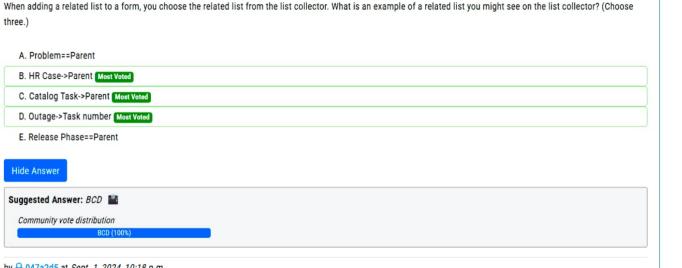
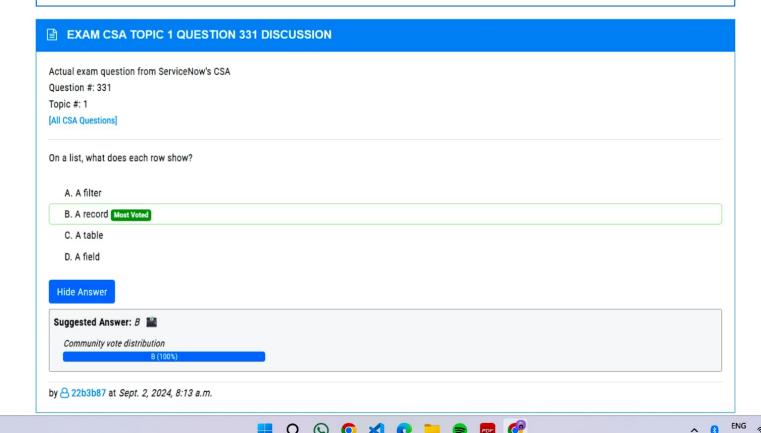
h database provides a logical mo	el of your company infras	tructure by identify	ing, controlling, ma	intaining and verify	ing CIs that exist?	
A. IMDB						
I. ITSM						
C. CSDM						
. CMDB Most Voted						
. LDAP						
le Answer						
gested Answer: D						

Which is the base table of the configura	ition management	database hierarchy?	?		
A. cmdb_ci					
B. cmdb Most Voted					
C. cmdb_rel_ci					
D. ucmdb					
Hide Answer Suggested Answer: B					
Community vote distribution					
B (68%)	A (32%)				
by & it0m_man at Feb. 20, 2023, 1:23	a.m.				



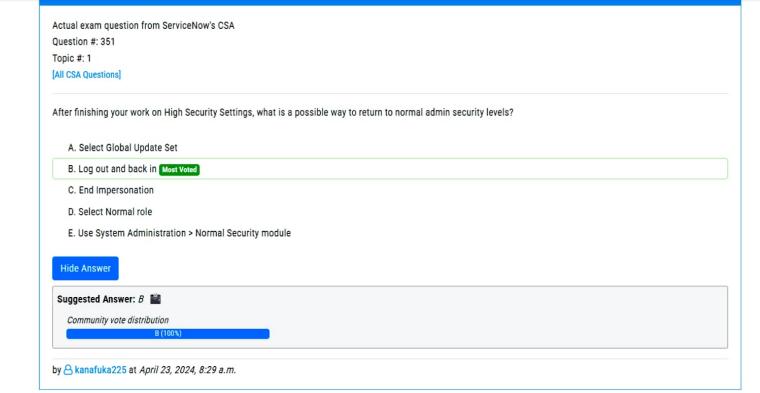
by 🖰 047a2d5 at *Sept. 1, 2024, 10:18 p.m.*



Actual exam question from ServiceNow's CSA
Question #: 338
Topic #: 1
[All CSA Questions]
The testing team needs to be able to perform activities in the test instance, as though they are a member of the Service Desk group. What role would they need to be able to switch between user accounts, without logging out and back in?
A. service_desk
B. impersonator
C. admin
D. incognito
Hide Answer
Suggested Answer: B ■
Community vote distribution
B (100%)

Actual exam question from ServiceNow's CSA
Question #: 344
Topic #: 1
[All CSA Questions]
What contains the configuration changes made in an instance (i.e. changes in a form) and helps to implement the changes from the Dev environment to another environment?
A. Transform maps
B. Update sets
C. Import sets
D. System dictionaries
Hide Answer
Suggested Answer: B
Community vote distribution
B (100%)
by 🖰 adyrip at Feb. 2, 2025, 10:37 a.m.

