



Sign In

My Profile

Quick links

Security

Contact & billing

Manage account

You are the Account Owner.
What does this mean?

Quick links

[Change Email Address](#)

[Assign Account Managers](#)

[Change Billing Address](#)

[Change Password](#)

[Manage Privacy Settings](#)

[Change Account PIN](#)

Account Access Roles

You are an Account Owner.

Verizon Wireless provides three different levels of online access to help you manage your account online: Account Owner, Account Manager, and Account Member. See below for an overview of each role and a list of functions that are available for each.

Account Owner

The Account Owner is the person financially responsible for the account. This role has complete access to all of the information and can manage all mobile phones on the account. Only one mobile phone number per account is eligible to register as an Account Owner.

Account Manager

The Account Manager must be assigned by the Account Owner. This role has access to account information and can manage all lines of service on the account. The Account Owner can assign up to 3 Account Managers.

Account Member

The Account Member is a user on the Account Owner's account. This role has access to certain individual mobile number information and functions, but does not have access to sensitive billing information. All mobile numbers on the account are eligible to register as an Account Member.

Role Access	Owner	Manager	Member
Assign Account Managers	<div></div>		
Change Billing Password	<div></div>		
Upgrade all Phones on Account	<div></div>	<div></div>	
Add a New line of Service	<div></div>	<div></div>	
Make Plan Changes and Manage Data	<div></div>	<div></div>	
View Bill	<div></div>	<div></div>	
Enroll in Paperless Billing	<div></div>	<div></div>	
Cancel Pending Order*	<div></div>	<div></div>	
Setup Recurring Payments	<div></div>	<div></div>	
Make One-time Payments	<div></div>	<div></div>	<div></div>
View Usage	<div></div>	<div></div>	<div></div>
Change/Reset Voicemail Password	<div></div>	<div></div>	<div></div>
Purchase Content for Phone	<div></div>	<div></div>	<div></div>
Access Personal Photo Albums	<div></div>	<div></div>	<div></div>
Manage Personal Preferences	<div></div>	<div></div>	<div></div>

Edit Account Roles

Learn More



Sign In

My Profile

Quick links

Security

Contact & billing

Manage account

Security

User ID

[Edit](#)

[Descriptive text of this setting.]

userid

Password

[Edit](#)

[Descriptive text of this setting.]

Account PIN

[Edit](#)

[Descriptive text of this setting.]

Secret Question

[Edit](#)

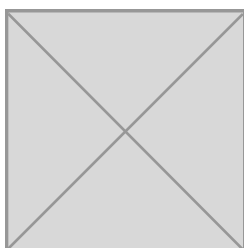
[Descriptive text of this setting.]

Lorem ipsum dolor sit amet, consectetur
adipiscing elit?

Security Image

[Edit](#)

[Descriptive text of this setting.]



My Profile

Quick links

Security

Contact & billing

Manage account

Security

User ID

[Cancel](#)

[Descriptive text of this setting.]

User ID

userid

If available, you may use your Email Address as your User ID.

User ID Requirements

- ✓ Not already in use
- ✓ 6-60 characters, letters or letters and numbers
- ✓ Not all numbers
- ✓ Contains no spaces

Save changes

Cancel

Password

[Descriptive text of this setting.]

Account PIN

[Descriptive text of this setting.]

Secret Question

[Descriptive text of this setting.]

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

Security Image

[Descriptive text of this setting.]

User ID

[Cancel](#)

[Descriptive text of this setting.]

User ID

2221222

If available, you may use your Email Address as your User ID.

User ID Requirements

- ✓ Not already in use
- ✓ 6-60 characters, letters or letters and numbers
- ✗ Not all numbers
- ✓ Contains no spaces

Save changes

Cancel

My Profile

Quick links

Security

Contact & billing

Manage account

Security

User ID

Edit

✔ Saved

[Descriptive text of this setting.]

userid

Password

Edit

[Descriptive text of this setting.]

Account PIN

Edit

[Descriptive text of this setting.]

Secret Question

Edit

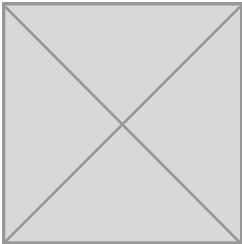
[Descriptive text of this setting.]

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

Security Image

Edit

[Descriptive text of this setting.]



Password

[Cancel](#)

[Descriptive text of this setting.]

