Professional Summary

ISTQB-certified Quality Assurance Engineer with 10+ years of experience in both manual and automation testing across

Agile/Scrum environments. Proven expertise in functional, regression, UI, API, cross-browser, and mobile testing.

Strong hands-on skills in Selenium WebDriver, Java, Jenkins, Appium, Postman, and CI/CD tools. Adept at test

planning, test execution, defect management, and ensuring end-to-end software quality. Passionate about optimizing

QA processes and delivering reliable solutions.

Technical Skills

Automation Tools: Selenium WebDriver, Appium, TestNG, Maven, Jenkins, Cucumber, JMeter

Manual Testing: Test case design, exploratory testing, smoke & regression testing, defect triage

API Testing: Postman, SoapUI, REST Client

Languages: Java (Proficient), SQL, MySQL, XML, JSON

Frameworks: BDD, POM, Data-Driven Frameworks

Test Management: Zephyr, Jira, TFS, Quality Center

CI/CD Tools: Jenkins, TeamCity

Version Control: Git, Bitbucket, GitHub

Other: Agile, Scrum, STLC, SDLC, Cross-browser Testing, Mobile Testing, Oracle DB

Professional Experience

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Curriculum Vitae - Saima Tabassum

Douglas-Europe - Düsseldorf, Germany

Senior Quality Ops Engineer | Apr 2020 - Present

- Led QA for frontend and backend modules including assortment/catalog clusters

- Developed automation scripts using Selenium WebDriver integrated into Jenkins CI/CD pipelines

- Performed regression, functional, and smoke testing for retail web applications

Arpatech (Pvt) Ltd - Karachi, Pakistan

Senior Software Test Automation Engineer | Nov 2019 - Present

- Designed and maintained automation frameworks for Connection Cloud Marketplace

- Executed test suites, maintained test scripts, and integrated Jenkins for CI

Makeen Technologies - Karachi, Pakistan

Senior SQA Validation Analyst | Feb 2016 - Oct 2019

- Built mobile automation frameworks for Android and iOS (Appium, Xcode, Android Studio)

- Performed cross-platform manual testing and API validation in Agile cycles

Contour - Karachi, Pakistan

Senior SQA Automation Engineer | Jul 2015 - Dec 2016

- Maintained and enhanced automation frameworks

- Created test plans and test scenarios, managed full software testing life cycle

Venture Dive - Karachi, Pakistan

Senior SQA Engineer | May 2014 - Jun 2015

- Conducted API functional and performance testing for Careem application

- Performed backend testing using SQL and Oracle

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Curriculum Vitae - Saima Tabassum

Assurety Consulting - Karachi, Pakistan

Senior SQA Engineer | Jun 2012 - Apr 2014

- Managed test cases, test traceability, defect life cycle, and QA reporting

- Participated in validation of functional test scenarios and stakeholder collaboration

United Bank Limited - Karachi, Pakistan

SQA Team Lead | Jan 2007 - Jun 2012

- Led QA team and testing lifecycle for Omni Branchless Banking product

- Executed integration and regression testing; used Mercury Quality Center

Education

Master's in Software Engineering

Mohammad Ali Jinnah University | 2011 - 2013

Bachelor's in Computer Science

University of Karachi | 2003 - 2006

Certifications

- ISTQB Foundation Level Tester (2016)

Awards

- Best Performer Award - UBL Omni (2005)

- Employee of the Month - (2016)

Languages

- Urdu (Native)

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Curriculum Vitae - Saima Tabassum

- English (Advanced - C1)

Hobbies

- Travelling

- Playing Badminton