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Verizon Selects preferences

My Profile

You are the Account Owner. What does this mean?

Popular Links

Change Email Address

Assign Account Managers

Change Billing Address

Change Password

Manage Privacy Settings

Change **Account PIN**

You are the Account Owner.

Account Owners may lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Account Managers may lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Account Members may .orem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat.

Role Access	Owner	Manager	Member
Assign Account Managers	•		
Change Billing Password	•		
Upgrade all Phones on Account	•	•	
Add a New line of Service	•	•	
Make Plan Changes and Manage Data	•	•	
View Bill	•	•	
Enroll in Paperless Billing	•	•	
Cancel Pending Order*	•	•	
Setup Recurring Payments	•	•	
Make One-time Payments	•	•	•
View Usage	•	•	•
Change/Reset Voicemail Password	•	•	•
Purchase Content for Phone	•	•	•
Access Personal Photo Albums	•	•	
Manage Personal Preferences	•	•	•

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Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN. ****

Secret Question

Used to verify your identity when logging in from a new device.

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

Security Image

Used to verify your identity when logging in from a new device.

Edit

<u>Edit</u>

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Security

User ID

Used to log in on the web and the MyVerizon app.

User ID

userid

If available, you may use your Email Address as your UserID.

User ID Requirements

- 6-60 characters, letters or letters and numbers
- Not all numbers
- Contains no spaces

Cancel

Save changes

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN.

Secret Question

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Security

User ID

Used to log in on the web and the MyVerizon app.

User ID

userid

This User ID is already in use. Please choose another.

If available, you may use your Email Address as your UserID.

Cancel

Cancel

User ID Requirements

6-60 characters, letters or letters and numbers

Not all numbers

Contains no spaces

Save changes

Password

Used to log in on the web and the MyVerizon app.

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Used to log in on the web and the MyVerizon app.

userid

Used to log in on the web and the

MyVerizon app.

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User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Current Password

New Password

Re-enter New Password

Cancel

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN.

Secret Question

Used to verify your identity when logging in from a new device.

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

Security Image

Used to verify your identity when logging in from a new device.

Cancel

Password Requirements

- 6-20 characters in length
- Contains at least one letter
- Contains at least one number
- Contains no spaces
- Does not contain your user ID
- Is not easy to guess

Save changes

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Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Current Password

New Password

Re-enter New Password

Cancel

Password Requirements

- 6-20 characters in length
- Contains at least one letter
- Contains at least one number
- Contains no spaces
- Does not contain your user ID
- Is not easy to guess
- New passwords must match

Cancel

Save changes

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN.

Secret Question

Used to verify your identity when logging in from a new device.

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

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User ID

Used to log in on the web and the MyVerizon app.

userid

Password	Current Password	Cancel
Used to log in on the web and the MyVerizon app.	Incorrect password New Password Re-enter New Password	Password Requirements
	Cancel	Save changes

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN. ****

Secret Question

Used to verify your identity when logging in from a new device.

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userid

Password

Account PIN

your account.

Managers.

Used to log in on the web and the MyVerizon app.

An Account PIN replaces the last four digits of the Account Owner's

primary means of authentication on

Safeguard your Account PIN and

share it only with trusted Account

Social Security Number as the

Set an Account PIN

 Once you've added an Account PIN, it will become our primary means of verification when you or an Account Manager contact us for assistance.

• If you are unable to provide the Account PIN, it will hamper our ability to assist you with your account.

Create Account PIN

Confirm Account PIN

Cancel

PIN Requirements

4 numbers in length

Does not match your SSN

Is not easy to guess

Cancel

Save changes

Secret Question

Used to verify your identity when logging in from a new device.

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

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Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Cancel

Account PIN

An Account PIN is the primary means of authentication on your account when you or an Account Manager contact us for assistance.

- Safeguard your Account PIN and share it only with trusted Account Managers.
- If you are unable to provide the Account PIN, it will hamper our ability to assist you with your account.

