



SOFTWARE REQUIREMENT SPECIFICATION DOCUMENT

Web Application & Internet

CSE309

Section-04

Project name- “Bookly” an online bookstore website

SUBMITTED BY-

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1. Introduction

Bookly represents a pioneering online bookstore aimed at making the pleasure of reading easily accessible. In an era where convenience is paramount, Bookly provides a smooth and intuitive platform for avid readers to discover, browse, and acquire a diverse selection of books from the comfort of their own homes.

Our objective is to establish a comprehensive hub for readers of all ages and preferences. Whether you seek the latest bestsellers, enduring classics, scholarly textbooks, or unique literary finds, Bookly caters to all tastes. With a vast inventory that encompasses various genres, including fiction, non-fiction, self-help, children's literature, and beyond, we strive to meet the varied interests of our clientele.

Bookly features several key attributes:

- Advanced Search & Filtering: Effortlessly locate books by title, author, genre, or ISBN, with the ability to filter results by price, rating, or publication date.
- Personalized Recommendations: Receive customized book suggestions based on your reading habits and interests.
- Secure Shopping & Payments: Experience a safe and straightforward shopping process with multiple payment methods and secure checkout options.
- User Reviews & Ratings: Access reviews from fellow readers or contribute your own opinions to assist others in finding their next favourite book.
- Fast & Reliable Delivery: We provide nationwide shipping with real-time order tracking, ensuring timely delivery of your books.

At Bookly, we are passionate about fostering a love for reading and making it easier for everyone to access quality books. Our goal is to create a vibrant online community of readers and to support the literary world by providing a platform where books are celebrated, cherished, and shared.

1.1 Purpose

The main objective of "Bookly" online bookstore is to establish a thorough digital platform that transforms the methods by which individuals find, buy, and appreciate books. In a world that is becoming more digital, Bookly seeks to connect the traditional book purchasing experience with the ease of online shopping by providing a wide selection of books and an effortless user experience.

This document will define the functional and non-functional requirements for "Bookly," an online bookstore website. This document will serve as a guide for the design, development, and implementation of the website. Bookly is designed to be more than just a place to purchase books—it's a community for book lovers. Our carefully curated selection ranges from bestsellers and timeless classics to hidden gems and new releases, ensuring there's something for everyone. With easy navigation, personalized recommendations, and a seamless shopping experience, we aim to make discovering your next great read as enjoyable as turning its pages.

1.2 Document Conventions

This document adheres to the following conventions to ensure clarity and consistency:

- **Formatting:**
 - **Bold Text:** Used for section titles and key terms.
 - *Italic Text:* Used for emphasis or to highlight examples.
 - Monospaced Text: Used for code snippets, file names, and commands.
- **Terminology:**
 - "Bookly" refers to the online bookstore platform.
 - "User" refers to individuals accessing the platform, including customers and administrators.
 - "Admin" refers to users with elevated permissions to manage the platform.
 - "Customer" refers to individuals purchasing or browsing books on Bookly.
- **Abbreviations:**
 - API: Application Programming Interface
 - DB: Database
 - UI: User Interface

1.3 Intended Audience and Reading Suggestions

Customers:

- Individuals who browse, purchase, or review books on the Bookly platform.
- They may include avid readers, students, professionals, or casual book buyers.

Authors and Publishers:

- Writers and publishing houses that list and sell their books through the platform.
- They might use Bookly to reach a broader audience or manage their sales and promotions.

Managers and Stakeholders:

- Business leaders and decision-makers overseeing the platform's growth, marketing strategies, and user engagement.

Navigation Suggestions

- Start with **Section 1 (Introduction)** to gain an overview of Bookly's purpose and scope.

- Follow the document sequentially or use the Table of Contents for quick access to specific sections.
- Use the glossary at the end of the document for definitions of technical terms and abbreviations.

