

# Assignment - 01

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Subject code :- Database management system - CST0593

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CSA 0593

DBMS

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## Scenario Breakdown:-

In food delivery service, there are several core components.

- 1) Customers : Users of service who place orders.
- 2) Restaurants : Provides food items available for order.
- 3) Items : Menu items listed by each restaurant.
- 4) Orders : orders placed by customers, containing multiple items.
- 5) Delivery drivers : Drivers responsible for delivering orders.
- 6) Feedback : Customer feed backs on orders & Service Quality.
- 7) Delivery status : Trace delivery progress of each order.

## Database Design:-

### \* 1) Tables [Customer Table]

```
CREATE TABLE customers (  
    customer-id INT PRIMARY KEY AUTO-INCREMENT,  
    name VARCHAR(100) NOT NULL,  
    email VARCHAR(100) UNIQUE NOT NULL,  
    phone VARCHAR(20),  
    address TEXT NOT NULL,  
    created-at TIMESTAMP DEFAULT CURRENT-TIMESTAMP  
);
```



## \* Restaurants Table :-

```
CREATE TABLE Restaurants(  
  restaurant-id INT primary-key Auto-increment,  
  Name VARCHAR(200) NOT NULL,  
  address TEXT NOT NULL,  
  phone VARCHAR(20),  
  created at TIMESTAMP DEFAULT CURRENT_TIMESTAMP  
);
```

Columns :- restaurant-id, name, address, phone and created-at.

Purpose :- provide restaurant details, essential for connecting menu items and facilitating delivery logistics.

## \* Items Table :-

Stores individual items within an order.

```
CREATE TABLE order-items (  
  Order Item-id INT PRIMARY key Auto-increment,  
  order-id INT,  
  item-id INT,  
  quantity INT NOT NULL,  
  price Decimal(10,2) NOT NULL,  
  FOREIGN key (order-id) References orders(order-id)  
    ON DELETE CASCADE,  
  FOREIGN key (item-id) References Items(item-id)  
);
```

Columns:- order-item-id, order-id, item-id, quantity, price.

Purpose:- Manage items within each order, including quantity & price.

### \* Delivery Drivers Table :-

Information about drivers available for delivery.

CREATE TABLE Delivery\_Drivers(

driver-id INT primary key Auto-INCREMENT,

Name VARCHAR(100),

phone VARCHAR(20),

is-available BOOLEAN DEFAULT TRUE.

column:- driver-id, name, phone, is-available.

Purpose:- Track driver availability and facilitate assignment to orders.

### \* Feedback table :-

Stores feedback from Customers related to orders.

CREATE TABLE feedback(

feedback-id INT primary key Auto-INCREMENT,

order-id INT,

Customer-ID INT,

rating INT CHECK (rating BETWEEN 1 AND 5),

comment TEXT

created-at TIMESTAMP DEFAULT CURRENT-TIMESTAMP  
FOREIGN-KEY (order-id) Reference orders(order-id),



FOREIGN-KEY (Customer-id) References Customers (Customer-id)  
);

Columns:- feedback-id, order-id, Customer-id, rating, comment,  
Created at

Purpose:- Collect customer feedback to improve Service  
Quality.

\* Delivery - status table:-

Tracks and status & driver information for each order.

CREATE TABLE Delivery-status(

status-id INT Primary key, Auto-increment,

order-id INT,

delivery-id INT,

status ENUM ('Pending', 'in Transit', 'Delivered') Default  
'Pending';

last-updated TIMESTAMP DE FAULT Current-TIME STAMP  
ON UPDATE Current-TIME STAMP,

FOREIGN Key (order-id) References orders (order-id),

FOREIGN Key (driver-id) References Delivery-Drivers (driver-id)

);

Columns:- status-id, order-id, driver-id, status, last-updated.

Purpose:- Track progress of each order delivery & update  
in real time.

## Sorted procedures:-

1) place an order:- Inserts a new order & associated items

```
CREATE PROCEDURE placeorder(  
  IN p-customer-id INT,  
  IN p-restaurant-id INT,  
  IN p-items JSON.  
)  
BEGIN  
  DECLARE order-total (Decimal (10,2) Default 0);  
  START TRANSACTION;  
  INSERT INTO orders (customer-id, restaurant-id, total-amount)  
  Values (p-customer-id, p-restaurant-id, 0);  
  SET @order-id = LAST_INSERT_ID();  
  DECLARE item-id INT;  
  DECLARE quantity INT;  
  DECLARE price Decimal (10,2);  
  For Each item IN JSON_EXTRACT(p-items, '$[*]') DO  
    SET item-id = item -> '$.item-id';  
    SET quantity = item -> '$.quantity';  
    SELECT price into price From items where item-id  
    = item-id;  
    INSERT INTO order-items (order-id, item-id, quantity, price)  
    Values (@order-id, item-id, quantity, price);  
    SET order-total = order-total + (quantity * price);  
  END FOR;  
END
```



\* In Conclusion, the proposed customer order management system for a food delivery service provides a robust, scalable database structure tailored to handle essential operations, including customer management, restaurant menus, order processing, delivery tracking, and customer feedback.

The solution not only meets immediate requirements but also lays a strong foundation for future enhancements, such as personalized recommendations, dynamic pricing, or advanced delivery logistics. Overall, this structured approach aligns with goals of modern food delivery service.

Conclusion :- This customer order management system provides a scalable, efficient solution for handling orders, delivery logistics and customer feedback in a food delivery service.

### Update delivery status:-

Updates the status of an order in delivery status table.

```
CREATE TABLE Updatedeliverystatus(  
  IN p-order-id INT,  
  IN p-status ENUM('pending', 'In Transit', 'Delivered',  
BEGIN  
  UPDATE Delivery-status SET status = p-state WHERE  
  order-id = p-order-id;  
END;
```

### 3 Assign Driver:-

```
CREATE TABLE Assignment(  
  IN p-order-id INT,  
  IN p-driver-id INT  
)  
BEGIN  
  UPDATE Delivery-Drivers SET is-available = FALSE WHERE  
  driver-id = p-driver-id;  
  INSERT INTO Delivery-status (order-id, driver-id, status)  
  VALUES (p-order-id, p-drivers-id, 'pending');  
END;
```