

## Project Design Phase

### Solution Architecture

Date	16 February 2026
Team ID	LTVIP2026TMIDS73212
Project Name	ResolveNow - Online Complaint Registration and Management System
Maximum Marks	4 Marks

### Solution Architecture:

ResolveNow follows a three-tier client-server architecture that bridges the gap between customer complaint issues and a structured digital resolution platform.

### Example - Solution Architecture Diagram:

