**PROJECT NAME: WIRELESS NETWORK SERVICES MANAGEMENT SYSTEM** 

**TEAM NAME: TEAM ACES** 

#### **PROJECT DEFINITION:**

The United States has a variety of wireless service providers. They provide different data plans, smartphones, mobile phones, internet gateway, hotspot devices, wristwatches, headphones, and accessories for mobile phones such as screen protectors, cases, cables, adaptors, etc. Every wireless service provider has a network of authorized dealer stores, each of which has a number of employees and a wide variety of devices. Only if the customers buy their products from wireless network service providers and subscribe to their services or switch lines from another service provider to their service then they will be able to operate their businesses. The management of all these tasks without information loss, providing the greatest customer service, and maintaining a profitable business is quite challenging for service providers. It is only possible if they maintain the data in a more systematic way. This inventory management system is useful both for the customer and dealers as it helps to retrieve any particular information by simply running the backend queries, it reduces the time taken by various transactions as they are effectively stored at the right place. By using the right database, multiple changes to information like customer details, customer purchase history, feedback details, advanced information regarding wireless services can be easily updated.

As part of this project, we will work on inventory management system for wireless network service providers. We will delve further into understanding the connections between various tables and properly format them. In this project, we can create many tables, such as the customer table, which contains the customer's first and last name, address, city, state, zip code, email address, and phone number. Dealer table containing information about the name, address, quantity of devices shipped, and personnel. Employee table containing the following information: employee id, first and last names, address, city, state, zip code, email address, and phone number. The invoice table contains the item id, sold price, payment method, employee name who sold the item, transaction reference number, and so on. Payroll table with employee id, date of hire, number of days worked in a week, hours worked, days off in a week, and so forth. Feedback table for employers which contains information such as employee id, star ratings, feedback comments on the service provided. We will add more tables as we go further into the details and devote more time to it.

#### **PROJECT SCOPE:**

This project will assist in making the firm function more successfully and methodically so that there won't be any deception. By using data purification, data modeling, and data mining techniques, we can expand this project and discover the insights needed to expand that business. For example, we can perform data mining techniques and explore the data plan table to determine which plan is the most popular and which is the least popular so that we can get insights and make changes to improve customer happiness. Additionally, we can create a dashboard with various charts displaying the sales report, the number of devices, the profit in various months, etc. This analysis will assist the company in growing and meeting the needs of its customers, it helps in improving the firm's performance, and increases its revenue.

ID	Name
B001	EC_PAON
B002	EC_AICES
B003	MC_EA
B004	MC_ES
B005	EC_APC
B006	EC_API
B007	EC_CI
B008	EC_SROA
B009	EC_WDS
B010	ECN_MDS
B011	ECN_THI
B012	EFC_TW
B013	ECN_CDCA
B014	ECN_CPO

#### Rule

Employees can create a customer account, add them in any plan, activate their own old device or new device.

Employees can add the invoice and cannot edit the selling retail price(SRP)

Managers can create the employees account

Managers can edit the selling retail price(SRP)

Employees can apply the promo codes

Employees can add products to the inventory

Employees cannot clock in before 10 AM

Employees can ship or receive products from one dealer store to another dealer store

