MD SAZZAD HOSSAIN BHUIYAN

Mothbaria, Feni Sadar, Feni Sadar, Feni 3900
Mobile: 01304242229, 01602794064
sazzad25122000@gmail.com
https://www.linkedin.com/in/md-sazzad-hossain-bhuiyan-91a0b8247

Career Objective:
I aim to secure a challenging position in a reputable organization and expand my knowledge and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company

Employment History:
Total Year of Experience: 2 years
1. IT Technician

Top Ten Group (Jan 2024 - Continuing)
Area of Expertise: CCTV Maintenance, Computer Assembly and Configuration, Networking Troubleshoot.
Duties/Responsibilities:
* Install and configure computer hardware operating systems and applications.
* Desktop Support provides direct user assistance.
* Computer Hardware Maintenance and repair.
* Monitor and maintain computer systems and networks.
* Troubleshoot system and network problems, diagnosing and solving hardware faults.
* Deco Router Configuration.
* Routing and switching.
* Installation & configuration of surveillance systems.
* CCTV Installation, CCTV Security maintenance.
* Configure & Maintenance NVR
* Time Attendance Device Configuration.
* Server Rack Setup.
* UTP Cabling
* Printer Setup & Printer Sharing.
* Scanner Setup, Barcode Scanner Setup.
* Power Amplifier A-2240 System Setup.
* Provide support over the phone or via remote desktop software, helping staff set up systems or resolve issues.

2. Support Engineer

BlueNet Communication JV Ltd. (Feb 2023 - Dec 2023)
Area of Expertise: Customer Support through Phone, Technical Support Engineer
Duties/Responsibilities:
* Over the phone Customer Support.
* New link connection.
* Operation of OTDR, Power meter & Laser meter.
* OLT, ONU configuration and maintenance.
* Follow up reseller for any kind of support service.

3. Intern (Support Engineer)

Access Telecom (BD) Ltd (Oct 2022 - Jan 2023)

Area of Expertise: Network Engineering, Technical Support Engineer

Duties/Responsibilities:

* Configuring Wireless Home Routers and Mesh
* Client support physically and remotely.
* Establish a new connection.
* Manage and monitor the fiber team.
* Diagnosing and troubleshooting network errors.
* Networks Monitoring Networks Troubleshoot.
* Ticket Assign

Academic Qualification:

Exam Title	Subject	Institute	Result	Pas.Year
Diploma in Engineering	Data Telecommunication and Networking	Feni Computer Institute	3.49 (4.00)	2022
S.S.C	Science	Al Jameatul Falahia Kamil Madrasah	4.56 (5.00)	2018

Training Summary:

Training Title	Institute	Year	Duration
Computer Hardware	Niit Computer	2023	4 Month
Networking	Access Telecom	2022	3 Month
Graphic Design	GFX Mentor	2020	1 year
Office Management (Word, Excel, PowerPoint)	Computer Village	2019	3 Month

Skill:

Fields of Skill
- NVR Setup and Configuration   - CCTV Maintaining   - Computer Hardware and Networking   - Attendance Device Configuration   - Mikrotik Routing and Security   - Windows System: 7, 10, 11   - Windows Server: 12, 22   - MS Office: Word, Excel, PowerPoint   - Graphics Design: Illustrator, Photoshop

Personal Details:

Father's Name	: Md Abdul Motaleb Bhuiyan
Mother's Name	: Nur Nahar
Date of Birth	: 25 Dec 2000
Gender	: Male
Marital Status	: Unmarried
Nationality	: Bangladeshi
Religion	: Islam
Permanent Address	: Mothbaria, Feni Sadar, Feni Sadar, Feni 3900
Current Location	: Feni