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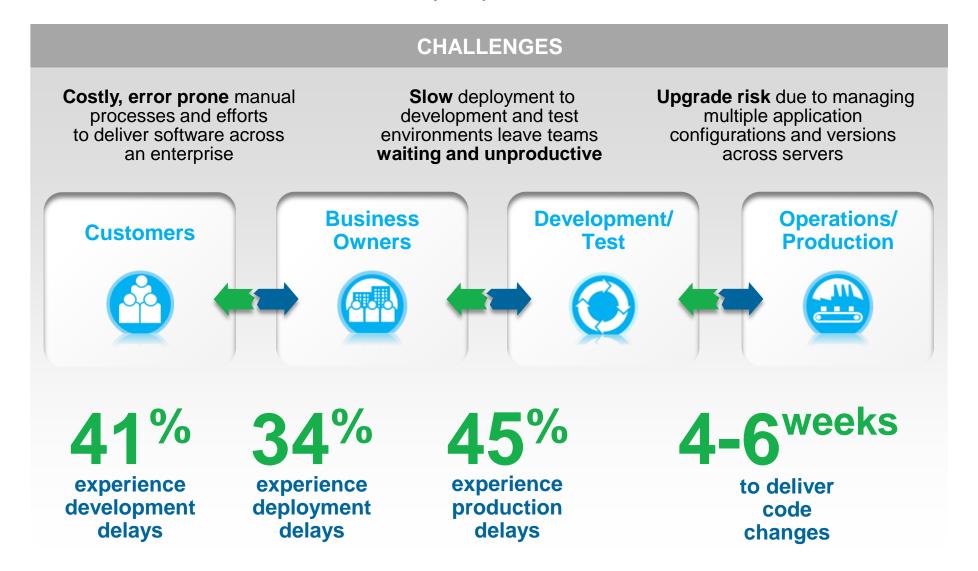
Software drives today's innovation for a smarter planet Transforming the way we live, work, and play







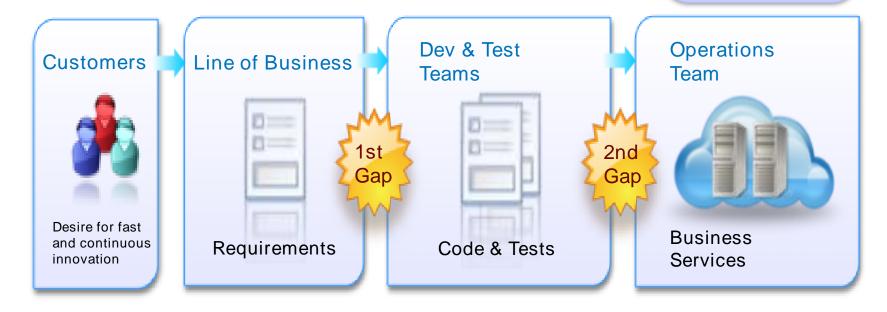
But a lack of continuous delivery impacts the entire business



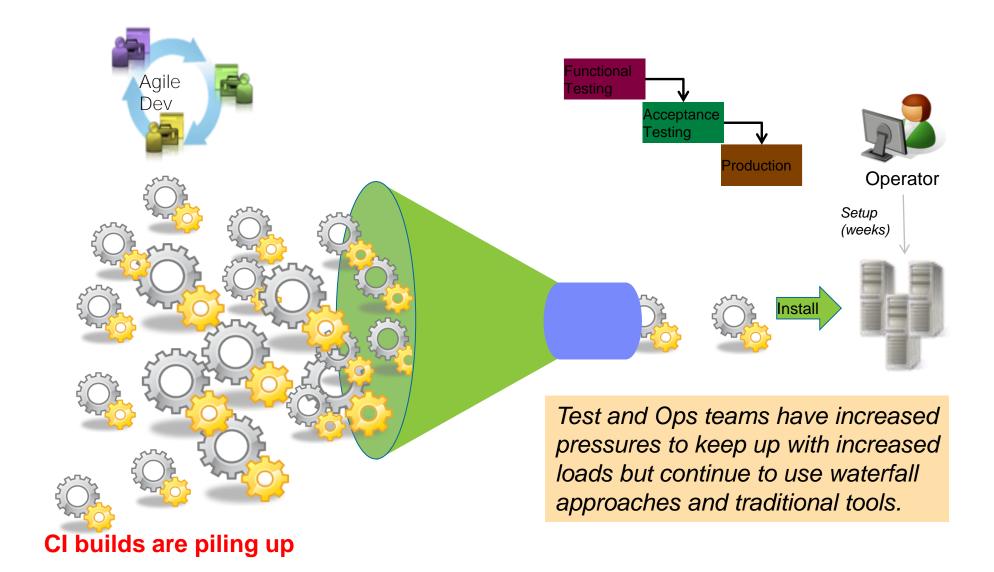


Today's business and technical needs are pushing traditional delivery approaches to the breaking point

People
Process
Tools
Information









"It's not my code, it's your machines!"

