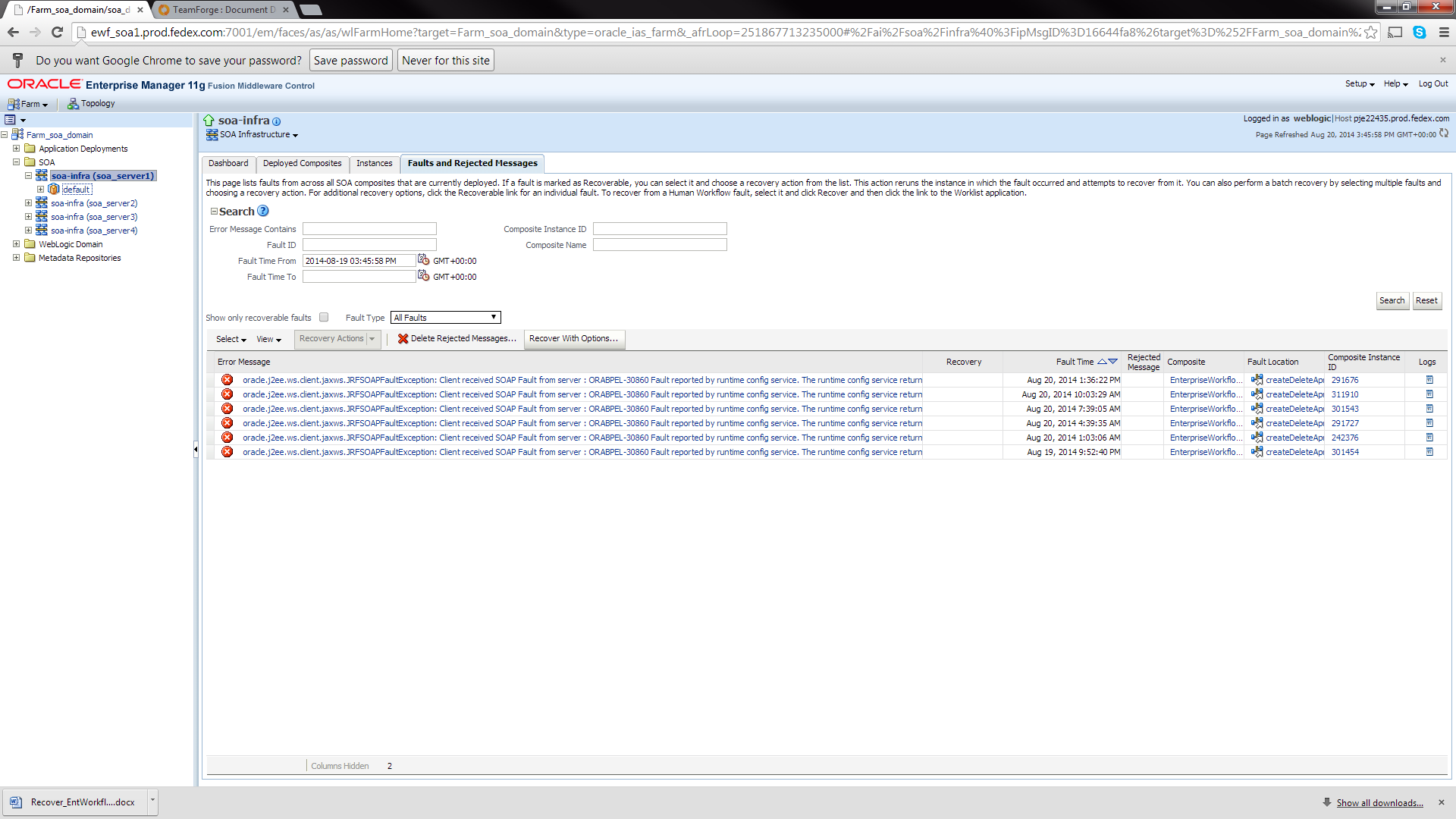
**Recovering Enterprise Workflow Faults**

