

OPTIMISTIC FUTURES TOID: 41053

STUDENT INFORMATION SHEET

Please read this Information Sheet before completing the Application Form.

An Application Form is required to be completed as part of the Enrolment Process into any qualification. All sections <u>MUST</u> be answered. **Your application** <u>cannot proceed without its completion</u>.

A Language, Literacy and Numeracy Test & Pre-Training Review will be conducted as part of the Application Process.

Optimistic Futures Pty Ltd encourages Recognition of Prior Learning, and recognizes qualifications and statement of Attainment issued by other RTOs for credit transfer purposes.

Statement of Fees

Qualification	Concession Card holder Fee (20% of the standard Tuition Fee)	No Concession Card or Job Seeker Fee	Job Seeker with referral	Government Contribution (Approximate)
CHC30113 Certificate III in Early Childhood Education and Care	Tuition=\$100.00	Tuition=\$500.00	Tuition=\$500.00	\$6000
CHC50113 Diploma of Early Childhood Education and Care	Tuition=\$100.00	Tuition=\$500.00	Tuition=\$500.00	\$9800

Note:

- the above fees include student amenities and services
- all fees are paid upon enrolments
- the above fees are inclusive of GST
- The student tuition fees are indicative only and subject to change given individual circumstances at enrolment
- If you are going through a financial hardship and you wish to waive the tuition fees please fill in the hardship form for consideration.

This form is to be completed by an **Authorised Delegate** at Optimistic Futures to establish whether students who enquire about completing a qualification - meet the eligibility requirements for government subsidised training under the *Skills First Program*.

As part of the enrolment process all Optimistic Futures - Authorised Delegates will ensure that applicants are aware of the consequences arising from a false, misleading or an incomplete declaration, including the possible withdrawal of any government subsidised training offer and/or the cancellation of enrolment.



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1. Qualification Information

General information and individual brochures on Optimistic Futures qualifications are available on our website http://www.optimisticfutures.com.au or from reception at any of the Optimistic Futures Office.

After you have selected a qualification for application, attempted LLN test and the Pre-Training Review: Complete all Parts of this application form:

- A- Personal and statistical details;
- **B-Self declaration**
- C Optimistic Futures Authorised Delegate Declaration

Note: The 'Optimistic Futures Student Information Handbook' should be read and understood prior to completing the Application Form

2. Supporting Documentation

Supporting documentation will be required in determining qualification entry requirements, funding eligibility, fees and fee concessions and to support a Credit transfer/RPL request.

Original documents will be returned but a copy of all documentation will be retained.

Once completed, this form and the associated declarations are to be placed in the students file.

3. Funding Eligibility - Skills First Program

The Skills First Program provides subsidised training for people who do not hold a post-school qualification or who want to gain a higher-level qualification than they already hold.

Eligibility for government funded subsidised training will be assessed according to specific eligibility requirements.

4. Fee Types

Fees for both Government Funded qualifications and Fee for Service qualifications will be assessed and levied on the basis of information supplied by the Applicant.



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5. Victorian Student Number (VSN)

The VSN is a student identification number that is assigned by the Department of Education and Early Childhood Development to all students in government and non-government schools, and students in Vocational Education and Training institutions. The number, which is unique to each student, is a key identifier on a student's school records, and will remain with the student throughout his or her education, until reaching the age of 25. The VSN is nine digits long, randomly assigned, and tied to identifying information about the student (name, gender and date

of birth). The Education and Training Reform Act 2006 requires Optimistic Futures to collect and disclose your personal information for a number of purposes including the allocation to you of a Victorian Student Number and updating your personal information on the Victorian Student Register.