1.4 Scope of Bookly

"Bookly" is an online bookstore platform designed to provide a seamless and user-friendly experience for purchasing, browsing, and managing books. The platform's scope includes:

- **E-Commerce Functionality:**
 - Online catalog of books across various genres and categories.
 - Secure payment gateway integrations for purchasing books.
 - User account management for personalized experiences.
- **Physical Book Support:**
 - Availability of both e-books for instant delivery.
- **Administrator Tools:**
 - Inventory management tools for adding, updating, and removing books from the catalog.
 - Sales tracking and reporting dashboards.
- **Community Features:**
 - User reviews and ratings for books.
 - Community forums or discussion boards to engage with other readers.
- **Mobile and Web Compatibility:**
 - Responsive design for access on desktops, tablets, and smartphones.
 - Dedicated mobile app for enhanced user experience.

This scope ensures that Bookly serves as a comprehensive platform for book enthusiasts, publishers, and administrators alike.

1.3 Overview

Bookly serves as a comprehensive online bookstore that presents an extensive array of books spanning multiple genres, fulfilling the requirements of readers and literary enthusiasts globally. This platform is dedicated to delivering a smooth and engaging user experience by integrating a varied book catalog, intuitive browsing options, secure online payment methods, and tailored customer support.

The website is crafted to be the preferred choice for readers seeking both physical and digital books, providing easy access to a broad spectrum of titles, from popular bestsellers to

specialized publications. Whether you are in pursuit of the latest fiction, scholarly materials, self-improvement literature, or children's books, Bookly aspires to be the definitive resource for all your reading preferences.

This document outlines the overall description of the system in Section 2, followed by specific requirements in Section 3. It concludes with any additional information in the appendices.

2. Overall Description

2.1 Product Perspective

"Bookly" is an independent system designed to provide a comprehensive online bookstore experience. Bookly will be a standalone e-commerce website. The website will support multiple devices (desktops, tablets, and smartphones) and browsers. Here's a broad overview of the key purposes served by The Book Barn:

2.1.1. Accessibility and Convenience

Bookly is structured to offer readers round-the-clock access to an extensive array of books from the comfort of their own homes. By removing the necessity of visiting physical bookstores, we provide the ease of browsing, selecting, and purchasing books at any hour. This level of accessibility is especially advantageous for individuals residing in remote locations, those with demanding schedules, or those who favour online shopping.

2.1.2. Extensive Collection of Books

Bookly aspires to serve as a comprehensive resource for book lovers by presenting a broad selection of titles across various genres, including fiction, non-fiction, academic texts, self-help, children's literature, and more. Whether you are in search of the latest bestseller, a rare classic, or specialized titles, Bookly offers a diverse and thorough inventory to meet all reading preferences.

2.1.3. Personalized Shopping Experience

To improve user interaction, Bookly utilizes cutting-edge technology to deliver customized book suggestions based on users' browsing habits, purchasing patterns, and reading interests. This approach assists users in uncovering new books that align with their preferences, thereby enhancing the enjoyment and efficiency of their shopping experience.

2.1.4. Community Building and Engagement

In addition to merely selling books, Bookly aims to cultivate a dynamic community of readers. The platform enables users to read and compose book reviews, rate their preferred titles, and engage in conversations with other readers. This interactive setting encourages literary enthusiasts to exchange their insights, recommendations, and discoveries.

2.1.5. Secure and Efficient Shopping

Bookly is dedicated to ensuring a safe and dependable online shopping experience. By employing secure payment systems, we guarantee the protection of customers' transactions and personal information. Furthermore, our streamlined checkout process, effective order

management, and trustworthy delivery services ensure that customers receive their purchases promptly.

2.2 Product Features

- **User Registration and Profiles:**

Individuals have the ability to establish accounts, log in, and oversee their profiles. Key features encompass the storage of delivery addresses, access to order history, and the management of wish lists. The platform also supports third-party authentication options, such as Google, facilitating expedited sign-up processes.

- **Book Catalog and Inventory Management:**

The website will feature an extensive array of books spanning various genres, including fiction, non-fiction, academic works, children's literature, self-help, scientific, historical and more. Comprehensive book details will be provided, including author information, synopses, genres, reviews, and ratings.

- **Shopping Cart and Checkout Process:**

Users can select books to add to their shopping cart and proceed to a secure checkout. A variety of payment methods will be supported, including credit cards, debit cards, PayPal, and digital wallets. The system will also accommodate discounts.