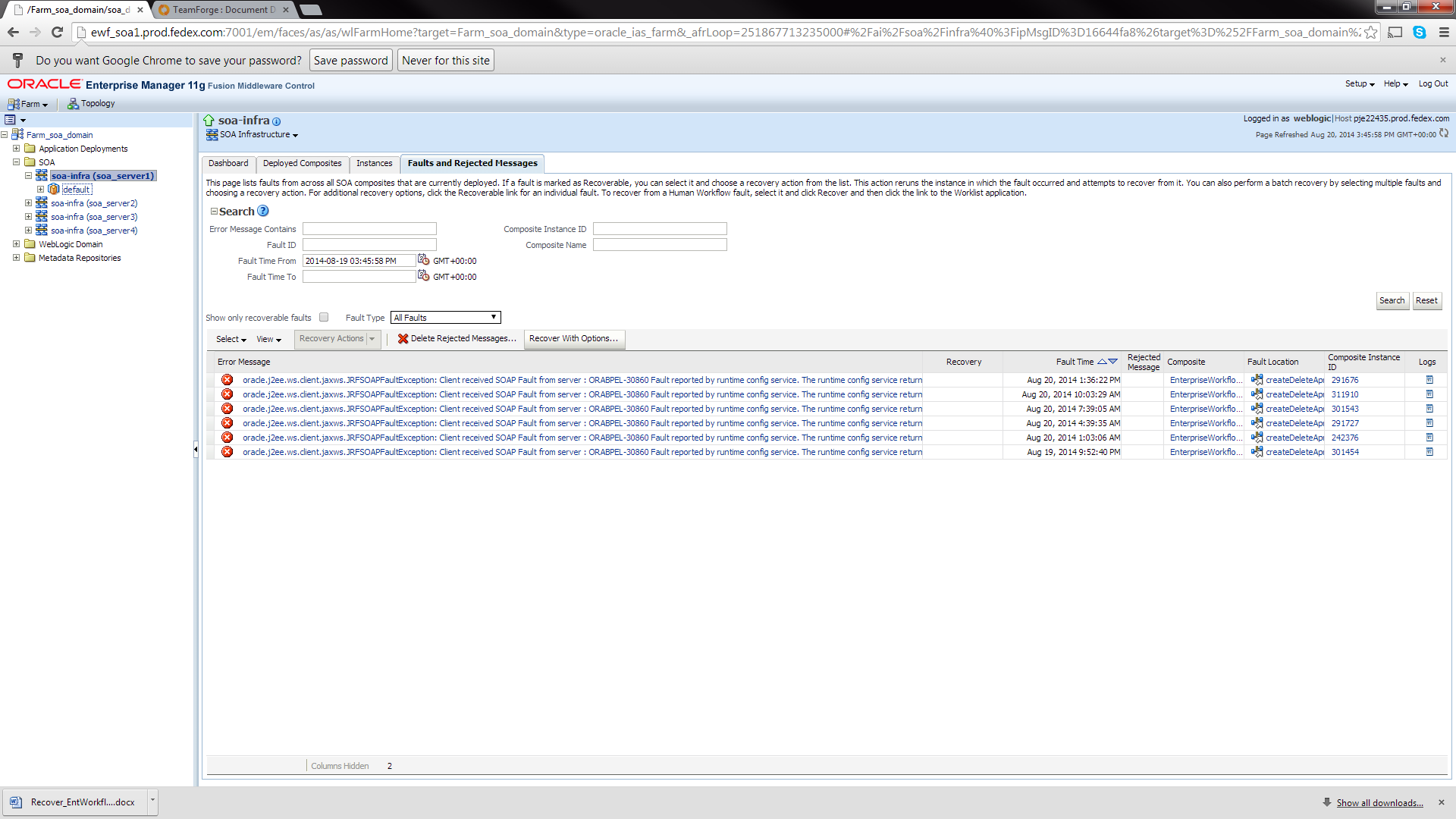
1. **Login to Enterprise Workflow EM Console [using Google Chrome]:**
   1. **Production**
      1. [**http://ewf\_soa1.prod.fedex.com:7001/em**](http://ewf_soa1.prod.fedex.com:7001/em)
      2. **User Name: weblogic**
      3. **Password: EwfSoaBpmDF1**
   2. **Test**
      1. [**http://ewfdevt1.ute.fedex.com:7001/em**](http://ewfdevt1.ute.fedex.com:7001/em)
      2. **User Name: weblogic**
      3. **Password: EwfSoaBpmL3**
   3. **Dev**
      1. [**http://ewfdev1.ute.fedex.com:7001/em**](http://ewfdev1.ute.fedex.com:7001/em)
      2. **User Name: weblogic**
      3. **Password: welcome1**
2. **Recover multiple Workflows on the same server.** 
   1. **From the second level of the SOA tree select the soa-infra (soa\_server)**



