

OPTIMISTIC FUTURES TOID: 41053

STUDENT INFORMATION SHEET

Please read this Information Sheet before completing the Application Form.

An Application Form is required to be completed as part of the Enrolment Process into any qualification. All sections MUST be answered. Your application cannot proceed without its completion.

A Language, Literacy and Numeracy Test & Pre-Training Review will be conducted as part of the Application Process.

Optimistic Futures Pty Ltd encourages Recognition of Prior Learning, and recognizes qualifications and statement of Attainment issued by other RTOs for credit transfer purposes.

Detail of Fees (Subject to change without notification)

Qualification	Concession Card Holder Fee (20 % of the standard Tuition Fee)	No Concession Card or Job Seeker Fee	Job Seeker with referral	Government Contribution (Approximate)
CHC30113 Certificate III in Early Childhood Education and Care	Tuition=\$30.00	Tuition=\$150.00	Tuition=\$150.00	\$6216
CHC50113 Diploma of Early Childhood Education and Care	Tuition=\$30.00	Tuition=\$150.00	Tuition=\$150.00	\$11748
CPP20212 Certificate II in Security Operations	Tuition=\$24.00	Tuition=\$120.00	Tuition=\$120.00	\$2190
CPP30411 Certificate III in Security Operations	Tuition=\$24.00	Tuition=\$120.00	Tuition=\$120.00	\$2028
CPP30411 Certificate III in Security Operations	Tuition=\$30.00	Tuition=\$150.00	Tuition=\$150.00	\$6077

Note:

- the above fees include student amenities and services
- all fees are paid upon enrolments
- the above fees are inclusive of GST
- The student tuition fees are indicative only and subject to change given individual circumstances at enrolment

X If you are going through a financial hardship and you wish to waive the tuition fees please fill in the hardship form for consideration.

Note: For detailed information regarding fees please refer to our statement of fees.



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This form is to be completed by an **Authorised Delegate** at Optimistic Futures to establish whether students who enquire about completing a qualification - meet the eligibility requirements for government subsidised training under the Skills First Program.

As part of the enrolment process all Optimistic Futures - Authorised Delegates will ensure that applicants are aware of the consequences arising from a false, misleading or an incomplete declaration, including the possible withdrawal of any government subsidised training offer and/or the cancellation of enrolment.

1. Qualification Information

General information and individual brochures on Optimistic Futures qualifications are available on our website http://www.optimisticfutures.com.au or from reception at any of the Optimistic Futures Office.After you have selected a qualification for application, attempted LLN test and the Pre - Training Review: Complete all Parts of this application form:

A-Personal and statistical details;

B-Self declaration

C-Optimistic Futures - Authorised Delegate Declaration

2. Supporting Documentation

Supporting documentation will be required in determining qualification entry requirements, funding eligibility, fees and fee concessions and to support a Credit transfer/RPL request.

Original documents will be returned but a copy of all documentation will be retained.

Once completed, this form and the associated declarations are to be placed in the students file.

3. Funding Eligibility - Skills First Program

The Skills First Program provides subsidised training for people who do not hold a post-school qualification or who want to gain a higher-level qualification than they already hold.

Eligibility for government funded subsidised training will be assessed according to specific eligibility requirements.

4. Fee Types

Fees for both Government Funded qualifications and Fee for Service qualifications will be assessed and levied on the basis of information supplied by the Applicant.



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5. Victorian Student Number (VSN)

The VSN is a student identification number that is assigned by the Department of Education and Early Childhood Development to all students in government and non-government schools, and students in Vocational Education and Training institutions. The number, which is unique to each student, is a key identifier on a student's school records, and will remain with the student throughout his or her education, until reaching the age of 25. The VSN is nine digits long, randomly assigned, and tied to identifying information about the student (name, gender and date of birth). The Education and Training Reform Act 2006 requires Optimistic Futures to collect and disclose your personal information for a number of purposes including the allocation to you of a Victorian Student Number and updating your personal information on the Victorian Student Register.