Employees can work in multiple dealer stores

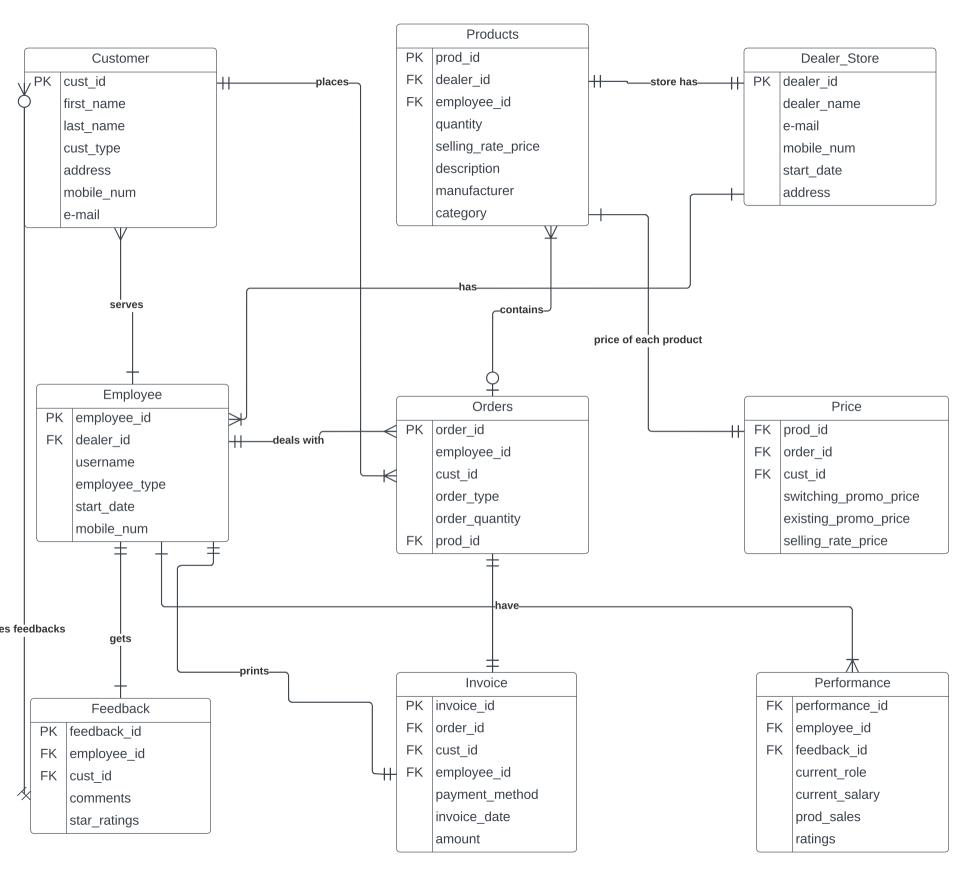
Employees cannot work in multiple dealer