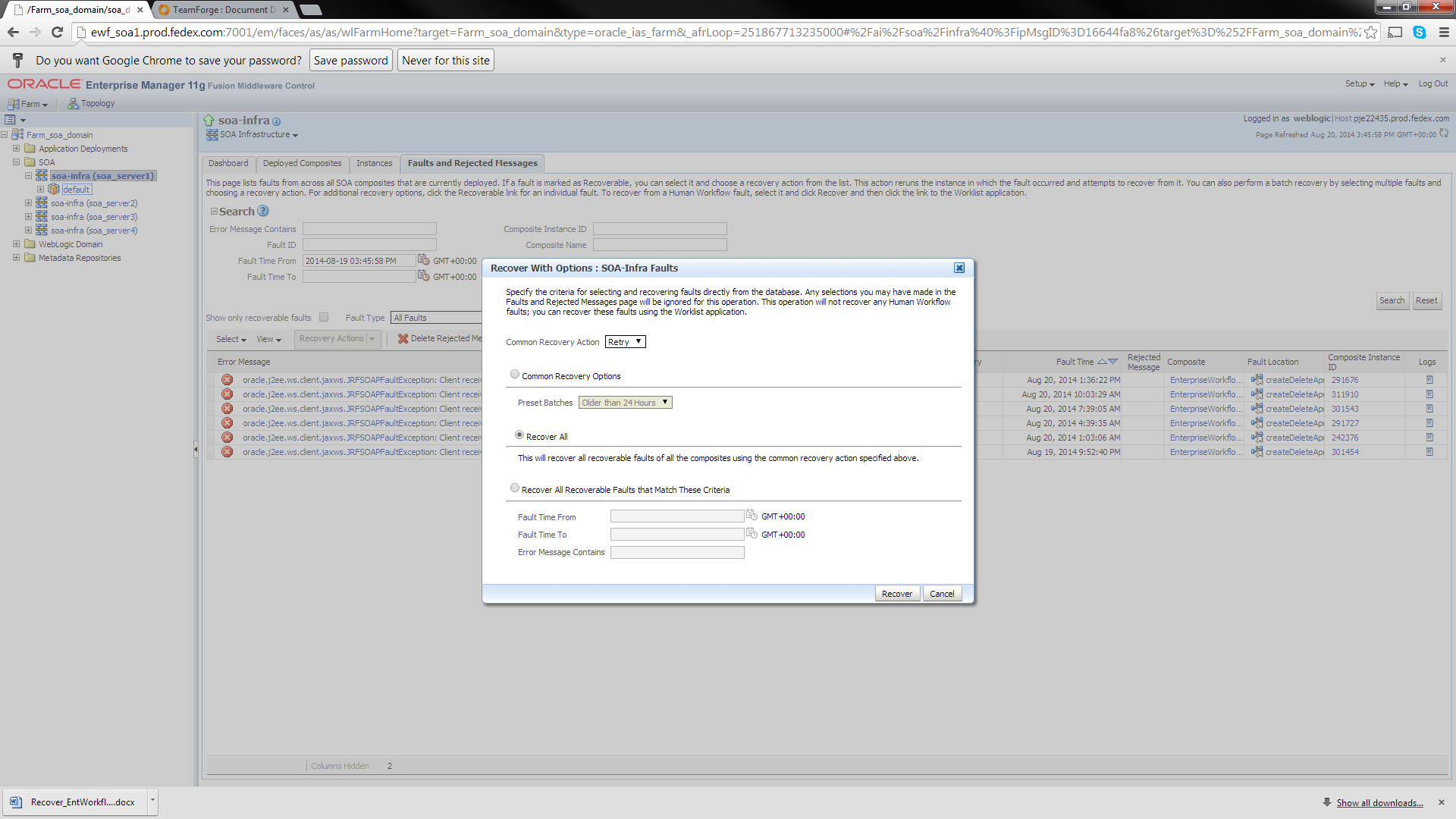
* 1. **Select the tab Faults and Rejected Messages**