6. A Unique Student Identifier (USI)

Is a reference number made up of numbers and letters that gives students access to their USI account. A USI will allow an individual's USI account to be linked to the National Vocational Education and Training(VET) Data Collection allowing an individual to see all of their training results from all providers including all completed training units and qualifications. The Student Identifiers Act 2014, Standards for NVR Registered Training Organisations(RTO) 2014 and Student Identifiers Regulation 2014 require that the training Organisation: Collect a USI from each student, verify a USI supplied by a student and ensure a student has a valid USI before conferring a qualification or statement of attainment on that student. As of 1 January 2015, students will need to give their USI to each new training Organisation they enroll with. This will normally happen at enrolment

7. NCVER Survey:

National Centre of Vocational Education Research may in the duration of your studies contact you to participate in a survey which may include the following:

An invitation to participate in a Department endorsed project:

An invitation to participate in the Department's annual student outcome survey:

Contacted by the Department(or persons authorised by the Department) for audit, review or investigation purposes.



COURSE O	F ENROLMENT				
Tick	Course Code	Course Name			
0	CHC30113	Certificate III in Early Childhood Education	Certificate III in Early Childhood Education and Care		
0	CHC50113	Diploma of Early Childhood Education a	nd Care		
0	CPP20212	Certificate II in Security Operations			
0	CPP30411	Certificate III in Security Operations			
0	CHC33015	Certificate III in Individual Support			
Mode of St		☐ Distance Learning ☐ Online			
PERSONAL		o ID, which will need to be sighted to verif	_		
Title: (plea	se tick one)	☐ Miss ☐ Ms Gender: ☐	Male		
First Nam	ne:	Middle Name:			
Last Nam	ne:	Date of Birth:			
Residenti	al Address:				
Suburb/To	own:	State:	Postcode:		
Postal Ad	dress:				
Home pho	one: 0	Mobile: 0	Fax:0		
Email:					
EMERGEN	CY CONTACT DETAILS				
Name:		Relationship:			
Home Nur	mber: 0	Mobile:	0		
In the event of an emergency, do you give the RTO permission to organise emergency transport and treatment and agree to pay all					
costs relate	ed to the emergency? (please tick	cone)	lo		
CONCESSI	ON DETAILS				
Medicare N	No: 0	Expiry date:			
Concession	n Card No: 0	Expiry date:			



UNIQUE STUDENT IDENTIFIER (USI)						
I give permission for Optimistic Futures Pty Ltd to access	my Unique Student Identifier (USI)	USI:				
for the purpose of recording my results. If I do not have a USI in place, I am willing for Optimistic Fu	e of recording my results. : a USI in place, I am willing for Optimistic Futures Pty Ltd to set up my USI on my behalf.					
*Please complete the USI form attached						
VICTORIAN STUDENT NUMBER (VSN)						
If you are under 25 years of age – you may have a VSN fro	m pervious enrolment	VSN:				
If you do not know your VSN number, then please state you	ur Previous School:					
If new to the education sector – tick the 'new' box		□ NEW				
This means you have never attended a Victorian School, T.	AFE or other Training Provider and are over the	age of 25 at the time of enrolment.				
EMPLOYMENT						
0(1) (1)						
Of the following categories, which BEST descri	_	,				
☐ Full-Time	☐ Unemployed - Seeking full-time work					
Employer	☐ Employed - Unpaid worker in a family business					
Part-Time						
Self-employed - not employing others	 Not employed - Not se 	eking employment				
EMPLOYMENT DETAILS (if applicable)						
	Desition					
Organisation:	Position:					
Address:						
Telephone	ABN:					
SCHOOLING						
SCHOOLING						
What is your highest COMPLETED school Leve	el: please tick ONE l	pox only				
☐ Year 12 or equivalent ☐	Year 11 or equivalent	Year 10 or equivalent				
☐ Year 9 or equivalent ☐	Year 8 or equivalent	☐ Never Attended				
In which YEAR did you complete that Schoolin	ng Level:	e.g. 2008, 2005 etc				
		-				
Are you still attending secondary school?	C) Yes	C) No				