Current Password

New Password

Re-enter New Password

Password Requirements

- ✓ 6-20 characters in length
- ✓ Contains at least one letter
- ✓ Contains at least one number
- ✓ Contains no spaces
- ✓ Does not contain your user ID
- ✓ Is not easy to guess
- ✓ Password fields match

Save changes

Cancel

Cancel

Password

[Descriptive text of this setting.]

Current Password

New Password

Re-enter New Password

Password Requirements

- ✓ 6-20 characters in length
- ✓ Contains at least one letter
- ✓ Contains at least one number
- ✗ Contains no spaces
- ✓ Does not contain your user ID
- ✓ Is not easy to guess
- ✓ Password fields match

Save changes

Cancel

Cancel

Password

[Descriptive text of this setting.]

Current Password

Incorrect Password

New Password

Re-enter New Password

Password Requirements

- ✗ 6-20 characters in length
- ✗ Contains at least one letter
- ✗ Contains at least one number
- ✗ Contains no spaces
- ✗ Does not contain your user ID
- ✗ Is not easy to guess
- ✗ Password fields match

Save changes

Cancel

Account PIN

[Cancel](#)

An Account PIN replaces the last four digits of the Account Owner's Social Security Number as the primary means of authentication on your account.

- Safeguard your Account PIN and share it only with trusted Account Managers.
- Once you've added an Account PIN, it will become our primary means of verification when you or an Account Manager contact us for assistance.
- If you are unable to provide the Account PIN, it will hamper our ability to assist you with your account.

Set an Account PIN

Create Account PIN

Confirm Account PIN

PIN Requirements

- ✓ 4 numbers in length
- ✓ Does not match your SSN
- ✓ Is not easy to guess

Save changes

Cancel

Account PIN

[Cancel](#)

An Account PIN is the primary means of authentication on your account when you or an Account Manager contact us for assistance.

- Safeguard your Account PIN and share it only with trusted Account Managers.
- If you are unable to provide the Account PIN, it will hamper our ability to assist you with your account.

Change Account PIN

New Account PIN

Confirm New Account PIN

PIN Requirements

- ✓ 4 numbers in length
- ✓ Does not match your SSN
- ✓ Is not easy to guess

Save changes

Cancel

Account PIN

[Cancel](#)

An Account PIN is the primary means of authentication on your account when you or an Account Manager contact us for assistance.

- Safeguard your Account PIN and share it only with trusted Account Managers.
- If you are unable to provide the Account PIN, it will hamper our ability to assist you with your account.

Change Account PIN

New Account PIN

Confirm New Account PIN

PIN Requirements

- ✗ 4 numbers in length
- ✗ Does not match your SSN
- ✗ Is not easy to guess

Save changes

Cancel

Secret Question

[Cancel](#)

[Descriptive text of this setting.]

Current Question

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

New Question

Lorem ipsum dolor sit amet, consectetur adipiscing elit?



Answer

Answer

Answer Requirements

- ✓ 3-40 characters in length
- ✓ Letters, numbers, spaces, and/or periods (.) only

Save changes

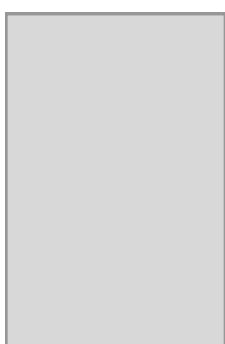
Cancel

Security Image

Cancel

[Descriptive text of this setting.]

Current Security Image



Personal Phrase

A personal phrase to name the image.

Shiny

Phrase Requirements

- ✓ 1-30 characters in length
- ✓ Any combination of letters, numbers and most special characters

Select a New Security Image

All Categories



Save changes

Cancel



Sign In

My Profile

- Quick links
- Security
- Contact & billing
- Manage account

Contact & Billing

Email Address

[Edit](#)

[Descriptive text of this setting.]

name@domain.com

Primary Phone

[Edit](#)

[Descriptive text of this setting.]

000.000.0000

Billing Address

[Edit](#)

[Descriptive text of this setting.]

0000 Street Name Dr
Second Line
City, ST 00000

Service Addresses

[Descriptive text of this setting.]

Same as billing address

xxx.xxx.xxxx

[Device Nickname]

[Edit line](#)

xxx.xxx.xxxx

[Device Nickname]

[Edit line](#)

xxx.xxx.xxxx

[Device Nickname]

[Edit line](#)

1111 Street Name Dr

Address Line 2

City, ST 00000

[Edit address](#)

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

[Edit line](#)

xxx.xxx.xxxx

[Device Nickname]

[Edit line](#)

1111 Street Name Dr

Address Line 2

City, ST 00000

[Edit address](#)

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

[Edit line](#)

Email Address

[Cancel](#)

[Descriptive text of this setting.]

