

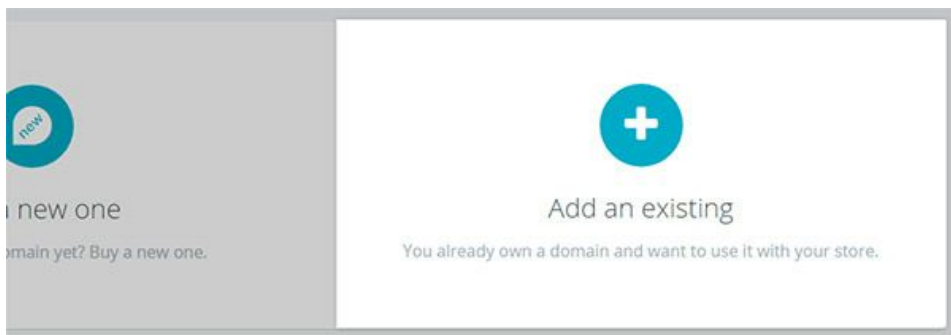
Changing Your Store's Domain

All Bigcommerce stores are initially created as a subdomain of the .mybigcommerce.com domain, or website address. Use the following instructions to update your store's domain to any one of the following:

- A custom domain you have already registered (e.g. mydomain.com)
- A subdomain of a domain you have already registered (e.g. shop.mydomain.com)
- Another .mybigcommerce.com domain that is not already in use by another store

1. Go to **Settings** › **Server Settings** › **Domain Name**.

2. Click **Add an existing**.



3. Enter your domain name in the field labeled **http://**. This field accepts both top-level domains (e.g. mydomain.com), and subdomains (e.g. shop.mydomain.com).

Top-Level Domain Example:

Choose a domain name you would like to transfer

http:// mydomain.com


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Subdomain Example:

Choose a domain name you would like to transfer

http:// shop.mydomain.com

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 You can also change your domain from one .mybigcommerce.com domain to another.mybigcommerce.com domain provided that the one you are attempting to switch to is not already in use by another Bigcommerce store.

4. Click **Next**.

Woohoo! Just two quick steps and you'll be set up!

Step 1

⌚ 5 mins

Update your nameservers

To use your existing domain name for your Bigcommerce store, log into your Domain Registrar (e.g. GoDaddy) and point the nameservers to Bigcommerce's nameservers.

Here's a [support article](#) we wrote up earlier to help you out.

Step 2

⌚ 10 mins

Configure your email

We strongly recommend using a hosted email solution, which will let you host email for accounts on your domain. These solutions also have advanced features such as spam protection and email filtering. To use a hosted email solution, you will need to point your [MX records](#) from Bigcommerce to the email host.

A confirmation page with additional steps for completing your domain update will display.

- **Update your nameservers** — If you have already updated your domain to point to your Bigcommerce store, you can ignore this step. Otherwise, see [Pointing Your Domain](#) for instructions on completing the domain change process.
- **Configure your email** — All Bigcommerce plans include free email forwarding, however, we strongly recommend using a hosted email solution. See [Email & MX Records](#) for more information.

DOMAIN ALREADY IN USE MESSAGE

If you receive the error "**This domain is already associated with another store**" the domain you entered has either already been applied to your store or is in use by another Bigcommerce store.

To check if the domain has already been applied to your store, return to your control panel, refresh the page, then click the View Store icon in the upper right of the screen to check the domain listed in the address bar.