PREVIOUS QUALIFICATION	ONS ACHIEVED			
Have you SUCCESSFULL	Y completed any of the follo	wing qualifications? 🚺 Ye	s 🚺 No if Yes, pleas	se tick ANY applicable boxes
☐ Certificate I	☐ Certificate III (or Trade	Certificate)	 Advance diploma or 	Associcate Degree
☐ Certificate II	☐ Certificate IV (or Advan	ce Certificate/ Technician)	☐ Bachelor degree or F	ligher degree
☐ Certificate II	☐ Diploma (or Associate I	Diploma)	Certificates other that	an the above
Details of another Certifi	cate:			
Please tick where the qu	alification was completed:	Australia	Overseas	stralian equivalent
LANGUAGE & CULTURAL				
Country of Birth:	ustralia Other:			
City of birth:			-	
Do you speak a Languag	e other than English at home	: No, only English	□Yes	(Please Specify)
How well do you speak e	english:	☐Very well ☐\	Well □Not Wel	I □Not at all
Are you of Aboriganl or 1	Forres Strait Islander origin?	□No		☐Yes, Aboriginal
		☐Yes, Torres Strait Is	slander	☐Yes, Both
DISABILITY				
Do you consider yoursel	f to have a disability, impairr	nent or long-term condition?	□Yes	□No
If yes, then please indica	ate the areas of a disability, i	mpairment or long-term cond	ition:	
☐ Hearing/Deaf	Physical	Intellectual	Learning	ı
☐ Mental Illness	Vision	Medical Condit	tion 🔲 Acquired	d brain impairment
Other:				
	Please Specify			
STUDY REASON				
Of the following categories apprenticeship? Tick only C		in Reason for undertaking this co	ourse/traineeship/	
☐To get a job	COT	o develop my existing busines	SS	
To start my own busin	ness	o try for a different career	To get a better job	or promotion
Clt was a requirement	of my job	wanted extra skills for my job	To get into anothe	r course or study
GFor personal interest	or self-development 🗀 🤇	Other reason		



IDE	ENTIFICATION		
	Drivers licence		Birth certification
	Passport	0	Medicare card
	Proof of age card	0	Health Care card
	Learners Permit	0	Credit card
TU	ITION FEES		
Fee	Concession or Fee Waiver	rs	
_			
Fee	Concession or Fee Waiver	S	
	Yes	□ No	
If ye	es which of the following h	as been sighted?	
	Health Care Card issued b	by the commonwealth	
	Pensioner Concession Ca	ard; or	
	Veteran's Gold Card; or		
	An alternative card or cor these Guidelines	ncession eligibility criterion app	proved by the Minister for the Purpose of
con	cession card is present via		cession card specified clauses 3.7 of these GuidelinesWhere the nk Express Plus mobile application, optimistic futures must make a e following:
It'NDD	's a digital concession card	d with clause 3.7; egate who sighted the digital co was sighted; oncession card; and	•
		Seekers with a standard Job S	Seeker Referral Form? (Please Tick One)
	Yes		
	(Please Spec	rify)	
	you self-identified as beinç ase Tick One)	រ of Aboriginal or Torres Strait l	slander descent under the Indigenous Completion initiative?
	Yes		



PAYMENT METHOD
Please make payable to: Optimistic Futures Pty Ltd
☐ Cheque ☐ Bank cheque ☐ Money order ☐ EFTPOS
☐ Cash – Do not send cash, to make a cash payment please pay at the front desk
☐ Funded from Skills First Program
REFUNDS
Deposits are non-refundable (deposits are outlined on each course flyer) but can be transferred to another course or student. An administration fee of \$150 will be charged to any student who withdraws from a course in excess of 3 working days prior to course commencement. No refunds will be issued once the course has commenced
Deposits are non-refundable (deposits are outlined on each course flyer) but can be transferred to another course or student. An administration fee of \$150 will be charged to any student who withdraws from a course in excess of 3 working days prior to course commencement. No refunds will be issued once the course has commenced
Refunds may be made in the following circumstances:
 Participants have overpaid the administration charge Participants enrolled in training that has been cancelled by the RTO Participant advises the RTO prior to course commencement that they are withdrawing from the course If the participant withdraws from a course or program due to illness or extreme hardship as determined by the RTO
CONSENT
Do you give consent to OPTIMISTIC FUTURES to display your testimonials on their website?
Do you give consent to OPTIMISTIC FUTURES to use your photo on their website or/and on their Yes No marketing material?



