(School of Information Technology & Engineering)

PROJECT REPORT

SWE1012- E GOVERNANCE

SLOT: C2

REVIEW 3

SUBMITTED BY

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INTRODUCTION :

The internet revolution has allowed rapid exchange of communication through email. However, the internet has not reached most of the rural India and other remote areas. To bridge this digital divide, and to bring the benefit of the revolutionary internet technology to people living in these areas, Department of Posts has introducede-post. The e-post was initially launched in 5 States on experimental basis. In the wake of the experience gained, a tie up has been established with National Informatics Centre (NIC) who have developed the software, and the service is being launched on national basis.

E-post is a service under which printed or even handwritten messages of customers are scanned and transmitted as email through internet. At thedestination offices, these messages are printed, enveloped and delivered through postmen like other letters at the postal addresses. For this purpose, epostcentres have been set up in the Post Offices, covering all the districts and major towns. These epostcentres are equipped with internet connection, computers, printers and other necessary equipment. However, epost service is not limited to the epostcentres. It can be availed of from any Post Office. Irrespective of whether a customer is in a metropolis or in a remote village, he can send and receive epost messages.

The messages booked at Post Offices which are not the epostcentres, are sent to epostcentres for scanning and dispatch. Similarly, messages received at epostcentres for areas beyond their delivery jurisdiction are printed and sent to concerned Post Offices for delivery.

Besides availing epost service through Post Offices, it can also be accessed from customer's home or office if he has a computer and internet access. The customer has to register as a user, and can access the service once his account gets charged by making payment at any ePost Centre .Text, Scan,PDF messages can be sent in this mode. The epost messages would be printed on A4 (8.27" x 11.69") size paper. Therefore, the message booked should be in sheets of no more than A4 size. However, there is no limit on the number of pages that can be sent. epost messages are treated on par with the unregistered letters under the Indian PostOffice

ABSTRACT:

The Indian Postal Service, with 155,333 post office, is the most widely distributes system in the world. The global economic and financial crisis has further deteriorated the conditions in mail markets, with postal operators losing up to 20percent of their mail traffic during this two year economic downturn, and forecasting losses of 30 percent over the next decade that could leave the industry with large capacities. India post provides accessible and affordable service to the people of India through its unparalleled network of post offices. Mails, POSB PLI, and parcel are the mainstay of post offices with several new services like money transfer. EMO anddistribution

of mutual funds taken successfully in the last decade. The alternate delivery channels planned for service delivery are ATM's. Internet, Phone, SMS and Mobile banking

FEATURES:

- It is the largest post office system in theworld.

- Door to doorservice.

- Vast network with more than 155,333 postoffices.

- During 2009-10, 2920 post offices werecomputerized

- computer hardware was upgraded in 92 postoffices

- 500 post offices were modernized under ProjectArrow

- 1304 Post Offices have been networked through leased lines so far withthe National Data Centre

- 5170 Post Offices have been networked through broadband.

SERVICES OFFERED
1.Mailservice

- Letter

- Inland LetterCard

- PostCard

- Book Packet

- Registered Newspaper

- Blind LiteraturePacket

These are the product which can be sent through India post service.
2.PremiumService

- **Speed Post :** Provides time-bound, express delivery ofletters

- **Business Post:** Total mailing solutions, business processing made easy, business post centers, mail room service & special deliveryservices.

- **Express Parcel Post:** Door to door service, money back guarantee, c ashon delivery & creditfacilities

- **Media Post:** Door to door service, money back guarantee, cash on delivery& creditfacilities

- **Greeting Post:** A new range of delightful greeting cards for the dearones.
- **Logistics Post:** B2B express distributionservice.

3:FINANCIAL SERVICES:

- ➢ Post office savingsscheme
- ➢ Post office savingsaccount
- ➢ 5-yr post office recurring depositaccount
- ➢ Post office time depositaccount
- ➢ Post office monthly incomeaccount
- ➢ Senior citizen savings scheme&
- ➢ 15-yr public provident fundaccount

4.RETAILSERVICES:

- ➢ Telephone revenuecollection
- ➢ e-Ticketing for Road Transport Corporations andAirlines
- ➢ Sale of UPSC forms, University applications,etc
- ➢ Sale of Passport applicationforms
- ➢ Sale of Gold Coins, ForexServices
- ➢ Sale of SIM and rechargecoupons
- ➢ Sale of India Telephonecards
- ➢ e-Ticketing of Railwaytickets

ADVANTAGES:

1) The postage is low. Compared with other shipping method like EMS, DHL, UPS, Fedex, TNT etc., the international parcel services have absolute price advantage. The postage may be half less than by expressservice.

2)Simplicity. It is convenient to deliver goods by post service. And there is no first weight and additional weight for post to calculate the shippingfee.

3) Globalization. Products can be delivered to clients almost any country orregion. The post service can reach to anywhere with postoffice.

4) Except for some prohibited goods, all the small products can be delivered bypost.

DISADVANTAGES:

1) It is slow for the information to be displayed and be tracked online. Andalways the exact location of the goods could beunknown.

2) There is always a delay for post to deliver the goods. If the customer is lucky, he can get the goods in 5-7 day. But usually it takes 15- 30 days to get the package. For some remote countries and regions, it even gets longer.

3) Sometimes, the package may be returned or missing during transit. And thepost company do not compensate forloss.

SWOT Analysis for POSTAL SERVICES:

The SWOT analysis on Indian Postal Services and on its working process is as follows:

Strength:

- ❖ StrongNetwork
- ❖ CostEffective
- ❖ Security / Safety with respect todeposits
- ❖ EfficientManpower
- ❖ More products in comparison toSBI

- ❖ More branches, morefacilities

- ❖ More employees and Moreservices.

Weakness:

- Unchanged working culture
- Lack of feedback in communicationprocess
- No Job Rotation
- Job Stress amongemployees
- Lower rate of interest on deposits as compare tocompetitors
- Noadvertisements

- Not provide loan toconsumers

- Unchanged working culture

- Lower rate of interest ondeposits.

Opportunity:
- Increasing number ofcustomer
- Inflationarymarket
- TechnologicalAdvancement

Threat:
- CustomerDissatisfaction
- Increasing market share ofcompetitors.

