

MD RAIHAN MIAH

Address :Dania, Jatrabari, Dhaka
Mobile :01778675685
e-mail: mdraihanmiah62@gmail.com



Career Objective:

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.

Employment History:

Total Year of Experience :6.3 Year(s)

1. Senior Customer Engineer(Zone Incharge) (August 1, 2018 - Continuing)

Technomedia Limited

Company Location :NSC Tower , Purana Paltan ,Dhaka ,Bangladesh
Department:Technical Support Division of NCR ATM/CRM & POS

Duties/Responsibilities:

- * PC Core Hardware servicing, Software installations and Microsoft products (OS)
- * Timely fault finding Techniques e.g. Presenter/Dispenser, Card readers, Journal/Receipt printers, power supply, Exit shutter, Encryptor, PC Cores
- *Good communication, feedback and follow up fault calls 24/7
- *Mechanical and Electronics skills
- *Ability to handle ATM pressure calls environment from various Banks
- *ATM Site installations Self-starter and ATM Faults calls attendance 24/7
- *Attending to all ATM faults calls and monthly ATM services.
- *Manage full zone(Jatrabari,Narayanganj, Munshiganj,Daudkandi,Homna, Bancharampur) as a zone incharge
- *Monitor the day-to-day activities of other engineers in the zone and providing necessary guidance.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science (BSc)	Computer Science & Engineering	University of Skill Enrichment & Technology,Narayanganj	CGPA:3.34 out of 4	2024	4 years
Diploma in Engineering	Electronics Technology	Chandpur polytechnic institute(GOVT.)	CGPA:3.14 out of 4	2017	4 years
SSC	Business Studies	Bausia M.A. Azher High School,Baushia,Gazaria,Munshiganj	CGPA:4.56 out of 5	2013	-
JSC		Ibne Taimiya School & College,Cumilla	CGPA:3.93 out of 5	2010	-

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 21500
 Preferred Job Category : IT/Telecommunication, Other Special Skilled Jobs
 Preferred Location : Anywhere in Bangladesh
 Preferred Organization Types :

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Hardware & Networking • Machine installation • Operation & Maintenance • Computer Troubleshooting • Team Leading • Quick learner • working in night shift 	It support service

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	Medium	Medium

Personal Details :

Father's Name : Md Babul Miah
 Mother's Name : Mst. Josna Begum
 Date of Birth : October 28, 1995
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Maddham Kandi, Gajaria, Gazaria, Munshiganj 1510
 Current Location : Dhaka

Reference (s):

Name : MD JASIM UDDIN
 Organization : Technomedia Limited
 Designation : Head of Department (Technical Support Division)
 Address :
 Phone (Off.) :
 Phone (Res.) :
 Mobile : 01817143507
 E-Mail : jasim@technomedia-ltd.com
 Relation : Professional

