

Use Case :Manage Client Information

Related use cases:

Steps:

Actor Actions:

- 1. Choose 'Manage Client' command
- 3. Choose from list of clients

System Response:

- 2. Shows list of clients
- 4. Shows client information and pets

Use Case: Manage Pet Information

Related use cases:

Generalization of:

- Pet Care Profile
- Day Report
- Assign pet to employee

Steps:

Actor Actions:

- 1. Choose 'Manage Client' command
- 3. Choose from list of clients

System Response:

- 2. Shows list of clients
- 4. Shows client information and pets

Use Case: Pet Care Profile

Related use cases:

Steps:

Actor Actions:

- 1.Choose 'Manage Client' command
- 3. Choose from list of clients
- 5. Choose a specific pet
- 7.Update care profile

System Response:

- 2. Shows list of clients
- 4. Shows client information and pets
- 6. Shows pet care profile
- 8. Saves updated care profile

Use Case: Booking and Reservations

Related use cases:

Includes: 'Booking with outstanding bill'

Steps:

Actor Actions:

- 1.Choose 'Manage Client' command
- 3. Choose from list of clients
- 5. Choose a specific pet
- 7. Make new booking

System Response:

- 2. Shows list of clients
- 4. Shows client information and pets
- 6. Shows available options
- 8. Asks for booking details and creates booking

Use Case: Billing and Payments

Related use cases:

Steps:

Actor Actions:

- 1. Choose 'Manage Client' command
- 3. Choose from list of clients
- 5. Choose to view unpaid invoices

System Response:

- 2. Shows list of clients
- 4. Shows client information and pets
- 6. Shows invoices not yet paid

Use Case: Entering Wrong Pet Name

Related use cases:

Extension of: Manage Pet Information

Steps:

Actor Actions:

- 1. Choose 'Manage Client Information' command
- 3. Choose "Manage Pet Information"
- 5. Type pet name
- 7. Retype name correctly

System Response:

- 2. Shows available options
- 4. Shows list of pets
- 6. Prompts that pet doesn't exist
- 8. Shows available options

Use Case: Manage Employee Information

Related use cases:

Steps:

Actor Actions:

- 1. Choose 'Manage Client Employee' command

System Response:

- 2. Shows available options

Use Case: Assign Pet to Employee

Extension of: Manage Pet Information

Steps:

Actor Actions:

- 1. Choose 'Manage Client Information' command
- 3. Choose "Manage Pet Information"
- 5. Type pet name
- 7. Choose Assign pet to employee

System Response:

- 2. Shows available options
- 4. Shows list of pets
- 6. Shows available options

Use Case: Booking with outstanding bill

Related use cases:

Extension of: Booking and Reservations

Steps:

Actor Actions:

- 1. Choose 'Manage Client Information' command
- 3. Choose "Booking and Reservations"
- 5. Enter new booking

System Response:

- 2. Shows available options
- 4. Shows upcoming booking if applicable
- 6. Shows unpaid previous/upcoming booking

Use Case: Day Report

Related use cases:

Extension of: Booking and Reservations

Steps:

Actor Actions:

- 1. Choose 'Manage Client Information' command
- 3. Choose "Manage Pet Information"
- 5. Type pet name
- 7. Chose 'Day Report'

System Response:

- 2. Shows available options
- 4. Shows list of pets
- 6. Shows available options
- 8. Prompts fields to fill to create report