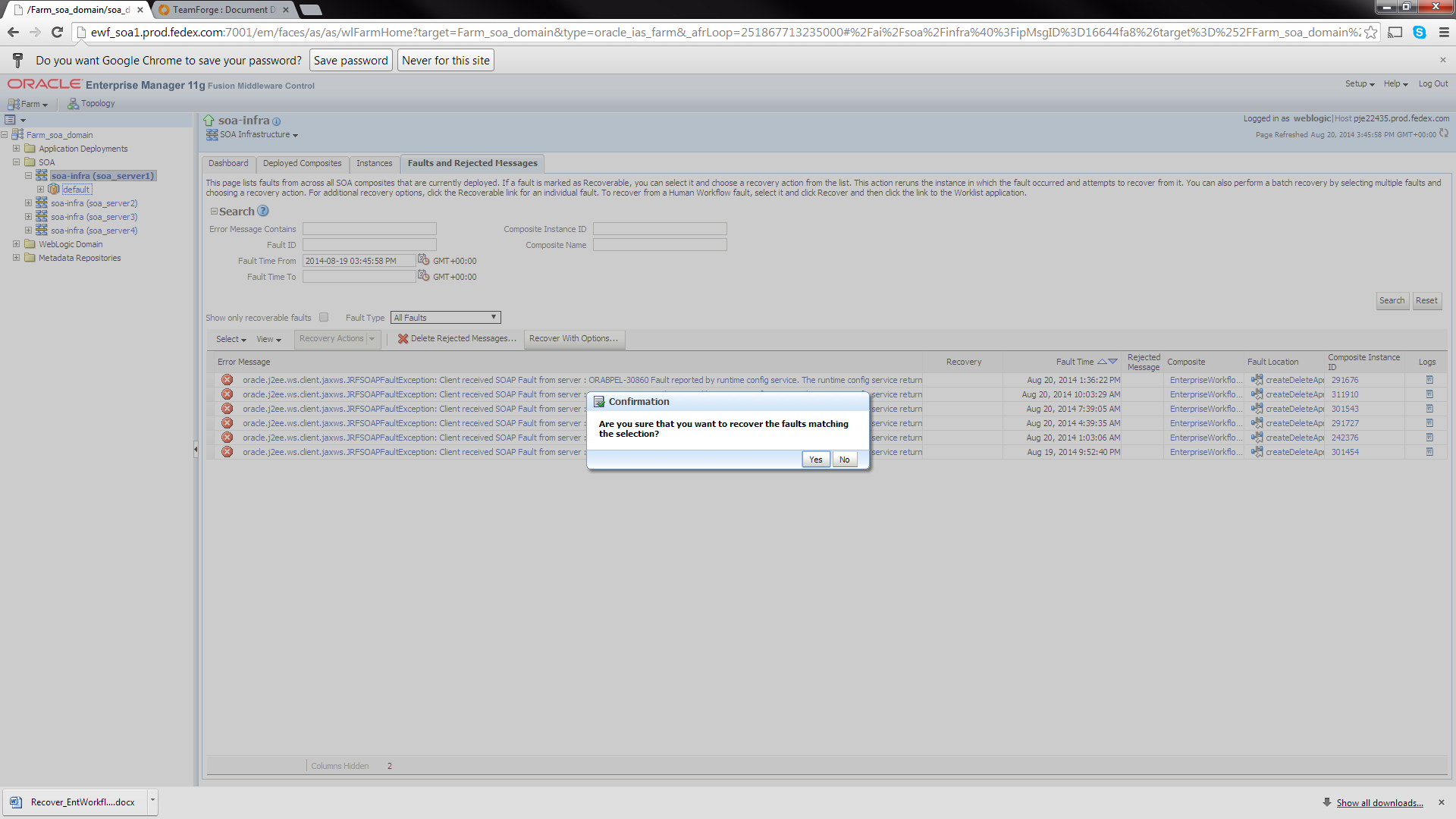
* 1. **Select Recover With Options button**