Outage Happened?

"It's not my machines, it's your code!"

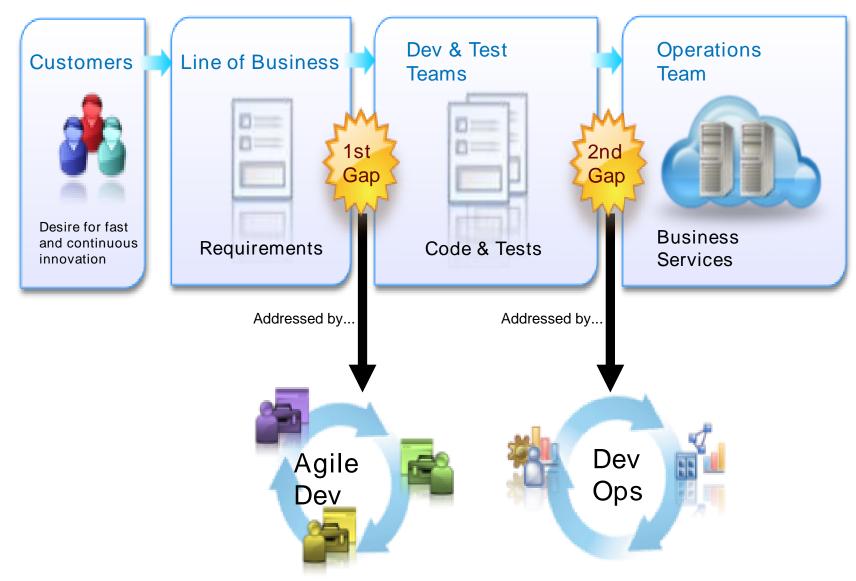


"Why do you slow me down?!"



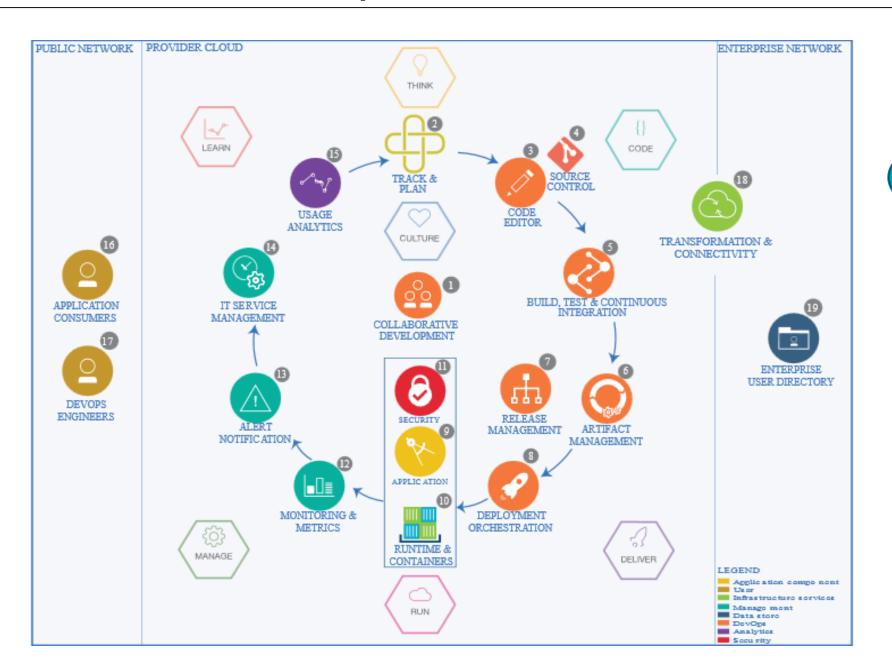
"Why do you deliver crap?!"