6. A Unique Student Identifier (USI)

Is a reference number made up of numbers and letters that gives students access to their USI account. A USI will allow an individual's USI account to be linked to the National Vocational Education and Training (VET) Data Collection allowing an individual to see all of their training results from all providers including all completed training units and qualifications. The Student Identifiers Act 2014, Standards for NVR Registered Training Organisations (RTO) 2014 and Student Identifiers Regulation 2014 require that the training organisation: Collect a USI from each student, verify a USI supplied by a student and ensure a student has a valid USI before conferring a qualification or statement of attainment on that student. As of 1 January 2015, students will need to give their USI to each new training organisation they enrol with. This will normally happen at enrolment

7. NCVER Survey:

National Centre of Vocational Education Research may in the duration of your studies contact you to participate in a survey which may include the following:

An invitation to participate in a Department endorsed project:

An invitation to participate in the Department's annual student outcome survey:

Contacted by the Department (or persons authorised by the Department) for audit, review or investigation purposes.



COURSE OF ENROLM	MENT								
Course Code:			Cou	rse Title:					
Mode of Study:	☐ Classroo	m	□ Di	stance Learni	ng	☐ Online		□ RPL	□ ст
PERSONAL DETAILS	(Legal name as	per photo ID	, which will ı	need to be sigh	ted to verify leg	gal name)			
Title: (please tick one	e) Mr [⊐ Mrs l	☐ Miss	☐ Ms	Gende	er: 🗆 Male	☐ Female		
Eirct Namo				Midd	la Nama:				
First Name:									
Residential Address									
Suburb/Town:								Postcode:	
Postal Address: on	ly if different fr	om Residentia	I Address						
Home phone:			Mobile	e:			Fax:		
Email:									
EMERGENCY CONT	ACT DETAILS								
					Polationshin				
Name:									
In the event of an costs related to the		_	-	nission to org	ganise emerge	ncy transpoi	rt and treat	ment and agre	e to pay all
	<i>,</i>	**	,						
CONCESSION DETAIL	LS								
Medicare No:						E	xpiry date:	/	
Concession card No	o:					Expiry date	e: /	/	
UNIQUE STUDENT I	DENTIFIER (US	I)							
I give permission for Opti	•	y Ltd to access i	ny Unique Stu	ıdent Identifier (usi)	USI:			
for the purpose of record If I do not have a USI in p		for Ontimistic	Futures Ptv I t	d to set un my !!	SI on my hehalf	c:			
*Please complete the US		, joi opinnistic	. a.u.cs r ty Ll	a to set up my o	o. on my benuij.	Signatur	e:		



VICTORIAN STUDENT NUMBER (VSN)									
If you are under 25 years of age – you may have a VSN fro	m pervious enrolment	vsn:							
If you do not know your VSN number, then please state your Previous School:									
If new to the education sector – tick the 'new' box									
This means you have never attended a Victorian Scl	hool, TAFE or other Training Prov	ider and are over the age of 25 at the time of enrolment.							
ENDS OVERENT									
EMPLOYMENT									
Of the following categories, which BEST descri	bes your current employment	status? Tick ONE box only							
☐ Full-Time	☐ Unemployed	- Seeking full-time work							
□ Employer	☐ Employed - U	npaid worker in a family business							
☐ Part-Time	☐ Unemployed	Seeking part-time work							
☐ Self-employed - not employing others	d - Not seeking employment								
EMPLOYMENT DETAILS (if applicable)									
Organisation:	Position	on:							
Address:									
Telephone:	ABN:								
SCHOOLING									
What is your highest COMPLETED school Level:	please tick ONE box only								
☐ Year 12 or equivalent	☐ Year 11 or equivalent	☐ Year 10 or equivalent							
☐ Year 9 or equivalent	☐ Year 8 or equivalent	☐ Never Attended							
In which YEAR did you complete that Schooling	g Level:	eg 2008, 2005 etc							
Are you still attending secondary school?	□ Yes	□ No							



