

Frequently asked questions

Article • 03/16/2022 • 2 minutes to read • 8 contributors



In this article

- Is advanced query understanding supported?
- Can you search for files on-premises?
- How do I make Bing the default search engine for people in my org?
- How are my search results protected?
- Can I search across federated organizations?
- Where can I get info about Office 365 security, compliance, and privacy?
- Can guests access Microsoft Search in my organization?
- How do I turn Microsoft Search in Bing on or off?
- What does Microsoft Search cost?

Here's a list of the most common questions.

💡 Tip

Don't see your question answered here? Ask your question in this article's feedback.

Is advanced query understanding supported?

Yes, Microsoft Search parses query intent from larger phrases. This feature uses AI to learn common superfluous phrases users add to their queries that don't affect their search intent. For example, when a user searches for *tell me more about how to change my password*, we extract the less important words from the query and trigger based on the relevant ones like *change password*.

This feature won't override keywords set in the [Microsoft 365 admin center](#).

Can you search for files on-premises?

Yes. You can search on-premises [SharePoint](#) files if you have a hybrid deployment of SharePoint.

How do I make Bing the default search engine for people in my org?

Here's the instructions for setting the default search engine, default homepage, and default browser to give your users the best experience with Microsoft Search in [Bing](#):

- [Set Microsoft Edge as your default browser](#)
- [Make Bing your default search engine](#)
- [Set Bing.com as your enterprise homepage](#)

How are my search results protected?

We require [Azure Active Directory](#) authentication to access results from the Trusted Cloud. Authenticated users only see content they have access to. When using Microsoft Search in Bing, search queries are de-identified and logs are separated from public [Bing](#) search traffic.

Can I search across federated organizations?

No.

Where can I get info about Office 365 security, compliance, and privacy?

Details can be found on the [Trust Center pages for Office 365](#).

Can guests access Microsoft Search in my organization?

Microsoft 365 enables rich collaboration with people outside of your organization through [guest access](#). These users can search for documents, sites, groups, lists, and libraries. However, guests won't get the full, personalized Microsoft Search experience and may need to use the on-page search box instead of the unified Microsoft Search box in the header.

How do I turn Microsoft Search in Bing on or off?

For most organizations, including enterprise and education, Microsoft Search in Bing is on by default. To turn on Microsoft Search in Bing, go to the [Configurations](#) page in the Microsoft 365 admin center. Under Microsoft Search in Bing setting, choose **Change** and select **Enable Microsoft Search in Bing at your organization**. It takes up to 24 hours for this change to take effect.