The DevOps architecture





Collaborative Development

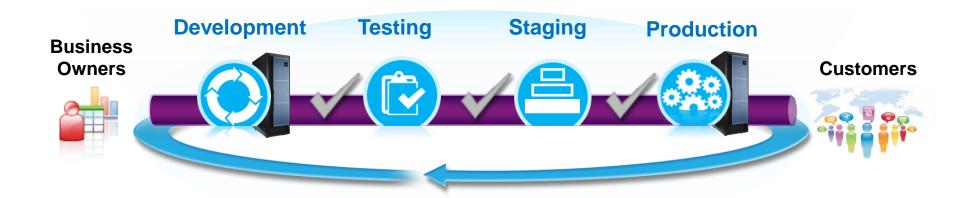
Continuous Release & Deployment

> Continuous Testing

Continuous Monitoring



Ensure applications are production-ready throughout the lifecycle and can be released at any time without rollback due to quality issues

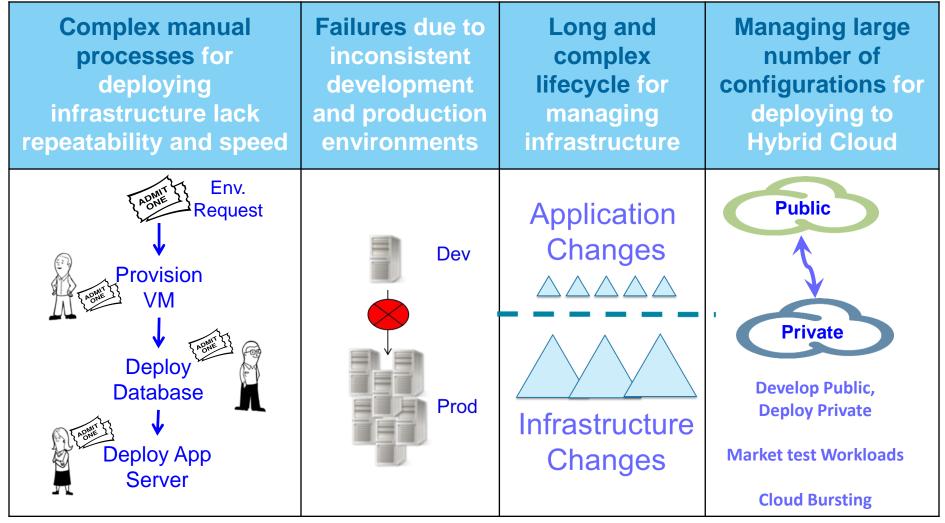


Continuous Delivery Pipeline:

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An iterative set of quality checks and verifications that each piece of application code must pass during lifecycle phases before being released to production.





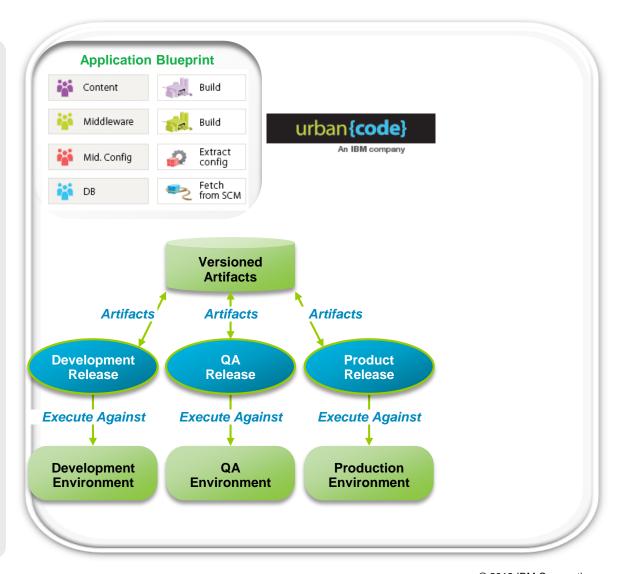
How do we ensure that we deploy What we want, When we want, Where we want!