Email Address

name@domain.com

Save changes

Cancel

Primary Phone

[Cancel!](#)

[Descriptive text of this setting.]

Primary Phone

Alternate Phone

Save changes

Cancel

Billing Address

Cancel

[Descriptive text of this setting.]

*Address

0000 Street Name Dr

Apt/Suite/Other

*City

City

*State

ST

*ZIP

00000-0000

Save changes

Cancel



Verify New Address

Sorry, we couldn't find this address:

0000 Street Name Drive [Edit](#)
City, St 000000

Did you mean:



0000 Street Name Dr.
City, St 000000



0000 Street Name Dr.
City, St 000000



0000 Street Name Dr.
City, St 000000



Use my address exactly as entered.

Save

My Profile

Quick links

Security

Contact & billing

Manage account

Contact & Billing

Email Address

Edit

[Descriptive text of this setting.]

name@domain.com

Primary Phone

Edit

[Descriptive text of this setting.]

000.000.0000

Billing Address

Edit

[Descriptive text of this setting.]

0000 Street Name Dr

Second Line

City, ST 00000

Service Addresses

[Descriptive text of this setting.]

Same as billing address

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

0000 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

1111 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

2222 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

3333 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

4444 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

5555 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

6666 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

Service Addresses

[Descriptive text of this setting.]

Same as billing address

xxx.xxx.xxxx
[Device Nickname]

xxx.xxx.xxxx
[Device Nickname]

xxx.xxx.xxxx
[Device Nickname]

Cancel

Edit Address

Edit the address currently associated with the following lines on your account:

xxx.xxx.xxxxxx
[Device Nickname]

xxx.xxx.xxxxxx
[Device Nickname]

You can also edit or change lines’ service addresses individually from the previous page.

*Address

0000 Street Name Dr

Apt/Suite/Other

*City

City

*State

ST

*ZIP

00000-0000

Save changes

Cancel

1111 Street Name Dr
Address Line 2
City, ST 00000

xxx.xxx.xxxx
[Device Nickname]

xxx.xxx.xxxx
[Device Nickname]

1111 Street Name Dr
Address Line 2
City, ST 00000

xxx.xxx.xxxx
[Device Nickname]

My Profile

Quick links

Security

Contact & billing

Manage account

Contact & Billing

Email Address

Edit

[Descriptive text of this setting.]

name@domain.com

Primary Phone

Edit

[Descriptive text of this setting.]

000.000.0000

Billing Address

Edit

[Descriptive text of this setting.]

0000 Street Name Dr

Second Line

City, ST 00000

Service Addresses

[Descriptive text of this setting.]

Same as billing address

XXX.XXX.XXXX

[Device Nickname]

Edit line

XXX.XXX.XXXX

[Device Nickname]

Edit line

XXX.XXX.XXXX

[Device Nickname]

Edit line

1111 Street Name Dr

Address Line 2

City, ST 00000

✔ Saved

Edit address

Edit address for all associated lines.

XXX.XXX.XXXX

[Device Nickname]

Edit line

XXX.XXX.XXXX

[Device Nickname]

Edit line

1111 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

XXX.XXX.XXXX

[Device Nickname]

Edit line

Cancel

Service Addresses

[Descriptive text of this setting.]

Same as billing address

XXX.XXX.XXXX

[Device Nickname]

XXX.XXX.XXXX

[Device Nickname]

**Select an existing address or
add a new one:**

XXX-XXX-XXXX

[Device Nickname]

 Select an address

1111 Street Name Dr




☐ A new address

*Address

Apt/Suite/Other

***City**

***State**



***ZIP**

Save changes

Cancel

1111 Street Name Dr
Address Line 2
City, ST 00000

XXX.XXX.XXXX

[Device Nickname]

XXX.XXX.XXXX

[Device Nickname]

1111 Street Name Dr
Address Line 2
City, ST 00000

XXX.XXX.XXXX

[Device Nickname]

[Cancel](#)

Service Addresses

[Descriptive text of this setting.]