stores on the same day

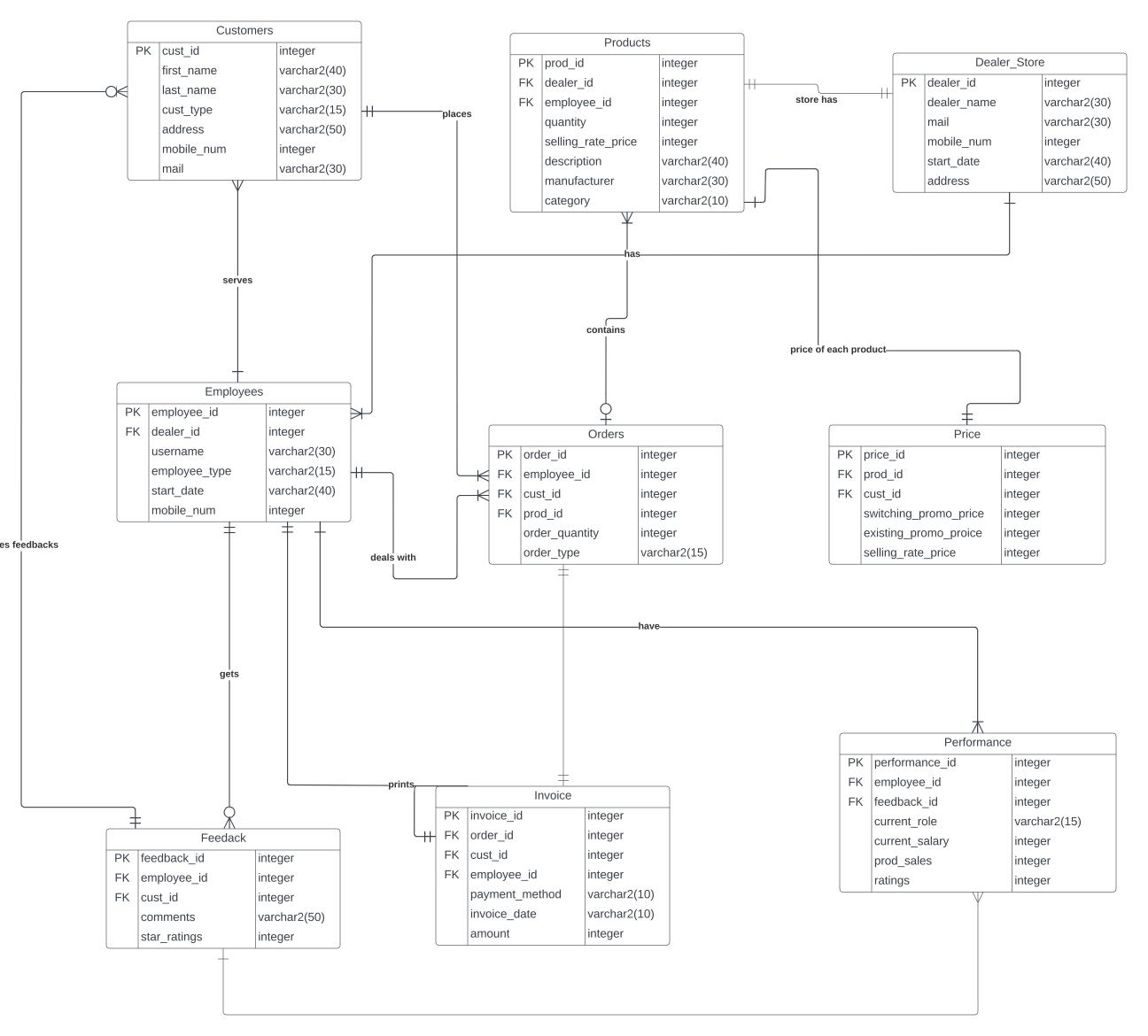
Employees cannot sell more than 10 Home internet in a day