- **Order Management and Tracking:**

Users will be able to review their orders, monitor the status of current orders. The platform will facilitate easy returns and refunds, ensuring a seamless shopping experience.

- **Mobile App Support:**

Dedicated mobile application for iOS and Android with offline reading capabilities for e-books.

Admin Panel: Admins can manage inventory, orders, user accounts, and website content.

- An administrative interface designed for overseeing book inventory, monitoring sales performance, and addressing customer inquiries.
- This platform offers functionalities such as the addition, modification, and removal of book records, user account management, and the generation of sales reports.
- It also includes analytical tools for tracking website traffic, user interactions, and sales patterns.

2.3 User Classes and Characteristics

Bookly is structured to accommodate a variety of users, each with unique needs and preferences. Recognizing the distinct user categories and their attributes is crucial for guaranteeing that the website fulfills the expectations of all its intended audiences. Presented below is a comprehensive overview of the main user categories for Bookly:

2.3.1. General Users (Guest Users)

These individuals visit Bookly without creating an account. They typically engage in casual browsing, seeking book recommendations, exploring new releases, or comparing prices.

Characteristics:

- Prefer to remain anonymous while browsing, avoiding the need for registration.
- Have access to most website features, including browsing books, reading descriptions, and viewing reviews.
- Experience limited interaction options, as they cannot submit reviews or ratings.
- Can add items to their cart but must register or log in to complete the checkout process.
- May choose to register if they find the website appealing.

Primary Needs:

- Intuitive navigation and prompt access to book-related information.
- Clear calls-to-action that motivate registration or purchases.
- The ability to save items in the cart for future purchases upon registration.

2.3.2. Registered Users (Members)

These individuals have established an account on Bookly, granting them access to enhanced features that are not available to guest users. Registered users generally exhibit a greater level of engagement with the platform and are more inclined to make purchases.

Characteristics:

- Possess a personal account that retains preferences (such as shipping addresses and payment methods).
- Have the ability to write book reviews, rate titles, and engage in discussions.
- Benefit from tailored recommendations based on their browsing and purchasing history.
- Can create wishlists, bookmark books for future reference, and receive alerts regarding book availability or discounts.
- This group may encompass students, enthusiastic readers, and frequent customers.

Primary Needs:

- A smooth registration and login experience, including options for social media sign-up.
- A personalized user journey featuring book recommendations and curated lists.
- Capabilities for order tracking, access to purchase history, and management of wishlists.
- Consistent updates via email newsletters or app notifications regarding new arrivals, discounts, and personalized offers.

2.3.3. Administrators (Admins)

Admins are internal users tasked with overseeing the content, user accounts, and overall functionality of The Book Barn platform. Their role is crucial in ensuring the seamless operation of the website, which includes responsibilities such as updating inventory and providing customer support.

Characteristics:

- Possess complete access to the backend system, equipped with administrative rights.
- Accountable for the addition and modification of book listings, management of user accounts, and resolution of customer inquiries.
- Utilize analytical tools to assess website performance, user engagement, and sales data.

Primary Needs:

- A comprehensive administrative dashboard that facilitates inventory management, order processing, and user account oversight.
- Resources for generating reports, analyzing data, and making well-informed decisions regarding marketing and sales initiatives.
- Robust access controls to safeguard sensitive information from unauthorized access.

2.4 Operating Environment

Bookly operates in the following environments:

2.4.1 Hardware Requirements:

- **Web Application:**
 - Server hosting with a minimum configuration of 4 CPU cores, 8 GB RAM, and 100 GB SSD storage.
 - End-user devices: Desktop or laptop with modern web browsers (e.g., Chrome, Firefox, Edge).
- **Mobile Application:**
 - Smartphones or tablets running iOS 13.0+ or Android 8.0+.

2.4.2 Software Requirements:

- **Server Side:**
 - Operating System: Windows-based servers
 - Web Server: Apache.
 - Backend: xampp.
 - Database: MySQL
- **Client Side:**
 - Modern web technologies (HTML5, CSS3, JavaScript, PHP).
 - Mobile app developed with Flutter for cross-platform compatibility.

2.4.3 Network Requirements:

- Minimum bandwidth of 5 Mbps for a smooth user experience.
- Secure HTTPS protocol for all communications.