COMPETITORS' STRATEGY TO INCREASE THE MARKETSHARE:

- The competitors of Indian Postal Services are attracting the customers by a number of ways. The following are the remarkable signs that leave their print in the heart of customers while visiting the private sector banks / insurance companies, couriercompanies:

1. At the entrance of the office, one security person wishes warmly and pulls the door for you. (First impression is the lastimpression).

2. Gesture and posture of the employees and their appearance makes the environmentpleasant.

3. Timeeffectiveness.

4. Effective working culture that helps employees to be moreproductive.

5. Interconnection among small companies (for example a courier company with limited network, makes a tie-up with another company and drops the mails to the desired destination.).

6. Provides higher rate of interest ondeposits.

FUNCTIONAL COMPONENTS OF THE E-POST OFFICE

Users of the system : Customer is the user of the system.Anadminstrator of the website is the super user. When the user types in the URL of the website, a Welcome page is shown which has a menu on the left hand side, a banner at the top and any related links to other sites. This site contains an online catalog for the user. User has to login to Welcome Page before ordering anything. Login functionality should check the authenticity of the user from thedatabase.

Menu should contain following screens
- **RegistrationScreen**
If the user is not registered, then registration screen should be available

- **Stamps and Bulk StampsOrder**

This screen will show all the types of Stamps with their values and minimum quantity that should be ordered. If possible, provide the image of each of the stamp types. On selecting any one of the Stamp type, user is shown the columns for the quantity to beentered.

After entering the quantity, price is automatically set by the system based on the product price data. On adding to catalogue, kindly check the inventory and take appropriate action.

- **LetterOrder**

This Screen will show different types of letter which can be ordered online. Provide an image for each type of letter. On selecting any one of the Letter type, user is shown the columns for the quantity to be entered. After entering the quantity, price is automatically set by the system based on the product pricedata.

On adding to catalogue, kindly check the inventory and take appropriate action.

- **CatalogInformation**

This screen contains the information about the orders for the user.

It gives total value of the order together with individual items ordered.

On ordering, the validation about users credit is made. Credit information can be kept in the database for the sake of simplicity. Once the order is accepted, inventory is updated and shipment entry is made in the database. Once the shipment is done, shipment status is updated.

- **Terms and Conditions** – A Brief text on the website explaining terms and conditions and printable copy ofit.

- **Contact Information** – Contact information regarding the office addresses with phones and faxes are provided on thisscreen

OBJECTIVES

The key objectives of the India Post 2012 project are:

- Modernization and computerization of all Post offices in the country including Branch Post offices in rural areas, mail offices and administrativeand otheroffices;

- Development of scalable, integrated and modular software covering all operations of the Department of Posts such as Mail Operations, PostalBanking, Insurance, Finance andHR;

- Establishment of required IT Infrastructure including Data centre, Wide Area Network (WAN) based networking of the departmental post offices; and

- Deployment of Rural Information Communication Technology (Rural ICT) infrastructure in all ~1,30,000 Rural PostOffices.

Project will attain the following objectives:

- Providing e-services to the citizens in efficient manner at affordable cost with greater Accountability &Productivity

- Maximizing revenue from various services andproducts

- Enhancing customer satisfaction through provision of - need-based products and services, the improvement of service quality, speed of delivery andreliability

- Ability to promote, provide its services in a user friendly, competitive manner in attractiveenvironment

- Consolidate current IT Infrastructure, migrate to an efficient, reliable, user friendly ITSystem

- Planning & Setting up pan India network which supports planned IT Systems, flexible to supportApplications

- Existing Application study, consolidation & migration ifnecessary

- Optimal Resource utilization and leveraging strengths of extensive retail network

- IntroductionofCommercialAccountingSystem(AccrualBasedAccounting)

- Acquiring Brand equity of a leading edge serviceprovider

- Employeedelight

Governance

The Governance structure is four tiered with Steering Committee and Project Co-ordination Committee that will guide and review the work of the project teams from vendor on boarding stage to the solution deployment stage.

Services:

G2C

- Visibility into mail operations by effective tracking mechanism at thearticle level

- Bringing access to Financial / banking services to the doorsteps of the customers through Multiple delivery channels like internet, mobilebanking, ATMs,telephone

- Substantial improvement in the quality of service being offered tothe customers especially ruralcustomers

- Fully integrated life insurance platform to enable efficient and costeffective service to existing and new customers including un-insured ruralpopulation

- Transparency in disbursements for social security schemes suchas MGNREGS

- Efficient and timely retail post offices services

G2B

- End-to-end supply chain services through a technology-driven logistics network that provides transportation, warehousing, distribution ande-Logistics

- e-logistics services ande-commerce

- Online information related to the products andservices

- Capability to do web based transactions for mails, banking andinsurance services

- Faster money remittances and fundstransfers

- Online sale of third party products /services

- Advertising avenues for advertisers

G2G

- Operational planning for all the DoP facilities through planningtools
- One stop solution for financial inclusion & microfinance initiatives of government

G2E

- Employee productivity through better manpower planning andtimely analysis ofworkload
- Efficiencies in Inventory management andProcurement
- Employee development through improvement in training administrationand management
- Improved & timely administrative services with centralized andaccurate employee information

BENEFITS:

- Faster and more reliable services in postal, logistics, banking, insuranceand retailoperations
- Better visibility of various articles in the mail stream and transparencyin financial services such as banking, insuranceetc.
- Multiple channels of access to the customers through post officecounters, kiosks, internet, mobilesATMs
- Better financial inclusion for the common man in the rural andsemi-urban locations through mobile remittances, mobile banking, mobile insuranceetc.
- Effective and transparent delivery of the social security andemployment guarantee schemes by theGovernment
- Availability of a national asset of IT network connecting more than 1,55,000 post offices for use by both Central and StateGovernments
- Increasing business in rural postal network would reduce the dependencyfor financial support on thegovernment
- Reduction of manual and paper based processing would lead to a greenerpost office, improving the environmental sustainability of the postalsystem
- Increased revenue through higher market shares in the existing productsand services
- Potential reduction in the transaction cost and availability of manpowerfor redeployment in marketing and other revenue generatingcapabilities
- Enhanced employee satisfaction.

STEPS TO START-OFF THE PROJECT

Microsoft platform: The system is developed using Active Server Pages as the front end and Oracle/SQL Server/DB2 as the back end.
Or
Java Platform: The system is developed using Java Server Pages/ Servlets as the front end and Oracle/SQL Server/DB2 as the back end.