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TERMS & CONDITIONS OF ENROLMENT

Enrolment & Selection (5.3)

- 1. Courses are open to all adults 18 years and over.
- The student is responsible for notifying the RTO if they have a medical condition or disability or require assistance in their training.
- deposit must accompany enrolment to secure a placement within a course; this fee is also the Administration Fee.
- It is the studeŶt® s espoŶsidïlityto Ŷote the date, tiwe aŶd loĐatioŶ
 of the course as advertised.
- Courses with low enrolments may be cancelled, every effort will be made to contact students, please ensure your contact details are correct
- Requests from the student to transfer or credit their course placement due to changed personal circumstances will be considered and every effort will be made to ensure a placement into an alternative course.
- If you are unable to complete your course, due to changed personal circumstances, the RTO will make every effort to ensure you are placed into an alternative pre-scheduled course.
- Students can only join after course commencement date if they
 meet all prerequisites. Full course fees are still payable for late
 enrolments.
- The RTO reserves the right to decline admission to a course, terminate a student's enrolment in a class or change a course or tutor at any time without notice.
- 10. Students participate in courses involving physical activity; field trips, practical demonstrations etc. and do so at their own risk. The RTO's students are covered by public liability insurance whilst working within the RTO's premises.

Training Guarantee (5.3)

The RTO will guarantee to complete all training and/ or assessment once the student has commenced study in their chosen qualification or course of study, unless the student submits a formal Letter of Withdrawal notifying the RTO that they wish to withdraw. If a student voluntarily drops out, this guarantee is valid for a maximum of six months from initial course commencement date.

Course Fees, Payments and Refunds (5.3)

- Please refer to the course flyer for information on course fees, including any required deposit; administration fees; materials fees and any other charges (if applicable).
- 2. An administration fee of \$150 is required to be paid prior to course commencement to secure a place within the course, if the student withdraws from the course at any time, they will forfeit this fee. If the total course fee is less than \$150, then the total of the course is to be paid prior to course commencement to secure a place within the course.
- The Administration Fee is non-refundable, but can be transferred to another course or student.
- Certificates and Statements of Attainment are issued to students who are assessed as competent in the units completed. The cost of the certificates is included in the course fees.
- Refunds may be made in the following circumstances:
 - a. Participants have overpaid the administration charge
 - Participants enrolled in training that has been cancelled by the RTO
 - c. Participant advises the RTO prior to course commencement that they are withdrawing from the course
 - d. d. If the participant withdraws from a course or program due to illness or extreme hardship as determined by the RTO
- 6. No refunds will be issued once the course has commenced
- Students are responsible for the safe storage of their Certificates and Statements of Attainment. If a student requires a reissue of their Certificate or Statement of Attainment, a certificate re-issue fee of \$80 will be charged.
- If a student is deemed not yet competent on completion of training, they will be offered an opportunity to be reassessed. If a student is deemed not yet competent a second time, they will be given another opportunity for reassessment.

Consumer Guarantee (5.3)

The RTO guarantees that the services provided by the RTO will be:

- · provided with due care and skill
- fit for any specified purpose (express or implied)
- Provided within a reasonable time (when no timeframe is set for the training).

Cooling Off Period (5.3)

Students are eligible to cancel their enrolment by placing a formal notice of cancellation in writing to the RTO Manager (a letter or email is acceptable) within 10 business days of enrolment, without attracting a cancellation fee, unless the student has already commenced the training.

Complaints and Appeals (6.1)

If a student, trainer or staff member is experiencing any difficulties, they are encouraged to discuss their concerns with Senior Management. The RTO administrative staff will make themselves available at a mutually convenient time if a student wishes to seek assistance. If a Staff member or Student wishes to make a formal complaint they are required to complete a Complaints and Appeals Form, which is included in the Student Handbook. Once the form has been completed, the form should be submitted to the RTO for actioning.

Please refer to the Student Handbook for more details on the complaints and appeals process.

Credit Transfer (3.5)

The RTO recognises the Australian Qualifications Framework and Vocational Education and Training (VET) qualifications and VET statements of attainment issued by any other Registered Training Organisation.Credit Transfer will be awarded for all units of competencies that directly align with units from the qualification the student has enrolled.Evidence of competences achieved must be supplied for recognition to be processed(i.e.presentation of original certificate or transcript).

Please refer to the Student Handbook or contact the office for the procedure on how to apply for a Credit Transfer.