Change Account PIN

New Account PIN

Confirm New Account PIN

PIN Requirements

- 4 numbers in length
- Does not match your SSN
- Is not easy to guess

Cancel

Save changes

Secret Question

Used to verify your identity when logging in from a new device.

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

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Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

An Account PIN is the primary means of authentication on your account when you or an Account Manager contact us for assistance.

- Safeguard your Account PIN and share it only with trusted Account Managers.
- If you are unable to provide the Account PIN, it will hamper our ability to assist you with your account.

Change Account PIN

New Account PIN

4 numbers in length

Is not easy to guess

Does not match your SSN

PIN Requirements

Confirm New Account PIN

Cancel

Save changes

Secret Question

Used to verify your identity when logging in from a new device.

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

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User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN.

Used to verify your identity when logging in from a new device.

Secret Question

Current Question

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

New Question

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

Answer Requirements Answer

3-40 characters in length Letters, numbers, spaces,

and/or periods (.) only

<u>Cancel</u>

Save changes

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Used to log in on the web and the MyVerizon app.

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Used to verify your identity when calling Care. Not your voicemail PIN. ****

Secret Question

Used to verify your identity when logging in from a new device.

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

Security Image

Used to verify your identity when logging in from a new device.

Current Security Image

Cancel

Personal Phrase

A personal phrase to name the image.

Shiny

Phrase Requirements

1-30 characters in length

Any combination of letters, numbers and most special characters

Select a New Security Image

All Categories

















Cancel

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Edit line

Edit line

Edit line

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Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

555.555.5555 [Device Nickname]

555.555.5555 [Device Nickname]

555.555.5555 [Device Nickname]

1111 Street Name Dr **Address Line 2 City, ST 00000**

555.555.5555 [Device Nickname]

555.555.5555 [Device Nickname]

1111 Street Name Dr **Address Line 2 City, ST 00000**

555.555.5555 [Device Nickname]

Edit address Edit address for all

associated lines.

Edit line

Edit line

Edit address

Edit address for all associated lines.

Edit line

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Contact & Billing

Email Address

[Short description of what this is and how it's used.1

Change Email Address

name@domain.com

Cancel

Save changes

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr **Address Line 2** City, ST 00000

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr **Address Line 2** City, ST 00000

xxx.xxx.xxxx [Device Nickname]

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Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

Change Primary Phone

000.000.0000

Change Alternate Phone

000.000.0000

<u>Cancel</u>

Save changes

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr **Address Line 2** City, ST 00000

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr **Address Line 2** City, ST 00000

xxx.xxx.xxxx [Device Nickname]

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Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

DII	mig	Aut	dres	J
	_			

[Short description of what this is and how it's used.]

*Address

0000 Street Name Dr

Apt/Suite/Other

+	`: L.	
"(JITV	1

*State *ZIP

City

ST

00000-0000

<u>Cancel</u>

Save changes

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr **Address Line 2**

City, ST 00000

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr **Address Line 2**

xxx.xxx.xxxx [Device Nickname]

City, ST 00000

Verify New Address

X

Sorry, we couldn't find this address:

0000 Street Name Drive City, St 000000

Edit

Did you mean:

- 0000 Street Name Dr.City, St 000000
- O000 Street Name Dr. City, St 000000
- O000 Street Name Dr. City, St 000000
- Use my address exactly as entered.



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<u>Edit</u>

<u>Edit</u>

Edit line

Edit address

associated lines.

Edit line

Edit line

Edit line

Edit line

Edit address Edit address for all

associated lines.

Edit line

Edit line

Edit line

Edit address

associated lines.