REQUIREMENTS

SOFTWAREREQUIR
EMENTS
- Operating System : Windows XP/2003 or Higher Version of WindowsOS.
- User Interface : JavaSwing.
- Programming Language : JDBC, CoreJava.
- IDE/Workbench : Net beans7.2.
- Database : MicrosoftAccess.

HARDWARE REQUIREMENTS
- Processor : Pentium IV orabove.
- Hard Disk : 50GB
- RAM : 512 MB ormore

SPECIFICATION

S.NO	Milestone Name	Milestone Description
1	Requirements Specification	Complete specification of the system (with appropriate assumptions) that constitutes this milestone. A document detailing the same should be written and a presentation on that bemade.
2	Technology familiarization	Understanding of the technology needed to implement the project.
3	Database creation	A database of atleast 20 different products and 100 different users should be created.
4	High-level and DetailedDesign	Listing down allpossiblescenarios and then coming up with flow-charts or pseudocode to handle thescenario.
5	Implementation of the front-end of the system	Implementation of the main screen giving the login facility, screen that follows the login giving various options, screens for each of the options.
6	Integrating the front-end with the database	The front-end developed in the earlier milestone will now be able to update the database. Other features like. In short, the system should be ready for integrationtesting.
7	Integration Testing	The system should be thoroughly tested by running all the test cases written for the system (from milestone 5).
8	Final Review	Issues found during the previous milestone are fixed and the system is ready for the final review.

Database Fields Specification

Product Id is the key of the products database. Customer Id is the key of the customer database. When a new customer registers with the portal, he will get a customer Id. His transactions will be tracked in the customer database. The quantity of each product (like how many covers, how many cards etc) will be stored in the products database.

For the products database, the different fileds and the range of valid values aregiven in the following table. These values/fields should be taken as examples and need not be taken as such. They can be modified by theteam.

No.	Field Name	Range of valid values for the field
1	Product Id	1 to 1000
2	Product Name	Up to 15 characters in length.
3	Price	Numeric
4	Inventory	Numeric

Test-Plan (TP)

The test-plan is basically a list of testcases that need to be run on the system. Some of the testcases can be run independently for some components (report generation from the database, for example, can be tested independently) and some of the testcases require the whole system to be ready for their execution. It is better to test each component as and when it is ready before integrating the components.

It is important to note that the testcases cover all the aspects of the system (ie, all the requirements stated in the RS document).

No.	Testcase Title	Description	Expected Outcome	The requirement in RS that is being tested	Result
1	Successful User Registration	The login to the system should be tried with the login assigned by the admin and the correct password	Login should be successful and the user should enter in to the system	RS1	Passed
2	Unsuccessful User Verification	Login to the system with a wrong password	Login should fail with an error 'Invalid	RS1	Passed

		Password'		
3	Unsuccessful User Verification due to invalid login id	Login to the system with a invalid login id	Login should fail with an error 'Invalid user id'	RS1	Passed

WEBSITE LINK:

https://saideepu018.wixsite.com/website

SCREENSHOTS:

Add New E-mail Account

Auto Account Setup
Clicking Next will contact your e-mail server and configure your Internet service provider or Microsoft Exchange server account settings.

Your Name:

Example: Barbara Sankovic

E-mail Address:

Example: barbara@contoso.com

Password:

Retype Password:

Type the password your Internet service provider has given you.

☐ Manually configure server settings or additional server types

[< Back]   [Next >]   [Cancel]

E- postal services Services

Delivery

This is one of our most popular services available. It's made a big difference for many of our customers, and is provided with the highest level of excellence. With this service, we ensure all details are simple, seamless and handled in a timely manner. Whenever you work with online postal services, you can trust that you're in great hands.
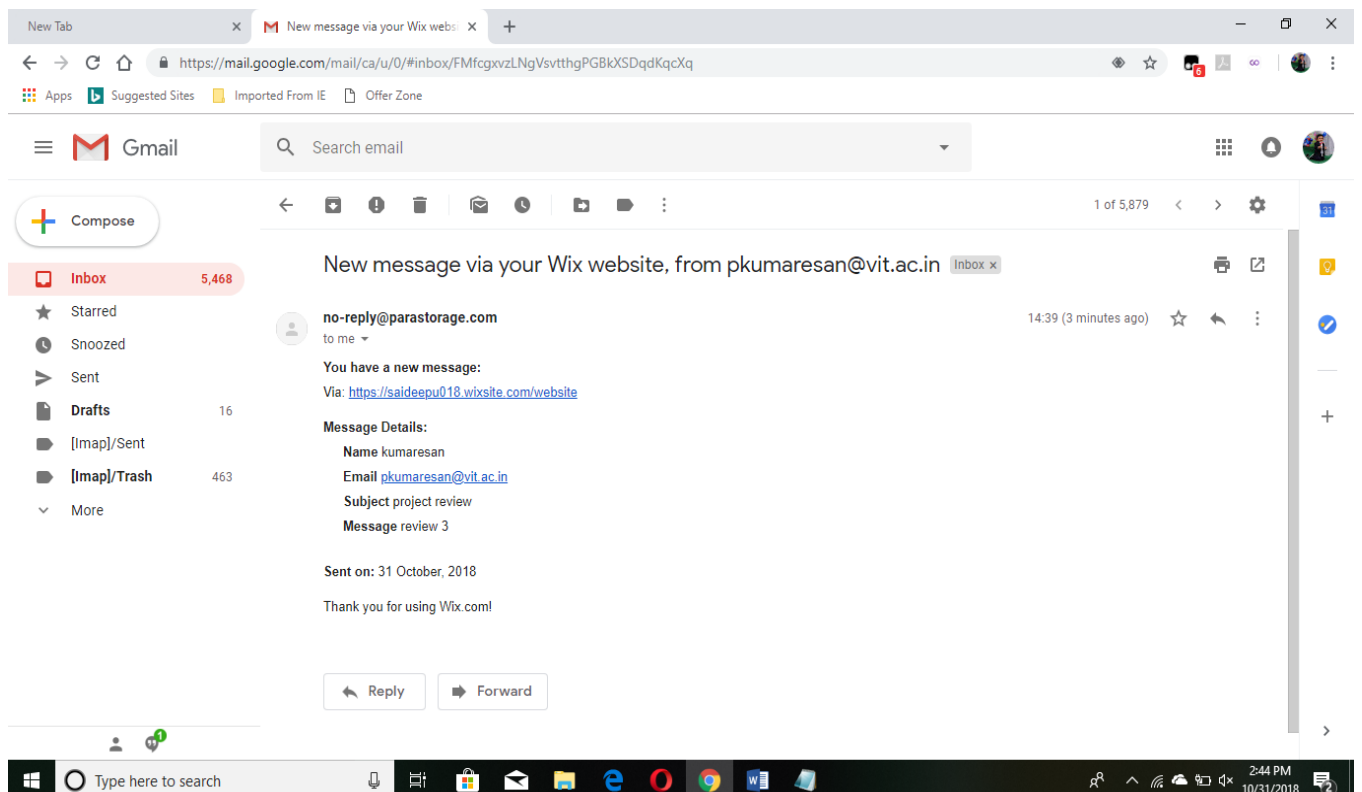
Customer Support

