# **Elias Kurian**

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Experienced professional with experience in various functional areas including project management, logistics, planning, analytics, FP&A & customer success. Creative thinker with strong analytical skills and equipped with work ethic and a strong passion to learn.

## **Professional Experience** (5+ years)

Merilytics Pvt. Ltd (Oct-2019 – Present)

#### **Business Manager (Analytics)**

- Manager at Project Management Office
  - Provides senior managerial oversight for three projects (two in FMCG and one in digital marketing space)
  - Root cause analysis for oversights in client deliverables to ensure adoption of preventive measures across organization
  - o Ensures adherence to company guidelines on data security, client interaction and client deliverables
  - Designs and reviews development action plan for the team members (~16) in the projects
- Managing a team of 4 for delivering revenue reports for a logistics leader in Americas
  - o Interacts regularly with the client to understand their requirements & provides custom solutions in the areas of data warehousing and business intelligence.
  - Forecasts shipment & revenue for multiple business units using tailor-made rules and creates *Tableau* & *Excel* reports for the executives
  - o Supports the Accounts Receivables team with daily alerts & insights on unbilled amounts and revenue receivables
  - Helped contracts management team accurately estimate distances between geographical locations by automating API requests to Google & Bing maps.
- Managing a team of 2 for providing insights on labor utilization for an apparel rental business in USA
  - o Prepares weekly reports to showcase labor hour utilization trends across multiple warehouses spread across US
  - o Compares actuals, forecasts and past year trends to highlight inefficiencies and bottlenecks
- Single point of contact for BI Implementation Project for a SAAS model product company based out of Australia
  - o Managed a team of 5 members for delivery of end-to-end solution within the budget & timeline constraints
  - Finance
    - Automated financial statements (Balance Sheet, Cash Flow Statement, P&L Statement) on Power BI by loading data from NetSuite using Saved Searches
    - Designed and built department & region specific KPIs using data from Salesforce, JIRA & NetSuite
  - Customer Success
    - Formulated custom surveys in *Qualtrics*, analyzed customer feedback & provided actional insights for the Product and Marketing teams
    - Developed Customer Health Scorecards to enable easy monitoring of customer satisfaction
    - Performed competitor analysis and market study to identify the risks and opportunities
  - Product Development
    - Designed Monte-Carlo Simulations in Python to estimate, with better accuracy, module completion time
    - Identified data issues in JIRA & Nikabot and illustrated the same on dynamic dashboards on Power BI
    - Estimated total costs associated with modules and compared with the expected incremental revenues to help the team better prioritize the development work
  - Successfully converted client relationship into retainership model of long-term nature
- Additional Responsibilities/ initiatives In addition to managing client projects, part of various internal initiatives and governance activities,
  - Part of Core Team (key governance body). The team is responsible for formulating, communicating and implementing key policy/process changes across the organization
  - Worked as part of *Innovation Team* to promote and foster process and tool innovations within the company. This
    included publishing blogs, defining best practices and organizing knowledge sharing sessions
  - Responsible for Excel & SQL on-boarding for new campus hires. This include managing on-boarding instructions and evaluating assignment solutions
  - Selected member of Internal Complaints Committee for administering sexual harassment issues at workplace
  - Overhauled the employee onboarding process for Business team to implement an effective and shorter alternative

### **Coats** (June 2018 – Oct 2019)

#### Manager - Supply Chain

- Logistics Manager at S&P Threads
  - Played a key role in automation and centralization of daily production planning. This involved stakeholder management, changes in business rules and correction & optimization of SAP master data
  - o Handled purchase of capex goods and sales of scrap, starting from tendering to the final execution
  - Forecasted demand for finished goods (100+ SKUs) for three warehouses (covering entire North India) using inputs gathered from sales, marketing and operations teams
  - o Liaised with external vendors for placements of trucks and negotiated for best rates
  - Supervised the daily activities in finished goods/raw material warehouses and coordinated incoming/outgoing shipments with personnel across India
  - o Planned for raw materials and consumables to ensure maintenance of service KPIs with respect to stock levels

## Nagarro Softwares Pvt. Ltd. (Nov 2015 – June 2016)

#### <u>Senior Associate - Operations Management</u>

- o Calculated infrastructure overheads of individual projects by mapping software and hardware resources
- o Reduced software licensing fee by designing optimal bundles and purchase frequencies
- o Initiated organizational risk assessment & business impact analysis and helped prepare risk management plans
- Optimized operations across departments by redesigning process flows and creating custom excel templates
- o Designed and conducted Excel & VBA training sessions for various support functionaries within the organization

## **ODL Engineering Pte. Ltd.** (Dec 2014 – Sept 2015)

#### **Naval Architect**

- Automated structural analysis in SACS using Java Script reducing run time and manual intervention
- Performed stability and hydrostatic analysis for a mobile offshore production unit. Conducted local strength analysis using first principles and Mathcad
- Conducted non-linear structural analysis for the design of blast doors for a petrochemical facility

# Pipavav Shipyard Pvt. Ltd. (Aug 2010 – Oct 2011)

### **Management Trainee - Planning and Control**

- Worked as Core Group Member of Project Vikrant with BCG for production process improvements
- Analyzed dimensional errors at BMS to identify the root causes and to design production allowances
- Played key role in the design of MIS at the shipyard in order to drive data-based decision making

#### **Education**

2016 –2018 Indian Institute of Management, Kozhikode (IIM-K)

Master of Business Administration (MBA- Finance, Operations)

CGPA – 3.45/4.33; Top 15 percentile.

2011 – 2014 Indira Gandhi National Open University (IGNOU)

Master of Arts (MA) – Economics

2006 – 2010 Indian Institute of Technology, Madras (IIT-M)

Bachelor of Technology (B.Tech) – Ocean Engineering with minor in Industrial Engineering

### **Skills and Certifications**

Tools Alteryx, Power BI, Tableau, MS Excel. Working knowledge of Salesforce, Qualtrics, NetSuite, SAP, JIRA

Languages Python, VBA, SQL, PowerShell

Certifications Alteryx Designer Advanced Certified by Alteryx

Six Sigma Green Certification by KPMG

MOOC - Predictive Analytics for Business using Alteryx & Tableau, Model Thinking, Digital Transformation

Others Received Rashtrapati Scout Award from the President of India

Achieved a national rank of 111 in the **National Cyber Olympiad**, India

Qualified National Eligibility Test (UGC-NET) for Junior Research Fellowship in Economics

Top 0.25 percentile in nation-wide Common Admission Test (CAT) 2015

Top 0.5 percentile in nation-wide Joint Entrance Exam (JEE) 2006