

# Customer Airlines Compliance

660

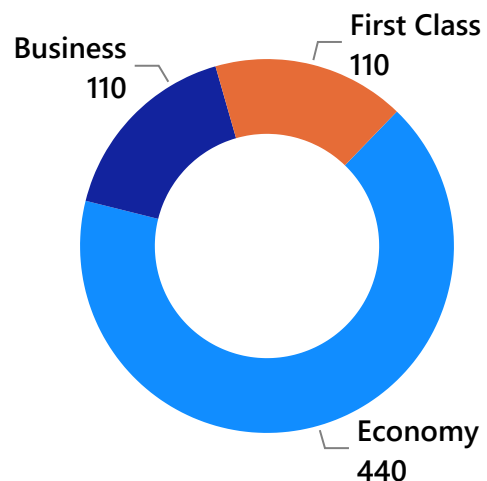
Total Passengers

Air Plane Type

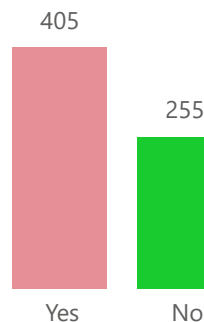
☐ Airbus A330

☐ Airbus A380

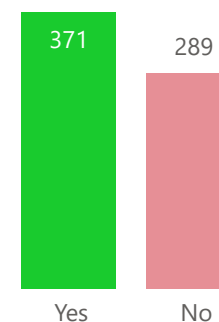
☐ Boeing 767



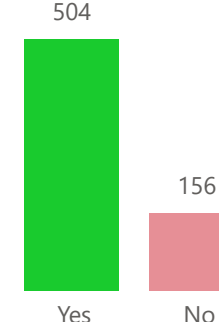
Segments



Seat Discomfort



Flight Arrival on Time



Bag Arrival

Compliance

6

Unsatisfactory in each three issues

Air Plane Type Flight On Time Arrival? Passengers

Airbus A330	No	14
	Yes	282
Airbus A380	No	266
	Yes	29
Boeing 767	No	9
	Yes	60

Air Plane Type Seat Discomfort Complaint? Passengers

Airbus A330	No	16
	Yes	280
Airbus A380	No	222
	Yes	73
Boeing 767	No	17
	Yes	52

Air Plane Type Bag Arrival Passengers

Airbus A330	No	6
	Yes	290
Airbus A380	No	127
	Yes	168
Boeing 767	No	23
	Yes	46

# Customer Airlines Compliance Segment

660

Passengers

405

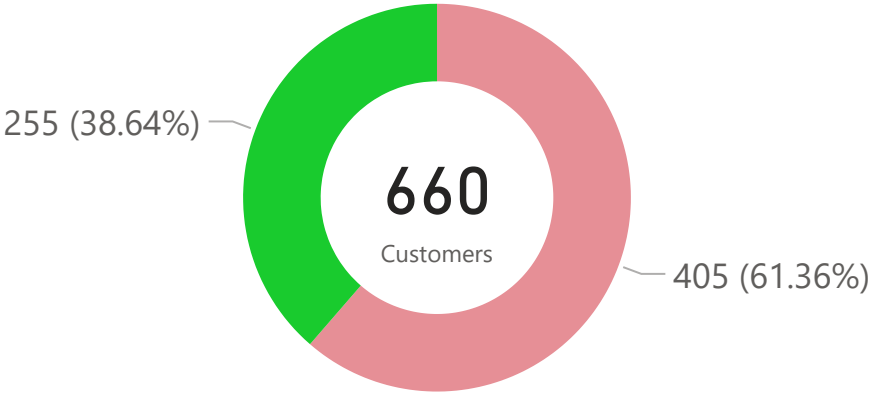
Seat Discomfort Issue

156

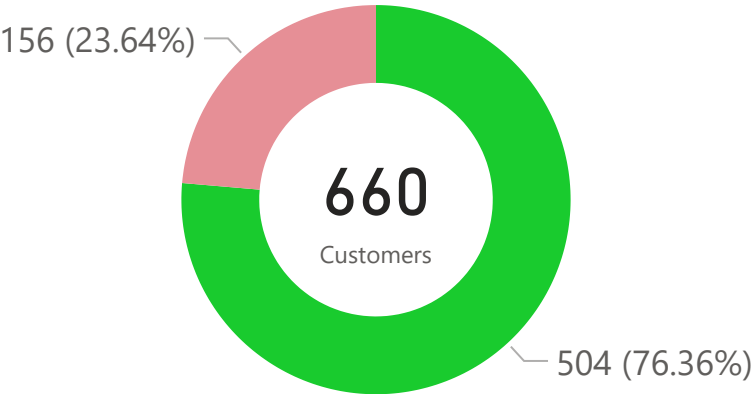
Bag Arrival Issue

289

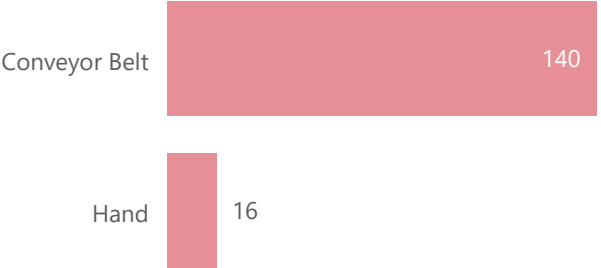
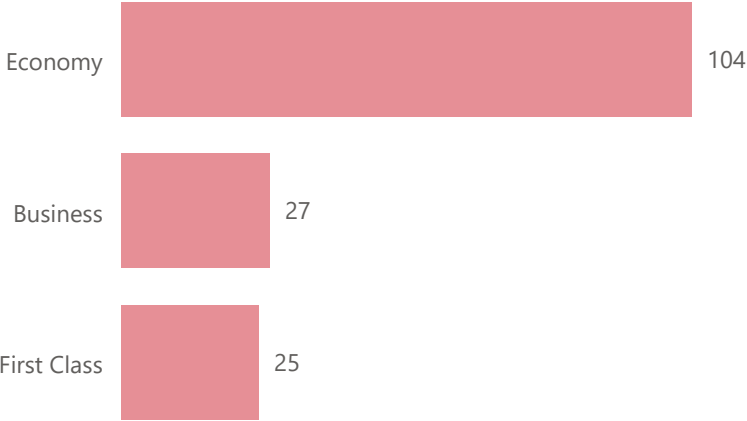
Flight On Time Arrival Issue



Seat Discomfort    Yes    No





Bag Arrival    Yes    No



# Flight Analysis with Pricing and Timings

Product	Destination	Planned Flight Duration	Actual Flight Duration
JETsky Africa	Nairobi	4.00	7.00
JETsky Americas	Chicago	2.00	4.00
JETsky Atlantic	Madrid	16.50	17.00
	Rome	8.00	8.50
JETsky Latina	Caracas	3.00	6.00

Customer Segment 

All

Product	Destination	Cost	Price	Boarding Experience CSAT	Baggage Claim Experience CSAT
JETsky Africa	Nairobi	800	1200	5	10
JETsky Americas	Chicago	800	1200	7	10
JETsky Atlantic	Madrid	1800	3100	17	20
	Rome	2500	4050	22	30
JETsky Latina	Caracas	800	1200	5	10

0.63

Average of Margin