Employee feedback comment should be less than 20 words

Employees cannot cancel or delete customer account

Employees cannot cancel the pending orders





```
create table Dealer Store(
  dealer id integer generated by default as identity,
  dealer name varchar2(30) not null,
  mail varchar2(30),
  mobile num integer not null,
  start date varchar2(40),
  street address varchar2(50),
  city varchar2(30),
  country varchar2(30),
  primary key(dealer id)
);
create table Employees (
  employee id integer generated by default as identity,
  dealer id integer not null,
  username varchar2(30) not null,
  employee type varchar2(30) not null,
  start date varchar2(40),
  mobile num integer not null,
  primary key(employee id),
  foreign key(dealer id) references dealer store(dealer id)
);
create table Customers (
  cust id integer generated by default as identity,
  employee id integer not null,
  first name varchar2(40) not null,
  last name varchar2(30) not null,
  cust type varchar2(15) not null,
  street address varchar2(50),
  city varchar2(30),
  country varchar2(30),
  mobile num integer not null,
  mail varchar2(30),
  primary key(cust id),
  foreign key(employee id) references employees(employee id)
);
create table Products (
  prod id integer generated by default as identity,
  dealer id integer not null,
  quantity integer not null,
  selling rate price integer not null,
  category varchar2(40) not null,
  manufacturer varchar2(30) not null,
  primary key(prod id),
  foreign key(dealer id) references dealer store(dealer id)
);
create table Orders (
  order id integer generated by default as identity,
  employee id integer not null,
  cust id integer not null,
  prod id integer not null,
  order quantity integer not null,
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order type varchar2(15),
  primary key(order id),
  foreign key(employee id) references employees(employee id),
  foreign key(cust id) references customers(cust id),
  foreign key(prod id) references products(prod id)
);
create table Price (
  price id integer generated by default as identity,
  prod id integer not null,
  switching promo price integer,
  existing promo price integer,
  selling rate price integer,
  primary key(price id),
  foreign key(prod id) references products(prod id)
);
create table Invoice (
  invoice id integer generated by default as identity,
  order id integer not null,
  cust id integer not null,
  employee id integer not null,
  payment method varchar2(10) not null,
  invoice date varchar2(10),
  amount integer not null,
  primary key(invoice id),
  foreign key(order id) references orders(order id),
  foreign key(cust id) references customers(cust_id),
  foreign key(employee id) references employees(employee id)
);
create table Feedback (
  feedback id integer generated by default as identity,
  employee id integer not null,
  cust id integer not null,
  comments varchar2(50) not null,
  star ratings integer not null,
  primary key(feedback id),
  foreign key(employee id) references employees(employee id),
  foreign key(cust id) references customers(cust id)
);
create table Performance (
  performance id integer generated by default as identity,
  employee id integer not null,
  invoice id integer not null,
  feedback id integer not null,
  current role varchar2(15) not null,
  current salary integer,
  prod sales integer,
  ratings integer not null,
  primary key(performance id),
  foreign key(employee id) references employees(employee id),
  foreign key(invoice id) references invoice(invoice id),
  foreign key(feedback id) references feedback(feedback id)
```



