① Bread Crumb (string that display filter criteria).

② Java scrip (SN language)

③ Customer, Employee, IT (workflows³) (plug and play).

④ Personalize → layout of colums in a list) (Gear Icon) ← Ans

⑤ Tabel-level - most specific to Most general thenfield level
(Access control evaluated)
↳ Q

⑥ Bussiness process Owner → (flow designer)
Digitized cross-enterprise process
↳ Answer

⑦ Groups (sys_user_group).

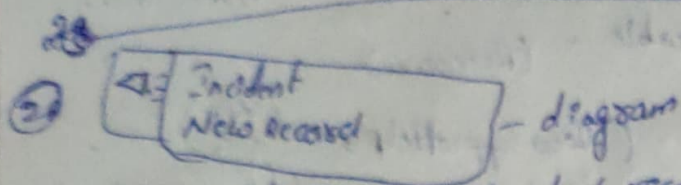⑧ @ CMDB component that needs to (configuration item)
↳ Ans

⑨ SN infa-stouctures Defined by (Dictionary) (Schema)
↳ Ans.

⑩ Access control rules may be (script, Roles, condition Expression)

⑪ An order for new office equipment (All→service catalog → open record
→ Items

12. Creating new notification — [What is the content on Notification
- Under what condition the Notification sent
- Who recieves the Notification

13. look up value from connect one another table — (Reference).

14. Access guided tour (Now supportHelp panel ⓘ)
   in dumps : Get started

15. Laptop Image 🔲 (•A record of sc_req_Item table)
   •A record of Sc — task

16. SRI... Most recent update a task record (Activity stream)

17. • Administrator to define destinations (Transform map).
   • Which tool is used to define relationship

18. steps for importing data using an import set.
   (create import set, creat transform map, Transform data, cleanup)
   •import table

19. when importing data from a spread sheet which step defines
   (field mapping (or) field Alignment)

20. Automatical Allocate a a critical high priority
   (Assignment rules).

21. Scripts run on the browser (UI policy policies)

22. scripts run in the server (Business rule).

23. data consistancy settings [• setting field — • hidden
   " " • Read only
   " " • Mandatory]

24. Ans:- click funnel icon, click AND, select resolved, is not, state, click Run
   Ques:- u are looking at list of Active incidents u want o exclude
   incidents with the state of resolve how might you do that?

25. A customer wants to use a client script (on loade)
   (Onload())

26. steps for applying update set to an instance (Retrive, Preview, commit)

27. find option impersonate user (Users menu).
   LATEST Banner

25. Relationship b/w Incident and task table.
   (Incident table is extended from task table).

28

29 [▱ Incident
      New record] — diagram

u are editing a New Incident record and could like the save
button to be kcoted on the form header.
Ans:- contact Menu > form design > add the "save" button.

*
30 A customer wants to be able to identify and track components
   of the ecomess website supports the requirement.
                              anagement   (3 Answers).
   • Configuration Mapping (CMDB) q
   • performance Analytic   } Aos lunes
   • service mapping.
   • Discover   ————————————> y Doubt
   • financial Manag. ————————————> Extra

31. A college wants to rearrange the columns on their
   my work list ⊕
   • Right click on any colum header > Context ment > configure >
                                                      list layout.

32. SN platform includes which type of Interfaces.
          • Now mobile.
          • Now platform uses interface
          • uses interface , service platform.
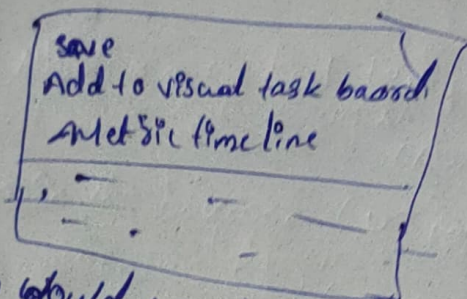   • service portals.

33. what service catlog do use to organise items into logical group
   • Variable sets.
   • categoryies
   • sections
   • catalog Items — (Expecting).

34. which features ensures data consistancy while importing data
   using import sets and web services • (Data policy).

34. In that setting allows users to OA knowledge base article even if they are not logged in? (The public setting).

35. Which testing frame work is used to test service now applications (Automated test frame (ATF))

36. Security Rules are define to restrict the permission of users from knowing and Interacting with the data. What are these security role called (. Access control rules)

37. high security settings (Add security_admin role to ur user acc)

38. Which allows the customers of a task based Access from service catalog (Record producers).

39. What feature can track the amount of time ___ (Service level Agreement)

40. Diagram:

Save
Add to visual task baard
AMetric time line

which path would you take to access the table configuration phase from a form?
- The form context menu > configure > Table.

41. On a form which type of field has these icon which can be clicked to see a preview of the Associated record. Ans (preview)

42. what role enables someone to authorise a request with no other permissions on the platform?
A: Approval group [approval-group]

43. when building a extended table form and base table what do you need to enable?
A: The fields that are specific to the extended table
- The mandatory fields for the base table.