

RIVER KWAI JUNGLE RAFTS

Member of SERENATA Hotels & Resorts Group

CONTRACT AGREEMENT

Contract with TH ANYWHERE CO., LTD. TAT License no. 14/03632 (Tax ID 0105565081822) Contractor Khun Kumar Bhusal / Founder & CEO Address 39 Chaophaya Jewelry Building 4th Floor, Phayathai Road, Khwaeng Thanon Phaya Thai, Khet Ratchathewi, 10400 Tel +66 94 304 5244 Fax Website www.thanywhere.com CEO@thanywhere.com E-mail Validity date 01 November 2023-31 October 2024 Thai Baht Currency Applicable to **Worldwide Market**

1) JOIN PACKAGE TOUR		NET PER PERSON			
Tour Code	Program	ADULTS	1 st child no bed (03-12 years)	1 st or 2 nd child & 3 rd Adults with 1 extra bed (child 03-12 years)	Single Surcharge
D100	One Day River Kwai Easy	1,590	1,590	1,590	-
JR101	2day 1night River Kwai Jungle Rafts	4,550	3,450	4,550	900
JR102	3day 2night Floating House & Local Experience	6,650	5,000	6,650	1,800
JR202	3day 2night River Kwai Jungle Rafts & Nature Discovery	8,300	6,250	8,300	1,800
CS302	3day 2night River Kwai Culture & Soft Adventure (1 night -Jungle Rafts/ 1 night -Resotel)	8,300	6,250	8,300	1,800
Remark	 Minimum 2 adults per booking All package tours include join transportation, Floating Raft Room (room type), English speaking guide, meals and insurance Maximum 2 children between 3 and 12 years old per room with 2 adults: 				

Cancellation & No Show Policy

Cancellations must be made in written notice before the arrival. Penalties are as the following rules;

- 20 30 Days before arrival: charge 30% of the full duration of the reserved stay.
- 08 -19 Days before arrival: charge 50% of the full duration of the reserved stay.
- 01 07 Days before arrival or No show: charge the full duration of the reserved stay.

	NET PER ROOM PER NIGHT			
2) FIT : 01-07 ROOMS (28 sq.m /125 Raft rooms)	HIGH SEASON 01 Nov - 23 Dec 03 Jan - 16 Apr 01 Jul - 31 Aug	PEAK SEASON 24 Dec- 02 Jan	NORMAL SEASON 17 Apr - 30 Jun, 01 Sep - 31 Oct	
2.1 Twin or Double :for 2 person				
Floating Raft Room with Halfboard (Dinner, Breakfast) exclude boat transfer	3.100	3,250	2,950	
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch) exclude boat transfer	3,600	3,750	3,400	
Floating Raft Room with Halfboard (Dinner, Breakfast) and join boat transfer	3,950	4,100	3,750	
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch), Mon dance and join boat transfer	4,550	4,750	4,300	
2.2 Single room: for 1 person				
Floating Raft Room with Halfboard (Dinner, Breakfast) exclude boat transfer	2,450	2,525	2,275	
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch) exclude boat transfer	2,700	2,775	2,500	
Floating Raft Room with Halfboard (Dinner, Breakfast) and join boat transfer	2,875	2,950-	2,675	
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch), Mon dance and join boat transfer	3,175	3,275	2,950	
2.3 Extra bed : for 3 rd person or 2 nd child				
Floating Raft Room with Halfboard (Dinner, Breakfast) exclude boat transfer	1,550	1,625	1,475	
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch) exclude boat transfer	1,800	1,875	1,700	
Floating Raft Room with Halfboard (Dinner, Breakfast) and join boat transfer	1,975	2,050	1,875	
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch), Mon dance and join boat transfer	2,275	2,375	2,150	
2.4 1st child no bed				
Floating Raft Room with Halfboard (Dinner, Breakfast) exclude boat transfer	1,170	1,250	1,150	
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch) exclude boat transfer	1,350	1450	1,275	
Floating Raft Room with Halfboard (Dinner, Breakfast) and join boat transfer	1,500	1,550	1,450-	
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch), Mon dance and join boat transfer	1,750	1,800	1,650	

Remark

- The hotel is only accessible by boat and scheduled **join boat transfer** are services s per the following details;
 - Check in: depart Phutakien Pier every hour from 02:00 pm to 06:00 pm
 - Check out : depart Jungle Rafts every hour from 08:00 am to 12:00 pm (noon)
 - Later embarkation will be charged at private boat transfer rate of 1,000 per boat/roundtrip
- Maximum 2 children between 3 and 12 years old per room with 2 adults:
 - 1st child no bed and the price of item 2.4 & 2nd child with Extra bed and the price of item 2.3

	NET PER ROOM PER NIGHT		
3) GROUP: 08 ROOMS UP	HIGH SEASON	PEAK SEASON	NORMAL SEASON
(28 sq.m /125 Raft rooms)	01 Nov - 23 Dec	24 Dec- 02 Jan	17 Apr - 30 Jun
	03 Jan - 16 Apr		01 Sep - 31 Oct
	01 Jul - 31 Aug		
3.1 Twin/Double : for 2 person			
Floating Raft Room with Halfboard	2,850	2,950-	2,750
(Dinner, Breakfast) exclude boat transfer	2,630	2,930-	2,730
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch)	3,350	3,500	3,300
exclude boat transfer	3,330	3,300	3,300
3.2 Single room: for 1 person			
Floating Raft Room with Halfboard	2,325	2,375	2,175
(Dinner, Breakfast) exclude boat transfer	2,323	2,373	2,173
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch)	2,575	2,650	2,450
exclude boat transfer	2,575	2,030	2,430
3.3 Extra bed: for 3 rd person or 2 nd child			
Floating Raft Room with Halfboard	1,425	1,475	1,375
(Dinner, Breakfast) exclude boat transfer	1,423	1,473	1,373
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch)	1,675	1,750	1,650
exclude boat transfer	1,073	1,730	1,030
3.4 1st child no bed			
Floating Raft Room with Halfboard	1,100-	1,150	1,040
(Dinner, Breakfast) exclude boat transfer	1,100-	1,130	1,040
Floating Raft Room with Fullboard (Dinner, Breakfast, Lunch)	1,300	1,350	1,250
exclude boat transfer	1,300	1,330	1,230

Remark

• The hotel is only accessible by boat and Later embarkation will be charged at <u>private transfer</u>

@ of 1,000 per boat (Maximum capacity 8 persons per boat)

- Check in: depart Phutakien Pier 02:00 pm to 06:00 pm
 - Check out : depart Jungle Rafts from 08:00 am to 12:00 pm (noon)
- Maximum 2 children between 3 and 12 years old per room with 2 adults:
 - 1st child no bed and the price of item 3.4 & 2nd child with Extra bed and the price of item 3.3

4) BOAT RENTAL (Maximum capacity 8 persons per boat)				
	4.1.	A private boat from Pakseng pier to Jungle Rafts	1,500	per boat / one way or round trip
	4.2.	A private boat from Phutakien Pier to Jungle Rafts	1,000	per boat / one way or round trip
	4.3.	A private boat from Jungle Rafts to Saiyoke Yai waterfall	2,200	per boat / one way or round trip
		(exclude admission fee)		
	4.4.	A private boat from Jungle Rafts to Lawa Cave	1.000	per boat / one way or round trip
		(exclude admission fee)	1,000	per boat / one way or round trip
	4.5.	A joined boat	400	per person / one way or round trip
		Scheduled join boat transfer services are as per the following details;		
 Check in: depart Phutakien Pier every hour from 02:00 pm to 06:00 pm 				
- Check out : depart Jungle Rafts every hour from 08:00 am to 12:00 pm(noon)		(noon)		
- Later embarkation will be charged at private transfer rate of 1,000 per boat				

5)	TOU	IR GUIDE POLICY
	5.1.	Guide will be equally charged as same as guest when staying in the guest room (subject to room availability)
	5.2.	Guide room (en-suite) nearby River Kwai Jungle Rafts (subject to room availability)
Less than 07 paying guest rooms		
		- Sharing Twin THB 800 / person /night include set dinner & breakfast (same company)
		- Single THB 1,200 / person / night include set dinner & breakfast
	For 08 paying guest rooms up, 1 complimentary single or twin guide room include set dinner & breakfast	
		(maximum 1 room per group / subject to room availability)
	5.3.	Tour guide with different tour operator company's voucher from guest will be equally charged at contract rate
		as same as guest.

6)	TOUR LEADER POLICY
	6.1. Less than 08 rooms tour leader will be equally charged as same as guest
	6.2. For 08 paying guest rooms up, tour leader receive 50% discount on guest room rate (Item 2 & 3)

7) OP	TIONAL ACTIVITIES (Minimum 2 persons)		
7.1	. Mon Dances (45 minutes)	120	per person
7.2	. Bamboo rafting (1 hour / maximum 4 persons) include boat transfer and local staffs	1,000	per raft
7.3	. Canoeing from Jungle Rafts to Resotel (40 minutes) include boat transfer	600	per 2 persons
7.4	. Half day boat trip to Saiyoke Yai waterfall and Lawa cave include lunch and local guide	4,200	per 2 persons
7.5	. Floating raft (maximum 50 persons) from Jungle Rafts to Lawa cave	5,200	per raft
7.6	. Fly in the Park (Tree Top Adventure, club sandwich and boat transfer)	1,700	per person
7.7	. Sup Board (From HomePhutoey to Resotel /1 hour) include boat transfer	560	per person
7.8	 Sup Board (From Chamchuree Beach, Jungle Rafts to Resotel /40 minutes) include boat transfer 	480	per person

APPENDIX

1. Check-In / Check-Out Times

- **Check-in time** is 14:00 hrs. Guests arriving prior to 14:00 hrs. will be accommodated as rooms become available. We can store their luggage during their check-in time.
- Check-out time is 12:00 noon. Rooms used from 12:00 p.m. to 6:00 p.m. on the day of departure will be charged 50% of the contract rate. Rooms occupied beyond 6:00 p.m. will be charged at full contract rate. (subject to room's availability)
- **Early Departures**: Once check-in formalities have been completed, accommodation will be charged for the full duration of the reserved stay.

2. Cancellation & No Show Policy

The tour operator shall notify the hotel in writing of any cancellation prior to the minimum notice period. In the event of cancellation after such dates, a late cancellation fee equivalent to 1 night will apply for each room cancelled as follows;

- HIGH SEASON (01 November 23 December ,03 January -16 April, 1 July 31 August)
 : Less than 21 days prior to arrival date
- Peak season (24 December -02 January): Less than 30 days prior to arrival date
- Normal season (17 April 30 June , 1 September 31 October) : Less than 14 days prior to arrival date
- All season, year round for any last min cancellation 0-7days before arrival date or no show 100% of total reservation amount will be charge

3. Overbooking

The hotel reserves the right to overbook, which may result in some guests being relocated. In the event, the hotel will secure, and the client agrees to accept, alternative accommodation of at least and equal standard but is not liable to pay compensation to the Tour Operator or any individual hotel guests.

4. Payment: Full prepayment within 30 days prior arrival date

Payment / Bank / Transfer fees are fully responsible by the tour operator / agency. The hotel takes no responsibility in such fees and that cannot be deducted from the payment amount.

Additional charge of 3% will apply when payment made by credit card

Reservation will automatically be released if prepayment is not received as specified above

5. Group payment policy

Groups greater than 08 Rooms Nights:

- A non-refundable deposit of 20% of the contracted rate per room per night is due within 14 days of receipt of confirmation. A confirmed booking may be cancelled if the deposit is not received within 14 days.
- The balance of all confirmed accommodation, pre-booked meals, conferencing, functions, transfers and day tours are due within 5 business days of the rooming list being received at 30 days prior to group arrival.
- Bookings within 30 days of arrival require full payment immediately.

6. Termination

The hotel shall have the absolute right at any time by giving notice in writing to the Tour Operator to cancel this Agreement forthwith including current and future reservations on the occurrence of any of the following events:

- Non-compliance with agreed trading terms.
- If the Operator enters into bankruptcy or liquidation whether compulsory or voluntarily (other than of the purposes of amalgamation or reconstruction) or compounds with its or their creditors or takes of suffers any similar action in consequence of debt or is served with notice of or relating to bankruptcy or liquidation proceedings or if execution is levied against any of the assets of the Operator.
- If the Hotel cannot operate properly or at all, due to fire, storm, typhoon, earthquake, war, explosion, bombing civil commotion, riot, disturbance or political unrest. Or any other circumstance(s), event(s), or other force major condition(s) beyond its control or if its license to operate as a hotel is revoked, cancelled or suspended. Upon any change in the composition or (in the case of an operator) ownership of the Operator.

7. Marketing material inclusion

When the hotel is included in any of the Tour Operator's marketing material, the Tour Operator must furnish a copy of such marketing material to hotel for approval prior to printing (which approval may be withheld in the absolute discretion of hotel. If the Tour Operator fails to do so, all responsibility for incorrect information and liability shall be that of the Tour Operator.

8. Breach of Contract

If the Tour Operator breaches any of the provisions of this agreement and fails to promptly cure such breach, then hotel may refuse to confirm any reservations from The Tour Operator and terminate this Agreement immediately without any written notice.

9.* Important Note *

The information in this agreement is strictly confidential and for the sole purpose of sale by the Tour Operator which is <u>not</u> <u>through the Internet or online platforms</u>. This agreement cannot be shared or disclosed to third parties for whatever reason or purpose. Each rate must be packaged before selling. The rates provided in this contract must <u>never be exposed to the consumer or general public nor disclosed on any Internet / platforms</u>. Providing net or discounted room rates directly to a consumer will violate this contract.

The Tour Operator must not advertise that it has 'the lowest price' for **River Kwai Floatel Co., Ltd.** nor using the hotel name **River Kwai Floatel Co., Ltd.**' as a keyword for Adwords or other search engines. The hotel may not respect the reservations found violating the contract.

10. Acceptance

Please kindly sign and send back to us to validate this agreement in our system.

For and	On Behalf of	Accepted and agreed to:			
River Kwai Floatel Co., Ltd.		TH ANY	TH ANYWHERE CO., LTD.		
Ву:	Rawimon(for)	Ву:			
Name:	Suwimol Ngamsriviroj	Name:	Khun Kumar Bhusal		
Title:	General Manager	Title:	Founder & CEO		
Date:	08 September 2023	Date:			

Sales Contact: SERENATA Hotels & Resorts Group

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