Sk. Md. Saiful Alam

SQA Engineer

Summary

Detail-oriented Software QA Engineer with 3+ years of experience in manual and automated testing for mobile and web applications. Skilled in designing test strategies, identifying defects, and collaborating with cross-functional teams to ensure seamless user experiences. Proven track record in testing high-scale applications (10M+ users) and improving release stability through effective QA practices.

Skills

Language and Framework: Java, PHP, C

Database: Mysql

Testing Tools: Selenium, Appium, Postman, Testrail, Jira, Kibana

Testing Types: Manual Testing, Regression, UI, API, Sanity, Smoke, UAT

Version Control, CI/CD: Git, Github actions

Other Skills: Requirement Analysis, Analytical Skills

Experiences

SQA Engineer — Portonics Limited (Remote, Dhaka)   Oct 2024 - PRESENT

- Performed end-to-end testing of the ATOM Store app (a Myanmar-based telco app) covering features such as Top-Up, Pack Purchase, Roaming, and In-app Games.
- Conducted API testing with Postman to validate backend services
- Executed regression and sanity tests for each release.
- Created & maintained test cases in TestRail, ensuring full QA coverage.
- Collaborated with developers using Jira & Kibana for bug tracking and log monitoring.
- Contributed to stability testing for a mobile app with 10M+ users.

SQA Engineer — Bit Mascot (Pvt) Ltd (Dhaka)   May 2023 – Sep 2024

- Tested Eventbookings web & mobile platforms for ticket booking, payment, and event management.
- Designed and executed test plans & checklists across multiple browsers.
- Reported bugs in Jira and collaborated with dev teams for resolution.
- Performed API testing for event creation, authentication, and transactions.
- Actively participated in Agile ceremonies (daily stand-ups, sprint planning).

Software Engineer — Tappware Solutions Ltd (Dhaka)   Aug 2020 – Sep 2021

- Developed and maintained features in Govt. E-nothi project (CakePHP, jQuery, AJAX).
- Fixed bugs and integrated APIs with frontend modules.
- Updated features based on client requirements.

SQA Engineer — Tappware Solutions Ltd (Dhaka)   Sep 2019 – Jul 2020

- Ensured quality of E-nothi web & mobile app by tracking and reporting defects.
- Created detailed test cases, use cases, and defect reports.
- Collaborated with developers for defect resolution and stability improvements

Education

- B.Sc. in Computer Science & Engineering — International Islamic University Chittagong (2014 – 2019) | GPA: 3.38
- HSC (Science) — Govt. City College, Chattogram (2011 – 2013) | GPA: 5.00
- SSC (Science) — Khaja Ajmeri High School, Chattogram (2009 – 2011) | GPA: 5.0

Contact

Phone : +8801672412645   Email : sahimalam96@gmail.com

Address: Hillview Residential Area, Chattogram , Bangladesh

Github - Linkedin