

Ram Pullabhotla

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SUMMARY

Senior Software Engineer with 10+ years of experience building scalable automation and quality solutions for cloud-native systems. Expert in JavaScript, TypeScript, Python, and Java, with proven success integrating testing and reliability strategies into CI/CD pipelines. Strong background in Agile methodologies (BDD, TDD, ATDD) and AWS cloud services (EC2, S3, Lambda, EKS), delivering high-quality solutions for distributed platforms serving millions of users.

WORK EXPERIENCE

System Development Engineer II Amazon, Austin TX <i>Cline, Kiro AI, Playwright, AWS, TypeScript, Cypress, Hydra, Lugia API, Mozart's RPA, Python, Jenkins, CI/ CD, Microservices</i>	December 2025 – Present
<ul style="list-style-type: none"> Architected and scaled automation and quality solutions for cloud-native microservices serving millions of users across multiple AWS regions. Integrated AI-powered testing solutions using Kiro AI and Cline, accelerating defect detection by ~20% and improving overall system reliability. Provided technical leadership for automation and quality initiatives across distributed services. 	
Lead Software QA Engineer II Amazon, Austin, TX	May 2022 – December 2025
<ul style="list-style-type: none"> Built TypeScript and Python automation frameworks that reduced regression test execution time by ~40%. Designed and implemented automated test coverage for microservices, improving team productivity by 25%. Owned and Led end-to-end CI/CD quality and automation pipelines using Jenkins across global markets. Developed and executed device level end-to-end functional and performance testing for Fire TV OS across multiple regions. 	
Senior Software Test Engineer Visa USA, Inc. Austin, TX <i>C#, Microsoft Dynamics, Easy Repro, Java, Azure DevOps, Rest Assured, JIRA, SQL</i>	December 2019 - May 2022
<ul style="list-style-type: none"> Experience from FinTech/Financial Services background with payment processing systems. Led QA strategy for enterprise CRM migration processing payment transactions with zero production defects. Built CI/CD integration using Azure DevOps, enabling continuous deployment for financial services applications. Designed automated test suites implementing BDD practices, reducing regression cycle time by 35%. Created process automation workflows reducing manual testing effort by 15% while maintaining compliance. 	
Software Development Engineer in Test II Change Healthcare, Nashville, TN; (via Innova Solutions Inc.) <i>Serenity BDD, Java, Selenium, Rest APIs, AWS, Postman, JUnit, Jenkins, SQL, JIRA, Neo Load, Microservices</i>	February 2019 - November 2019
<ul style="list-style-type: none"> Optimized test automation architecture reducing overall testing time by 30% through Serenity BDD framework implementation. Built scalable test frameworks for Java Spring Boot microservices on AWS cloud infrastructure. Managed offshore testing teams delivering functional and regression testing for healthcare applications. Integrated automated testing into Jenkins CI/CD pipelines supporting continuous delivery. 	
Application Administrator - Graduate Assistant ITech, The University of Southern Mississippi, Hattiesburg, MS <i>AWS, Modo labs framework, Google Analytics, Android API, IOS certificates, Alexa skills, Node.js</i>	November 2017 – November 2018
<ul style="list-style-type: none"> Developed Alexa skills using AWS and Node.js, increasing university app engagement by 33%. Enhanced mobile application features improving user experience and campus navigation systems. Solved the navigation issues by mapping and updating the campus maps using Google Earth. 	
Software Development Engineer in Test (Associate Consultant) T-Mobile, Bangalore, India; (via Capgemini, India) <i>Selenium, Java, SOAP UI, TestNG, Maven, Jenkins, SQL, log4j, Postman</i>	August 2016 – June 2017
<ul style="list-style-type: none"> Led 3-person automation team by assigning and prioritizing the tasks. Reduced the test cycle time by 50% through comprehensive web application automation. 	