- Drive down cost. Reduce the amount of manual labor, resource wait-time, and rework
 - Push-button deployments improves productivity for developer and operations
- Speed time to market. Increase frequency of software delivery
 - Automated software release and deployment reduces errors
 - Built-in best practices

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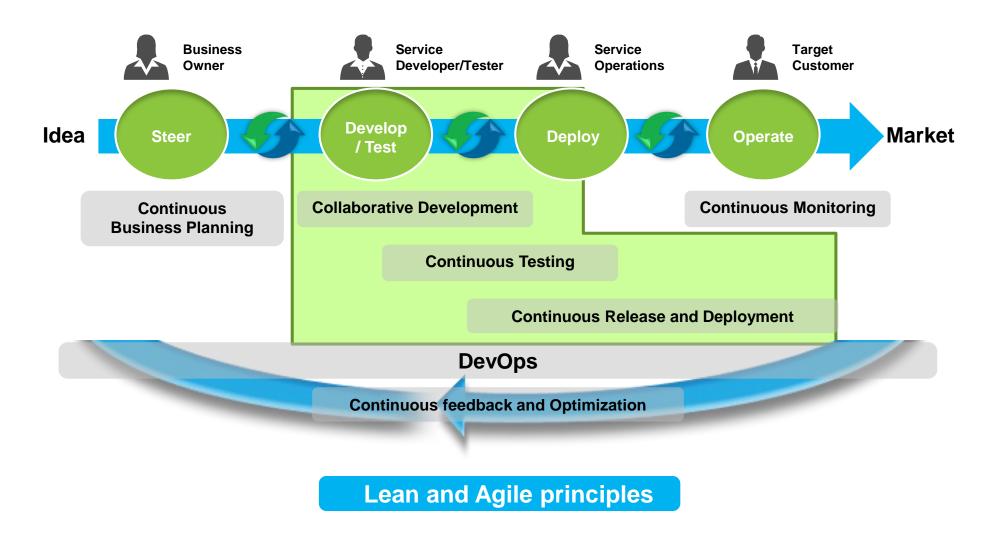
- Reduce risk. Deliver higher quality application releases with increased compliance
 - End-to-end transparency, auditability and reduced time to feedback





Effective continuous delivery requires a whole-team approach

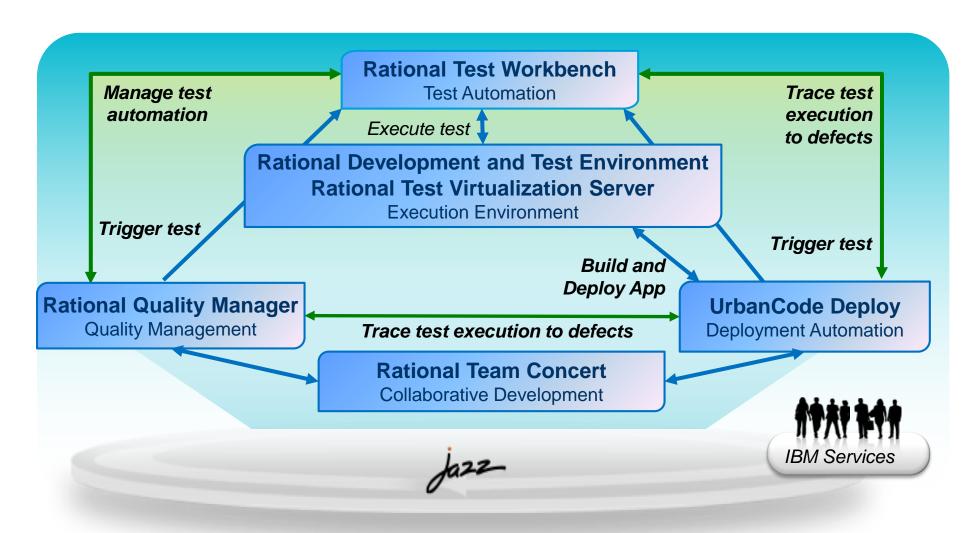
Extends Lean and Agile practices across the entire software value chain