PREVIOUS QUALIFICATION	NS ACHIEVED					
Have you SUCCESSFULLY	completed any of the f	ollowing qualifications	? □ Yes	□ No if Ye	es, please tick ANY applicable boxes	
☐ Certificate I	☐ Certificate III (or T	ī	☐ Advance dip	loma or Associcate Degree		
☐ Certificate II	☐ Certificate IV (or A	chnician) [☐ Bachelor deg	gree or Higher degree		
☐ Certificate II	☐ Diploma (or Assoc	iate Diploma)	[☐ Certificates o	other than the above	
Details of other certifica Please tick where the		mpleted: \square A	ustralia 🗆	Overseas	 ☐ Australian equivalent	
LANGUAGE & CULTURAL	DIVERSITY					
Country of Birth: Aus	stralia Other: plea	se specify				
City of birth:						
Do you speak a Language	e other than <i>English</i> at	home: 🗆 No, only	y English 🗆 Y	Yes, please specif	fy	
How well do you speak e	english: 🗆 Very wel	I □ Well		Not Well	☐ Not at all	
Are you of Aboriganl or 1	Γorres Strait Islander o	rigin? No			☐ Yes, Aboriginal	
		☐ Yes, To	rres Strait Islande	er	☐ Yes, Both	
DISABILITY				I		
Do you consider yoursel	_	_			Yes □ No	
☐ Hearing/Deaf	☐ Physical	□ Inte	ellectual		Learning	
☐ Mental Illness	☐ Vision	□ Me	dical Condition		Acquired brain impairment	
☐ Other: please specify						
STUDY REASON						
Of the following categor apprenticeship? Tick onl		bes your main Reason f	for undertaking t	his course/train	neeship/	
☐ To get a job		☐ To develop my exis	sting business			
☐ To start my own busing	ness	☐ To try for a differen	nt career	☐ To get a l	better job or promotion	
☐ It was a requirement	of my job	☐ I wanted extra skill	ls for my job	☐ To get int	to another course or study	
☐ For personal interest	or self-development	☐ Other reason				



IDENTIFICATION	
☐ Drivers licence	☐ Birth certification
☐ Passport	☐ Medicare card
☐ Proof of age card	☐ Health Care card
☐ Learners Permit	☐ Credit card
TUITION FEES	
Fee Concession or Fee Waivers	
Do you have a current concession cards? (Please ☐ Yes ☐ No	e Tick One)
If yes which of the following has been sighted?	
 Health Care Card issued by the commonwea Pensioner Concession Card; or Veteran's Gold Card; or An alternative card or concession eligibility Purpose of these Guidelines 	
	e 3.7; sighted the digital concession card; ;
Have you been referred by Job Seekers with a st	andard Job Seeker Referral Form? (Please Tick One)
☐ Yes please specify:	□ No
NB: Optimistic Futures must invoice the referrin seeker.	g agency directly for the portion of the tuition fee not covered by the referred job
Are you self-identified as being of Aboriginal or (Please Tick One) No	Torres Strait Islander descent under the Indigenous Completion initiative?



L WILMIT IAIT	IIIOD								
Please make p	ayable to: Optimistic	Futures Pty Ltd							
☐ Cheque	☐ Bank cheque	☐ Money order	□ EFTPOS						
	Cash – Do not send cash, to make a cash payment please pay at the front desk Funded from Skills First Program								
REFUNDS									
An administrate course comme No refunds will Refunds may be Partice Partice Partice	tion fee of \$150 will be incement. If be issued once the concernate in the following ipants have overpaid ipants enrolled in traitipant advises the RTO	e charged to any stude ourse has commenced ng circumstances: the administration cha ning that has been can prior to course comm	nrge	excess of 3 worki	ng days prior to				
CONSENT									
Do you give co	onsent to OPTIMISTIC	FUTURES to display yo	our testimonials on their website?	☐ Yes	□ No				
Do you give co		FUTURES to use your p	photo on their website or/and on	☐ Yes	□ No				

TERMS & CONDITIONS OF ENROLMENT

Enrolment & Selection (5.3)

- 1. Courses are open to all adults 18 years and over.
- The student is responsible for notifying the RTO if they have a medical condition or disability or require assistance in their training.
- A deposit must accompany enrolment to secure a placement within a course; this fee is also the Administration Fee.
- It is the student's responsibility to note the date, time and location of the course as advertised.
- 5. Courses with low enrolments may be cancelled, every effort will be made to contact students, please ensure your contact details are correct.
- Requests from the student to transfer or credit their course placement due to changed personal circumstances will be considered and every effort will be made to ensure a placement into an alternative course.
- If you are unable to complete your course, due to changed personal circumstances, the RTO will make every effort to ensure you are placed into an alternative pre-scheduled course.
- Students can only join after course commencement date if they meet all prerequisites. Full course fees are still payable for late enrolments.
- The RTO reserves the right to decline admission to a course, terminate a student's enrolment in a class or change a course or tutor at any time without notice.
- Students participate in courses involving physical activity; field trips, practical
 demonstrations etc. and do so at their own risk. The RTO's students are
 covered by public liability insurance whilst working within the RTO's
 premises.