Same as billing address

xxx.xxx.xxxx
[Device Nickname]

xxx.xxx.xxxx
[Device Nickname]

Select an existing address or add a new one:

xxx.xxx.xxxxxx
[Device Nickname]

☐ Select an address

1111 Street Name Dr

☒ A new address

*Address

0000 Street Name Dr

Apt/Suite/Other

*City

City

*State

ST

*ZIP

00000-0000

Save changes

Cancel

1111 Street Name Dr
Address Line 2
City, ST 00000

xxx.xxx.xxxx
[Device Nickname]

xxx.xxx.xxxx
[Device Nickname]

1111 Street Name Dr
Address Line 2
City, ST 00000

xxx.xxx.xxxx
[Device Nickname]

My Profile

Quick links

Security

Contact & billing

Manage account

Contact & Billing

Email Address

Edit

[Descriptive text of this setting.]

name@domain.com

Primary Phone

Edit

[Descriptive text of this setting.]

000.000.0000

Billing Address

Edit

[Descriptive text of this setting.]

0000 Street Name Dr

Second Line

City, ST 00000

Service Addresses

[Descriptive text of this setting.]

Same as billing address

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

✔ Saved

Edit line

1111 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

xxx.xxx.xxxx

[Device Nickname]

Edit line

1111 Street Name Dr

Address Line 2

City, ST 00000

Edit address

Edit address for all associated lines.

xxx.xxx.xxxx

[Device Nickname]

Edit line

Service Addresses

[Descriptive text of this setting.]

Same as billing address

xxx.xxx.xxxx
[Device Nickname]

xxx.xxx.xxxx
[Device Nickname]

xxx.xxx.xxxx
[Device Nickname]

1111 Street Name Dr

Address Line 2

City, ST 00000

Cancel

xxx.xxx.xxxx
[Device Nickname]

Select an existing address or add a new one:

xxx.xxx.xxxxxx
[Device Nickname]

☐

Select an address

1111 Street Name Dr

☒

A new address

*Address

0000 Street Name Dr

Apt/Suite/Other

*City

City

*State

ST

*ZIP

00000-0000

Save changes

Cancel

1111 Street Name Dr

Address Line 2

City, ST 00000

xxx.xxx.xxxx
[Device Nickname]

My Profile

- Quick links
- Security
- Contact & billing
- Manage account

Contact & Billing

Email Address

Edit

[Descriptive text of this setting.]

name@domain.com

Primary Phone

Edit

[Descriptive text of this setting.]

000.000.0000

Billing Address

Edit

[Descriptive text of this setting.]

0000 Street Name Dr
Second Line
City, ST 00000

Service Addresses

[Descriptive text of this setting.]

Same as billing address

XXX.XXX.XXXX

[Device Nickname]

Edit line

XXX.XXX.XXXX

[Device Nickname]

Edit line

XXX.XXX.XXXX

[Device Nickname]

Edit line

1111 Street Name Dr
Address Line 2
City, ST 00000

Edit address

Edit address for all associated lines.

XXX.XXX.XXXX

[Device Nickname]

Edit line

2222 Street Name Dr
Address Line 2
City, ST 00000

Edit address

Edit address for all associated lines.

XXX.XXX.XXXX

[Device Nickname]

Edit line

333 Street Name Dr
Address Line 2
City, ST 00000

✓ Saved

Edit address

Edit address for all associated lines.

XXX.XXX.XXXX

[Device Nickname]

Edit line

My Profile

My links

Security

Contact & billing

Manage account

Manage Account

Account Managers

Edit

[Descriptive text of this setting.]

Firstname Lastname

(Account Owner)

XXX.XXX.XXXX

name@domain.com

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

Greeting Name

Edit

[Descriptive text of this setting.]

Nickname

Transfer of Service

[Descriptive text of this setting.]

Transfer of Service lorem ipsum.

Transfer service

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname
(Account Owner)

XXX.XXX.XXXX

name@domain.com

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

[Remove](#)

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account **in retails stores and by calling Customer Service.**

First Name

Name

Last Name

Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No number assigned



Email Address

name@domain.com

Add manager

Cancel

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname
(Account Owner)

XXX.XXX.XXXX
name@domain.com

Firstname Lastname

XXX.XXX.XXXX [Remove](#)
name@domain.com

Firstname Lastname

XXX.XXX.XXXX [✓ Added](#)
name@domain.com [Remove](#)

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account **in retail stores and by calling Customer Service.**

First Name

Name

Last Name

Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No number assigned 

Email Address

name@domain.com

Add manager

Cancel

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname
(Account Owner)

XXX.XXX.XXXX
name@domain.com

Firstname Lastname

XXX.XXX.XXXX [Remove](#)
name@domain.com

Firstname Lastname

XXX.XXX.XXXX [Remove](#)
name@domain.com

Firstname Lastname

XXX.XXX.XXXX [Remove](#)
name@domain.com

Add Account Managers

What can an Account Manager do?

