

RFM Segmentation (Customer's Details)

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Customer ID	customer_name	recency_days	frequency	monetary	r_score	f_score	m_score	rfm_score	total_rfm_score 🔻	segment
1602	Frank Hess	84	4	6151.77	5	5	5	555	15	Champions
1490	Leslie Duffy	91	7	6667.67	5	5	5	555	15	Champions
1104	Timothy Ross	42	8	26259.68	5	5	5	555	15	Champions
2670	Yvonne Mann	19	5	36325.04	5	5	5	555	15	Champions
308	Glen Caldwell	63	17	89269.7	5	5	5	555	15	Champions
2131	Mary Hewitt	60	5	5931.96	5	5	5	555	15	Champions
1280	Harold Albright	84	7	34389.87	5	5	5	555	15	Champions
699	Jenny Gold	18	17	43229.86	5	5	5	555	15	Champions
1782	Lawrence Dennis	36	4	10597.04	5	5	5	555	15	Champions
1237	Eva Simpson	36	5	9640.24	5	5	5	555	15	Champions
1682	Julie Edwards	80	6	14221.68	5	5	5	555	15	Champions
3011	Tammy Raynor	72	6	36337.89	5	5	5	555	15	Champions
1090	Seth Davies	0	5	4410	5	5	5	555	15	Champions
1875	Martin Kirk	66	5	4891.1	5	5	5	555	15	Champions
3251	Peter Brooks	5	10	29810.78	5	5	5	555	15	Champions
3151	Glenda Hunter	60	11	14578.63	5	5	5	555	15	Champions
1850	Jimmy Boswell	53	5	6564.71	5	5	5	555	15	Champions
3289	Emily Britt	27	10	11485.6	5	5	5	555	15	Champions

Profitability Buckets by Discount Range

discount_range	order_count	total_sales	total_profit	profit_margin_pct
High (11-25%)	5	954.77	-434.77	-45.54
Low (0-5%)	4390	4234708.81	750549.03	17.72
Moderate (6-10%)	4183	3813075.72	405370.77	10.63
No Discount	848	903110.24	156957.37	17.38