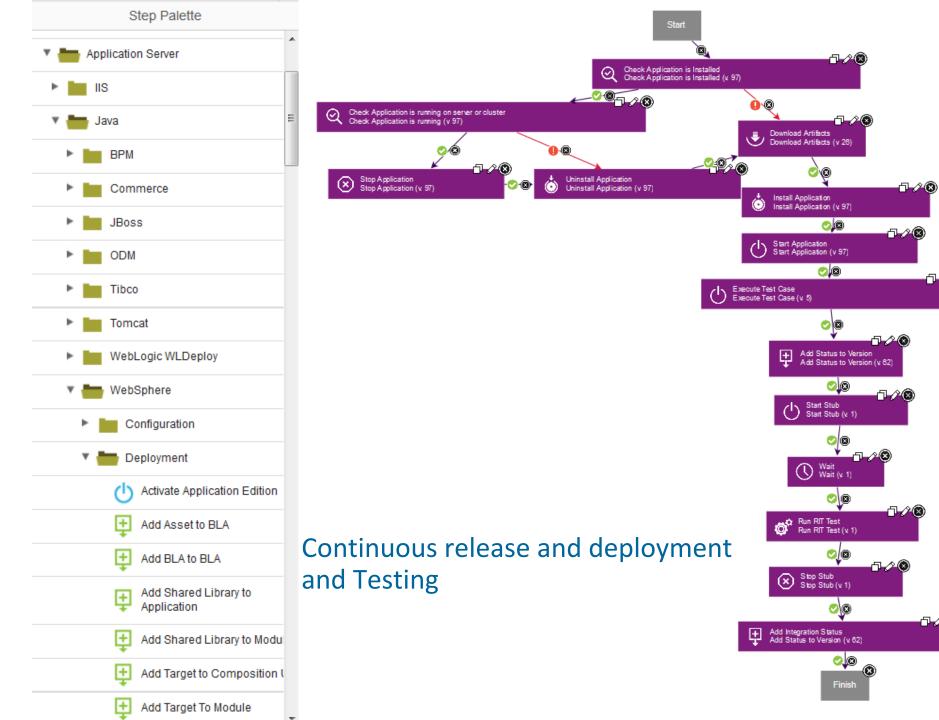




IBM CI-CD-CT Solution

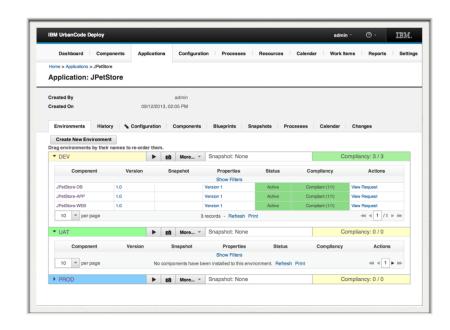
Reduced delivery time, end-to-end visibility of test activities













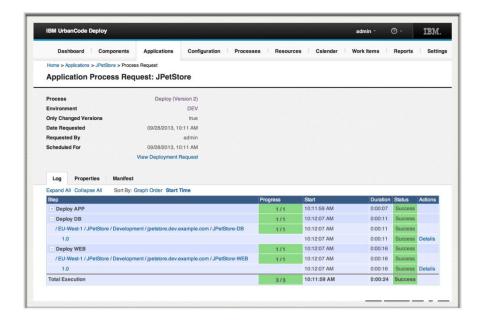
Intuitive Deployment Model

Environment Configuration Management

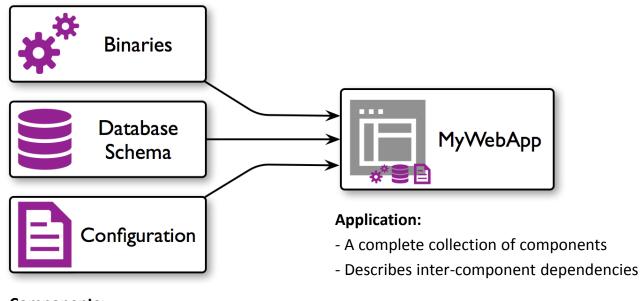
Rich Drag-and-Drop Workflow Designer

Distributed Deployment Automation

Deployment Inventory







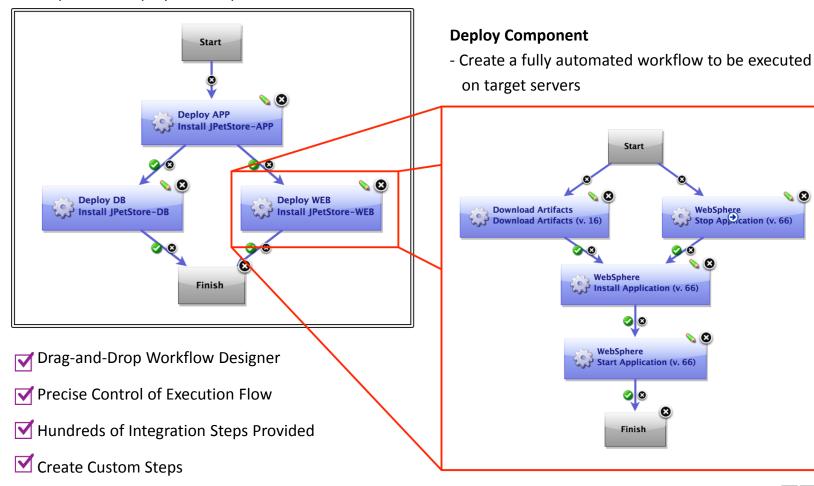
Components:

- Individual deployable projects



Deploy Application

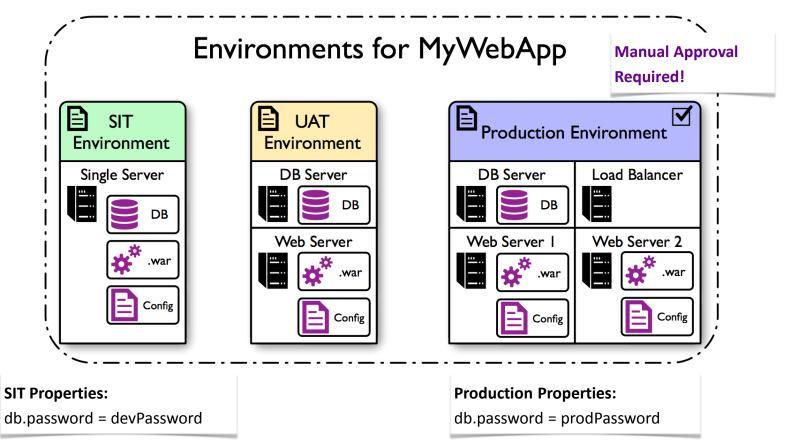
- Orchestrate deployment of many components
- Represents deploy-time dependencies



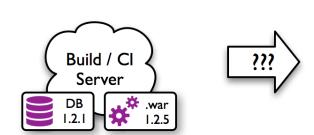
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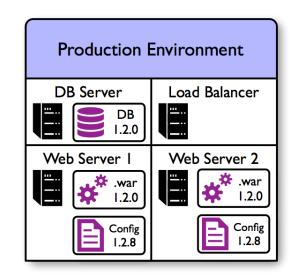


- Model different topologies for the same application
- Set environment-specific configuration
- Environments may require manual approvals for deployments