You may have a maximum of **three additional Account Managers** at a time. To add a new Account Manger, please remove one first.



**Are you sure you want to revoke
Account Manager access?**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Revoke access

Cancel

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname
(Account Owner)

XXX.XXX.XXXX
name@domain.com

Firstname Lastname

XXX.XXX.XXXX
name@domain.com

[Remove](#)

☒ Account Manager Firstname
Lastname removed.

[Undo](#)

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account **in retails stores and by calling Customer Service.**

First Name

Last Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No number assigned



Email Address

Add manager

Cancel

Account Access Roles

You are an Account Owner.

Verizon Wireless provides three different levels of online access to help you manage your account online: Account Owner, Account Manager, and Account Member. See below for an overview of each role and a list of functions that are available for each.

Account Owner

The Account Owner is the person financially responsible for the account. This role has complete access to all of the information and can manage all mobile phones on the account. Only one mobile phone number per account is eligible to register as an Account Owner.

Account Manager

The Account Manager must be assigned by the Account Owner. This role has access to account information and can manage all lines of service on the account. The Account Owner can assign up to 3 Account Managers.

Account Member

The Account Member is a user on the Account Owner's account. This role has access to certain individual mobile number information and functions, but does not have access to sensitive billing information. All mobile numbers on the account are eligible to register as an Account Member.

Role Access	Owner	Manager	Member
Assign Account Managers	<div></div>		
Change Billing Password	<div></div>		
Upgrade all Phones on Account	<div></div>	<div></div>	
Add a New line of Service	<div></div>	<div></div>	
Make Plan Changes and Manage Data	<div></div>	<div></div>	
View Bill	<div></div>	<div></div>	
Enroll in Paperless Billing	<div></div>	<div></div>	
Cancel Pending Order*	<div></div>	<div></div>	
Setup Recurring Payments	<div></div>	<div></div>	
Make One-time Payments	<div></div>	<div></div>	<div></div>
View Usage	<div></div>	<div></div>	<div></div>
Change/Reset Voicemail Password	<div></div>	<div></div>	<div></div>
Purchase Content for Phone	<div></div>	<div></div>	<div></div>
Access Personal Photo Albums	<div></div>	<div></div>	<div></div>
Manage Personal Preferences	<div></div>	<div></div>	<div></div>

Close

Learn More

Greeting Name

[Cancel](#)

[Descriptive text of this setting.]

Greeting Name

Save changes

Cancel

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname
(Account Owner)

XXX.XXX.XXXX

name@domain.com

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

[Remove](#)

Account Manager Requests

Requested by xxx.xxx.xxxx

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

Deny

Approve

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account **in retails stores and by calling Customer Service.**

First Name

Name

Last Name

Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No number assigned



Email Address

name@domain.com

Add manager

Cancel

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname

(Account Owner)

XXX.XXX.XXXX

name@domain.com

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

[Remove](#)

Account Manager Requests

Requested by XXX.XXX.XXXX

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

Deny

Approve

Requested by XXX.XXX.XXXX

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

Deny

Approve

Requested by XXX.XXX.XXXX

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

Deny

Approve

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account **in retails stores and by calling Customer Service.**

First Name

Name

Last Name

Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No number assigned



Email Address

name@domain.com

Add manager

Cancel

Account Managers

[Cancel](#)

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname
(Account Owner)

XXX.XXX.XXXX

name@domain.com

Firstname Lastname

XXX.XXX.XXXX

name@domain.com

[Remove](#)

Account Manager Requests

☒ Account Manager Request from
xxx.xxx.xxxx denied.

[Undo](#)

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account **in retails stores and by calling Customer Service.**

First Name

Last Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No number assigned



Email Address

Add manager

Cancel

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname
(Account Owner)

XXX.XXX.XXXX
name@domain.com

Firstname Lastname

XXX.XXX.XXXX
name@domain.com

[Remove](#)

Firstname Lastname

XXX.XXX.XXXX
name@domain.com

[Remove](#)

Firstname Lastname

XXX.XXX.XXXX
name@domain.com

[Remove](#)

Account Manager Requests

You may have a maximum of **three Account Managers** at a time. To add a new Account Manger, please remove one first.

Requested by xxx.xxx.xxxx

Firstname Lastname

XXX.XXX.XXXX
name@domain.com

Deny

Approve

Add Account Managers

What can an Account Manager do?

