Job Title: Junior Full Stack Developer with Technical Support

Location: Wintel Limited
Employment Type: Full-Time
Reports to: CTO, DGM & Technical Operation

Job Overview:

We are seeking a motivated and versatile **Junior Full Stack Developer with Technical Support** skills to join our growing team. The ideal candidate will be responsible for assisting in the development and maintenance of web applications while providing technical support to end-users and clients. You will work closely with the senior development team to implement front-end and back-end solutions and troubleshoot technical issues as they arise.

Key Responsibilities:

Full Stack Development:

- Assist in designing, developing, and maintaining web applications using both front-end and back-end technologies.

- Write clean, maintainable, and efficient code following best practices.

- Implement responsive design principles to ensure web applications function smoothly on various devices.

- Collaborate with the UI/UX team to develop intuitive user interfaces.

- Debug and optimize code for performance, scalability, and security.

Technical Support:

- Provide technical assistance to internal teams and external clients, helping to resolve issues related to the developed applications.

- Monitor and respond to support requests via email, phone, or ticketing systems.

- Identify, troubleshoot, and resolve application bugs or system errors.

- Guide users through system setup, troubleshooting, and software updates.

Collaboration and Communication:

- Work closely with senior developers and project managers to deliver high-quality solutions on time.

- Participate in code reviews and team meetings to improve the development process.

- Communicate effectively with clients and stakeholders to understand their technical requirements.

Maintenance and Documentation:

- Assist in maintaining existing applications, fixing bugs, and implementing improvements.

- Keep detailed records of development changes, technical issues, and solutions.

- Document technical procedures, workflows, and troubleshooting guides for both internal use and clients.

Qualifications:

- **Education**: Bachelor's degree in Computer Science, Software Engineering, Information Technology, or a related field.

- **Experience**:

    o 1-2 years of experience in web development (internships or freelance work may be considered).

    o Experience providing technical support is a plus.

Technical Skills:

- **Front-End**: Proficiency in HTML, CSS, JavaScript (**React, Angular, or Vue.js knowledge is must**).

- **Back-End**: Knowledge of server-side programming languages like **Node.js**, Python, Ruby, or **PHP(Laravel).**

- **Databases**: Experience working with databases such as MySQL, PostgreSQL, or MongoDB.

- **Version Control**: Familiarity with Git for source code management.

- **Technical Support**: Basic knowledge of networking, software troubleshooting, and ticketing systems.

- **Tools**: Experience with development tools such as Visual Studio Code, Chrome DevTools, and Postman.

Soft Skills:

- Strong problem-solving and analytical skills.

- Excellent verbal and written communication skills.

- Ability to work both independently and collaboratively in a team environment.

- Time management and multitasking abilities to handle development and support tasks simultaneously.

Bonus Skills:

- Experience with cloud platforms (AWS, Azure, or Google Cloud).

- Knowledge of DevOps practices (CI/CD pipelines, Docker).

- Familiarity with RESTful APIs and microservices architecture.

Why Join Us?

- Be a part of a well-established company with 23 years of industry expertise.
- Thrive in a dynamic, innovative, and collaborative work environment that encourages creativity.
- Enjoy numerous opportunities for career advancement and professional growth.
- Gain exposure to cutting-edge technologies and learn from industry-leading best practices.
- Benefit from a competitive salary package, along with a comprehensive range of employee benefits.

Application Process: Interested candidates are encouraged to submit their CV and a cover letter detailing their qualifications and experience.