

Software Engineer with a strong focus on building responsive web and mobile applications that provide seamless and intuitive user experiences. With over **10** years of industry experience and a deep understanding of the software development life cycle, I excel at strategizing and managing the entire product life cycle, from conception to deployment.

***Skills used on a daily basis:** Strategic UX Leadership | User Centric Design | Holistic Design Thinking | Design Systems | Agile Collaboration | Stakeholder Management | ADA Compliance & Accessibility Standards | Wireframing and Prototyping (Low to High Fidelity) | Figma, Sketch, Adobe XD | Front-End Development (HTML, CSS, JavaScript, ReactJS, Angular, VueJS, REST API integration)

Work Experience

User Experience Engineer - Lead	RNDC (Raleigh, NC)	June 2023–Present
*Skills + Google Analytics + Sharepoint + Sprint Planning and Grooming + AWS + AI:Github Copilot + HTML, CSS, JS, ReactJS		
<ul style="list-style-type: none">Lead and strategize the product design and front-end development efforts for multiple applications used by Warehouse Management, Suppliers, Mixologists, and Finance departments.Designed a suite of management tools to empower warehouse personnel in optimizing time management, product inventory control, and task allocation. These solutions have significantly enhanced productivity, reducing operational time by 80%.Developed a portal enabling suppliers to efficiently view, manage, and add products and teams, incorporating role-based management for specific functionalities. Enhanced supplier productivity and collaboration, contributing to significant improvements in operational efficiency.		
User Experience Engineer	Synechron (Raleigh, NC)	2021–2023
*Skills + User Research + Interviews + Brainstorming + Design Workshops + Design System + UI Development + Review front-end Code		
<ul style="list-style-type: none">Transamerica - Primary UX resource assigned to the Digital Disbursements project to create a tool for managing and transferring wealth from different types of retirement accounts.PNC Bank - Single UX resource on the team responsible for the strategy and product design of the 'Auto Dealer Portal,' which enables customers, car dealerships, and bank loan officers to manage accounts and users.Wells Fargo - Primary UX resource for the Money Movement 2.0 tool (Accounts over \$1million +) , creating a seamless experience for both customers and wealth managers/advisors at Wells Fargo to manage, transfer, and track money movement between internal and external accounts - domestic and international (ACH and Wire)		
User Experience Engineer	Cirrus Insight/Zynbit (Raleigh, NC)	2018–2021
*Skills + Salesforce + CRM API's + SAAS + B2B + B2C + Qualitative and Quantitative Analysis (Pendo, Gainsight) + Javascript, VueJS		
<ul style="list-style-type: none">Designed the entire application with strategic feature gating, accelerating monetization and supporting various features such as Salesforce integration, calendar management, email templating, buyer signal analytics, prospect reveals, and contact management.Developed the front-end MVP for the aforementioned features, including a design system, and supported ongoing development.		
UI/UX Developer/Consultant	AT&T, Wells Fargo, Cricket Wireless, 3 Share, Home Depot, UPS	2014–2018
*Skills + LESS + SASS + JQuery + Angular + Bootstrap + REST API's + AJAX + Data tables + AG-grid + MUI + Google Material + AEM		
<ul style="list-style-type: none">Consultant supporting front-end application development for various enterprise applications, including AT&T Business Direct, Account Management Portal, Global Integration Data Management for UPS, and the University of Oklahoma website.		

Education

M.Sc. Information Technology and Management, Valparaiso University, Valparaiso, Indiana, U.S.A. **2013 - 2014**
B.Sc. Information Technology, JNT University, Hyderabad, India - **2008 - 2012**