Edit line

Edit line

Edit address for all

Edit address for all

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Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr

Service Addresses Same as billing address [Short description of what this is and

Second Line

City, ST 00000

how it's used.]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr

Edit address **Address Line 2** Edit address for all **City, ST 00000** associated lines.

xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname]

Address Line 2 City, ST 00000

1111 Street Name Dr

xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname]

0000 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname]

2222 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname] xxx.xxx.xxxx [Device Nickname]

3333 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

associated lines. Edit line

Edit address for all

Edit address

4444 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

Edit address Edit address for all associated lines.

Edit line

5555 Street Name Dr **Address Line 2 City, ST 00000**

Edit address Edit address for all associated lines.

Edit line

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Email address

Phone numbers

Billing address

Service addresses

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Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

Edit address

Cancel

Edit the address currently associated with the following lines on your account:

xxx.xxx.xxxxx [Device Nickname] xxx.xxx.xxxxx [Device Nickname]

You can also edit or change lines' service addresses individually from the previous page.

*Address

0000 Street Name Dr

Apt/Suite/Other

*City

*State *ZIP

City

ST

00000-0000

<u>Cancel</u>

Save changes

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr Address Line 2 City, ST 00000

xxx.xxx.xxxx [Device Nickname]

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Edit line

Edit line

Edit line

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Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

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Privacy & permissions

Privacy settings

Verizon Selects preferences

Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

555.555.5555 [Device Nickname]

555.555.5555 [Device Nickname]

555.555.5555 [Device Nickname]

1111 Street Name Dr Address Line 2

City, ST 00000

555.555.5555 [Device Nickname]

555.555.5555 [Device Nickname]

associated lines.

Saved

Edit line

Edit address

Edit address for all

Edit line

1111 Street Name Dr **Address Line 2 City, ST 00000**

555.555.5555 [Device Nickname]

Edit address

Edit address for all associated lines.

Edit line

Residential

Business

Irvine, CA Español Contact Us Store Locator 📜 Cart

Sign Out



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My Verizon

I am looking for

Cancel

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My Billing

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My Plan & Services

My Profile

Quick links

Security

User ID

Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

Select an existing address or add a new one:

xxx.xxx.xxxx [Device Nickname]

Select an address

1111 Street Name Dr, City, ST 00000-0000

A new address

*Address

0000 Street Name Dr

Apt/Suite/Other

*City

*State *ZIP

City

ST

00000-0000

Cancel

Save changes

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

Residential

Business

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Sign Out

Cancel



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My Verizon

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User ID

Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

Select an existing address or add a new one:

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr, City, ST 00000-0000

A new address

*Address

0000 Street Name Dr

Apt/Suite/Other

*City

*State *ZIP

City

ST

00000-0000

Cancel

Save changes

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

Residential

Business

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Support

My Verizon

I am looking for

Edit

Edit

Edit

My Verizon Home

My Billing

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My Plan & Services

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Quick links

Security

User ID

Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

Saved

Edit line

Edit line

Edit line

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

Edit address

Edit address for all associated lines.

Edit line

Edit line

1111 Street Name Dr **Address Line 2**

City, ST 00000

Edit address

Edit address for all associated lines.

Edit line

Residential

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Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

1111 Street Name Dr Address Line 2 **City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

Select an existing address or add a new one:

xxx.xxx.xxxx [Device Nickname]

Select an address

1111 Street Name Dr, City, ST 00000-0000

A new address

*Address

3333 Street Name Dr

Apt/Suite/Other

*City

*State *ZIP

City

ST

00000-0000

<u>Cancel</u>

<u>Cancel</u>

Save changes

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

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User ID

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Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Contact & Billing

Email Address

[Short description of what this is and how it's used.]

name@domain.com

Edit

Edit

Primary Phone

[Short description of what this is and how it's used.]

000.000.0000

Edit

Billing Address

[Short description of what this is and how it's used.]

0000 Street Name Dr Second Line City, ST 00000

Service Addresses

[Short description of what this is and how it's used.]

Same as billing address

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

xxx.xxx.xxxx [Device Nickname]

Edit line

Edit line

Edit line

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

Edit address

Edit address for all associated lines.

