

FinBot - Smart Complaint Resolver

Type a financial complaint below. FinBot will analyze it and give a resolution suggestion.



There's incorrect information on my credit report that's not mine."



Response: Debt collection issues should be handled with caution. Always ask for verification before taking action and retain all correspondence.

Next Step: Send a written dispute letter within 30 days of first contact, requesting verification of the debt.



"I was charged an overdraft fee even though I had enough balance."



Response: For general bank account issues, contact your branch or customer care with documented evidence to ensure a formal review.

Next Step: Collect relevant documentation and submit a formal complaint through the institution's escalation channel.



There's a random charge from some store I've never even visited.



Response: Unexpected interest or fees should be clarified with your card issuer. You have the right to request a fee breakdown and challenge any billing errors.

Next Step: Contact the institution, request a breakdown of fees/charges, and formally dispute any discrepancies.



"Why was my home loan application rejected without reason?"



Response: Loan-related issues should be documented and addressed promptly with your financial institution, especially when repayment terms or conditions are unclear.

Next Step: Collect relevant documentation and submit a formal complaint through the institution's escalation channel.



already paid this collection account – why is it still on my file?"



Response: Debt collection issues should be handled with caution. Always ask for verification before taking action and retain all correspondence.

Next Step: Send a written dispute letter within 30 days of first contact, requesting verification of the debt.

Describe your complaint...

