

Support Services List



The following list of Support Services is to be used for providing students with referrals to external providers as required.

Name of Organisation	Website	Phone #	Email	Client Needs Addressed
AA - Alcoholics Anonymous	www.aa.org.au	1300 222 222	http://www.aa.org.au/contact-central-service-offices.php	Clients who are/or have been affected by alcoholism
Australia.gov.au	http://www.australia.gov.au/	Website	Refer to Website	Covers a broad range of assistive support including LLN
Adult Migrant English Program	www.education.gov.au/adult-migrant-english-program-0	1300 566 046	http://www.education.gov.au/feedack-and-enquiry-form	Assisting clients who have migrated to Australia and require assistance with LLN
Beyond Blue	www.beyondblue.org.au	1300 224 636	https://online.beyondblue.org.au/WebModules/Email/InitialInformation.aspx	For clients who are experiencing anxiety and/or depression
Black Dog Institute	www.blackdoginstitute.org.au	(02) 9382 2991	http://www.blackdoginstitute.org.au/aboutus/contactus.cfm	Depression and Bipolar Disorder Information Australia
Glenroy Library	www.moreland.vic.gov/libraries	(03) 8311 4100	glenroylibrary@moreland.vic.gov	To collect sources of information and similar resources, made accessible to a defined community for reference or borrowing. It provides physical or digital access to material, and may be a physical building or room, or a virtual space, or both.

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CEDD - Eating Disorder Help Centre	www.cedd.org.au	Refer to website	info@cedd.org.au	To assist clients who are experiencing issues with eating disorders
Kids Helpline	www.kidshelp.com.au	1800 551 800	Web chat or Email Available Online	Services for assisting children or people who are concerned about a child
Just Ask Us!	www.justaskus.org.au	(03) 8413 8413	http://www.turningpoint.org.au/About-Us/Contact-Us2.aspx	For clients who are concerned they may have a drug (incl. alcohol), emotional or mental health concern
Precision Consultancy	http://www.precisionconsultancy.com.au/acs_framework/	(03) 9606 0118	http://www.precisionconsultancy.com.au/contact/	Access to LLN assessment tasks that can be used for a variety of industries
Lifeline Australia	www.lifeline.org.au	13 11 14	https://www.lifeline.org.au/Get-Help/Online-Services/crisis-chat	Clients who may be in a crisis or at risk of suicide or know of someone at risk of suicide
The Reading Writing Hotline	http://readingwritinghotline.edu.au/	1300 655 506	rwhotline@det.nsw.edu.au	If a client is having difficulty with reading, writing and numeracy
NA - Narcotics Anonymous	http://na.org.au/index.php?lang=en	1300 652 820	info@na.org.au	Clients who are/or have been affected by drugs

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Name of Organisation	Website	Phone #	Email	Client Needs Addressed
NSW Rape Crisis Centre	www.dvservices.org.au	1800 211 028		To assist clients, and their non-offending supporters, who have experience or are at risk of sexual assault
Work Safe	www.worksafe.vic.gov.au	1800 136 089	info@worksafe.vic.gov.au	For clients who have been affected by bullying
Suicide Helpline	www.suicideline.org.au	1300 651 251	Available on website	For clients who may be contemplating suicide or don't know how to help someone in their family who has been affected
Men's Helpline Australia	https://www.mensline.org.au/	1300 78 99 78		For male clients who have male related health issues
Wesley Mission Victoria	www.wesleymission.org.au	(03) 9662 2355	admin@wesley.org.au	Helping people with a wide range of issues affecting communities and individuals.
Council of Single Mothers and their Children	www.csmc.org.au/	(03) 9654 0622		Single mothers who need assistance
DHS	www.dhs.vic.gov.au	(03) 9096 2742	dhsstandards@dhs.vic.gov.au	Providing families/singles with the best start in life
Vicdeaf	www.vicdeaf.com.au	(03) 9473 1111	info@vicdeaf.com.au	For assisting the trainer who might require an interpreter for clients who are deaf or have hearing impairments

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Salvo Care Line	http://salvos.org.au/salvocareline/	1300 36 36 22	Available on website	For clients who require financial assistance or emergency care
National Disability Service	http://www.nds.org.au/	(03) 8341 4300	ndsvic@nds.org.au	For clients who may require assistance with their disability
Vision Australia	http://www.visionaustralia.org/	1300 84 74 66	info@visionaustralia.org	For clients who require assistance due to vision impairment
Annecto the people network	www.annecto.org.au	(03) 9687 7066	theteam@annecto.org.au	For clients people with disabilities, older people, families and carers who want advice, advocacy and support.
Care Choice	www.carechoice.net.au	1300 737 942		Support for family, ageing, disability or home care
Job Access	https://www.jobaccess.gov.au/	1800 464 800	hotline@workfocus.com	Driving Disability Employment through a variety of support services
Health vic.	www.health.vic.gov.au	1300 650 172	enquiries@dhhs.vic.gov.au	Support for students who are affected by health or mental health issues