Edit line

1111 Street Name Dr **Address Line 2 City, ST 00000**

xxx.xxx.xxxx [Device Nickname]

Edit address Edit address for all

associated lines.

Edit line

3333 Street Name Dr **Address Line 2 City, ST 00000**

Saved

Edit address Edit address for all associated lines.

xxx.xxx.xxxx [Device Nickname]

Edit line



Shop

Support

My Verizon

I am looking for

My Verizon Home

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Quick links

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User ID

Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Manage Account

Account Managers

[Short description of what this is and how it's used.]

Firstname Lastname (Account Owner)

XXX.XXX.XXX name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]

Transfer of service lorem ipsum.

Transfer Service

Edit

Edit

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My Verizon

I am looking for

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User ID

Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Current Account Managers

Firstname Lastname (Account Owner)

XXX.XXX.XXX

name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com Remove

Cancel

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account in retails stores and by calling Customer Service.

First Name

Name

Last Name

Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No Line Assigned

Email Address

name@domain.com

<u>Cancel</u>

Add Manager

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]

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My Profile

Quick links

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Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Current Account Managers

Firstname Lastname (Account Owner)

XXX.XXX.XXX

name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com

Remove

Cancel

Added Remove

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account in retails stores and by calling Customer Service.

First Name

Name

Last Name

Name

If you assign a mobile number and email address, the Account Manager will be given My Verizon Online access to your account.

Mobile Number

No Line Assigned

Email Address

name@domain.com

<u>Cancel</u>

Add Manager

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]



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My Plan & Services

My Profile

Quick links

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User ID

Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

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Privacy settings

Verizon Selects preferences

Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Current Account Managers

Firstname Lastname (Account Owner)

XXX.XXX.XXX

name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com Remove

Remove

Remove

Add Account Managers

What can an Account Manager do?

You may have a maximum of three additional Account Managers at a time. To add a new Account Manger, please remove one first.

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.1

My Plan & Services

X



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I am looking for

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Password

Secret question

Account PIN

Security image

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Email address

Phone numbers

Billing address

Service addresse

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

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Verizon Selects preferences

Manage Account

My Devices

Account Managers

Current Account Managers

Cancel

Remove

<u>Account Managers can manage all</u>

Are you sure you want to revoke Account Manager access?

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Learn more

Revoke Access

umber on your anage all lines on the account in retails stores and by calling customer Service.

First Name

Name

Name

Last Name

If you assign a mobile number and email address, the Account Manager will be given My Verizon Online access to your account.

Mobile Number

No Line Assigned

Email Address

name@domain.com

<u>Cancel</u>

Add Manager

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]

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Password

Account PIN

Secret question

Security image

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Email address

Phone numbers

Billing address

Service addresses

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Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Current Account Managers

Firstname Lastname (Account Owner)

XXX.XXX.XXX

name@domain.com

Account Manager Firstname Lastname removed.

Undo

Cancel

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account in retails stores and by calling Customer Service.

First Name

Name

Last Name

Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No Line Assigned

Email Address

name@domain.com

<u>Cancel</u>

Add Manager

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]

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Contact & billing

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Billing address

Service addresses

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Greeting name

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Verizon Selects preferences

Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Current Account Managers

Firstname Lastname (Account Owner)

XXX.XXX.XXX

name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com Remove

Cancel

Account Manager Requests

Requested by xxx.xxx.xxxx

Firstname Lastname

XXX.XXX.XXX name@domain.com

Deny

Approve

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account in retails stores and by calling Customer Service.

First Name

Last Name

Name

Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No Line Assigned

Email Address

name@domain.com

<u>Cancel</u>

Add Manager

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]

Transfer of service lorem ipsum.

