

ENG 111 Spring 2021 (Online)

Quiz - 2 (10%)

ENG 111 - Section 9

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**Q.1. Fill in the blank lines with appropriate word or words. Please type your answers and underline them.**

- i. When we say that there is necessarily no connection between the actual words and the thing or concept that the word represents, it refers to the fact that language is \_\_\_\_\_ **high-context** \_\_\_\_\_.
- ii. In a \_\_\_\_\_ **low-context** \_\_\_\_\_ culture speakers verbal messages are direct, specific and to the point.
- iii. Our non-verbal behaviour infers meaning to represent that communication is a \_\_\_\_\_ **process of generating meaning using behavior other than words** \_\_\_\_\_.
- iv. Re-write the following sentence to make it more inclusive, that is, to avoid linguistic sensitivity:  
  
"A good secretary keeps her boss organised"  
  
\_\_\_\_\_ **Good secretaries keep their boss organised** \_\_\_\_\_
- v. Hand gestures that clarify a verbal message by saying "about this big" are called \_\_\_\_\_ **illustrators** \_\_\_\_\_.
- vi. **Haptics** refer to \_\_\_\_\_ **the technical term for what and how touch communicates** \_\_\_\_\_.

- vii. Passive listening refers to \_\_\_\_\_ listening without reacting\_\_\_\_\_.
- viii. \_\_\_ Feminine styles of language \_\_\_\_\_ typically use words of empathy and support, emphasize concrete and personal language, and show politeness and tentativeness in speaking.
- ix. The five steps to active listening are \_\_\_ receiving, understanding, evaluating, remembering, and responding\_\_\_\_\_.
- x. Verbal messages in high-context cultures are \_\_\_\_\_ indirect\_\_\_\_\_.