2.4.4 Third-party Integrations:

- Payment Gateways: Bkash, Nagad.
- Shipping Services Cash on delivery, DHL, Sundarban Courier Service.

2.5 Design and Implementation Constraint

Creating and executing an online bookstore similar to "Bookly" necessitates careful consideration of numerous technical, functional, and regulatory limitations to guarantee the platform's effectiveness, security, and ability to scale. These limitations influence the development methodology, architectural decisions, technology selections, and the overall experience for users. The following is a comprehensive overview of the primary design and implementation constraints for The Bookly.

2.5.1. Technical Requirements

Platform Compatibility:

The website must function seamlessly across various devices and operating systems, including desktops, tablets, and smartphones. It should be compatible with all leading web browsers (Chrome, Firefox, Safari, Edge) to ensure a uniform user experience.

Scalability:

The system must be capable of accommodating an increasing number of users and book listings without sacrificing performance. Scalability considerations include the ability to support thousands of simultaneous users, particularly during high-traffic periods such as holiday sales and promotional events.

Performance and Load Times:

The website should achieve optimized load times (ideally under 3 seconds) to reduce bounce rates and improve user satisfaction. The implementation of caching solutions (e.g., Content Delivery Network - CDN) and refined database queries is necessary to guarantee swift response times.

Security:

The platform must adopt secure protocols (e.g., HTTPS, SSL) to safeguard data during transmission. Reliable payment gateways are essential for processing credit/debit card transactions and digital wallet payments, ensuring adherence to PCI DSS standards. Additionally, data encryption and protection against prevalent vulnerabilities (e.g., SQL injection, cross-site scripting) are critical.

2.5.2. Design Constraints

User Interface (UI) and User Experience (UX):

The website is required to feature a clean, intuitive, and user-friendly design that adheres to established best practices in UX/UI design. Compliance with accessibility standards, such as WCAG 2.1, is essential to ensure the platform is navigable by individuals with disabilities, including support for screen readers and keyboard navigation.

Branding and Visual Appeal:

The design must embody Bookly's branding, employing consistent colour palettes, typography, and imagery that evoke a welcoming and literary atmosphere. There will be restrictions on font selections and image dimensions to enhance website performance while preserving brand integrity.

Mobile Adaptability:

The website is to be fully responsive, adjusting effortlessly to various screen sizes and orientations. A mobile-first design strategy may be necessary to guarantee optimal functionality on smartphones and tablets.

Category	Constraints
Technical	Platform compatibility, scalability, performance, security
Functional	User authentication, third-party integrations, data management
Design	UI/UX standards, branding consistency, mobile responsiveness
Legal & Regulatory	Data privacy (GDPR, CCPA), copyright compliance, tax management
Operational	Budget limitations, time-to-market, maintenance needs
Infrastructure	Hosting requirements, server reliability, backup systems
Localization	Multi-language support, currency handling, global payment options

2.6 User Documentation

Bookly will provide comprehensive user documentation to ensure a smooth and intuitive experience for all user classes. The documentation will include:

- User Manuals:
 - Detailed instructions on using the platform's features, including account setup, book browsing, purchasing, and managing orders.
 - Separate manuals tailored for customers and administrators.
- Quick Start Guides:
 - Concise, guides and easy navigation to help users get started with the platform quickly.
- Contact Us:
 - An online forum for users to give feedback, share thoughts, likings, dislikings for peer-to-peer support.

2.7 Assumptions and Dependencies

In the creation of " Bookly," a thriving online bookstore platform, it is essential to recognize the assumptions and dependencies that could impact the project's success. These elements are vital in establishing the operational conditions of the system, the anticipated requirements of users and stakeholders, as well as the external factors upon which the project depends.

Presented below is a detailed enumeration of the primary assumptions and dependencies associated with "Bookly."

2.7.1 Assumptions:

Internet Connectivity: It is expected that all individuals accessing "Bookly" will possess a reliable internet connection. The platform's functionality and user experience are tailored for those utilizing a broadband connection or superior.

User Devices: It is anticipated that users will engage with the website via contemporary devices, including desktops, laptops, tablets, and smartphones, equipped with current web browsers. The website will accommodate the latest versions of widely used browsers such as Chrome, Firefox, Safari, and Edge.