[Short description of what this is and

how it's used.1

Residential

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Security image

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Email address

Phone numbers

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Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Current Account Managers

Firstname Lastname (Account Owner)

XXX.XXX.XXX

name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com Remove

Cancel

Account Manager Requests

Account Manager Request from xxx.xxx.xxxx denied.

Undo

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account in retails stores and by calling Customer Service.

First Name

Last Name

Name

Name

If you assign a mobile number and email address, the Account Manager will be given My Verizon Online access to your account.

Mobile Number

No Line Assigned

Email Address

name@domain.com

Cancel

Add Manager

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]

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I am looking for

Cancel

Remove

Remove

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My Devices

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Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

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Greeting name

Transfer of service

Privacy & permissions

Privacy settings

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Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Current Account Managers

Firstname Lastname (Account Owner)

XXX.XXX.XXX name@domain.com

Firstname Lastname

XXX.XXX.XXX

name@domain.com

Firstname Lastname XXX.XXX.XXX

name@domain.com

Firstname Lastname XXX.XXX.XXX

name@domain.com

Remove

Account Manager Requests

You may have a maximum of three Account Managers at a time. To add a new Account Manger, please remove one first.

Requested by xxx.xxx.xxxx

Firstname Lastname

XXX.XXX.XXX name@domain.com

Deny

Approve

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account in retails stores and by calling Customer Service.

First Name

Last Name

Name

Name

If you assign a mobile number and email address, the Account Manager will be given My Verizon Online access to your account.

Mobile Number

No Line Assigned

Email Address

name@domain.com

Cancel

Add Manager

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]

You are the Account Owner.

Account Owners may lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Account Managers may lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Account Members may .orem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat.

Role Access	Owner	Manager	Member
Assign Account Managers	•		
Change Billing Password			
Upgrade all Phones on Account	•	•	
Add a New line of Service	•	•	
Make Plan Changes and Manage Data	•	•	
View Bill	•	•	
Enroll in Paperless Billing	•	•	
Cancel Pending Order*	•	•	
Setup Recurring Payments	•	•	
Make One-time Payments	•	•	
View Usage	•	•	•
Change/Reset Voicemail Password	•	•	•
Purchase Content for Phone	•	•	•
Access Personal Photo Albums	•	•	
Manage Personal Preferences	•	•	•

<u>Learn more</u> Close

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User ID

Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Manage Account

Account Managers

[Short description of what this is and how it's used.1

Firstname Lastname (Account Owner)

XXX.XXX.XXX name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com

Greeting Name

Name used when welcoming you to My Verizon.

Change Greeting Name

Name

Greeting Name

Requirements

1-10 characters

Does not contain certain special characters

Cancel

Save changes

Transfer of Service

[Short description of what this is and how it's used.]

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Sign Out



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My Verizon

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Secret question

Security image

Contact & billing

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Phone numbers

Billing address

Service addresses

Manage account

Account managers

Greeting name

Transfer of service

Privacy & permissions

Privacy settings

Verizon Selects preferences

Privacy & Permissions

Privacy Settings

Manage what information Verizon may collect about you.

Some information is being shared.

Verizon Selects

Earn Smart Rewards by participating in Verizon Selects.

Enrolled

Change settings

Wireless Residential **Business**

Irvine, CA Español Contact Us Store Locator 📜 Cart

Sign Out

verizon^v

Shop

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My Verizon

I am looking for

My Verizon Home

My Billing

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My Plan & Services

My Profile

Quick links

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User ID

Password

Account PIN

Secret question

Security image

Contact & billing

Email address

Phone numbers

Billing address

Manage account

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Greeting name

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Privacy & permissions

Privacy settings

Verizon Selects preferences

Privacy & Permissions

Privacy Settings

Manage what information Verizon may collect about you.

Cancel

Your privacy is an important priority at Verizon Wireless. Our Privacy Policy informs you about information we collect and how we use it. Read our Privacy Policy.

