

NAME: SAI KIRAN SANGANI

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OBJECTIVE:

Looking forward to work with an organization as an Intern/part-time/full-time employee where I can enhance my knowledge and career from my academic learning, experience and hard work. I will give my best to the organization to make sure the given work is complete in time.

EDUCATIONAL BACKGROUND:

1. Pursuing Master's Degree in Computer Science:

Major in Network and Security, Year.2 (Thesis),
Sapienza University of Roma, Roma, Italy.

2. Bachelor of Technology:

Major in Computer Science & Engineering
Jawaharlal Nehru Technical University, Hyderabad, India.

3. Junior College:

Major in Mathematics, Physics and Chemistry.
Ideal Junior College, Hyderabad, India.

4. Higher Secondary School:

St Anthony's High School, Hyderabad, India.

COMPUTER SKILLS:

Languages:	Basic knowledge on C, HTML5 and CSS
Databases:	Oracle, IBM DB2 ,Postgre sql, MySQL
Operating Systems:	Windows (XP, Vista, 7, 8, 10) and Linux (Ubuntu, Kali)
Applications:	MS Word, Excel, PowerPoint and Outlook 2010, Adobe Photoshop.
Typing Speed:	45wpm net speed

PROFESSIONAL EXPERIENCE:

1. Worked as Interactive Social Media Advisor in [24]7 pvt. Ltd. (27th Jan, 2015 – 13th March, 2016)

Helping the USA customers to make the payment for product online, explain billing, product sales, and basic troubleshooting steps to resolve technical issues.

Achievements in [24]7 pvt. Ltd:

1. Best agent of the process for year 2015
 2. Highest C-Sat among all the agents in the process for year 2015
 3. Appreciation shown by changing the Employee Grade and Level.
- 2. Worked as IT Recruiter for US Resource Management in Stansource.
(5th Aug 2013 – 31st Oct 2014)**

Job Responsibilities:

Filtering the job requirements and updating the details on MS Word and Excel for students in USA who complete the graduation. Forward the selected resumes to HR to schedule an Interview.

KEY SKILLS:

- My attitude towards my work is always positive which makes me successful.
- Strong desire towards achievement of Goals.
- Comprehensive problem solving abilities.
- Desire to learn new technology to improve my skill set.

Personal Details:

Name: S. Sai Kiran,
Father name: S. Nagaiah,
DOB: 11-May-1992,
Nationality: Indian,
Languages Known: English, Hindi, Telugu and Basic level Italian.
Marital Status: Single.

I am confident of my ability to work in the team and develop the team spirit as a leader, if given a chance.

Place: Malta.

SAI KIRAN SANGANI