

# Problems

1. Conflicting property jurisdictions.
2. Asset Identification
  - Keeping track of property rates and bills
  - Documentation
3. Service contracts

Utility management

Inventory management

Handling / tracking transfers

Tenancy third party renewals

- Utility Management

1. Payment of bills (water, telephone, internet, electricity)
2. Refuse fees (signs contracts)

## Objectives

- System should track payments

— Maintenance

Corrective and preventive

Objectives

1. Not missing track of service periods
2. Keeping track of previous services made

# Property Management

- Asset Identification
- Location

- Property rate
- Documentation

## Objectives

1. Keeping track of people in certain properties or when they leave.
2. Knowing assets attached to a property.

# Tenancy

- Records of tenants
- Checking payments and outstanding payments of tenants
- Attaching copies of documents to properties
- Renewal notifications, duration, owner of property  
comments on properties, amount paid, occupier,

tracking costs of service