Customer Proprietary Network Information Settings

erizon shares customer information within our family of companies for a variety of purposes, including, for example, providing you with the latest information about our products and services and offering you our latest promotions. You can limit the sharing of certain types of customer information, known as Customer Proprietary Network Information, or CPNI, within the Verizon family of companies for marketing services to you different from your current services.

Customer Proprietary Network Information (CPNI) is information that relates to the type, quantity, destination, technical configuration, location, amount of use and related billing information of your telecommunications or interconnected Voice over Internet Protocol

	Share	Don't share
	Select all	Select all
xxx.xxx.xxx		
xxx.xxx.xxx		
xxx.xxx.xxx		

Business & Marketing Insights

Do you want to share your CPNI?

The Business and Marketing Insights program combines and analyzes customer information in a way that does not identify you personally. The program uses information about how you use your mobile device including web addresses of sites you visit and similar information about apps and features you use, and information about the location of your device, as well as certain information about your Verizon products and services (such as device type) and information we obtain from other companies (such as gender, age range, and interests) or that you provide. We may use information provided by business and marketing clients who want us to develop aggregate insights about their own customers.

Business and Marketing Insights may be used by Verizon and others who want to better understand customer actions in aggregate. For example, a company could find it valuable to understand the number of customers in different age groups who visited a website, used an app, or visited a retail store or stadium.

Verizon may share location information that does not identify you personally with certain other companies to allow them to produce limited business and marketing insights. For example, de-identified location information we provide could be combined with similar information provided by other wireless carriers to create traffic reports.

See our Frequently Asked Questions for more information. You have a choice about whether your information is used in the

Business and Marketing Insights program.

May we use your information for Business and **Marketing Insights?** Use

	Select all	Select all
xxx.xxx.x		
xxx.xxx.x		
xxx.xxx.x		

Don't

Use

Relevant Mobile Advertising

Verizon's Relevant Mobile Advertising program helps make the ads you see more interesting and useful. This program shares information with Oath (formed by the combination of AOL and Yahoo).

The Relevant Mobile Advertising program uses your postal and email addresses, certain information about your Verizon products and services (such as device type), and information that you provide or we get from other companies (such as gender, age range, and interests). This information may be combined with information collected by Oath advertising services on devices you use to access Oath services and visit third-party websites and apps that include Oath advertising services (such as web browsing, app usage, and location), as well as information that we obtain from third-party partners and advertisers.

We do not share information that identifies you personally in this program outside of Verizon other than with vendors and partners who do work for us. We require that these vendors and partners protect the information and use it only for the services they are providing us.

The program uses online and device identifiers, including browser cookies, ad IDs from Apple and Google, and one created by Verizon, known as a Unique Identifier Header or UIDH. Unless you opt out of the Relevant Mobile Advertising program and have not opted in to the separate Verizon Selects program, a UIDH will be included in the address information of internet requests going to Verizon companies (including Oath) and to a small number of partners to help deliver services unrelated to advertising. Verizon partners are authorized to use the Verizon identifier only as part of Verizon and Oath services. More information is available about the Relevant Mobile Advertising program and the UIDH.

Relevant Mobile Advertising and you have not joined the Verizon Selects program, Verizon will stop including a UIDH in traffic coming from your device. The UIDH will still appear for a short period of time after you opt out. If you are a member of Verizon Selects, the UIDH will still be present even if you opt out of Relevant Mobile Advertising.

You have a choice about whether to participate. If you opt out of

Do you want to participate in Relevant Mobile Advertising?

You also have choices about how Oath uses information for advertising

	Participate	Don't Participate	
	Select all	Select all	
xxx.xxx.			
xxx.xxx.			
xxx.xxx.			

<u>Cancel</u>

Save changes

purposes.

Account Member Variants

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You are an Account Member. What does this mean?

Popular Links

Change Email Address

[Quick Link]

[Quick Link]

Change Password

Manage Privacy Settings

[Quick Link]

You are an Account Member.