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insert into customers
values (1, 'Rhonda', 'Morrison', 'new', null, 'Aurora', 'United States',
'(458) 616-1674', 'cras.eget@aol.net');
insert into customers
values (2, 'Simone', 'Pollard', 'existing', 'Ap #554-6760 Proin Rd.',
'Phoenix', 'United States', '1-668-177-3804', 'ante.lectus@hotmail.com');
insert into customers
values (3, 'Jasper', 'David', 'new', 'Ap #947-7787 Eget St.', null,
'United States', '(778) 416-1551', 'lobortis.augue@outlook.org');
insert into customers
values (4, 'Lionel', 'Drake', 'switcher', '4778 Velit. St.', 'Overland
Park', 'United States', '(368) 431-0634', 'sed.nec@google.org');
insert into customers
values (5, 'Candace', 'Cooper', 'existing', 'Ap #268-1228 Arcu Avenue',
'Columbus', 'United States', '1-776-584-5675', null);
insert into customers
values (6, 'Chaney', 'Rodriquez', 'new', '7753 Est Rd.', 'West Jordan',
'United States', '1-429-786-2761', 'magna.a@aol.com');
insert into customers
values (7, 'Caryn', 'Spence', 'switcher', '331-7935 Arcu. Street',
'Richmond', 'United States', '(757) 333-3626', 'est@hotmail.com');
insert into customers
values (8, 'Meghan', 'Humphrey', 'new', '992-5091 Vitae Street', 'Fort
Smith', 'United States', '(323) 493-1597', null);
insert into customers
values (9, 'Vivian', 'Benjamin', 'switcher', '4326 Ante. Avenue', 'Saint
Paul', 'United States', '1-275-314-4538',
'neque.vitae.semper@google.couk');
insert into customers
values (10, 'Peter', 'Carr', 'existing', 'Ap #915-4049 Dui. St.',
'Montpelier', 'United States', '(261) 453-8684',
'eu.euismod@protonmail.couk');
insert into customers
values (11, 'Lysandra', 'Long', 'existing', 'P.O. Box 760, 5842 Nam Av.',
'Springfield', 'United States', '1-690-715-8034', 'mauris@google.com');
insert into customers
values (12, 'Lamar', 'Gamble', 'new', '203-5178 Nibh Avenue', 'Atlanta',
'United States', '(512) 266-3455', 'est@hotmail.com');
insert into customers
values (13, 'Nichole', 'Bryant', 'switcher', 'P.O. Box 729, 487 Porttitor
Rd.', 'San Jose', 'United States', '(966) 126-3378',
'volutpat@protonmail.org');
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insert into customers
values (14, 'Cody', 'Ballard', 'new', '9802 Imperdiet, Road', 'Flint',
'United States', '(612) 876-5028', 'consectetuer.adipiscing@hotmail.net');
insert into customers
values (15, 'Nerea', 'Boyd', 'existing', 'Ap #241-1907 Cum St.',
'Springdale', 'United States', '(741) 140-6661', 'euismod.et@yahoo.couk');
insert into customers
values (16, 'Carlos', 'Keller', 'new', '3796 Quam Avenue', 'Seattle',
'United States', '(494) 820-2096', 'curabitur.ut@icloud.ca');
insert into customers
values (17, 'Paki', 'Irwin', 'new', 'Ap #802-5166 Justo St.', 'New
Orleans', 'United States', '1-382-933-2317', 'sed.pharetra@icloud.com');
insert into customers
values (18, 'Benedict', 'Mcdonald', 'existing', 'Ap #268-9434 Nec Street',
null, 'United States', '(240) 185-1134', 'nec@icloud.couk');
insert into customers
values (19, 'Tate', 'Chandler', 'switcher', '243-6885 Sed St.', 'Baton
Rouge', 'United States', '(553) 538-9833',
'consequat.auctor@hotmail.edu');
insert into customers
values (20, 'Erasmus', 'Hicks', 'existing', '278-7618 Nisi Avenue',
'Chicago', 'United States', '(878) 695-6904', 'vitae@outlook.com');
insert into customers
values (21, 'Kameko', 'Schwartz', 'existing', null, 'Mesa', 'United
States', '(503) 151-5696', 'diam@outlook.net');
insert into customers
values (22, 'Silas', 'Burgess', 'existing', '3397 Sapien. Rd.',
'Sacramento', 'United States', '1-484-813-6536',
'inceptos.hymenaeos.mauris@aol.org');
insert into customers
values (23, 'Tallulah', 'Mckee', 'new', '115-3495 Hendrerit Rd.',
'Oklahoma City', 'United States', '(635) 561-6801',
'elit@protonmail.couk');
insert into customers
values (24, 'Sage', 'Parsons', 'new', 'Ap #575-6139 Nunc. Rd.',
'Honolulu', 'United States', '(275) 154-6579',
'vivamus.non.lorem@protonmail.edu');
insert into customers
values (25, 'Cody', 'Conley', 'switcher', 'Ap #467-9102 Luctus Avenue',