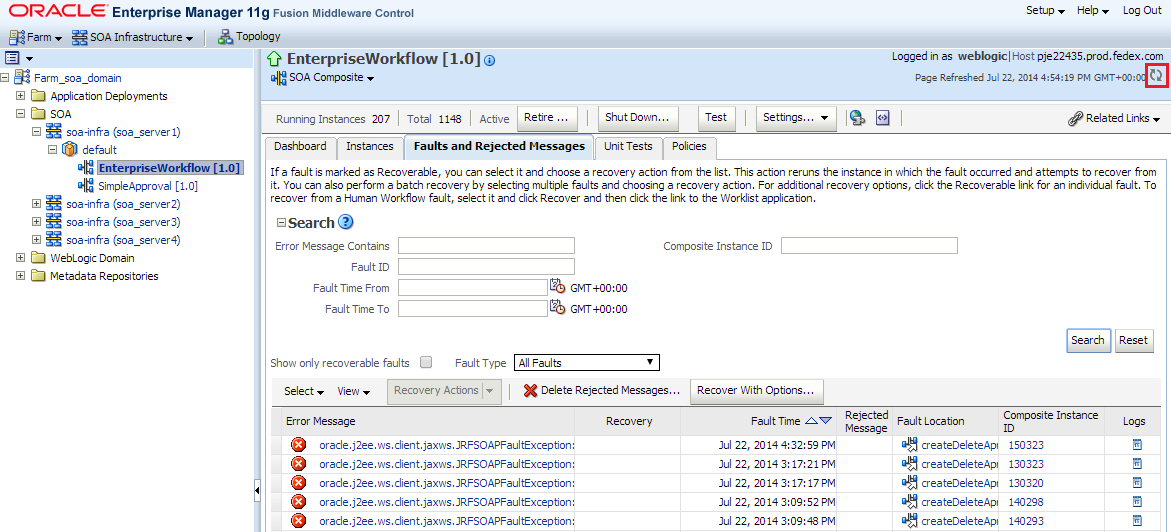
* 1. **Pop up with options will be displayed. First section leave as Retry, second section change to Recover All radio and no other changes are needed. Click Recover.**



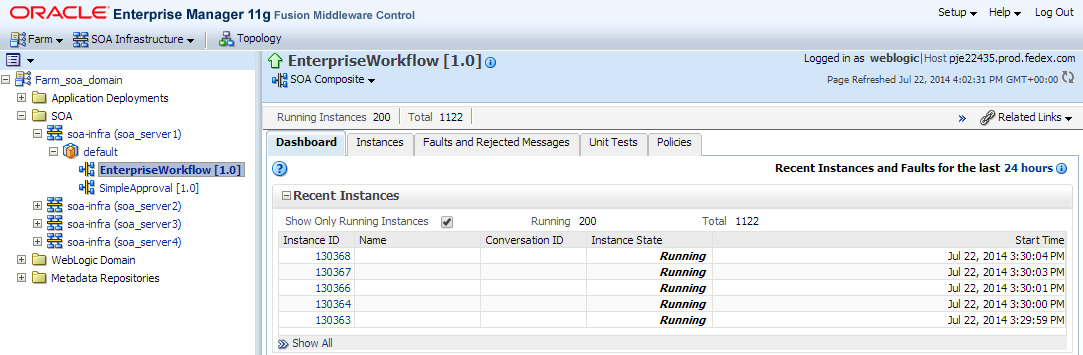
* 1. **Confirmation: Are you sure that you want to recover the faults matching the selection? Click Yes.**