Language, Literacy and Numeracy (LLN) (1.7)

LLN support is available to provide students with advice and support services in the provision of language, literacy and numeracy assessment services. Students needing assistance with their learning should be identified upon enrolment. Trainers and staff within the RTO can provide students with support to assist the student throughout the learning process.Language, Literacy and Numeracy skills are generally included and identified in Training Packages and accredited course programs.In identifying language, literacy and numeracy requirements, students are required to have basic skills in:

- · Count, check and record accurately
- Read and interpret
- Estimate, calculate and measure

All students undertaking a Certificate III qualification or below are required to undertake an LLN Assessment.

Support Services (1.7)

The RTO caters to diverse client learning needs and aims to identify and respond to the learning needs of all clients. Clients are encouraged to express their views about their learning needs at all stages of their learning experience from the initial enrolment and induction stage. The RTO will analyse who the target candidates are and whether an individual, a specific group or a broad target group and will determine the key characteristics and needs of candidates, including disabilities.

- If a student is required to be reassessed, they will be provided with further guidance from their trainer prior to reassessment.
- 10. In most cases there will be no reassessment fee. If a reassessment fee is applicable, this fee will be included on the course flyer.
- 11. If a student is deemed competent in some but not all the units of competencies required, a Statement of Attainment will be issued and the student will be given a six-month period to undertake reassessment if required.

Fee Protection (7.3)

The RTO requires a minimum deposit, which will not exceed \$1,500 per individual student, prior to course commencement. If the full course fees are below \$1,500, the full fees may be required to be paid prior to course commencement. Please refer to the course flyers for deposits and course fees. Following course commencement, full fees will be required to be paid by either a payment plan(if remaining fees are over \$1500), or in full(if the remaining fees are below \$1500) for tuition and other services yet to be delivered.

The RTO is committed to providing clients requiring additional support, advice or assistance while training. To achieve this and to ensure the quality delivery of training and education, the RTO provides client vocational counselling to improve and extend training outcomes. Students are advised to make an appointment with their trainer in the first instance, if required the student can then schedule an appointment with the RTO for further counselling.

Legislative and Regulatory Requirements (8.5)

All students will undergo an induction with the RTO, which will include the student's rights and responsibilities against the relevant Commonwealth, State or Territory legislation and regulatory requirements. Students are issued with a Student Handbook, which also includes the Student's rights and responsibilities that will affect their participation in vocational education and training. The student acknowledges that they must observe The RTO's policies and procedures, according to State and Federal Government legislative and regulatory requirements, as set out in the Student Handbook.

NCVER Survey:

National Centre of Vocational Education Research may in the duration of your studies contact you to participate in a survey which may include the following: An invitation to participate in a Department endorsed project: An invitation to participate in the Department's annual student outcome survey: Contacted by the Department (or persons authorised by the Department) for audit, review or investigation purposes.

IMPORTANT INFORMATION

II have read and understand the terms and conditions of my enrolment, as stated above. I acknowledge and agree with the terms and conditions of enrolment with specific reference to the RTO's enrolment and selection, USI, course fees, payments and refunds, course requirements, Language Literacy and Numeracy requirements, complaints and appeals, Workplace Health and Safety, support services that will be provided for me, legislative and regulatory policies and procedures, which are also provided to me in the Student Handbook. By signing this document, I also give permission for the RTO to access my Unique Student Identifier for the purpose of my training.

STUDENT SIGNATURE:	NATURE:		Date:	
RTO REPRESENTATIVE:		Date:		