Training Guarantee (5.3)

The RTO will guarantee to complete all training and/ or assessment once the student has commenced study in their chosen qualification or course of study, unless the student submits a formal Letter of Withdrawal notifying the RTO that they wish to withdraw. If a student voluntarily drops out, this guarantee is valid for a maximum of six months from initial course commencement date.

Course Fees, Payments and Refunds (5.3)

- Please refer to the course flyer for information on course fees, including any required deposit; administration fees; materials fees and any other charges (if applicable).
- An administration fee of \$150 is required to be paid prior to course commencement to secure a place within the course, if the student withdraws from the course at any time, they will forfeit this fee. If the total course fee is less than \$150, then the total of the course is to be paid prior to course commencement to secure a place within the course.
- 3. The Administration Fee is non-refundable, but can be transferred to another course or student.
- Certificates and Statements of Attainment are issued to students who are assessed as competent in the units completed. The cost of the certificates is included in the course fees.
- 5. Refunds may be made in the following circumstances:
- a. Participants have overpaid the administration charge
- b. Participants enrolled in training that has been cancelled by the RTO
- c. Participant advises the RTO prior to course commencement that they are withdrawing from the course
- If the participant withdraws from a course or program due to illness or extreme hardship as determined by the RTO
- 6. No refunds will be issued once the course has commenced
- Students are responsible for the safe storage of their Certificates and Statements of Attainment. If a student requires a reissue of their Certificate or Statement of Attainment, a certificate re-issue fee of \$80 will be charged.
- If a student is deemed not yet competent on completion of training, they will
 be offered an opportunity to be reassessed. If a student is deemed not yet
 competent a second time, they will be given another opportunity for
 reassessment.

Consumer Guarantee (5.3)

The RTO guarantees that the services provided by the RTO will be:

- · provided with due care and skill
- fit for any specified purpose (express or implied)
- Provided within a reasonable time (when no timeframe is set for the training).

Cooling Off Period (5.3)

Students are eligible to cancel their enrolment by placing a formal notice of cancellation in writing to the RTO Manager (a letter or email is acceptable) within 10 business days of enrolment, without attracting a cancellation fee, unless the student has already commenced the training.

Complaints and Appeals (6.1)

If a student, trainer or staff member is experiencing any difficulties, they are encouraged to discuss their concerns with Senior Management. The RTO administrative staff will make themselves available at a mutually convenient time if a student wishes to seek assistance.

If a Staff member or Student wishes to make a formal complaint they are required to complete a Complaints and Appeals Form, which is included in the Student Handbook. Once the form has been completed, the form should be submitted to the RTO for actioning.

Please refer to the Student Handbook for more details on the complaints and appeals process.

Credit Transfer (3.5)

The RTO recognises the Australian Qualifications Framework and Vocational Education and Training (VET) qualifications and VET statements of attainment issued by any other Registered Training Organisation.

Credit Transfer will be awarded for all units of competencies that directly align with units from the qualification the student has enrolled. Evidence of competences achieved must be supplied for recognition to be processed (i.e. presentation of original certificate or transcript).

Please refer to the Student Handbook or contact the office for the procedure on how to apply for a Credit Transfer.

Language, Literacy and Numeracy (LLN) (1.7)

LLN support is available to provide students with advice and support services in the provision of language, literacy and numeracy assessment services. Students needing assistance with their learning should be identified upon enrolment. Trainers and staff within the RTO can provide students with support to assist the student throughout the learning process.