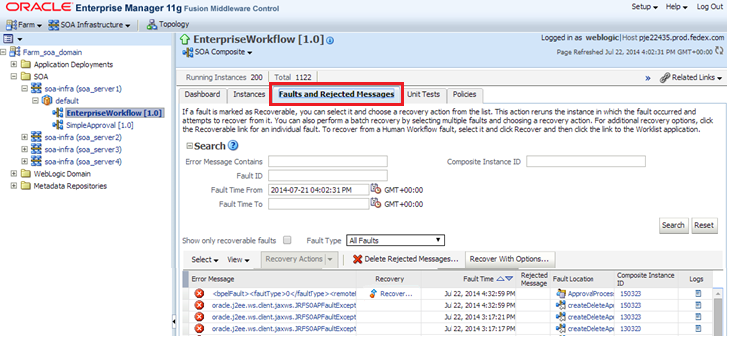
* 1. **Click Refresh icon and we should not see the recovered row:**

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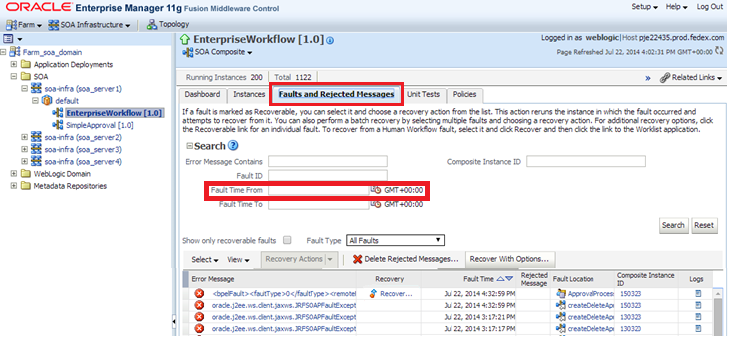
1. **Recover single Workflow on the server** 
   1. **Expand SOA tree and select the latest EnterpriseWorkflow version from any of the four SOA Servers:**



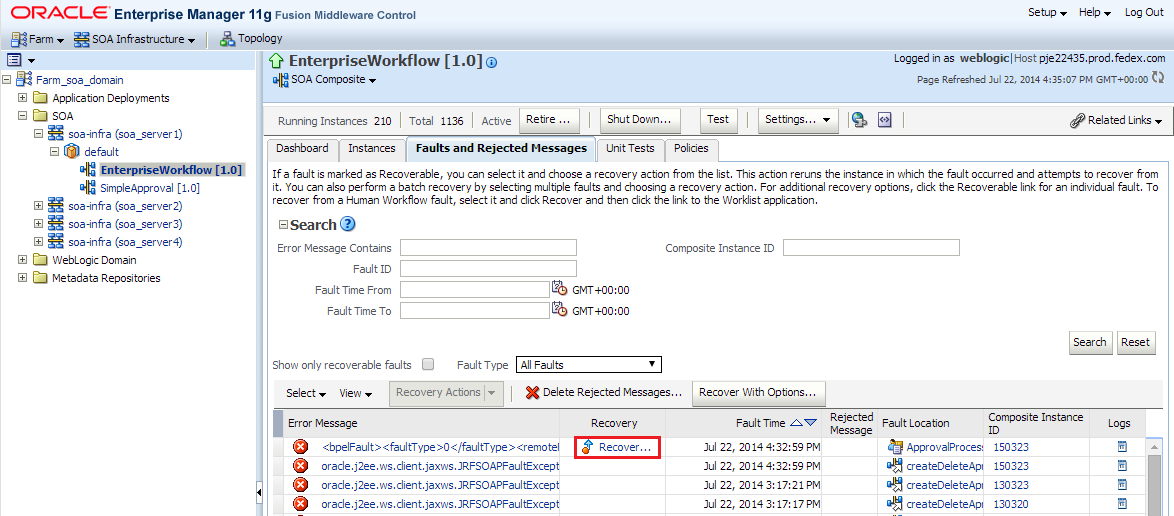
* 1. **Go to [Faults and Rejected Messages] tab:**