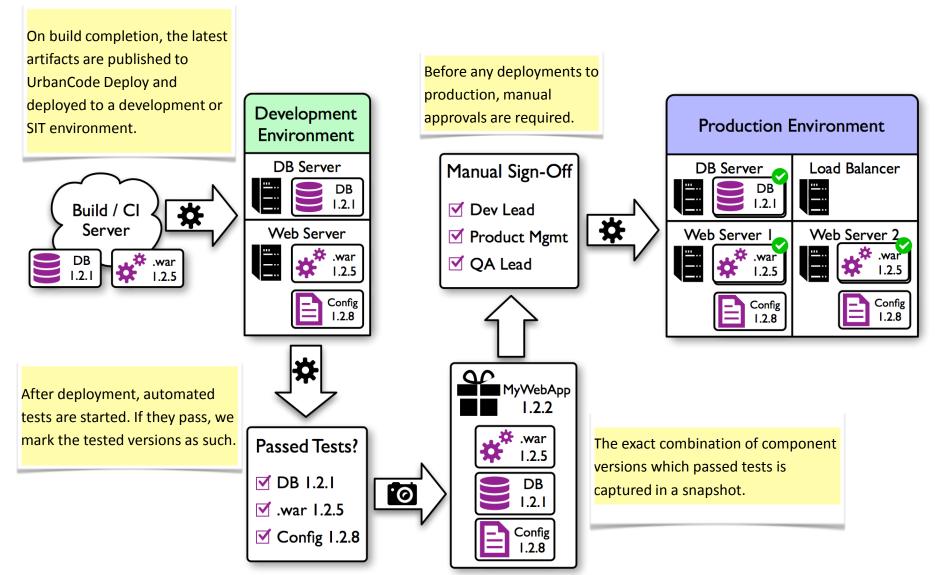




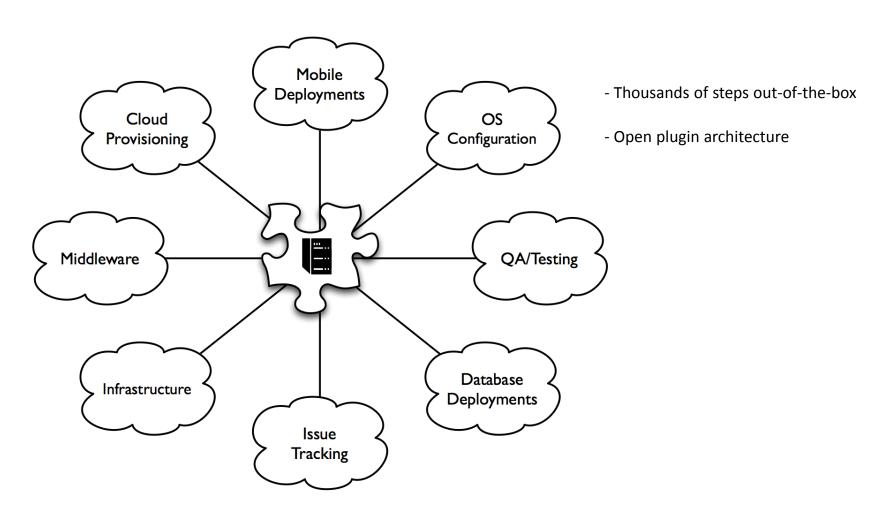










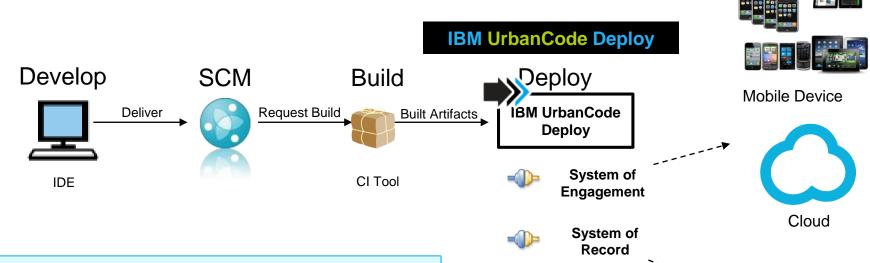


https://developer.ibm.com/urbancode/plugin





Mobile to Mainframe Application Deployment

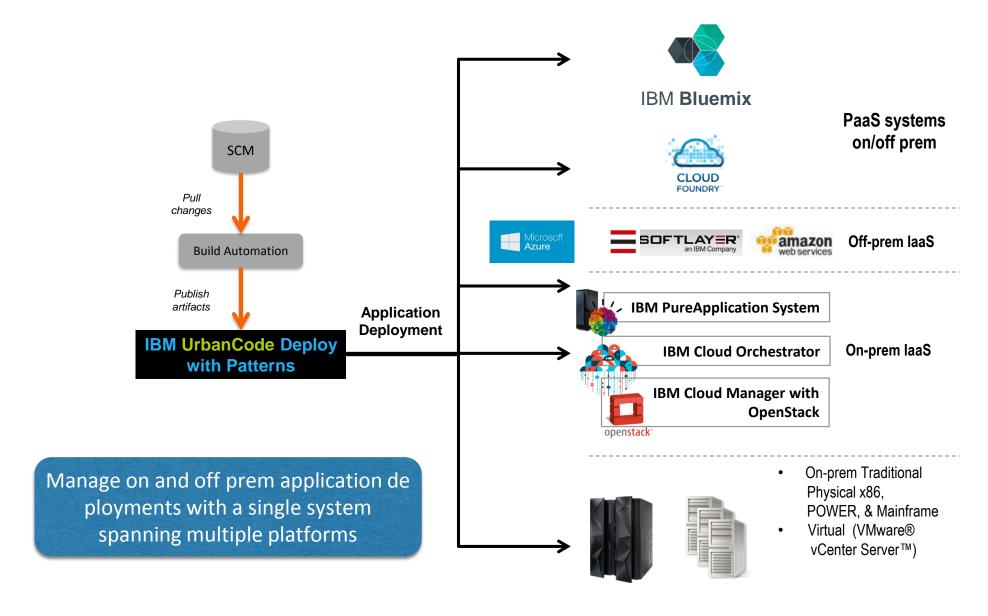


- Deploy complex applications: multiplatform, multi-technology
- Applications in different layers develop and deploy at different velocities
- Hybrid environments: Public and Private Cloud, Distributed physical or virtualized servers, Mainframe, Mobile Devices, and also Smart devices











Continuous Integration extends to Continuous Delivery and Continuous Testing





Customer Benefiting from Release and Deploy



Achieved cost avoidance of more than USD2.3 million per year.