We want all of our customers to experience the impressive level of professionalism when working with online postal services. All of our services, especially this one, exist to make your life easier and stress free. You can trust us to supply you with the best products, as well as top quality customer service.
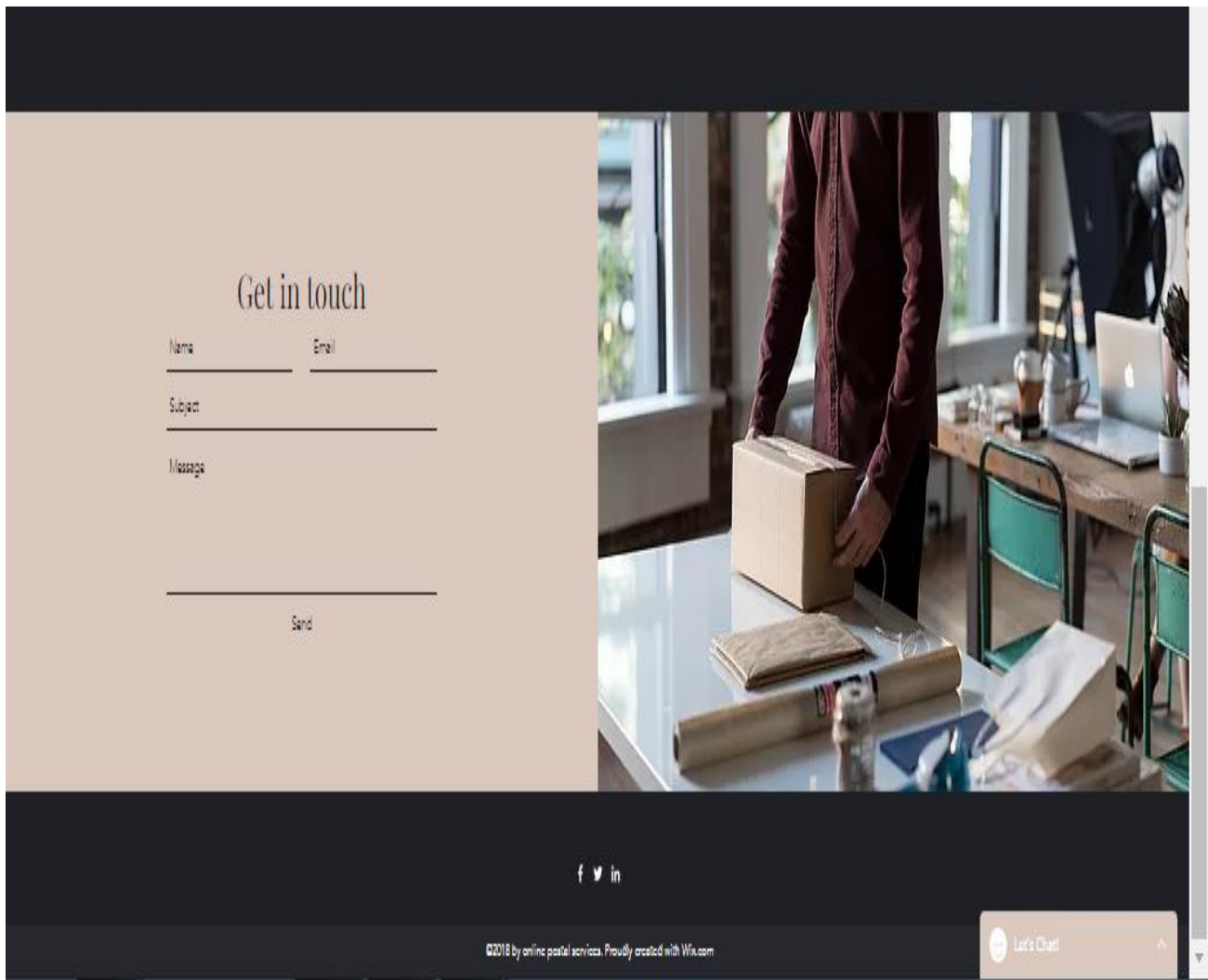
Verification mail:

SAMPLE SOURCE CODE:

```html
<!DOCTYPE html>
<html lang="en">
<head>
<meta http-equiv="X-UA-Compatible" content="IE=Edge"/>

<meta charset="utf-8"/>
<meta name="generator" content="Wix.com Website Builder"/>
<link rel="shortcut icon" href="https://www.wix.com/favicon.ico" type="image/x-icon"/>
<link rel="apple-touch-icon" href="https://www.wix.com/favicon.ico" type="image/x-icon"/>


<meta http-equiv="X-Wix-Meta-Site-Id" content="4430429f-493b-45d9-9639-6a702b049d53"/>
<meta http-equiv="X-Wix-Application-Instance-Id" content="de0e7a95-835f-44ba-be27-faf4d4712348"/>


<meta http-equiv="X-Wix-Published-Version" content="44"/>


<meta http-equiv="etag" content="8b9e41c2e437052414615d26a6b4d7b3"/>


<meta name = "format-detection" content = "telephone=no"/>


<meta name="SKYPE_TOOLBAR" content="SKYPE_TOOLBAR_PARSER_COMPATIBLE"/>


<meta id="wixMobileViewport" name="viewport" content="width=980, user-scalable=yes"/>




<script>
     // BEAT MESSAGE
try {
function uuidv4() {
return 'xxxxxxxx-xxxx-4xxx-yxxx-xxxxxxxxxxxx'.replace(/[xy]/g, function(c) {
var r = Math.random() * 16 | 0, v = c == 'x' ? r : (r & 0x3 | 0x8);
returnv.toString(16);
        });
      }
window.wixBiSession = {
viewerSessionId: uuidv4()
```

```
          , initialTimestamp: Date.now()
          , visitorId: '16b90025-5d9b-42d4-80ed-0dc2b08e6964'

          , is_rollout: 0
          , is_platform_loaded: 0
          , dc: 96
        };
        (new Image()).src = 'https://frog.wix.com/bt?src=29&evid=3'
          + '&pn=1'
          + '&et=1'
          + '&v=1.5415.9'
          + '&msid=4430429f-493b-45d9-9639-6a702b049d53'
          + '&vsi=' + wixBiSession.viewerSessionId
          + '&isp=0'
          + '&st=2'
          + '&ts=0'
          + '&iss=1'
          + '&c=' + wixBiSession.initialTimestamp
          + '&vid=' + wixBiSession.visitorId
          + '&is_rollout=0'
          + '&dc=96'

          + '&url=' + encodeURIComponent(location.href.replace(/^http(s)?:\/\/(www\.)?/, ''))
        ;
      } catch (e){}
      // BEAT MESSAGE END
</script>
Code
<title>Home | E postal services</title>




<meta name="fb_admins_meta_tag" content=""/>

<meta name="keywords" content="Your Business, Your Way"/>

<meta name="robots" content="index"/>


<meta property="og:title" content="Home | E postal services"/>

<meta property="og:url" content="https://saideepu018.wixsite.com/website"/>

<meta property="og:type" content="article"/>

<meta property="og:site_name" content="Home | E postal services"/>



</head>

<body class="">

<script type="text/javascript">
```

```
varhtmlClassList = document.documentElement.classList;




varclientSideRender = false;




</script>
```

```
<div id="SITE_CONTAINER"><div class="noop visual-focus-on" data-reactroot=""><script
id="meshEligibilityBeat">
try {
if (wixBiSession&& !wixBiSession.sentMeshEligibilityBeat) {
wixBiSession.sentMeshEligibilityBeat = true;
vartts = '';
if (performance) {
if (performance.now) {
tts = '&tts=' + Math.round(performance.now());
            }
if (performance.mark) {
performance.mark('meshable (beat 13)');
            }
        }
        (new Image()).src =
'https://frog.wix.com/bt?src=29&evid=3&pn=1&et=13&v=1.5415.9&msid=4430429f-493b-45d9-9639-
6a702b049d53&vsi=' + wixBiSession.viewerSessionId +
            '&url=' + encodeURIComponent(location.href.replace(/^http(s)?:\/\/(www\.)?/, '')) +
            '&isp=0&st=2&ts=' + (Date.now() - new Date(wixBiSession.initialTimestamp)) + tts +
'&iss=1&c=' + Date.now();
        }
    } catch (e) {}
</script><div><style type="text/css" data-styleid="theme_fonts">.font_0 {font: normal normalnormal
22px/1.41em 'playfairdisplay',serif ;color:#1E2025;}
.font_1 {font: normal normalnormal 14px/1.79em avenir-lt-w01_35-light1475496,sans-serif ;color:#1E2025;}
.font_2 {font: normal normalnormal 28px/1.375em 'playfairdisplay',serif ;color:#1E2025;}
.font_3 {font: normal normalnormal 88px/1.2em 'playfairdisplay',serif ;color:#1E2025;}
.font_4 {font: normal normalnormal 72px/1.25em 'playfairdisplay',serif ;color:#1E2025;}
.font_5 {font: normal normalnormal 50px/1.34em 'playfairdisplay',serif ;color:#1E2025;}
.font_6 {font: normal normalnormal 40px/1.35em 'playfairdisplay',serif ;color:#1E2025;}
.font_7 {font: normal normalnormal 20px/1.67em 'playfairdisplay',serif ;color:#1E2025;}
.font_8 {font: normal normalnormal 18px/1.75em 'playfairdisplay',serif ;color:#1E2025;}
.font_9 {font: normal normalnormal 15px/1.875em avenir-lt-w01_35-light1475496,sans-serif
;color:#1E2025;}
.font_10 {font: normal normalnormal 14px/1.79em avenir-lt-w01_35-light1475496,sans-serif
;color:#1E2025;}
</style><style type="text/css" data-styleid="theme_colors">.color_0 {color: #FFFFFF;}
.backcolor_0 {background-color: #FFFFFF;}
```

```css
.color_1 {color: #FFFFFF;}
.backcolor_1 {background-color: #FFFFFF;}
.color_2 {color: #FFFFFF;}
.backcolor_2 {background-color: #FFFFFF;}
.color_3 {color: #FFFFFF;}
.backcolor_3 {background-color: #FFFFFF;}
.color_4 {color: #FFFFFF;}
.backcolor_4 {background-color: #FFFFFF;}
.color_5 {color: #FFFFFF;}
.backcolor_5 {background-color: #FFFFFF;}
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.color_7 {color: #FFFFFF;}
.backcolor_7 {background-color: #FFFFFF;}
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.backcolor_26 {background-color: #FFFFFF;}
.color_27 {color: #F7F7F7;}
.backcolor_27 {background-color: #F7F7F7;}
.color_28 {color: #FFFFFF;}
```

```css
.backcolor_28 {background-color: #FFFFFF;}
.color_29 {color: #FFFFFF;}
.backcolor_29 {background-color: #FFFFFF;}
.color_30 {color: #FFFFFF;}
.backcolor_30 {background-color: #FFFFFF;}
