

## Cooling Off Period

The standards for Registered Training Organisation require an RTO to inform the prospective students of their right to statutory cooling off period. A statutory cooling off period of 10 days is applicable under consumer law to withdraw from a consumer agreement, if the agreement has been through unsolicited marketing and sales tactics. However, it may be noted that we do not engage in any aggressive marketing tactics like door to door marketing, hence statutory cooling off period will not as such be applicable to our students who have enrolled into a program. However, for refund options students may refer to our refund policy available in student handbook.

## Complaints & Appeal Process:

For further information about the Complaints and Appeal process please refer to the student handbook or speak to one of our staff.

## Refund Policy:

For further information about the refund policy please refer to the student handbook or speak to one of our staff.

## Other Study Locations:

**4 Lytton St Glenroy 3046 (Vic)**  
**PH:(03) 9917 2133**

**54 MacIntosh St Shepparton 3630 (Vic)**  
**PH: (03) 5821 8665**



**TOID:41053**

**9 Central Grove, Broadmeadows 3047(Vic)**

PH: (03) 9309 3370

M: 0425 853 732

Email: [info@optimisticfutures.com](mailto:info@optimisticfutures.com)

Office Hours:

Monday – Friday

9am – 5pm



**TOID:41053**

**CHC33015**

**Certificate III  
in  
Individual Support**





## CHC33015 Certificate III in Individual Support

Are you looking for a new career in Individual Support?  
Then this course is for you. Let us guide you into your new career today.

### COURSE AIMS & OBJECTIVES

This qualification reflects the role of workers in the community and/or residential setting who follow an individualised plan to provide person-centred support to people who may require support due to ageing, disability or some other reason. Work involves using discretion and judgement in relation to individual support as well as taking responsibility for own outputs. Workers have a range of factual, technical and procedural knowledge, as well as some theoretical knowledge of the concepts and practices required to provide person-centred support.

### ENTRY REQUIREMENTS

All students are to be 18 years and over and are required to complete a Language, Literacy & Numeracy (LLN) test upon enrolment, they must also be physically able to perform First Aid. You will also be required to complete an Enrolment Agreement Form.

**Location of Training:** 9 Central Grove, Broadmeadows 3047 (Vic)

**Duration of Course:** The program is designed to be delivered over 52 weeks.

**Mode of Delivery:**

Blended mode. Classroom delivery and Practical Work Placement.

**Study mode:**

Full time

### PRACTICAL WORK PLACEMENT

In addition, You will undertake 120 hours of independent Work Placement in an Aged Care facility, which must be completed before you complete the program.

### UNIQUE STUDENT IDENTIFIER

Each participant enrolling in a course will need a Unique Student Identifier (USI) number to obtain their certificate or qualification when studying nationally recognised training in Australia. A USI gives you access to your online USI account which will help keep all your training records together. Certificates and Statements of Attainment cannot be issued without this number.

### UNITS OF STUDY

There are 13 units which students must demonstrate competency in, to achieve a successful qualification at completion.

### CORE UNITS

- CHCCCS015 Provide individualised support
- CHCCCS023 Support independence and well being
- CHCCOM005 Communicate and work in health or community services
- CHCDIV001 Work with diverse people
- CHCLEG001 Work legally and ethically
- HLTAAP001 Recognise healthy body systems
- HLTWH002 Follow safe work practices for direct client care

### ELECTIVES

- CHCAGE001 Facilitate the empowerment of older people
- CHCCCS011 Meet personal support needs
- CHCAGE005 Provide support to people living with dementia
- CHCCCS025 Support relationships with carers and families
- CHCDIS007 Facilitate the empowerment of people with disability
- CHCDIS001 Contribute to ongoing skills development using a strengths-based approach

### ASSESSMENT

Optimistic Futures will train and assess the skills of learners by conducting a combination of tasks i.e. demonstration, written work, case study, log books and reports; to show that they have achieved the skills and knowledge set out within the unit.

### COURSE FEES

**Fee for service:-** Fee for service cost is \$3000; this includes all workbooks / material and/or equipment.

**Mode of Payment:-** Both cash & card are accepted.

**Initial Deposit:-** A deposit of \$150 is required on the first day to secure your vacancy, unless paying in full.

**Detail of Fees(Subject to change without notification) :**

Qualification	Concession Card Holder Fee (20% of the Tuition Fee)	No Concession Card or Job Seeker Fee	Job Seeker with referral	Government Contribution (Approximate)
CHC33015 - Certificate III in Individual Support	Tuition=\$30.00	Tuition=\$150.00	Tuition=\$150.00	\$6077

### POSSIBLE CAREER OUTCOMES

- Personal Care Worker
- Aged Care Worker
- Accommodation Support Worker
- Respite Care Worker

### CAREER PATHWAYS

Upon Successful completion of this course, this qualification may also lead to further study in the following areas:

- CHC43015 Certificate IV in Ageing support
- CHC43115 Certificate IV in Disability

### NATIONAL RECOGNITION

Optimistic Futures is responsible under the National Vocational Education and Training Regulator Act 2011 for the quality of the training and assessment being delivered in this course and for the issuing of all AQF certificates.

A transcript listing all units of competency will also be issued. The qualification and units of competency are nationally recognised and provide individuals with a valuable qualification that can be applied throughout Australia.

### STUDENT RESPONSIBILITY

Here at Optimistic Futures Pty Ltd we deliver this course to ensure it meets with Australian Skills Quality Authority (ASQA).

Students enrolled in the CHC33015 Certificate III in Individual Support are required to participate in a minimum of 120 hours practical placement. Students that are employed at other services will be able to complete their hours at their service providing it meets the requirements necessary to conduct assessment. Optimistic Futures can assist students who need to find alternate placement. Trainer/Assessor will visit your workplace for a minimum of 3 visits. Detailed student information is available within our Student Handbook which is supplied with the enrolment package.