

# NAVYA SINDHU PERAVALI

## IT ANALYST

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### OBJECTIVE

To be a part of challenging team that strives for the better growth of the organization, explores my potential and provides me with opportunity.

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### EXPERIENCE

#### LEAD: SERVICE OPERATIONS

Project: International Flavors & Fragrances, Inc.

Apr 2022 - current

- Experienced in running SAP batch jobs, verifying the data.
- Managing the service delivery teams of ETQ Reliance, Mfg. Apps and Meridium APM applications, to ensure on time delivery and effective resolution of application related requests/enhancements.
- Experience in Process Management and Execution, Collaboration with key stakeholders, budgeting, reporting, asset creation, and Team Management.
- Responsible for periodic verification, revision and approval Knowledge Management Repositories.

#### DEVELOPER: WATER APPLICATION VALUE ENGINE

Project: DuPont de Nemours, Inc.

Jul 2020 – Mar 2022

- Involved in detailed analysis of requirements for module enhancements.
- Developed SQL queries for CRUD operations, stored procedures.
- Periodically involved in, enhancements of functional modules using C#, ASP.NET, creating and updating user interface using HTML, CSS.
- Managed Configuration and Change Management (CCS).

### CONTACT

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### ABOUT ME

Experienced IT Analyst with a demonstrated history of working in the IT & Services industry for the past 7 years at Tata Consultancy Services Limited.

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### SKILLS

QA Testing

MS SQL

HTML,CSS

**\*\*.NET\*\***

Object Oriented Programming

Service Operations Management

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### EDUCATION

Jun 2012 – Jun 2016

**Bachelor of Technology:**

**Electronics and Communication**

**Engineering** with a

**Minor Degree in Management**

Vignan's University – Guntur, A.P.

## INTERNAL AUDITOR: RE-BRANDING OF MIGRATED APPLICATIONS

Project: DuPont de Nemours, Inc.

Jul 2016 – July 2017

- Performed internal audits for the applications that underwent re-branding after migrating to Parent company's subsidiaries - AgCo., MatCo. and SpecCo.
- Involved in auditing process of technical assessment questionnaire and build sheet documents as per the runbooks/SSOTs of respective applications.
- Prepared reports of the findings for the audits.

## ETL DEVELOPER: DC MIGRATION – UNSTRUCTURED DATA

Project: DuPont de Nemours, Inc.

Jul 2016 – July 2017

- Involved in system configuration changes for the Data Center Migration – which includes configuration changes of IP Addresses of application servers and SMTP Servers.
- Gathered requirements, designed, documented and tested the scenarios with respect to the URL Changes and branding changes, as part of the migration.
- Worked on ETL with Alteryx, to perform data cleaning and data mapping for bulk records of existing URLs versus expected URLs, post migration.

## QUALITY ASSURANCE TESTER

Project: DuPont de Nemours, Inc.

Jul 2016 – July 2017

- Proficiency in QA processes, smoke, functional, regression and system integration testing including sprint planning and sprint reviews.
- Performed requirement analysis, scenario and use case identification, manual testing and reporting for – PIMS, TLM applications.

## ACHIEVEMENTS

Apr 2023 | *Badge*

PL-300 Microsoft Power BI

Data Analyst

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## LANGUAGES

English

*Native/Bilingual Proficiency*

Hindi

*Professional Working Proficiency*

Telugu

*Native/Bilingual Proficiency*