An Account Manager does NOT have to have a mobile number on your account. By providing a name only, they will be able to manage all lines on the account **in retails stores and by calling Customer Service.**

First Name

Name

Last Name

Name

If you assign a mobile number and email address, the Account Manager will be given **My Verizon Online access** to your account.

Mobile Number

No number assigned



Email Address

name@domain.com

Add manager

Cancel



Sign In

My Profile

Contact & billing

Manage account

Privacy & permissions

Privacy & Permissions

Privacy Settings

Edit

[Descriptive text of this setting.]

Some information is being shared with Verizon.

Verizon Selects

[Descriptive text of this setting.]

Enrolled

Change settings

[Cancel](#)

Privacy Settings

[Descriptive text of this setting.]

Your privacy is an important priority at Verizon Wireless. Our Privacy Policy informs you about information we collect and how we use it. [Read our Privacy Policy.](#)

Customer Proprietary Network

Verizon shares customer information within our family of companies for a variety of purposes, including, for example, providing you with the latest information about our products and services and offering you our latest promotions. You can limit the sharing of certain types of customer information, known as Customer Proprietary Network Information, or CPNI, within the Verizon family of companies for marketing services to you different from your current services.

Customer Proprietary Network Information (CPNI) is information that relates to the type, quantity, destination, technical configuration, location, amount of use and related billing information of your telecommunications or interconnected Voice over Internet Protocol (VoIP) services. Federal law governs our use and sharing of CPNI.

Do you want to share your CPNI?

	Share Select all	Don't share Select all
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>

Business & Marketing Insights

The Business and Marketing Insights program combines and analyzes customer information in a way that does not identify you personally. The program uses information about how you use your mobile device including web addresses of sites you visit and similar information about apps and features you use, and information about the location of your device, as well as certain information about your Verizon products and services (such as device type) and information we obtain from other companies (such as gender, age range, and interests) or that you provide. We may use information provided by business and marketing clients who want us to develop aggregate insights about their own customers.

Business and Marketing Insights may be used by Verizon and others who want to better understand customer actions in aggregate. For example, a company could find it valuable to understand the number of customers in different age groups who visited a website, used an app, or visited a retail store or stadium.

Verizon may share location information that does not identify you personally with certain other companies to allow them to produce limited business and marketing insights. For example, de-identified location information we provide could be combined with similar information provided by other wireless carriers to create traffic reports.

See our [Frequently Asked Questions](#) for more information.

You have a choice about whether your information is used in the Business and Marketing Insights program.

May we use your information for Business and Marketing Insights?

	Share Select all	Don't share Select all
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>

Relevant Mobile Advertising

Verizon's Relevant Mobile Advertising program helps make the ads you see more interesting and useful. This program shares information with Oath (formed by the combination of AOL and Yahoo).

The Relevant Mobile Advertising program uses your postal and email addresses, certain information about your Verizon products and services (such as device type), and information that you provide or we get from other companies (such as gender, age range, and interests). This information may be combined with information collected by Oath advertising services on devices you use to access Oath services and visit third-party websites and apps that include Oath advertising services (such as web browsing, app usage, and location), as well as information that we obtain from third-party partners and advertisers.

We do not share information that identifies you personally in this program outside of Verizon other than with vendors and partners who do work for us. We require that these vendors and partners protect the information and use it only for the services they are providing us.

The program uses online and device identifiers, including browser cookies, ad IDs from Apple and Google, and one created by Verizon, known as a Unique Identifier Header or UIDH. Unless you opt out of the Relevant Mobile Advertising program and have not opted in to the separate Verizon Selects program, a UIDH will be included in the address information of internet requests going to Verizon companies (including Oath) and to a small number of partners to help deliver services unrelated to advertising. Verizon partners are authorized to use the Verizon identifier only as part of Verizon and Oath services. More information is available about the Relevant Mobile Advertising program and the UIDH.

You have a choice about whether to participate. If you opt out of Relevant Mobile Advertising and you have not joined the Verizon Selects program, Verizon will stop including a UIDH in traffic coming from your device. The UIDH will still appear for a short period of time after you opt out. If you are a member of Verizon Selects, the UIDH will still be present even if you opt out of Relevant Mobile Advertising.

You also have choices about how Oath uses information for advertising purposes.

Do you want to participate in Relevant Mobile Advertising?

	Participate Select all	Don't participate Select all
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>
xxx.xxx.xxxx	<input checked="" type="radio"/>	<input type="radio"/>

Account Member Variants



Sign In

My Profile

Quick links

Security

Contact & billing

Manage account

You are an Account Member.
What does this mean?