- Implemented batch test execution using TestNG and Maven, improving defect identification accuracy.
- Designed reusable test frameworks with Page Factory pattern for scalable E2E testing.

QA Automation Engineer (Associate Consultant)

January 2016 – July 2016

Thomson Reuters, Bangalore, India; (via Capgemini, India)*Protractor, Node.js, TestNG, Jasmine, JMeter, Angular, Performance Testing*

- Automated performance testing processes saving 8 hours per testing cycle through efficient evaluation workflows.
- Built Angular application test suites using Protractor and Node.js for comprehensive functional coverage.
- Implemented performance optimization using JMeter, delivering actionable metrics for web application improvements.

Test Automation Engineer (Systems Engineer)

October 2013 – December 2015

Liberty Mutual, Chennai, India; (via Tata Consultancy Services, India)*Selenium, C#.NET, NUnit, Java, Jenkins, HP- QTP, MySQL, Visual Studio*

- Delivered \$8,000 annual cost savings by implementing Selenium WebDriver replacing legacy HP QTP tools.
- Automated 450+ test scripts reducing manual testing overhead and improving release velocity.
- Optimized regression testing executing 1050+ automated tests with 8% failure rate reduction through code refactoring.
- Developed custom Java analysis tools for PDF to Excel conversion, streamlining test result analysis.

TECHNICAL SKILLS

Languages	: TypeScript, Python, Java, C#, SQL, Shell Scripting
Testing Frameworks	: Playwright, Cypress, Selenium, TestNG, Easy Repro, JUnit, Cucumber, Pact, Mozart's RPA
Tools & Platforms	: IntelliJ, Cline, Postman, Jenkins, JIRA, Confluence, Docker, Kiro AI, Amazon Q
Methodologies	: Agile / Scrum, CI / CD, BDD, TDD, SDLC / STLC
Web Technologies	: HTML5, CSS3, JavaScript (ES6+), React, Bootstrap, AJAX, jQuery
Databases	: MySQL, Oracle SQL, Aurora DB, DynamoDB
Source Control	: GIT, SVN (legacy)
Cloud Tech & DevOps	: AWS (EC2, S3, Lambda, EKS (Kubernetes), SQS), Azure DevOps, GitLab CI
API Tools	: REST Assured, WireMock, JMeter, Soap UI
Integrations	: Kafka, RabbitMQ, Hydra

SELECTED ACADEMIC PROJECTS**Smart Online Exam Management System** | *JavaScript, Ajax, Bootstrap, HTML, jQuery, JSP, MySQL* Fall 2018

- Developed a full-stack web application automating online scheduling and grading
- Generated detailed student performance analytics and reports

Wine Classification using Neural Network | *Java, Neuroph Framework, Backpropagation*

Summer 2018

- Built multilayer neural network achieving 95% classification accuracy
- Engineered feature-based multi class classification using backpropagation

College Automation Project | *C#, ASP.NET, MySQL, Visual studio*

Spring 2018

- Designed a comprehensive student management platform with role-based access
- Enabled course registration, scheduling, and real-time progress tracking

EDUCATION

M.S in Computer Science	University of Southern Mississippi, Hattiesburg, MS	GPA: 3.64	December 2018
Bachelor of Technology	SASTRA University, Thanjavur, India	GPA: 3.68	May 2013

CERTIFICATIONS & FOUNDATIONS

International Automation Tester (ISTI)	License: 98418014712166	August 2015
ISTQB Certified Tester	License: 234172265	March 2014
Oracle Certified Professional, Java SE 6 Programmer (OCJP)	License: OC1301607	September 2013

ACHIEVEMENTS AND INDUSTRY CONTRIBUTIONS

- QA Excellence Award, Amazon Inc. - Recognized for pioneering AI driven automation testing
- Best QA Award, Visa USA Inc. - Delivered zero-defect enterprise CRM migration
- ILP KUDOS Award, Tata Consultancy Services - Excellence recognition during comprehensive training program