'Miami', 'United States', '1-217-514-7722', 'eu@protonmail.net');
insert into customers
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values (26, 'Sybill', 'Campbell', 'new', 'P.O. Box 171, 6208 Sed St.',
        'Hattiesburg', 'United States', '1-725-141-7081',
'iaculis.enim@aol.net');
insert into customers
values (27, 'Malik', 'Barr', 'existing', '772-4785 Rhoncus. Road',
        'Harrisburg', 'United States', '1-266-633-3183',
'congue@google.org');
insert into customers
values (28, 'Vance', 'Russo', 'existing', 'Ap #126-5422 Viverra. St.',
        'Wichita', 'United States', '1-605-274-3150', null);
insert into customers
values (29, 'Fatima', 'Mccullough', 'switcher', 'Ap #830-9172 In Av.',
        'Birmingham', 'United States', '(670) 840-1484',
'lacus.etiam@aol.com');
insert into customers
values (30, 'Roth', 'Wolf', 'existing', '501-2405 Nibh. Road',
        'Gillette', 'United States', '1-953-558-6338',
'nullam@hotmail.edu');
insert into customers
values (31, 'Lillian', 'Calhoun', 'new', '635-1835 Urna Street',
        'Annapolis', 'United States', '1-743-583-4084',
'tellus.eu@aol.edu');
insert into customers
values (32, 'Violet', 'Lowery', 'switcher', '6763 Id Avenue',
        'Columbia', 'United States', '1-375-252-3250',
'urna.suscipit@aol.ca');
insert into customers
values (33, 'Arden', 'Shepherd', 'new', 'Ap #618-2008 Varius Ave',
        'Aurora', 'United States', '1-564-861-6587', 'ac@icloud.net');
insert into customers
values (34, 'Whilemina', 'Hickman', 'existing', 'P.O. Box 932, 3184
Suspendisse Av.',
        'Las Vegas', 'United States', '1-946-896-7867',
'nibh.sit@aol.com');
insert into customers
values (35, 'Jenette', 'Sheppard', 'existing', '185-9979 Sem, Av.',
        'Metairie', 'United States', '(355) 326-8014',
'maecenas@outlook.edu');
insert into customers
values (36, 'Bell', 'Collins', 'existing', '8760 Eu Road',
        'Sandy', 'United States', '1-422-485-5470', 'mi@outlook.edu');
insert into customers
values (37, 'Logan', 'Dickerson', 'switcher', '430-9096 At Avenue',
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'Overland Park', 'United States', '1-954-593-5451',
'vel.est.tempor@outlook.net');
insert into customers
values (38, 'Whitney', 'Byrd', 'existing', '6241 Purus. Avenue',
        'College', 'United States', '(751) 594-6866',
'sed.est@google.ca');
insert into customers
values (39, 'Hedwig', 'Roach', 'new', 'Ap #826-9504 Aliquet. St.',
        null, 'United States', '1-482-610-7782', 'maecenas@outlook.couk');
insert into customers
values (40, 'Holly', 'Mayo', 'existing', '485-9867 Volutpat. Avenue',
        'New Haven', 'United States', '1-787-385-7449',
'neque.non@protonmail.com');
insert into customers
values (41, 'Dalton', 'Lowery', 'switcher', 'P.O. Box 822, 9203 Tortor
Avee',
        'Mesa', 'United States', '1-221-483-7498',
'aliquam.ultrices.iaculis@aol.couk');
insert into customers
values (42, 'Leila', 'Barron', 'switcher', 'P.O. Box 206, 9352 At, Ave',
        'Athens', 'United States', '(948) 570-7712',
'pretium.aliquet@yahoo.couk');
insert into customers
values (43, 'Selma', 'Parker', 'new', '1249 Auctor, St.',
        'Pocatello', 'United States', '1-314-176-1255',
'placerat.eget@aol.edu');
insert into customers
values (44, 'Kyra', 'Shepherd', 'existing', '922-7499 Sed Street',
        'Fort Worth', null, '(822) 464-3026', 'vel.convallis@google.com');
insert into customers
values (45, 'Hadassah', 'Ward', 'new', 'Ap #410-9070 Mauris St.',
        'Hillsboro', 'United States', '1-341-356-7827',
'fringilla.cursus@hotmail.com');
insert into customers
values (46, 'Zephania', 'Oliver', 'existing', 'Ap #492-6238 Duis Av.',
        'Grand Island', 'United States', '1-507-630-6998',
'ut.erat.sed@protonmail.edu');
insert into customers
values (47, 'Rylee', 'Carson', 'existing', '668-9341 Molestie Rd.',
        'Tampa', 'United States', '1-680-785-5329', 'in@google.edu');
insert into customers
values (48, 'Sonya', 'Downs', 'new', 'Ap #693-5926 Maecenas Rd.',
```