Quick links

Change Email Address

Change Password

Manage Privacy Settings

Account Access Roles

You are an Account Owner.

Verizon Wireless provides three different levels of online access to help you manage your account online: Account Owner, Account Manager, and Account Member. See below for an overview of each role and a list of functions that are available for each.

Account Owner

The Account Owner is the person financially responsible for the account. This role has complete access to all of the information and can manage all mobile phones on the account. Only one mobile phone number per account is eligible to register as an Account Owner.

Account Manager

The Account Manager must be assigned by the Account Owner. This role has access to account information and can manage all lines of service on the account. The Account Owner can assign up to 3 Account Managers.

Account Member

The Account Member is a user on the Account Owner's account. This role has access to certain individual mobile number information and functions, but does not have access to sensitive billing information. All mobile numbers on the account are eligible to register as an Account Member.

Role Access	Owner	Manager	Member
Assign Account Managers	<div></div>		
Change Billing Password	<div></div>		
Upgrade all Phones on Account	<div></div>	<div></div>	
Add a New line of Service	<div></div>	<div></div>	
Make Plan Changes and Manage Data	<div></div>	<div></div>	
View Bill	<div></div>	<div></div>	
Enroll in Paperless Billing	<div></div>	<div></div>	
Cancel Pending Order*	<div></div>	<div></div>	
Setup Recurring Payments	<div></div>	<div></div>	
Make One-time Payments	<div></div>	<div></div>	<div></div>
View Usage	<div></div>	<div></div>	<div></div>
Change/Reset Voicemail Password	<div></div>	<div></div>	<div></div>
Purchase Content for Phone	<div></div>	<div></div>	<div></div>
Access Personal Photo Albums	<div></div>	<div></div>	<div></div>
Manage Personal Preferences	<div></div>	<div></div>	<div></div>

Request Access

Learn More

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

Firstname Lastname
(Account Owner)

XXX.XXX.XXXX
name@domain.com

Firstname Lastname

XXX.XXX.XXXX
name@domain.com

Firstname Lastname

XXX.XXX.XXXX
name@domain.com

Request Account Manager Access

What can an Account Manager do?

Submit a request to your Account Owner to gain Account Manager access and abilities. You must be 18 years or older to be an Account Manager.

First Name

Name

Last Name

Name

Phone Number

XXX.XXX.XXXX

Email Address

name@domain.com
[Edit](#)

Send request

Cancel



Account Manager Access Request Sent

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Close

[Cancel](#)

Account Managers

[Descriptive text of this setting.]

Current Account Managers

**Firstname Lastname
(Account Owner)**

xxx.xxx.xxxx
name@domain.com

Firstname Lastname

xxx.xxx.xxxx
name@domain.com

Firstname Lastname

xxx.xxx.xxxx
name@domain.com



Request Account Manager Access

What can an Account Manager do?

Submit a request to your Account Owner to gain Account Manager access and abilities. You must be 18 years or older to be an Account Manager.

Your request will be provided to the Account Owner, mobile number xxx.xxx.xxxx. If accepted, you will receive an email to change your role to Account Manager. You will then have access to manage all lines on the account in retails stores, by calling Customer Service, or through My Verizon Online.

You have one (1) request currently pending. Please contact your Account Owner for updates on open requests.



Sign In

My Profile

Contact & billing

Manage account

Privacy & permissions

Privacy & Permissions

Privacy Settings

[Descriptive text of this setting.]

Some information is being shared with Verizon.

Learn more

Verizon Selects

[Descriptive text of this setting.]

Enrolled

Change settings



Customer Privacy Settings

Your privacy is an important priority at Verizon Wireless. Our Privacy Policy informs you about information we collect and how we use it. [Read our Privacy Policy](#).

Account Owners/Managers can manage additional privacy settings for all devices on their account. If there are privacy settings that you want to change and you are not an Account Owner or Manager, please contact the Account Owner.

Location Based (“LBS”) Privacy Settings

A location service is any service that provides access to location information, such as maps of places of interest and turn-by-turn directions on your handset. These services may require Verizon Wireless to access the location of your handset.

Close

Account Manager Variants

My Profile

- My links
- Security
- Contact & billing
- Manage account

Manage Account

Account Managers

[Descriptive text of this setting.]

Firstname Lastname (Account Owner)

XXX.XXX.XXXX
name@domain.com

Firstname Lastname

XXX.XXX.XXXX
name@domain.com

Learn more

Greeting Name

[Edit](#)

[Descriptive text of this setting.]