Account Owners may lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Account Managers may lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Account Members may .orem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat.

Role Access	Owner	Manager	Member
Assign Account Managers	•		
Change Billing Password	•		
Upgrade all Phones on Account	•	•	
Add a New line of Service	•	•	
Make Plan Changes and Manage Data	•	•	
View Bill	•	•	
Enroll in Paperless Billing	•	•	
Cancel Pending Order*	•	•	
Setup Recurring Payments	•	•	
Make One-time Payments	•	•	
View Usage	•	•	•
Change/Reset Voicemail Password	•	•	•
Purchase Content for Phone	•	•	•
Access Personal Photo Albums	•	•	
Manage Personal Preferences	•	•	•

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Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Current Account Managers

Firstname Lastname (Account Owner)

XXX.XXX.XXX

name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com

Request Account Manager Access

What can an Account Manager do?

Submit a request to your Account Owner to gain Account Manager access and abilities. You must be 18 years or older to be an Account Manager.

First Name

Name

Last Name

Name

Phone Number XXX.XXX.XXX

Email Address

name@domain.com Edit

Cancel

Send request

Greeting Name

[Short description of what this is and how it's used.1

Name

Transfer of Service

[Short description of what this is and how it's used.]

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My Profile

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User ID

Password

Secret Question

Security Image

Contact & Billing

Email Address

Manage Account

Account Manager

Greeting Name

Transfer of Service

Privacy & Permis

Privacy Settings

Verizon Selects F

Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Account Managers you assign may:

Upgrade all Phones on Account Add a New line of Service Make Plan Changes and Manage View Bill

Account Managers are authorized to perform many of the same transactions as the Account Owner.

What can an Account Manager do?

Current Account Managers

Firstname Lastname

XXX.XXX.XXX name@domain.com

Account Manager Access Request Sent

Enroll in Paperless Billing

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Close

ger

nt Manager an Account

Your request will be provided to the Account Owner, mobile number xxx.xxx.xxx. If accepted, you will receive an email to change your role to Account Manager. You will then have access to manage all lines on the account in retails stores, by calling Customer Service, or through My Verizon Online.

You have one (1) request currently pending. Please contact your Account Owner for updates on open requests.

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]



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Email Address

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Manage Account

Account Managers

Account Managers can manage all lines on the account in retail stores and by calling Customer Service.

Account Managers you assign may:

Upgrade all Phones on Account Add a New line of Service Make Plan Changes and Manage View Bill Enroll in Paperless Billing Cancel Pending Order* Setup Recurring Payments Make One-time Payments View Usage Change/Reset Voicemail Password Purchase Content for Phone Access Personal Photo Albums

Only the Account Owner may:

Manage Personal Preferences

Assign Account Managers Change Billing Password

Account Managers are authorized to perform many of the same transactions as the Account Owner.

What can an Account Manager do?

Current Account Managers

Firstname Lastname

XXX.XXX.XXX name@domain.com

Account Owner

Firstname Lastname

XXX.XXX.XXX name@domain.com

Request to Become an Account Manager

Submit a request to your Account Owner to gain Account Manager access and abilities. You must be 18 years or older to be an Account Manager.

Your request will be provided to the Account Owner, mobile number xxx.xxx.xxx. If accepted, you will receive an email to change your role to Account Manager. You will then have access to manage all lines on the account in retails stores, by calling Customer Service, or through My Verizon Online.

You have one (1) request currently pending. Please contact your Account Owner for updates on open requests.

Greeting Name

[Short description of what this is and how it's used.]

Name

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[Short description of what this is and how it's used.]

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Privacy & Permissions

Privacy Settings

Manage what information Verizon may collect about you.

Some information is being shared.

Learn more

Verizon Selects

Earn Smart Rewards by participating in Verizon Selects.