User Technical Skills: It is presumed that users possess fundamental digital literacy skills, including the ability to navigate a website, utilize search functions, and execute online transactions.

Book Inventory: Bookly is expected to sustain a comprehensive and varied inventory of books through collaborations with publishers, authors, and distributors. Regular updates to the catalog will be feasible without considerable delays.

Payment Gateway Availability: It is assumed that the integrated payment gateways (e.g., PayPal, Stripe, credit card processors) will be operational and accessible around the clock. Any potential downtime on their part is anticipated to be minimal.

Scalability: The platform is structured to accommodate initial traffic levels with provisions for future scalability. It is assumed that any rise in traffic will occur gradually, enabling the system to adjust resources accordingly.

Security Measures: It is presumed that the foundational web hosting infrastructure will offer sufficient security measures against prevalent threats (e.g., DDoS attacks, data breaches). Additional security protocols, such as SSL encryption, will be implemented to protect user information.

Legal Compliance: The platform assumes it will adhere to regional data protection regulations (such as GDPR and CCPA) and other legal obligations pertinent to e-commerce.

User Growth: It is anticipated that user growth will occur steadily, allowing the platform to adapt and expand its offerings in response to increasing demand.

2.7.2 Dependencies

Book Suppliers and Publishers: The availability of books for sale is determined by collaborations with suppliers, publishers, and independent authors. Any delays in inventory updates or disruptions in the supply chain may influence book availability.

Email and Notification Services: Bookly utilizes email services to dispatch order confirmations, promotional communications, and notifications. Any interruptions or issues with these services could hinder communication with users.

Regulatory Compliance: Adherence to data protection regulations (e.g., GDPR, CCPA) and e-commerce laws is essential. Modifications in these regulations may necessitate updates to the platform's policies and functionalities.

Software Libraries and Frameworks: The platform is constructed using a variety of software libraries, frameworks, and technologies (e.g., React, Node.js, Django). The stability and updates of these technologies are vital for ongoing maintenance and feature improvements.

3. Specific Requirements

3.1 Functional Requirements

3.1.1 User Registration, Authentication & Management

- **FR1.1:** Users shall be able to register with their email, username, and password.
- **FR1.2:** Users shall be able to log in using their registered credentials.
- **FR1.3:** The system should allow users to view their purchase history and order details.
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3.1.2 Book Catalog

- **FR2.1:** The system shall display books by category, author, and popularity.
- **FR2.2:** Users shall be able to search for books using keywords.
- **FR2.3:** The system shall provide a detailed book page with title, author, description, price, and reviews.
- **FR2.4:** The website shall display availability.
- **FR2.5:** Featured sections like "Best Sellers," "Top Rated," and "New Arrivals" should be available on the homepage.

3.1.3 Shopping Cart

- **FR3.1:** Users shall be able to add books to a shopping cart.
- **FR3.2:** Users shall be able to view, update, or remove items from the cart.
- **FR3.3:** The cart shall display the total price, including delivery.
- **FR3.4:** The website shall send a confirmation email to customers upon completion of their order.

3.1.4 Checkout & Payment

- **FR4.1:** Users shall be able to proceed to checkout from the shopping cart.
- **FR4.2:** Payment transactions shall be secured.
- **FR4.3:** The platform must provide a streamlined checkout process, allowing users to review their cart, enter shipping details, and select a payment method

3.1.5 Order Management

- **FR5.1:** Users shall be able to view their order history.
- **FR5.2:** Users shall receive email notifications for order confirmation and delivery.
- **FR5.3:** Users shall be able to track orders via a tracking number.

3.1.6 Reviews & Ratings

- **FR6.1:** Users shall be able to submit reviews and ratings for books they have purchased.
- **FR6.2:** The system shall display average ratings for each book.
- **FR6.3:** An aggregate rating (e.g., average star rating) should be displayed based on user reviews.

3.1.7 Admin Panel

- **FR7.1:** Administrators must have access to a comprehensive dashboard for managing users, books, orders, and inventory.
- **FR7.2:** Admins shall be able to view and manage user accounts.
- **FR7.3:** The admin panel should include analytics and reports on sales, user engagement, and website traffic.