83% decrease in release times by automating deployments.



AUTO HOME LIFE

Decreased non-code related build failures from 20 percent to less than 1 percent



17.5 man days of effort reduced to around 10 minutes

When Deployment Time Matters Speeding Time to Market			
Fidelity WORLDWIDE INVESTMENT	2-3 days		1-2 hours
Copyright Clearance Center	1.5 days		2 hours
	2 days		Minutes
Jobs	Hours		Minutes
IBM	Weeks to months		Minutes



Fidelity Worldwide Investments

Achieves predictable release schedules and simplifies regulatory compliance

Achieved

cost avoidance of more than USD2.3 million per year

Gained

more predictable release schedules for stakeholders

Improved

the ability to demonstrate compliance with regulations

Solution components Software

IBM® UrbanCode™
 Deploy



The transformation: As it prepared to launch a critical new application, Fidelity Worldwide Investment wanted to replace its manual release processes with an automated release solution. The solution helped reduce the time required for software releases by 99 percent, from 2 - 3 days to just 1 - 2 hours. The company also achieved cost avoidance of more than USD2.3 million per year.

"Applications that took days to release now take just an hour."

Tony Green, Technology, Architecture and Engineering,
 Fidelity Worldwide Investment





Copyright Clearance Center – Automates application release and deployment using DevOps methods

Saves 4,800 hours

of work within the first year by eliminating the need for numerous release planning meetings

83% decrease

in release times by automating deployments

50% reduction

in number of staff needed for each software release

Solution components Software

- IBM[®] UrbanCode[™] Deploy
- IBM UrbanCode Release



The transformation: Copyright Clearance Center's developers were using an agile software development process. However, the deployment procedure was becoming a bottleneck. The company automated the release and deployment of its software and database components using IBM[®] UrbanCode[™] software, eliminating the need for release planning sessions.

"We evaluated numerous tools and determined that IBM UrbanCode software was the closest to meeting all of our criteria."

—Alexander Carr, lead software configuration management engineer





Global 500 Banking Company uses IBM UrbanCode Deploy and IBM UrbanCode Release for WebSphere Application Server (WAS)

Challenges

- Error prone manual tasks and deployment processes to WAS
- Risk of instability due to managing multiple WAS configurations and versions
- Slow deployment to development and test environments
- Lack of centralized deployment processes across WAS environments

Benefits

- Deployments are 50-75% faster
- Realized value of their investment in UrbanCode in 2 weeks-1month
- Reduced cost



"UrbanCode tools have allowed us to successfully begin implementation of an enterprise level solution in a very large organization full of customized one-off processes. The ease of use, numerous supported integration plugins, and templates within the tools have proven invaluable in allowing my organization to move at a rapid pace while seeing almost immediate results in terms of speed, reliability and audit traceability/transparency."



Insurer has success incorporating DevOps and best practices into their development cycle.



Pain Points:

- Manual deployments very inefficient
- > Compliance with auditing requirements hard to prove
- Very heterogeneous environment with little integration between tools

Goals:

- > Build once, deploy everywhere
- > Understand environment & conformance to a spec
- > Notification of success and failure scenarios
- > Glue together a disjointed development tool chain
- > Automate as much as possible post code check-in

Timelines:

- ➤ Initial product demo and RFP Jan 2013, POC January 2013
- ➤ Implementation 6 months

Results:

- > Reduced deployment of new web services from days to hours
- > Enabled separation of duties and met auditing requirements
- > Created quality gates and metrics
- > Provided for artifact retention





How Hiscox is adopting DevOps and IBM UrbanCode Deploy

Pain Points:

- Dev Team wanting to do more, and make more frequent changes
- Operations needing greater control with more standards in place

Goals / Business Drivers:

- Reduce friction between Development and Operations and break down silos.
- Business growth placing greater demands on IT for newer, and better ways to do things
- > Work smarter not harder

Results:

- ➤ Ability to execute 47 releases in one week for one application
- > 17.5 man-days of effort reduced to around 10 minutes
- Expand release knowledge from 1 person to dozens of people



About HISCOX

Hiscox is a leading specialist insurer with a diverse portfolio of personal and commercial risks. With 100 years of underwriting heritage, they have more than 1,400 staff, with offices in 11 countries.

Read how IBM
Business Ranger4
helped Hiscox with
their DevOpsjourney







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