Enrolled

Change settings

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Password

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Security image

Contact & billing

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Phone numbers

Billing address

Service addresse

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Privacy & Permissions

Customer Privacy Settings

Your privacy is an important priority at Verizon Wireless. Our Privacy Policy informs you about information we collect and how we use it. Read our Privacy Policy

Account Owners/Managers can manage additional privacy settings for all devices on their account. If there are privacy settings that you want to change and you are not an Account Owner or Manager, please contact the Account Owner.

Location Based ("LBS") Privacy Settings

A location service is any service that provides access to location information, such as maps of places of interest and turn-by-turn directions on your handset. These services may require Verizon Wirelsss to access the location of your handset.

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Privacy & permissions

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Privacy & permissions

Privacy settings

Verizon Selects preferences

Manage Account

Account Managers

[Short description of what this is and how it's used.1

Firstname Lastname (Account Owner)

XXX.XXX.XXX name@domain.com

Firstname Lastname

XXX.XXX.XXX name@domain.com

Learn more

Greeting Name

[Short description of what this is and how it's used.]

Name

Transfer of Service

[Short description of what this is and how it's used.]

Transfer of service lorem ipsum.

Transfer Service

Edit

Enhanced Authentication(For Future Development)

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Account PIN

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Primary Phone

Billing Address

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Privacy & Permissions

Privacy Settings

Verizon Selects Preferences

Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when

calling Care. Not your voicemail PIN.

Enhanced Authentication

Protect your account with an added level of security.

Off

<u>Edit</u>

<u>Edit</u>

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My Profile

Security

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Password

Account PIN

Enhanced Authentication

Contact & Billing

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Primary Phone

Billing Address

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Privacy Settings

Verizon Selects Preferences

Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN. ****

Enhanced Authentication

Protect your account with an added level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

On

Off

Cancel

Require Enhanced Authentication



When logging in or calling Customer Care, you wil be able to choose from the following options to verify your identity.

Email

name@domain.com Edit

Text Message

XXX.XXX.XXX

Mobile Notification xxx.xxx.xxxx

Cancel

Save changes

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Password

Account PIN

Enhanced Authentication

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Email Address

Primary Phone

Billing Address

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Privacy Settings

Verizon Selects Preferences

Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN. ***

Enhanced Authentication

Protect your account with an added level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

On

Off

Cancel

Require Enhanced Authentication





When logging in or calling Customer Care, you wil be able to choose from the following options to verify your identity.

Email

name@domain.com Edit

Text Message

XXX.XXX.XXX

How can I get more methods for verification?

Cancel

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Primary Phone

Billing Address

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Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN. ****

Enhanced Authentication

Protect your account with an added level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

You must have a verified email address to use this feature.

Email name@domain.com Edit

Cancel

Verify my email

X

Email Verification Sent

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Learn more

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D02.09b | Security - Enhanced Auth., Email Verif. Req. (In Progress)

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Password

Account PIN

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Primary Phone

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Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN. ***

Enhanced Authentication

Protect your account with an added level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm

your identity via your mobile device.

🔯 You must have a verified email address to use this feature. Please check your email to confirm, then refresh this page.

Email name@domain.com Edit

Re-send verification

Refresh

Cancel

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Privacy Settings

Verizon Selects Preferences

Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN. ***

Enhanced Authentication

Protect your account with an added level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

The Account Owner's device must be able to receive text messages in order to use this feature.

Phone XXX.XXX.XXX

Cancel

Change device

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Security

User ID

Password

Account PIN

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Security

User ID

Used to log in on the web and the MyVerizon app.

userid

Password

Used to log in on the web and the MyVerizon app.

Account PIN

Used to verify your identity when calling Care. Not your voicemail PIN. ****

Enhanced Authentication

Protect your account with an added level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

You must have a verified email address to use this feature.

name@domain.com Edit **Email**

Verify my email

The Account Owner's device must be able to receive text messages in order to use this feature.

Phone XXX.XXX.XXX

Cancel

Change device