.color_31 {color: #FFFFFF;}
.backcolor_31 {background-color: #FFFFFF;}
.color_32 {color: #E7E9DE;}
.backcolor_32 {background-color: #E7E9DE;}
.color_33 {color: #FFFFFF;}
.backcolor_33 {background-color: #FFFFFF;}
.color_34 {color: #FFFFFF;}
.backcolor_34 {background-color: #FFFFFF;}
.color_35 {color: #FFFFFF;}
.backcolor_35 {background-color: #FFFFFF;}
</style><style type="text/css" data-styleid="googleFonts">/* cyrillic */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 400;
src: local('Amatic SC Regular'), local('AmaticSC-Regular'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZyzwprpvBS1izr_vOEDuSfQZQ.woff2) format('woff2');
unicode-range: U+0400-045F, U+0490-0491, U+04B0-04B1, U+2116;
}
/* hebrew */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 400;
src: local('Amatic SC Regular'), local('AmaticSC-Regular'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZyzwprpvBS1izr_vOECOSfQZQ.woff2) format('woff2');
unicode-range: U+0590-05FF, U+20AA, U+25CC, U+FB1D-FB4F;
}
/* vietnamese */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 400;
src: local('Amatic SC Regular'), local('AmaticSC-Regular'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZyzwprpvBS1izr_vOEBeSfQZQ.woff2) format('woff2');
unicode-range: U+0102-0103, U+0110-0111, U+1EA0-1EF9, U+20AB;
}
/* latin-ext */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 400;
src: local('Amatic SC Regular'), local('AmaticSC-Regular'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZyzwprpvBS1izr_vOEBOSfQZQ.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Amatic SC';
```

```css
font-style: normal;
font-weight: 400;
src: local('Amatic SC Regular'), local('AmaticSC-Regular'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZyzwprpvBS1izr_vOECuSf.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* cyrillic */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 700;
src: local('Amatic SC Bold'), local('AmaticSC-Bold'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZ3zwprpvBS1izr_vOMscGKerUC7WQ.woff2)
format('woff2');
unicode-range: U+0400-045F, U+0490-0491, U+04B0-04B1, U+2116;
}
/* hebrew */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 700;
src: local('Amatic SC Bold'), local('AmaticSC-Bold'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZ3zwprpvBS1izr_vOMscGKfLUC7WQ.woff2)
format('woff2');
unicode-range: U+0590-05FF, U+20AA, U+25CC, U+FB1D-FB4F;
}
/* vietnamese */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 700;
src: local('Amatic SC Bold'), local('AmaticSC-Bold'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZ3zwprpvBS1izr_vOMscGKcbUC7WQ.woff2)
format('woff2');
unicode-range: U+0102-0103, U+0110-0111, U+1EA0-1EF9, U+20AB;
}
/* latin-ext */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 700;
src: local('Amatic SC Bold'), local('AmaticSC-Bold'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZ3zwprpvBS1izr_vOMscGKcLUC7WQ.woff2)
format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Amatic SC';
font-style: normal;
font-weight: 700;
src: local('Amatic SC Bold'), local('AmaticSC-Bold'),
url(https://fonts.gstatic.com/s/amaticsc/v11/TUZ3zwprpvBS1izr_vOMscGKfrUC.woff2) format('woff2');
```

```css
  unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* vietnamese */
@font-face {
font-family: 'Anton';
font-style: normal;
font-weight: 400;
src: local('Anton Regular'), local('Anton-Regular'),
url(https://fonts.gstatic.com/s/anton/v9/1Ptgg87LROyAm3K8-C8QSw.woff2) format('woff2');
unicode-range: U+0102-0103, U+0110-0111, U+1EA0-1EF9, U+20AB;
}
/* latin-ext */
@font-face {
font-family: 'Anton';
font-style: normal;
font-weight: 400;
src: local('Anton Regular'), local('Anton-Regular'),
url(https://fonts.gstatic.com/s/anton/v9/1Ptgg87LROyAm3K9-C8QSw.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Anton';
font-style: normal;
font-weight: 400;
src: local('Anton Regular'), local('Anton-Regular'),
url(https://fonts.gstatic.com/s/anton/v9/1Ptgg87LROyAm3Kz-C8.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Barlow';
font-style: italic;
font-weight: 400;
src: local('Barlow Italic'), local('Barlow-Italic'),
url(https://fonts.gstatic.com/s/barlow/v1/7cHrv4kjgoGqM7E_Cfs1wH8RnA.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Barlow';
font-style: italic;
font-weight: 400;
src: local('Barlow Italic'), local('Barlow-Italic'),
url(https://fonts.gstatic.com/s/barlow/v1/7cHrv4kjgoGqM7E_Cfs7wH8.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Barlow';
```

```css
font-style: italic;
font-weight: 700;
src: local('Barlow Bold Italic'), local('Barlow-BoldItalic'),
url(https://fonts.gstatic.com/s/barlow/v1/7cHsv4kjgoGqM7E_CfOA5WogvTobdw.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Barlow';
font-style: italic;
font-weight: 700;
src: local('Barlow Bold Italic'), local('Barlow-BoldItalic'),
url(https://fonts.gstatic.com/s/barlow/v1/7cHsv4kjgoGqM7E_CfOA5WouvTo.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Barlow';
font-style: normal;
font-weight: 400;
src: local('Barlow Regular'), local('Barlow-Regular'),
url(https://fonts.gstatic.com/s/barlow/v1/7cHpv4kjgoGqM7E_Ass52Hs.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Barlow';
font-style: normal;
font-weight: 400;
src: local('Barlow Regular'), local('Barlow-Regular'),
url(https://fonts.gstatic.com/s/barlow/v1/7cHpv4kjgoGqM7E_DMs5.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Barlow';
font-style: normal;
font-weight: 700;
src: local('Barlow Bold'), local('Barlow-Bold'),
url(https://fonts.gstatic.com/s/barlow/v1/7cHqv4kjgoGqM7E3t-4s6VospT4.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Barlow';
font-style: normal;
font-weight: 700;