Language, Literacy and Numeracy skills are generally included and identified in Training Packages and accredited course programs. In identifying language, literacy and numeracy requirements, students' are required to have basic skills in:

- Count, check and record accurately
- Read and interpret
- Estimate, calculate and measure

All students undertaking a Certificate III qualification or below are required to undertake an LLN Assessment.

Support Services (1.7)

The RTO caters to diverse client learning needs and aims to identify and respond to the learning needs of all clients. Clients are encouraged to express their views about their learning needs at all stages of their learning experience from the initial enrolment and induction stage.

The RTO will analyse who the target candidates are and whether an individual, a specific group or a broad target group and will determine the key characteristics and needs of candidates, including disabilities.

- 9. If a student is required to be reassessed, they will be provided with further guidance from their trainer prior to reassessment.
- 10. In most cases there will be no reassessment fee. If a reassessment fee is applicable, this fee will be included on the course flyer.
- 11. If a student is deemed competent in some but not all the units of competencies required, a Statement of Attainment will be issued and the student will be given a six month period to undertake reassessment if required.

Fee Protection (7.3)

The RTO requires a minimum deposit, which will not exceed \$1,500 per individual student, prior to course commencement. If the full course fees are below \$1,500, the full fees may be required to be paid prior to course commencement. Please refer to the course flyers for deposits and course fees.

Following course commencement, full fees will be required to be paid by either a payment plan (if remaining fees are over \$1500), or in full (if the remaining fees are below \$1500) for tuition and other services yet to be delivered.

The RTO is committed to providing clients requiring additional support, advice or assistance while training. To achieve this and to ensure the quality delivery of training and education, the RTO provides client vocational counselling to improve and extend training outcomes. Students are advised to make an appointment with their trainer in the first instance, if required the student can then schedule an appointment with the RTO for further counselling.

Legislative and Regulatory Requirements (8.5)

All students will undergo an induction with the RTO, which will include the student's rights and responsibilities against the relevant Commonwealth, State or Territory legislation and regulatory requirements. Students are issued with a Student Handbook, which also includes the Student's rights and responsibilities that will affect their participation in vocational education and training.

The student acknowledges that they must observe The RTO's policies and procedures, according to State and Federal Government legislative and regulatory requirements, as set out in the Student Handbook.

NCVER Survey:

National Centre of Vocational Education Research may in the duration of your studies contact you to participate in a survey which may include the following: An invitation to participate in a Department endorsed project:

An invitation to participate in the Department's annual student outcome survey:

Contacted by the Department (or persons authorised by the Department) for audit, review or investigation purposes.

IMPORTANT INFORMATION

I have read and understand the terms and conditions of my enrolment, as stated above. I acknowledge and agree with the terms and conditions of enrolment with specific reference to the RTO's enrolment and selection, USI, course fees, payments and refunds, course requirements, Language Literacy and Numeracy requirements, complaints and appeals, Workplace Health and Safety, support services that will be provided for me, legislative and regulatory policies and procedures, which are also provided to me in the Student Handbook. By signing this document I also give permission for the RTO to access my Unique Student Identifier for the purpose of my training.

STUDENT SIGNATURE:	DATE:/
RTO REPRESENTATIVE:	DATE: / /



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2017 EVIDENCE OF STUDENT ELIGIBILTY AND STUDENT DECLARATION

Section A - To be completed by an authorised delegate of the Optimistic Futures

Evidence of citizenship/residency and age								
I confirm that in relation to								
(Student's full name)								
I have <u>sighted</u> : an original; or a certified copy; or an uncertified copy that I have verified through use of a document verification service of one of the following:								
□ an Australian Birth Certificate (not Birth Extract) □ a current Australian Passport								
□ a current New Zealand Passport □ a naturalisation certificate								
□ a current green Medicare Card □ a proxy declaration for individuals in exceptional circumstances as per Clauses 3.15 – 3.19 of these Guidelines								
☐ formal documentation issued by the Australian Department of Immigration and Border Protection confirming permanent residence								
and I have <u>retained</u> :								
□ a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy, or a copy of the original or certified copy.								
 the certified copy, or the uncertified copy and a receipt from a document verification service; 								
and if the student's age is relevant to their eligibility and the document produced from the list above does not include a date of birth:								
 □ a current drivers licence, or □ a current learner permit, or □ a Proof of Age card, or □ a 'Keypass' card 								
Or if the individual is undertaking training under the Asylum Seeker VET Program and meets the requirements set out in Clause 2.1 of these Guidelines, I have sighted and retained: a Referral Letter from the Asylum Seeker Resource Centre or the Australian Red Cross, or for TAFE Institutes and Learn Locals organisations only, an electronic or printed record demonstrating that the student holds a current valid Bridging Visa Class E (BVE), Safe Haven Enterprise Visa (SHEV) or Temporary Protection Visa (TPV) as verified via the Commonwealth's Visa Entitlement Verification Online (VEVO).								



