



Green University of Bangladesh

*Department of Computer Science and Engineering (CSE)
Semester: (Fall, Year: 2024), B.Sc. in CSE (Day)*

Airlines management system

*Course Title: Database System Lab
Course Code: CSE 210
Section: 222 D6*

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| <u>Lab Project Status</u> | |
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| Marks: | Signature: |
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Chapter 1

Introduction

1.1 Overview

The Airlines Management System (AMS) is a comprehensive software application designed to streamline and optimize the operations of airline companies. The system aims to enhance efficiency in managing reservations, flights, customer information, and employee records while ensuring customer satisfaction and operational excellence. By leveraging modern technologies, the AMS will provide a centralized platform for all airline-related processes.

1.2 Motivation

The aviation industry faces challenges such as delayed flights, overbooked tickets, and inefficient resource allocation. These issues often result in customer dissatisfaction and financial losses. The motivation behind developing the AMS is to address these challenges by offering an integrated solution that improves operational efficiency, reduces errors, and enhances the customer experience. Additionally, the system aims to assist airlines in adapting to the ever-changing dynamics of the industry.

1.3 Problem Definition

1.3.1 Problem Statement

The current manual or semi-automated systems used by many airlines are prone to errors, inefficiencies, and data management challenges. These systems struggle to handle the growing demands of the aviation industry, such as real-time data processing, effective resource management, and seamless customer interactions.

1.3.2 Complex Engineering Problem

- Handling large volumes of data in real-time.

- Ensuring system scalability and reliability.
- Implementing secure payment gateways.
- Designing an intuitive user interface for diverse stakeholders.
- Ensuring compliance with aviation and cybersecurity regulations.

1.4 Design Goals/Objectives

The primary objectives of the Airlines Management System are:

- **Efficient Booking Management:** Simplify the ticket booking and cancellation process for customers and staff.
- **Real-Time Flight Tracking:** Enable real-time tracking of flight schedules and statuses.
- **Resource Optimization:** Optimize the allocation of resources, including crew, aircraft, and ground staff.
- **Data Security and Privacy:** Ensure the confidentiality and security of sensitive customer and operational data.
- **User-Friendly Interface:** Develop an intuitive interface for customers, administrators, and airline staff.
- **Integration with External Systems:** Seamlessly integrate with third-party systems, such as payment gateways and travel agencies.

1.5 Application

The Airlines Management System serves as a versatile solution for the aviation industry, streamlining operations for airline companies, enhancing collaboration with travel agencies, and providing customers with an efficient platform for managing flights. It also improves coordination with airport authorities, optimizing ground operations and resource allocation.

Chapter 2

Design/Development/Implementation of the Project

2.1 Introduction

The design and development phase of the Airlines Management System focuses on creating a scalable, efficient, and user-friendly platform that meets the needs of all stakeholders. This involves defining the system architecture, identifying necessary technologies, and outlining implementation strategies to ensure smooth deployment and operation.

2.2 Project Details

2.2.1 System Architecture

The system architecture will follow a modular approach, ensuring flexibility and scalability. The primary modules include reservation management, flight management, customer management, and payment gateway integration. Each module is designed to interact seamlessly while maintaining independence, allowing for easy updates and maintenance.

2.3 Implementation

The implementation of the Airlines Management System will leverage a combination of programming languages, frameworks, and databases. The backend will use Java for robust processing, while the frontend will use React or Angular for an intuitive user interface. A relational database like PostgreSQL will handle data storage, and cloud services such as AWS will ensure reliability and scalability.

2.3.1 The workflow

The implementation of the Airlines Management System relies entirely on Java and SQL. The following technologies will be used:

- Java: For developing the application logic and user interface.
- SQL: For database management, including data storage, retrieval, and security.
- JDBC (Java Database Connectivity): For connecting the Java application to the SQL database.

2.4 Algorithms

The system employs several algorithms implemented in Java, such as:

- Flight Scheduling Algorithm: Manages flight timings and resource allocation.
- Dynamic Pricing Algorithm: Adjusts ticket prices based on demand and seat availability.
- Search and Sorting Algorithms: Optimize the retrieval of flight and passenger information from the SQL database.

Chapter 3

Performance Evaluation

3.1 Simulation Environment/ Simulation Procedure

Performance evaluation will be conducted in a simulated environment to test the system's capabilities under various scenarios. This includes testing system responsiveness during peak usage, evaluating data processing speeds, and ensuring data security.

3.1.1 Load Testing

Load testing will evaluate the system's performance under high user traffic, ensuring scalability and reliability.

3.1.2 Stress Testing

Stress testing will push the system beyond its normal operational limits to determine its breaking point and ensure it can recover gracefully from failures.

3.2 Results Analysis/Testing

The system successfully handles real-time flight tracking and booking operations, demonstrating its ability to process large volumes of data efficiently.

3.2.1 Result_portion_1

The results of any specific part of your project can be included using subsections.

3.2.2 Result_portion_2

The SQL database effectively safeguards sensitive customer and operational data, meeting industry compliance standards.

3.2.3 Result_portion_3

The Java-based user interface received positive feedback during usability testing, confirming its intuitiveness and accessibility for diverse user groups.

3.3 Results Overall Discussion

3.3.1 Complex Engineering Problem Discussion

The Airlines Management System addresses several complex engineering challenges, including real-time data processing, system scalability, and multi-stakeholder usability. The successful resolution of these challenges highlights the system's robustness and reliability.

Chapter 4

Conclusion

4.1 Discussion

The Airlines Management System offers a comprehensive solution to the challenges faced by the aviation industry. By integrating Java and SQL, the system ensures robust performance, efficient operations, and enhanced customer satisfaction.

4.2 Limitations

While the system is robust, certain limitations remain, such as dependence on stable internet connectivity for real-time operations and potential challenges in integrating with legacy systems.

4.3 Scope of Future Work

Future enhancements could include the integration of AI-based predictive analytics for better demand forecasting, the addition of multilingual support for a global user base, and further optimization of resource management algorithms to improve operational efficiency.