

Jason Tenn

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...turning nothing into something is a skill.

UX/UI Design

Project Management

Graphics & Video Design

SKILLS:

- **Fully Responsive Web & Mobile UX/UI Designs** including user flows, sketches, lo-fi to hi-fi wireframes, style tiles, moodboards, empathy maps, user research + testing, and full creative briefs with budgets and invoices created using Adobe Illustrator, InDesign, XD, and varied other programs.
- **Graphics, Animated Typography, and Video Designs** created using Adobe Illustrator, InDesign, Photoshop, After Effects, Premiere Pro, Bridge, Encoder, Audition, SparkAR.
- **Front-End Web & Mobile Application Development** utilizing HTML, CSS Frameworks such as Bootstrap and Pure, JavaScript, AJAX, WordPress, php, cPanel and MySQL database management.
- **Interactive JavaScript Designs** created with Three.js, P5.JS and ZIM.js.
- **Physical Technology & Interactive Designs** created using Arduino IDE & C++.

PRIOR ACCOMPLISHMENTS:

Previously employed in the retail and start-up sectors for over 10 years, fulfilling various customer support roles from junior to management.

Accomplishments Include:

- Directly assisted in scaling two online digital marketplaces by standardizing processes, designing promotional materials, implementing internal and external training documents and content management systems, recruiting and hiring additional team members, in addition to an influx of daily customer service duties across various CRM platforms as Customer Service Manager with both AXIS Labs Inc and ChefHero Inc..
- Together with a small team, leading and operating remote job fairs several times weekly, including the recruiting and hiring processes, with H&M and UBER Technologies Inc.
- Management of the busiest McDonald's franchise location in Canada from 2008-2011 in addition to varied positions at restaurant, alcohol, cannabis, clothing, shoe, and mobile wireless retailers.
- 10+ years' experience in the arts and entertainment industries, professionally trained in both music and dance, enjoying gaming and music production during downtime.

EXPERIENCE:

AXIS Labs Inc. | 2018 - 2020 | Customer Support Representative & Customer Support Manager

ChefHero Inc. | 2017 - 2018 | Customer Support Hero & Content Marketing Specialist

UBER Technologies Inc. | 2016 - 2017 | Expert Driver Support - Head Offices

J10Photography | 2010 - PRESENT | Photographer

H&M | 2015 - 2016 | Sales Associate to Area Recruitment Support Agent

Virgin Mobile | 2015 | Sales Associate

The Underground Restaurant | 2011 - 2014 | Manager, Server, Bartender, Host, Barback, & Caterer

McDonald's Restaurant | 2008 - 2011 | Manager, Server, Cook

EDUCATION:

Sheridan College | 2021 - 2022 | Interactive Media Management Graduate Certificate

York University | 2010 - 2015 | Bachelor of Fine Arts Honors Degree, with a specialization in Dance