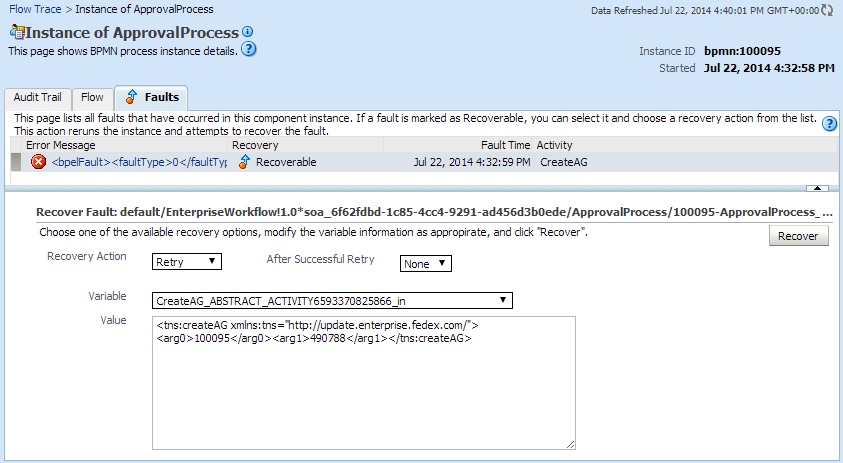
* 1. **Remove [Fault Time From] and Search**



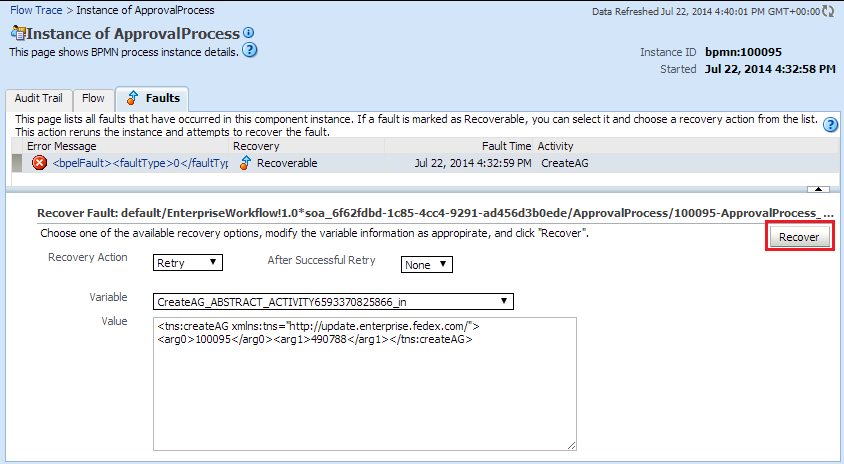
* 1. **If there are any Workflows need recovery click on [Recover…] link:**



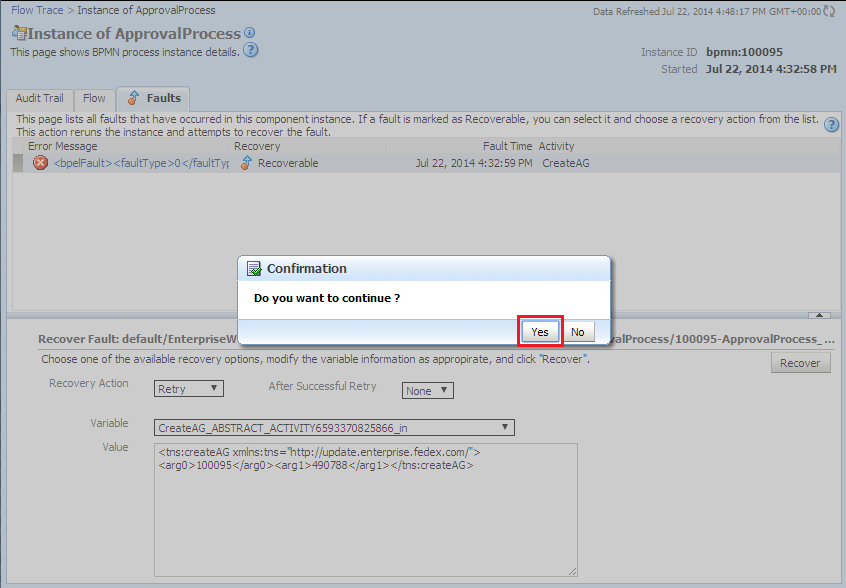
* 1. **Above step opens a popup with recovery details [if required enable popup]:**



