

# Saieashwar Mukund

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## Objective

Business Analyst with 4 years of experience in data automation, reporting, and model development. Adept at optimizing pipelines, streamlining workflows, and leveraging analytics to drive business decisions and savings. Passionate about delivering scalable BI solutions that enhance operational efficiency and strategic growth.

## Relevant & Transferrable Skills

- **Data Management:** Requirements, Traceability, Automation, Data Cleansing, Data Modeling, RCA
- **Requirements Management Tools:** JIRA, Rally, Xray, Excel, Google Sheets
- **BI & Visualization:** Tableau, Power BI, Looker, Kibana
- **Programming & ETL:** Python (Jupyter, Pandas, Machine Learning), SQL, Regex, R, Web Scraping, JSON
- **Databases & Cloud:** BigQuery, Snowflake, Databricks, PostgreSQL, MongoDB, AWS, Azure, Salesforce
- **Development Methodologies:** Agile, QA Testing Support, Stakeholder Communication

## Experience

### **Cognizant | Data Analyst Contractor - Major U.S. Healthcare Provider — June 2025 - September 2025**

- Led onshore QA efforts, coordinating with offshore teams to validate claims and lab data, bridging raw inbound files with standardized datasets through validation test cases and reconciliation checks.
- Partnered with leads to optimize Databricks workflows, automating reporting and reducing manual efforts by 4 hours per day while ensuring deliverables aligned with client standards.

### **Coforge | Sr. IT Business Systems Analyst - Global Travel Technology Firm — March 2023 - February 2025**

- Improved JIRA ticket processing efficiency by 20% and ensured 100% compliance with release schedules by managing ~20 high-priority tickets monthly via optimized RegEx workflows.
- Built Excel automations integrated with GCP pipelines to support capacity planning, saving 6 hours biweekly and improving traceability of requirement changes.
- Streamlined XML validation review time by 50% and ensured 100% accuracy by implementing a Python-based automation process to detect discrepancies across testing environments.
- Accelerated issue resolution by conducting RCA for anomalies, leveraging BigQuery and Kibana logs to identify bottlenecks and recommend fixes.

### **Liftoff | Business Intelligence Analyst — April 2021 - September 2022**

- Built Tableau dashboard for creative asset tracking and KPI monitoring, reducing new creative development time from 16-24 hours to 2-3 hours and improving marketing efficiency.
- Optimized Salesforce ETL pipelines using Python and re-engineered processes, cutting runtime by 80% while ensuring 100% uptime for critical reports.
- Eliminated 75% of manual reporting efforts by automating peer comparison reports using Tableau, Google Sheets, SQL, and Excel, enabling real-time insights for stakeholders.
- Rebuilt data structures for four integrated sources during post-merger harmonization, reducing SQL execution time by 80% and improving consistency across dashboards.

### **Alliant Insurance | Business Intelligence Intern — June 2019 - August 2019**

- Developed an ML risk scoring model with third-party data, cutting processing time from 10 minutes to real-time and enhancing zip code-level risk assessment.
- Drove company-wide adoption of risk-adjusted underwriting by presenting proof-of-concept insights to SES Insurance leadership, reducing claims costs by 25% across Alliant subsidiaries.

## Education

University of California San Diego | BS in Data Science — (Graduated: 2020)