EXAM CSA TOPIC 1 QUESTION 350 DISCUSSION
Actual exam question from ServiceNow's CSA
Question #: 350
Topic #: 1
[All CSA Questions]
What are the steps to apply an update set retrieved from another instance?
A. Load the Update Set > Import the Update Set > Install
B. Verity Update Set is Complete, Retrieve, Preview, Commit
C. Verify Update Set is Complete, Test Connection, Apply
D. Import the Update Set > Verify the Update Set is complete > Link the Update Set > Publish
Hide Answer
Suggested Answer: B
Community vote distribution
B (100%)
by 🙆 adyrip at Feb. 2, 2025, 10:51 a.m.



Actual exam questio	n from ServiceNow's CSA
Question #: 355	
Topic #: 1	
All COA Oversting-1	
What helps to define	the structure of a catalog item form that is displayed to the customer?
What helps to define	st Voted
	st Voted ription

Suggested Answer: A Community vote distribution A (100%)

EXAM CSA TOPIC 1 QUESTION 359 DISCUSSION
Actual exam question from ServiceNow's CSA Question #: 359 Topic #: 1 [All CSA Questions]
Which path is used on the Filter Navigator to display the list of records from the sys_user table?
A. sys_user.display
B. sys_user.do
C. sys_user.list
D. sys_user.view
Hide Answer
Suggested Answer: C
by 🙆 adyrip at Feb. 2, 2025, 10:57 a.m.

opic #: 1				
All CSA Questions]				
Which access control rule a	pplies to every field in the	e incident table?		
A. incident<=>*				
B. incident.all				
C. incident.*				
D. incident *				
D. Incidentiji*				
Hide Answer				
Hide Answer Suggested Answer: C				
Hide Answer Suggested Answer: C Community vote distribution				

Actual exam question from ServiceNow's CSA Ouestion #: 361 Topic #: 1 [All CSA Questions] What is the purpose of an application scope? A. Scope determines which parts of an application are available for use by other applications In ServiceNow B. Scope prevents applications from changing their own tables and business logic C. Scope determines the functionality of core services in the platform D. Scope determines all applications access each other's tables and business logic Hide Answer Suggested Answer: A Community vote distribution

by 🖰 adyrip at *Feb. 2, 2025, 11 a.m.*

Actual exam question from Serv	ZENOW'S COA		
Question #: 362			
Topic #: 1			
[All CSA Questions]			
On a Catalog Task record, how v	ould an administrator change the priority choic	ce options?	
A. In the Context menu of th	form, select Configure Options		
B. Right-click the Priority Lal	el > select Configure Lists		
C. Right-click the Priority La	el > select Configure Choices		
D. Open the Data Dictionary	select Values		
Hide Answer			
Suggested Answer: C			
Community vote distribution			

EXAMICSA TOPIC I QUESTION 304 DISCUSSION
Actual exam question from ServiceNow's CSA Question #: 364 Topic #: 1 [All CSA Questions]
A customer asks you to make the following updates to a form:
 When Caller field is populated, automatically look up caller location and load it in the Location field. Add notice at the top of the page when the record is submitted.
What type of script would you use to meet this requirement?
A. UI script
B. Server script
C. JavaScript
D. Client script
Hide Answer

