

## **warehouse\_operation - Questions**

**Q1. In the notebook, average cycle time increases sharply on certain days even though total orders do not increase proportionally. Which explanation is most consistent with the analytics logic used?**

- A. Workers were reduced, so throughput collapsed directly
- B. Pick rate degraded due to congestion, increasing effective processing time
- C. Safety stock was insufficient
- D. Forecast error increased arrival rate variance

**Correct answer: B. Pick rate degraded due to congestion, increasing effective processing time**

**Q2. Two days show similar arrival rates but very different utilization levels in the dashboard. Which factor best explains this difference?**

- A. Difference in order mix
- B. Difference in effective workers available
- C. Difference in forecast horizon
- D. Difference in inventory level

**Correct answer: B. Difference in effective workers available**

**Q3. According to Little's Law as applied in the notebook, if throughput remains constant and WIP increases, what must happen to cycle time?**

- A. It decreases
- B. It remains unchanged
- C. It increases
- D. It becomes unpredictable

**Correct answer: C. It increases**

**Q4. Why does Scenario B (peak-day shock) create more uneven utilization patterns than Scenario A (uniform demand increase)?**

- A. Scenario B changes pick rate, Scenario A does not
- B. Scenario B applies demand unevenly across days
- C. Scenario A ignores congestion effects
- D. Scenario B increases safety stock

**Correct answer: B. Scenario B applies demand unevenly across days**

**Q5. In the prescriptive analysis, the rounded required staffing often remains constant even when raw staffing requirement changes. What is the correct managerial**

## **interpretation?**

- A. The model is insensitive to demand changes
- B. Rounding hides pressure until a threshold is crossed
- C. Staffing decisions should always follow raw values
- D. Congestion effects are irrelevant

**Correct answer: B. Rounding hides pressure until a threshold is crossed**