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Section B - To be completed by the student

Edu	cation hi	storv				
		-				
Q1.	The highes	st qualificat	ion I have comp	oleted is:		
			(Include	e full title o	f qualificatio	on, eg. Certificate III in Aged Care)
		_		_		how many other government funded courses have you enrolled to dertake at this and other training providers but not yet started.
9	0	1	2	3	4+	(circle number)[stp]
		ing the cou he moment		eking to en	rol in now, h	how many other government funded courses are you undertaking
<u> </u>	0	1	2	3	4+	(circle number)[ste]
	-	ng for now?		this questio	n if you are	e you started (commenced) that are at the same level as the one seeking to enrol in a course on the Foundation Skills List. (circle number)
Stu	dent dec	laration				
						, in seeking to enrol in
'				s full name)		, in seeking to emorini
			·			
					•	's in which you are seeking to enrol)
dec	lare the fo	ollowing to	be true and a	ccurate sta	tements:	
a.		M NOT enro ate respons		, including g	government,	, non-government, independent, Catholic or home school. (circle
b.		M NOT enro ate respons		monwealth	Governmer	nt's Skills for Education and Employment program. (circle
c.	I underst	and that my	y enrolment in t			s may be subsidised by the Victorian and Commonwealth how enrolling in the above qualification/s will affect my future
	training o	ptions and	eligibility for fu	rther gover	nment subs	sidised training under the Skills First Program. 🔛
d.		•	nderstand that uestionnaire.	I may be co	ontacted by	the Department or an agent to participate in a student survey,
Sign	ned:					Date:



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Section C - To be completed by an authorised delegate from Optimistic Futures

Number of courses student is currently eligible for: 1	2
Optimistic Futures declaration Based on discussion with the student, the above evidence I have signiformation provided to me by the student in Section B of this form Entitlement to Funded Training eligibility criteria as set out in the Vunder the Skill First Program for the following qualification/s:	n I believe that the above individual satisfies the
(Include full title of qualification/s in which the	ne student is seeking to enrol)
Authorised Training Provider delegate:	
Name:	[SEP]
Position:	[SEP]
Signed:D	Date:



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AVETMISS Funding Source Identifier – State Training Authority	Authorised Referral form required?	Funding Source codes State National cod code	
GOVERNMENT SUBSIDISED: Victorian Training Guarantee			
General (not Apprentice/Trainee) - meets VTG eligibility criteria	No	P [×]	11
Apprentice / Trainee - meets VTG eligibility criteria	No	L [×]	11
Asylum Seeker or Victim of Human Trafficking General (not Apprentice/Trainee) VTG enrolment	Yes	ASP	11
Asylum Seeker or Victim of Human Trafficking Apprentice / Trainee VTG enrolment	Yes	ASL	11
NON GOVERNMENT SUBSIDISED: Fee-for-service			
Fee for service - domestic full fee-paying students	No	S	20
VET in schools	No	Z20	20 or 30

Once completed, this form, including evidence of eligibility and the associated declarations are to be placed in the students file.

Enrolments against Funding Source identifier – State Training Authority L and P generally do not require a referral form, with the exception of enrolments under the Young People Transitioning from Care initiative. Individuals who are required to undertake the program pursuant to a community based order made under the Children, Youth and Families Act 2005, and individuals held in the Judy Lazarus Transition Centre must also present relevant documentation.