Actual exam question from ServiceNow's CSA Question #: 365 Topic #: 1 [All CSA Questions] When does a Business Rule execute in ServiceNow? A. When a user downloads a report B. Before or after a user logs into the platform C. Before or after a record is saved to the database D. Only when a record is deleted Hide Answer Suggested Answer: C	und arrant arranting from Coming Navilla CCA
Topic #: 1 [All CSA Questions] When does a Business Rule execute in ServiceNow? A. When a user downloads a report B. Before or after a user logs into the platform C. Before or after a record is saved to the database D. Only when a record is deleted Hide Answer	
[All CSA Questions] When does a Business Rule execute in ServiceNow? A. When a user downloads a report B. Before or after a user logs into the platform C. Before or after a record is saved to the database D. Only when a record is deleted Hide Answer	
A. When a user downloads a report B. Before or after a user logs into the platform C. Before or after a record is saved to the database D. Only when a record is deleted Hide Answer	
B. Before or after a user logs into the platform C. Before or after a record is saved to the database D. Only when a record is deleted Hide Answer	en does a Business Rule execute in ServiceNow?
C. Before or after a record is saved to the database D. Only when a record is deleted Hide Answer	A. When a user downloads a report
D. Only when a record is deleted Hide Answer	B. Before or after a user logs into the platform
Hide Answer	C. Before or after a record is saved to the database
	D. Only when a record is deleted
Suggested Answer: C	ide Answer
	nggested Answer: C
by 🖰 adyrip at Feb. 2, 2025, 11:04 a.m.	Adyrip at Feb. 2, 2025, 11:04 a.m.

tual exam question from ServiceNow's CSA			
estion #: 366			
pic #: 1			
I CSA Questions]			
nere do Ul Policies run?			
A. Client-side (browser)			
B. Knowledge Base			
C. Server-side (database)			
D. Within server-side scripts			
Hide Answer			
uggested Answer: A			
Community vote distribution			

You are creating a catalog item for ordering a new desktop computer. The computers have these options:	
Color: Black or Silver -	
RAM: 32 MB or 64MB -	
Keyboard: Standard or Ergonomic -	
Monitor: 24 inch or 32 inch -	
MUNICI, 24 IIICH OI 32 IIICH -	
How would you add these options to the catalog item form?	
The module you also depend to the obtaining normalization for	
A. Add choices	
A. Add choices B. Add variables	
B. Add variables C. Add UI options	
B. Add variables	
B. Add variables C. Add UI options D. Add fields	
B. Add variables C. Add UI options	
B. Add variables C. Add UI options D. Add fields	
B. Add variables C. Add UI options D. Add fields Hide Answer	

EXAM CSA TOPIC 1 QUESTION 372 DISCUSSION

Actual exam question from ServiceNow's CSA Ouestion #: 372

Topic #: 1

[All CSA Questions]

Your customer wants to update a notification so it is sent to the Caller's Manager.

Which action supports this requirement?

- A. On the 'Who will receive' tab on the Notification record add the Caller field, then dot walk to the Caller's Manager field to add it. Most Voted
- C. On the 'Send to' tab on the Notification record, add the Caller field, then dot walk to the Caller's Manager field to add it.
- D. On the 'Send to' tab on the Notification record, set "Who will receive" to Subscribable.

B. On the Notification record create a flow and include a notification in the flow for "All receivers".

Hide Answer

Suggested Answer: A Community vote distribution

by A ff063b3 at March 4, 2025, 6:45 p.m.

A (100%)























Actual exam question from ServiceNow's CSA Question #: 376 Topic #: 1 [All CSA Questions]

Which action enables a user to view and specify date and time formats in their instance?

- A. Select the User menu > Preferences > Time Settings > Toggle display time zone
- B. Ask the user to adjust the time zone on their personal computer
- C. Use the system properties to correct the instance's time zone
- D. Select the User menu > Preferences > Language & Region > Set date and time format and time zone
- E. Create a UI Script to set the default timezone

Hide Answer

Suggested Answer: D
Community vote distribution

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by 🖰 d6c6f7b at Feb. 19, 2025, 1:38 p.m.