src: local('Barlow Bold'), local('Barlow-Bold'),
url(https://fonts.gstatic.com/s/barlow/v1/7cHqv4kjgoGqM7E3t-4s51os.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
```

```css
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Basic';
font-style: normal;
font-weight: 400;
src: local('Basic Regular'), local('Basic-Regular'),
url(https://fonts.gstatic.com/s/basic/v7/xfu_0WLxV2_XKTN-6FHlyQ.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Basic';
font-style: normal;
font-weight: 400;
src: local('Basic Regular'), local('Basic-Regular'),
url(https://fonts.gstatic.com/s/basic/v7/xfu_0WLxV2_XKTNw6FE.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* greek-ext */
@font-face {
font-family: 'Caudex';
font-style: italic;
font-weight: 400;
src: local('Caudex Italic'), local('Caudex-Italic'),
url(https://fonts.gstatic.com/s/caudex/v7/esDS311QOP6BJUr4yMKPtbo-Ew.woff2) format('woff2');
unicode-range: U+1F00-1FFF;
}
/* greek */
@font-face {
font-family: 'Caudex';
font-style: italic;
font-weight: 400;
src: local('Caudex Italic'), local('Caudex-Italic'),
url(https://fonts.gstatic.com/s/caudex/v7/esDS311QOP6BJUr4yMKAtbo-Ew.woff2) format('woff2');
unicode-range: U+0370-03FF;
}
/* latin-ext */
@font-face {
font-family: 'Caudex';
font-style: italic;
font-weight: 400;
src: local('Caudex Italic'), local('Caudex-Italic'),
url(https://fonts.gstatic.com/s/caudex/v7/esDS311QOP6BJUr4yMKNtbo-Ew.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Caudex';
font-style: italic;
font-weight: 400;
```

```css
src: local('Caudex Italic'), local('Caudex-Italic'),
url(https://fonts.gstatic.com/s/caudex/v7/esDS311QOP6BJUr4yMKDtbo.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* greek-ext */
@font-face {
font-family: 'Caudex';
font-style: italic;
font-weight: 700;
src: local('Caudex Bold Italic'), local('Caudex-BoldItalic'),
url(https://fonts.gstatic.com/s/caudex/v7/esDV311QOP6BJUr4yMo4kK8NMpWeGQ.woff2) format('woff2');
unicode-range: U+1F00-1FFF;
}
/* greek */
@font-face {
font-family: 'Caudex';
font-style: italic;
font-weight: 700;
src: local('Caudex Bold Italic'), local('Caudex-BoldItalic'),
url(https://fonts.gstatic.com/s/caudex/v7/esDV311QOP6BJUr4yMo4kK8CMpWeGQ.woff2) format('woff2');
unicode-range: U+0370-03FF;
}
/* latin-ext */
@font-face {
font-family: 'Caudex';
font-style: italic;
font-weight: 700;
src: local('Caudex Bold Italic'), local('Caudex-BoldItalic'),
url(https://fonts.gstatic.com/s/caudex/v7/esDV311QOP6BJUr4yMo4kK8PMpWeGQ.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Caudex';
font-style: italic;
font-weight: 700;
src: local('Caudex Bold Italic'), local('Caudex-BoldItalic'),
url(https://fonts.gstatic.com/s/caudex/v7/esDV311QOP6BJUr4yMo4kK8BMpU.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* greek-ext */
@font-face {
font-family: 'Caudex';
font-style: normal;
font-weight: 400;
src: local('Caudex'), url(https://fonts.gstatic.com/s/caudex/v7/esDQ311QOP6BJUr4wfKBrb4.woff2)
format('woff2');
unicode-range: U+1F00-1FFF;
}
/* greek */
@font-face {
font-family: 'Caudex';
```

```css
font-style: normal;
font-weight: 400;
src: local('Caudex'), url(https://fonts.gstatic.com/s/caudex/v7/esDQ311QOP6BJUr4zvKBrb4.woff2)
format('woff2');
unicode-range: U+0370-03FF;
}
/* latin-ext */
@font-face {
font-family: 'Caudex';
font-style: normal;
font-weight: 400;
src: local('Caudex'), url(https://fonts.gstatic.com/s/caudex/v7/esDQ311QOP6BJUr4w_KBrb4.woff2)
format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Caudex';
font-style: normal;
font-weight: 400;
src: local('Caudex'), url(https://fonts.gstatic.com/s/caudex/v7/esDQ311QOP6BJUr4zfKB.woff2)
format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* greek-ext */
@font-face {
font-family: 'Caudex';
font-style: normal;
font-weight: 700;
src: local('Caudex Bold'), local('Caudex-Bold'),
url(https://fonts.gstatic.com/s/caudex/v7/esDT311QOP6BJUrwdteUnp8DKpE.woff2) format('woff2');
unicode-range: U+1F00-1FFF;
}
/* greek */
@font-face {
font-family: 'Caudex';
font-style: normal;
font-weight: 700;
src: local('Caudex Bold'), local('Caudex-Bold'),
url(https://fonts.gstatic.com/s/caudex/v7/esDT311QOP6BJUrwdteUkZ8DKpE.woff2) format('woff2');
unicode-range: U+0370-03FF;
}
/* latin-ext */
@font-face {
font-family: 'Caudex';
font-style: normal;
font-weight: 700;
src: local('Caudex Bold'), local('Caudex-Bold'),
url(https://fonts.gstatic.com/s/caudex/v7/esDT311QOP6BJUrwdteUnJ8DKpE.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
```

```css
@font-face {
font-family: 'Caudex';
font-style: normal;
font-weight: 700;
src: local('Caudex Bold'), local('Caudex-Bold'),
url(https://fonts.gstatic.com/s/caudex/v7/esDT311QOP6BJUrwdteUkp8D.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Chelsea Market';
font-style: normal;
font-weight: 400;
src: local('Chelsea Market'), local('ChelseaMarket-Regular'),
url(https://fonts.gstatic.com/s/chelseamarket/v5/BCawqZsHqfr89WNP_IApC8tzKChsJg8eKg.woff2)
format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Chelsea Market';
font-style: normal;
font-weight: 400;
src: local('Chelsea Market'), local('ChelseaMarket-Regular'),
url(https://fonts.gstatic.com/s/chelseamarket/v5/BCawqZsHqfr89WNP_IApC8tzKChiJg8.woff2)
format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Cinzel';
font-style: normal;
font-weight: 400;
src: local('Cinzel Regular'), local('Cinzel-Regular'),
url(https://fonts.gstatic.com/s/cinzel/v7/8vIJ7ww63mVu7gt7-GT7LEc.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Cinzel';
font-style: normal;
font-weight: 400;
src: local('Cinzel Regular'), local('Cinzel-Regular'),