Book Management

- Admins should be able to add, update, or delete book listings, including metadata, pricing, and stock levels.
- The platform must support bulk upload of book details using CSV files.

3.2 Non-Functional Requirements

3.2.1 Performance Requirements

- **NFR1.1:** The system shall handle up to 10,000 concurrent users.
- **NFR1.2:** The system response time shall not exceed 3 seconds for any user action.
- **NFR1.3:** The website shall be available 99.9% of the time.

3.2.2 Security Requirements

- **NFR2.1:** The system shall enforce password strength requirements (minimum 8 characters, including a number and a special character).
- **NFR2.2:** All sensitive data (e.g., passwords, USER information) shall be encrypted.
- **NFR2.3:** The system shall implement measures to prevent any cyber-attacks.

3.2.3 Usability Requirements

- **NFR3.1:** The website shall be responsive and accessible on devices of varying screen sizes.

- **NFR3.2:** The system shall provide a user-friendly interface with clear navigation.
- NFR3.2: The website shall be accessible on desktop, tablet, and mobile devices.

3.2.4 Maintainability Requirements

- **NFR4.1:** The system shall use modular code to facilitate updates and maintenance.
- **NFR4.2:** The codebase shall follow best practices for readability and documentation.

4. External Interface Requirements

4.1 User Interfaces

Bookly, an online bookstore, provides multiple user interfaces to ensure seamless interaction for various user roles and needs:

4.1.1. Graphical User Interfaces (GUIs)

- **Customer Interface:**
 - Intuitive web and mobile applications with a browsing categories, book recommendations, and personalized dashboards.
 - Interactive shopping cart and a secure checkout process integrated with payment gateways like Bkash, Nagad, credit cards, and digital wallets.
 - User account management for tracking orders, managing wishlists, and updating personal information.
- **Admin Interface:**
 - Web-based dashboards for inventory management, order processing, and customer service tools.
 - Analytics and reporting tools to track sales trends and customer engagement.

4.2 Hardware Interfaces

Bookly's hardware requirements are minimal, focusing on scalability and accessibility:

1. For Customers

- Devices: Desktop computers, laptops, smartphones, or tablets with a modern web browser.
- Mobile App: Compatible with iOS and Android devices with basic hardware specifications (1 GB RAM, 100 MB storage).

2. For Bookly's Infrastructure

- **Web Servers:** High-performance servers to host the Bookly platform, with load balancing for scalability.

- **Database Servers:** Dedicated servers for managing inventory, user accounts, and transactional data.
- **Content Delivery Network (CDN):** For faster delivery of images, media, and static resources globally.
- **Backup and Storage:** Redundant hardware for secure data backups and cloud storage for scalability.

4.3 Software Interfaces

Bookly interacts with various software systems to ensure smooth operations:

1. Payment Gateways

Integration with PayPal, Bkash, Nagad and other payment processors for secure and efficient transactions.

2. Shipping Services

Shipping services with courier

3. Authentication Services

Use of OAuth or Single Sign-On (SSO) services for secure user authentication (e.g., Google, Facebook).

4. Content Management Systems (CMS)

Integration with CMS platforms to manage dynamic content like blog posts, promotions, and author interviews.

5. Third-Party Analytics Tools

Integration with analytics platforms (e.g., Google Analytics) for tracking user behavior and site performance.

6. Digital Rights Management (DRM)

For managing and securing access to digital content like eBooks and audiobooks.

4.4 Communications Interfaces

Bookly relies on robust communication protocols to ensure efficient data transfer and user interactions:

1. Network Protocols

- **HTTP/HTTPS:** For secure communication between clients and servers.
- **WebSocket:** For real-time features like notifications and chat support.

2. Data Formats

- **JSON:** For API interactions and data exchange between the front end and back end.
- **XML:** For integration with legacy systems where applicable.

3. Email and Notifications

- SMTP and third-party email services (e.g., SendGrid) for order confirmations and promotional emails.
- Push notifications for mobile apps using Firebase Cloud Messaging (FCM) or Apple Push Notification Service (APNs).