2017 EVIDENCE OF STUDENT ELIGIBILTY AND STUDENT DECLARATION

Section A - To be completed by an authorised delegate of the Optimistic Futures

	7 EVIDENCE OF STUDENT ELIGIBILTY AND) ST	UDENT DECLARATION		
I co	nfirm that in relation to				
			Student's full Name		
	ve sighted: an original; or a certified copy; or an unce rice of one of the following:	rtifie	ed copy that I have verified through use of a document verification		
	an Australian Birth Certificate (not Birth Extract)		a current Australian Passport		
	a current New Zealand Passport		a naturalisation certificate		
	a current green Medicare Card		a proxy declaration for individuals in exceptional circumstances as per Clauses 3.15 – 3.19 of these Guidelines		
	formal documentation issued by the Australian Department of Immigration and Border Protection confirming permanent residence				
	and I have retained:				
	a copy of the original or certified copy, or				
	the certified copy, or				
	the uncertified copy and a receipt from a document verification service;				
	and if the student's age is relevant to their eligibility does not include a date of birth:	/ and	d the document produced from the list above		
	a current drivers licence, or				
	a current learner permit, or				
	a Proof of Age card, or				
	A 'KEYPASS' CARD				
	Or if the individual is undertaking training under the requirements set out in Clause 2.1 of these Guidelin				
	a Referral Letter from the Asylum Seeker Resource	Cent	tre or the Australian Red Cross, or		
0	for TAFE Institutes and Learn Locals organisations that the student holds a current valid Bridging Visa or Temporary ProtectionVisa(TPV) as verified via th Online(VEVO).	Clas	s E(BVE), Safe Haven Enterprise Visa(SHEV)		
	NB: The Training Provider must retain a copy of all of 3.3-4 of these Guidelines.	uoot	mentation used in Section A, as per clauses		

Section B - To be completed by the student

Q1. The	highest qualification	I have complete	d is:		
			(Include f	ull title of qualification, e.g. Certificate III in Aged Care)	
	to undertake this yea			w, how many other government funded courses hav rolled in to undertake at this and other training provi	
1	2	3	4+	(circle number)	
	including the course/ king training in at the		ng to enrol in no	w, how many other government funded courses are	you
1	2	3	4+	(circle number)	
THE SAI		IE YOU ARE APF	PLYING FOR NO	COURSES HAVE YOU STARTED (COMMENCED) TH W? DON'T ANSWER THIS QUESTION IF YOU ARE SE	
1	2	3	4+	(circle number)	
l confirn	n that in relation to			, in seekin	g to enrol in
	•			Students Full Name	
		(Include full tit	e of qualification	/s in which you are seeking to enrol)	
	the following to be tru				
	/ AM NOT enrolled in opriate response)	a school, includ	ling governmei	t, non-government, independent, Catholic or home s	school. (circle
	/ AM NOT enrolled in opriate response):	the Commonwo	ealth Governm	ent's Skills for Education and Employment program.	(circle
Gove	rnments under the Sk	ills First Progra	m. l [°] understan	/s may be subsidised by the Victorian and Commor I how enrolling in the above qualification/s will affect sidised training under the Skills First Program.	
	nowledge and unders view or other question		be contacted b	y the Department or an agent to participate in a stud	dent survey,

Section C - To be completed by an authorised delegate from Optimistic Futures

Number of courses student is currently eligible for: 1 2	
Optimistic Futures declaration	
Based on discussion with the student, the above evidence I have sighted (and retained a copy of) in Section A, and the information provided to me by the student in Section B of this form I believe that the above individual satisfies the Entit to Funded Training eligibility criteria as set out in the VET Funding Contract and is eligible for funding under the Skill Fire Program for the following qualification/s:	lement st
(Include full title of qualification/s in which the student is seeking to enrol)	
Authorised Training Provider delegate:	
Signed:	
Position:	
Signed: Date:	
Notes Use this section to record additional, relevant eligibility information, including information used by the Training Provider to verify the individual's eligid'ility that is not baptured in Sebtions A, B or C.	

AVETMISS Funding Source Identifier – State Training Authority	Authorised Referral form required?	Funding Source codes	
		State	National code code
GOVERNMENT SUBSIDISED: Victorian Training Guarantee			
General (not Apprentice/Trainee) - meets VTG eligibility criteria	No	P×	11
Apprentice / Trainee - meets VTG eligibility criteria	No	L×	11
Asylum Seeker or Victim of Human Trafficking General (not Apprentice/Trainee) VTG enrolment	Yes	ASP	11
Asylum Seeker or Victim of Human Trafficking Apprentice / Trainee VTG enrolment	Yes	ASL	11
NON-GOVERNMENT SUBSIDISED: Fee-for-service			
Fee for service - domestic full fee-paying students	No	S	20
VET in schools	No	Z20	20 or 30

XEnrolments against Funding Source identifier – State Training Authority L and P generally do not require a referral form, with the exception of enrolments under the Young People Transitioning from Care initiative. Individuals who are required to undertake the program pursuant to a community based order made under the Children, Youth and Families Act 2005, and individuals held in the Judy Lazarus Transition Centre must also present relevant documentation.

Once completed, this form, including evidence of eligibility and the associated declarations are to be placed in the students file.