url(https://fonts.gstatic.com/s/cinzel/v7/8vIJ7ww63mVu7gt79mT7.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Cinzel';
font-style: normal;
```

```
font-weight: 700;
src: local('Cinzel Bold'), local('Cinzel-Bold'),
url(https://fonts.gstatic.com/s/cinzel/v7/8vIK7ww63mVu7gtzTUHuHWZaC_w.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Cinzel';
font-style: normal;
font-weight: 700;
src: local('Cinzel Bold'), local('Cinzel-Bold'),
url(https://fonts.gstatic.com/s/cinzel/v7/8vIK7ww63mVu7gtzTUHuE2Za.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin */
@font-face {
font-family: 'Cookie';
font-style: normal;
font-weight: 400;
src: local('Cookie-Regular'), url(https://fonts.gstatic.com/s/cookie/v9/syky-y18lb0tSbf9kgqS.woff2)
format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Corben';
font-style: normal;
font-weight: 400;
src: local('Corben Regular'), local('Corben-Regular'),
url(https://fonts.gstatic.com/s/corben/v11/LYjDdGzzklQtCMpNqQNFlVs.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Corben';
font-style: normal;
font-weight: 400;
src: local('Corben Regular'), local('Corben-Regular'),
url(https://fonts.gstatic.com/s/corben/v11/LYjDdGzzklQtCMpNpwNF.woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* latin-ext */
@font-face {
font-family: 'Corben';
font-style: normal;
font-weight: 700;
src: local('Corben'), url(https://fonts.gstatic.com/s/corben/v11/LYjAdGzzklQtCMpFHCZQpHoqbN4.woff2)
format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
```

```css
}
/* latin */
@font-face {
font-family: 'Corben';
font-style: normal;
font-weight: 700;
src: local('Corben'), url(https://fonts.gstatic.com/s/corben/v11/LYjAdGzzklQtCMpFHCZQqnoq.woff2)
format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* cyrillic-ext */
@font-face {
font-family: 'Cormorant Garamond';
font-style: italic;
font-weight: 400;
src: local('Cormorant Garamond Italic'), local('CormorantGaramond-Italic'),
url(https://fonts.gstatic.com/s/cormorantgaramond/v5/co3ZmX5slCNuHLi8bLeY9MK7whWMhyjYrEtFmSq
17w.woff2) format('woff2');
unicode-range: U+0460-052F, U+1C80-1C88, U+20B4, U+2DE0-2DFF, U+A640-A69F, U+FE2E-FE2F;
}
/* cyrillic */
@font-face {
font-family: 'Cormorant Garamond';
font-style: italic;
font-weight: 400;
src: local('Cormorant Garamond Italic'), local('CormorantGaramond-Italic'),
url(https://fonts.gstatic.com/s/cormorantgaramond/v5/co3ZmX5slCNuHLi8bLeY9MK7whWMhyjYrEtMmSq
17w.woff2) format('woff2');
unicode-range: U+0400-045F, U+0490-0491, U+04B0-04B1, U+2116;
}
/* vietnamese */
@font-face {
font-family: 'Cormorant Garamond';
font-style: italic;
font-weight: 400;
src: local('Cormorant Garamond Italic'), local('CormorantGaramond-Italic'),
url(https://fonts.gstatic.com/s/cormorantgaramond/v5/co3ZmX5slCNuHLi8bLeY9MK7whWMhyjYrEtHmSq
17w.woff2) format('woff2');
unicode-range: U+0102-0103, U+0110-0111, U+1EA0-1EF9, U+20AB;
}
/* latin-ext */
@font-face {
font-family: 'Cormorant Garamond';
font-style: italic;
font-weight: 400;
src: local('Cormorant Garamond Italic'), local('CormorantGaramond-Italic'),
url(https://fonts.gstatic.com/s/cormorantgaramond/v5/co3ZmX5slCNuHLi8bLeY9MK7whWMhyjYrEtGmSq
17w.woff2) format('woff2');
unicode-range: U+0100-024F, U+0259, U+1E00-1EFF, U+2020, U+20A0-20AB, U+20AD-20CF, U+2113,
U+2C60-2C7F, U+A720-A7FF;
}
/* latin */
@font-face {
font-family: 'Cormorant Garamond';
```

```css
font-style: italic;
font-weight: 400;
src: local('Cormorant Garamond Italic'), local('CormorantGaramond-Italic'),
url(https://fonts.gstatic.com/s/cormorantgaramond/v5/co3ZmX5slCNuHLi8bLeY9MK7whWMhyjYrEtImSo.
woff2) format('woff2');
unicode-range: U+0000-00FF, U+0131, U+0152-0153, U+02BB-02BC, U+02C6, U+02DA, U+02DC,
U+2000-206F, U+2074, U+20AC, U+2122, U+2191, U+2193, U+2212, U+2215, U+FEFF, U+FFFD;
}
/* cyrillic-ext */
@font-face {
font-family: 'Cormorant Garamond';
font-style: italic;
font-weight: 700;
src: local('Cormorant Garamond Bold Italic'), local('CormorantGaramond-BoldItalic'),
url(https://fonts.gstatic.com/s/cormorantgaramond/v5/co3WmX5slCNuHLi8bLeY9MK7whWMhyjYrEPzvD-
HzhO7_w.woff2) format('woff2');
unicode-range: U+0460-052F, U+1C80-1C88, U+20B4, U+2DE0-2DFF, U+A640-A69F, U+FE2E-FE2F;
}
/* cyrillic */
@font-face {
font-family: 'Cormorant Garamond';
font-style: italic;
font-weight: 700;
src: local('Cormorant Garamond Bold Italic'), local('CormorantGaramond-BoldItalic'),
url(https://fonts.gstatic.com/s/cormorantgaramond/v5/co3WmX5slCNuHLi8bLeY9MK7whWMhyjYrEPzvD-
OzhO7_w.woff2) format('woff2');
unicode-range: U+0400-045F, U+0490-0491, U+04B0-04B1, U+2116;
}
<script type="text/javascript">
vartimeSpentInSSR = 519;
</script>

</body>
</html>
```

SUMMARY
Job rotation policy should be adopted. Soft skill training should be provided to the employees. A true and fair feedback system should be there where each employee can put their words without any fear. Employees should be motivated to provide suggestions. A proper dress code should be there to form uniformity among employees. An attractive infrastructure attracts the customers. Therefore, attention should be be given to infrastructure. The Indian postal service department should adopt an adequate promotional policy for better services.

Conclusion:

It can be concluded, that E-Indian Postal Service needs technological, social, cultural & economic change. With a little bit of change, it can create a monopoly in the market.

But Indian postal services is only one central government services for Indian peoples as well as post card , postal stamp KVP , NSC ,MIS and other some product which is best campier to other private company like Postal life insurance .

REFERENCES

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