4. Security Protocols

- **TLS/SSL:** To encrypt all data exchanged between users and the Bookly platform.
- **OAuth 2.0:** For secure authentication and API access.

5. Third-Party Integrations

- RESTful and GraphQL APIs for seamless interaction with external systems, such as inventory partners and payment services.

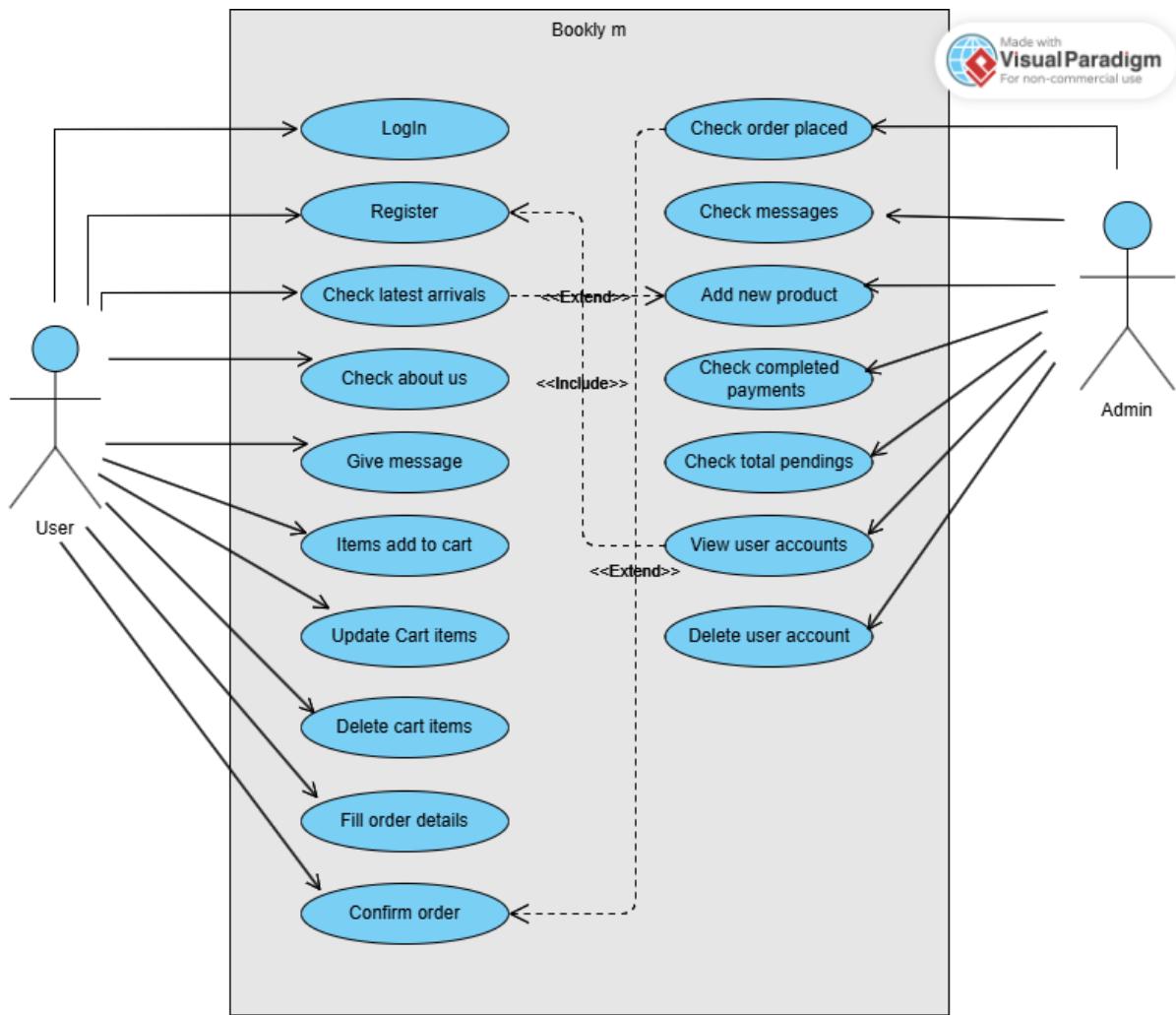
These interfaces ensure that Bookly's operations are efficient, secure, and highly accessible to its diverse user base.