Nickname

Transfer of Service

[Descriptive text of this setting.]

Transfer of Service lorem ipsum.

Transfer service

Standalone Screens



Sign In

Account Account Roles

Verizon Wireless provides three different levels of online access to help you manage your account online: Account Owner, Account Manager, and Account Member. See below for an overview of each role and a list of functions that are available for each.

Account Owner

The Account Owner is the person financially responsible for the account. This role has complete access to all of the information and can manage all mobile phones on the account. Only one mobile phone number per account is eligible to register as an Account Owner.

Account Manager

The Account Manager must be assigned by the Account Owner. This role has access to account information and can manage all lines of service on the account. The Account Owner can assign up to 3 Account Managers.

Account Member

The Account Member is a user on the Account Owner's account. This role has access to certain individual mobile number information and functions, but does not have access to sensitive billing information. All mobile numbers on the account are eligible to register as an Account Member.

See the details of each role’s capabilities below.

Role Access	Owner	Manager	Member
Assign Account Managers	<div></div>		
Change Billing Password	<div></div>		
Upgrade all Phones on Account	<div></div>	<div></div>	
Add a New line of Service	<div></div>	<div></div>	
Make Plan Changes and Manage Data	<div></div>	<div></div>	
View Bill	<div></div>	<div></div>	
Enroll in Paperless Billing	<div></div>	<div></div>	
Cancel Pending Order*	<div></div>	<div></div>	
Setup Recurring Payments	<div></div>	<div></div>	
Make One-time Payments	<div></div>	<div></div>	<div></div>
View Usage	<div></div>	<div></div>	<div></div>
Change/Reset Voicemail Password	<div></div>	<div></div>	<div></div>
Purchase Content for Phone	<div></div>	<div></div>	<div></div>
Access Personal Photo Albums	<div></div>	<div></div>	<div></div>
Manage Personal Preferences	<div></div>	<div></div>	<div></div>

**Enhanced
Authentication**

**(For Future
Development)**



Sign In

My Profile

- Quick links
- Security
- Contact & billing
- Manage account

Security

User ID

[Edit](#)

Used to log in on the web and the MyVerizon app.

userid

Password

[Edit](#)

Used to log in on the web and the MyVerizon app.

Account PIN

[Edit](#)

Used to verify your identity when calling Care.

Enhanced authentication

[Edit](#)

Protects your account with an added level of security.

Off

[Cancel](#)

Enhanced authentication

Protect your account with another level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

	On	Off
Require enhanced authentication	<input checked="" type="radio"/>	<input type="radio"/>

When logging in or calling Customer Care, you will be able to choose from the following options to verify your identity.

Email

name@domain.com

[Edit](#)

Text Message

xxx.xxx.xxxx

Mobile Notification

xxx.xxx.xxxx

Save changes

Cancel

[Cancel](#)

Enhanced authentication

Protect your account with another level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

	On	Off
Require enhanced authentication	<input checked="" type="radio"/>	<input type="radio"/>

When logging in or calling Customer Care, you will be able to choose from the following options to verify your identity.

Email

name@domain.com

[Edit](#)

Text Message

xxx.xxx.xxxx

[How can I get more methods for verification?](#)

Save changes


Cancel

[Cancel](#)

Enhanced authentication

Protect your account with another level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

-  You must have a verified email address to use this feature.

Email

name@domain.com

[Edit](#)

Verify my email

Cancel



Email Verification Sent

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas rutrum in erat vel consequat. Nulla dictum erat non sapien semper, id malesuada velit consectetur.

Close


Learn more

[Cancel](#)

Enhanced authentication

Protect your account with another level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

-  You must have a verified email address to use this feature. Please check your email to confirm, then [refresh this page](#).

Email

name@domain.com

[Edit](#)

Refresh


Re-verify my email

[Cancel](#)

Enhanced authentication

Protect your account with another level of security.

Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

-  The Account Owner's device must be able to receive text messages in order to use this feature.

Phone

XXX.XXX.XXXX

Change device


Cancel

[Cancel](#)

Enhanced authentication

Protect your account with another level of security.


Enhanced Authentication keeps your account protected when you log in to My Verizon or call Customer Care by requiring you to confirm your identity via your mobile device.

-  You must have a verified email address to use this feature.

Emailname@domain.com

[Edit](#)

Verify my email

-
-  The Account Owner’s device must be able to receive text messages in order to use this feature.

PhoneXXX.XXX.XXXX

Change device

Cancel