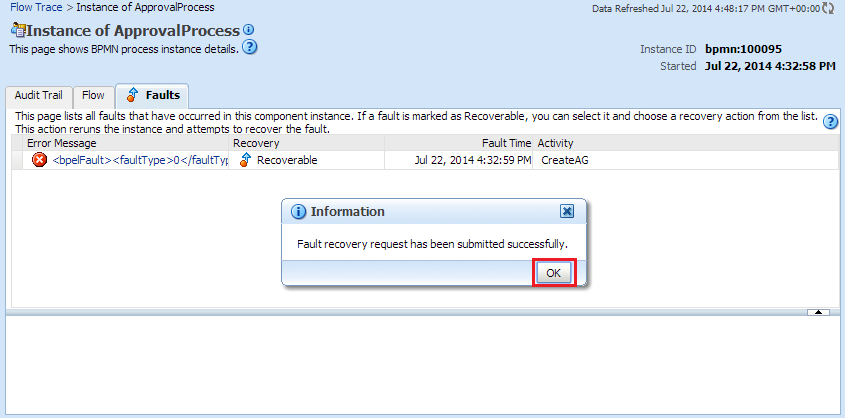
* 1. **Click Recover button:**



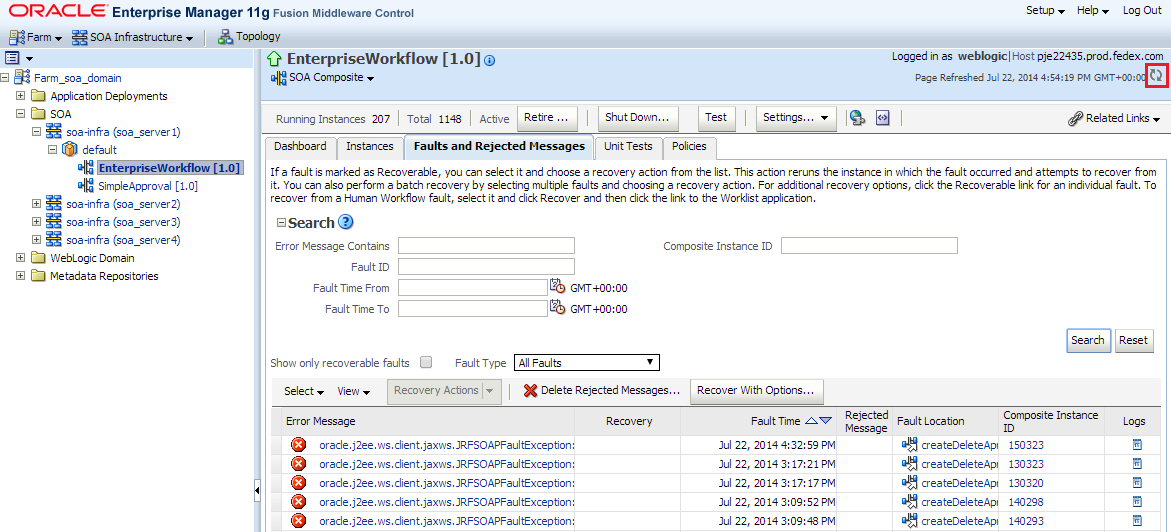
* 1. **Above step opens a Confirmation window click [Yes] button:**



* 1. **Click [Ok] button and close the popup:**



* 1. **Click Refresh icon and we should not see the recovered row:**

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