4. Appendices

4.1 Appendix A: Glossary

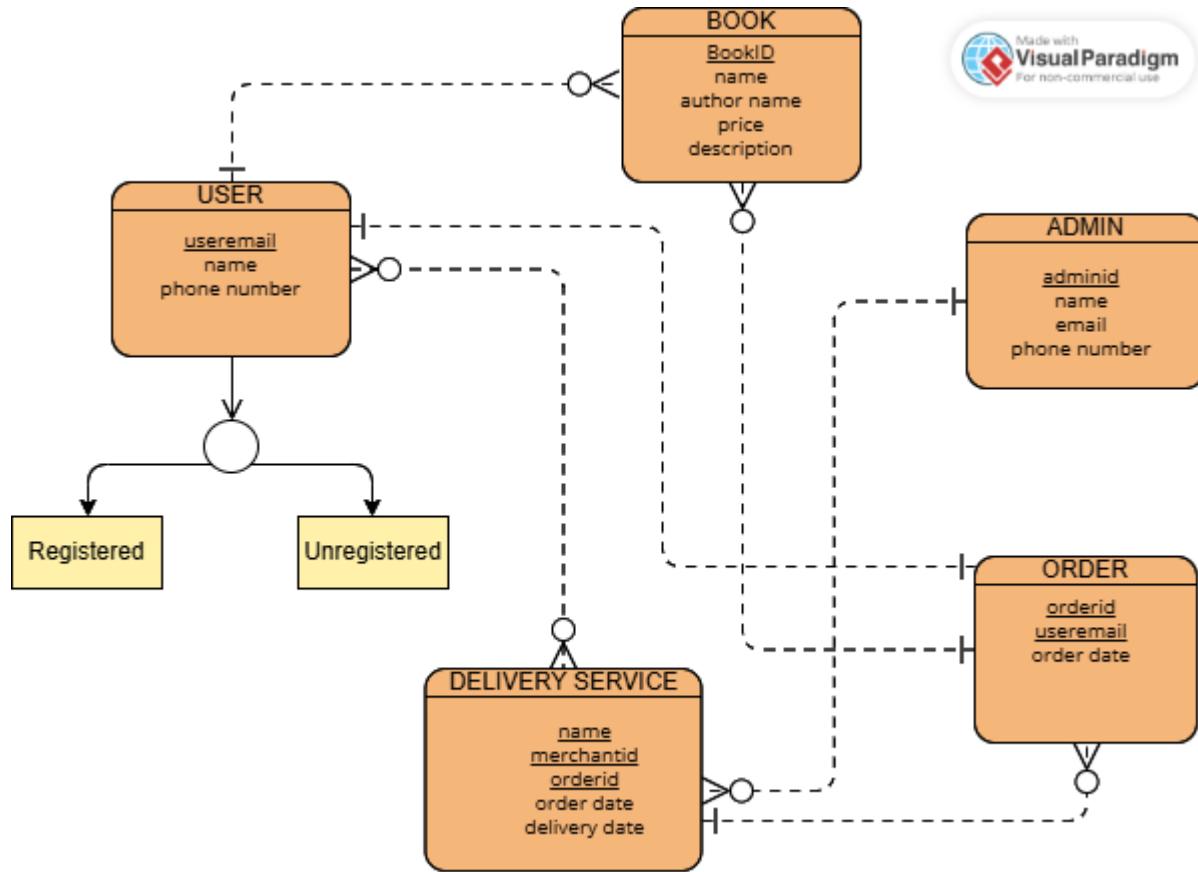
- **User:** An individual browsing or purchasing books from the website.
- **Admin:** An individual with elevated privileges to manage the website content and users.
- **Cart:** A virtual container for items selected by the user for purchase.

4.2 Appendix B: Use Case Diagram



Picture: Usecase Diagram Of “Bookly”.

4.3 Appendix C: Entity-Relationship Diagram



Picture 2: ERD diagram of “Bookly”.

This SRS document provides a comprehensive outline of the requirements for "Bookly" website. It will serve as a foundation to design, build, and test the system effectively.

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