Rima Panchal

Education

Master of Science in Business Analytics

Apr 2023

Hult International Business School | [San Francisco, California]

• Relevant Courses: Salesforce, SQL, Python, R, Tableau, Project Management

Bachelor of Science in Sociology

Jan 2020

University of California Riverside | Riverside, CA

Minored in Business

Technical Skills

Machine Learning: Regressions, Decision Trees, Random Forest, Gradient Boosting, Neural Nets, Topic Modeling,

Natural Language Processing

Software: Python (NumPy, Pandas, Matplotlib, Scikit-learn, TensorFlow), SQL, AWS, GitHub, R, Kaggle **Certifications:** Google Product Management, Introduction of Python, SQL, R, Tableau, Advanced Excel

Relevant Experience

Enterprise Rent-A-Car | San Francisco, CA

Aug 2022 - Present

Accounts Receivable Specialist.

- Identified discrepancies on client invoices and contracts leading to the successful collection of \$1M in uncollected funds
- Engaged with stakeholders on 120+ accounts to ensure transparency & accuracy for extending insurance for repairs, resulting in 15% decrease in related instances of nonpayment
- Maximized cashflow from customers by proactively collecting on overdue accounts worth \$5M and reduced receivables by 15% in 90 days

Silver Surf Motel | San Simeon, CA

Dec 2012 - Aug 2021

Operations Manager

- Recommended 5 tactics to expand offerings and revising visitor experiences by coordinating efforts to identify visit locations, timing, and costs; devised growth strategy for tourist attractions to expand revenue by 50%
- Reviewed general ledger entries, ensuring GAAP compliances are met; prepared monthly general ledger reports for Accounting Manager, performing variance analysis, highlighting transactions crossing budgeted expenses by more than 20%
- Conducted internal incident review meetings, discussing quality improvement practices with 10+ team members on weekly basis; created presentation for Asian American Hotel Owners Association including data outcomes

Additional Experience

Enterprise, Assistant Manager | Redlands, CA

Jan 2020 - Aug 2021

Relevant Projects

Kaggle Business Challenge, Hult School of Business | San Francisco, CA.

Mar 2023 - Mar 2023

- Collaborated with team members to ensemble multiple models, resulting in a final RSME score of 0.14 and top 2% ranking on the Kaggle leaderboard.
- Engineered new features, implemented various regression models and conducted extensive hyperparameter tuning for the gradient boosting model.

Monsters Inc, Hult School of Business | San Francisco, CA.

Feb 2023 - Feb 2023

- Designed and implemented game mechanics, including user input validation, item collection and character interaction, resulting in engaging and challenging gameplay experience.
- Created a user-friendly interface using ASCII art and formatted text to enhance the games visual appeal.