```
insert into dealer_store
values(1, 'sprint','eu.nibh@hotmail.edu', '(663) 169-4288',
'07-09-17', 'Ap #894-4908 Dictum Av.', 'Birmingham', null);
insert into dealer store
values(2, 'mint', null, '1-979-283-3405',
'11-08-04', 'Ap #574-6442 Tortor. Rd.', 'Kansas City', 'United States');
insert into dealer_store
values(3, 'boost','vivamus@hotmail.com', '1-596-786-6440',
'07-18-03', 'P.O. Box 761, 9288 Sit Road', null, 'United States');
insert into dealer store
values(4, 'boost', null , '1-664-738-9719',
null, 'Ap #922-6893 Ultrices. Rd.', 'Broken Arrow', null);
insert into dealer_store
values(5, 'mint', 'ornare.libero@outlook.com', '1-218-617-4051',
'02-26-22', '652-5687 Nisl Ave', 'Lawton', 'United States');
insert into dealer_store
values(6, 'at&t', 'lobortis.nisi.nibh@yahoo.ca' , '1-871-365-8927',
null, null, 'Gillette', 'United States');
insert into dealer store
values(7, 't-mobile', 'scelerisque.lorem@google.org', '1-686-661-8226',
'10-14-10', 'Ap #706-8430 Elit Street', 'Worcester', 'United States');
insert into dealer_store
values(8, 'at&t', 'nisl.sem@google.ca', '(910) 592-4569',
null, '663-7742 Per Rd.', null, 'United States');
insert into dealer store
values(9, 'xfinity', 'malesuada@yahoo.com' , '1-769-886-6242',
'04-07-12', '417-6767 Venenatis St.', 'Hilo', 'United States');
insert into dealer_store
values(10, 'mint', null, '(531) 321-6399',
'03-27-07', 'P.O. Box 536, 4928 Amet St.', 'Fresno', null);
```

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insert into employees
values(100, 9, 'Oren Hamilton', 'supervisor', null, '(421) 217-7319');
insert into employees
values(101, 8, 'Hiroko Mcgowan', 'cashier', '01-10-03', '1-679-276-9712');
insert into employees
values(102, 4, 'Megan Shepherd', 'manager', '10-25-17', '1-536-745-5661');
insert into employees
values(103, 2, 'Jillian Baker', 'cashier', '11-01-09', '(357) 845-7558');
insert into employees
values(104, 4, 'Kyla Walter', 'cashier', null, '1-320-653-7483');
insert into employees
values(105, 5, 'Kirk Wall', 'cashier', '12-08-17', '1-570-782-4941');
insert into employees
values(106, 1, 'Byron Andrews', 'cashier', '01-24-19', '(196) 461-8981');
insert into employees
values(107, 2, 'Cora Farley', 'manager', null, '1-833-884-8155');
insert into employees
values(108, 10, 'Teagan Gates', 'cashier', '06-02-22', '1-245-643-9728');
insert into employees
values(109, 5, 'Emma Campbell', 'manager', '12-05-21', '1-862-356-3572');
insert into employees
values(110, 8, 'Colton Leonard', 'manager', '03-19-09', '1-911-206-8114');
insert into employees
values(111, 3, 'Talon Flowers', 'supervisor', null, '1-487-480-4392');
insert into employees
values(112, 2, 'Lani Thornton', 'worker', '02-10-05', '1-648-568-3334');
insert into employees
values(113, 10, 'Kathleen Le', 'manager', '05-20-10', '1-823-786-7128');
insert into employees
values(114, 6, 'Brenden Taylor', 'worker', '10-07-09', '1-361-516-2243');
insert into employees
values(115, 9, 'Kasimir William', 'supervisor', '02-09-13', '(127) 631-
2815');
insert into employees
values(116, 1, 'Libby Doyle', 'cashier', '10-22-17', '1-741-950-8754');
insert into employees
values(117, 10, 'Brandon Baker', 'cashier', '04-18-14', '1-932-217-7776');
```

```
insert into employees
values(118, 2, 'Mallory Oneil', 'supervisor', '07-17-15', '(813) 447-
4757');
insert into employees
values(119, 10, 'Jeanette Mcintyre', 'cashier', '06-02-08', '(796) 343-
9029');
insert into employees
values(120, 3, 'Zena Mayer', 'worker', '11-27-08', '(384) 721-6886');
insert into employees
values(121, 10, 'Dora Rodgers', 'worker', '06-13-09', '1-437-479-2578');
insert into employees
values(122, 8, 'Ariel Ellison', 'cashier', '04-10-19', '(527) 248-1686');
insert into employees
values(123, 4, 'Jasper Stone', 'cashier', '12-14-15', '1-703-482-1230');
insert into employees
values(124, 5, 'Genevieve Gentry', 'manager', '04-09-19', '1-585-825-
4133');
insert into employees
values(125, 5, 'Brennan Shepherd', 'worker', '08-20-13', '1-181-724-
8471');
insert into employees
values(126, 7, 'Nathaniel Valdez', 'manager', '07-11-11', '(249) 511-
5573');
insert into employees
values(127, 2, 'Caldwell Brady', 'worker', '10-28-15', '1-832-618-5403');
insert into employees
values(128, 8, 'Leo Christensen', 'cashier', '11-28-13', '(485) 922-
7692');
insert into employees
values(129, 4, 'Gavin Oliver', 'worker', '12-10-10', '1-428-767-2358');
```

```
INSERT INTO Feedback VALUES(5101, 100, 1, 'Very helpful', 4.8);
INSERT INTO Feedback VALUES(5102, 101, 2, 'Good', 4.0);
INSERT INTO Feedback VALUES(5103, 102, 3, 'Awful service', 1.5);
INSERT INTO Feedback VALUES(5104, 103, 4, 'OK service', 2.5);
INSERT INTO Feedback VALUES(5105, 104, 5, 'Great service', 5);
INSERT INTO Feedback VALUES(5106, 105, 6, 'Average service', 2.5);
INSERT INTO Feedback VALUES(5107, 106, 7, 'Very helpful service', 4.5);
INSERT INTO Feedback VALUES(5108, 107, 8, 'Very helpful service', 4.7);
INSERT INTO Feedback VALUES(5109, 108, 9, 'Very helpful service', 4.8);
INSERT INTO Feedback VALUES(5110, 109, 10, 'Great service', 5);
INSERT INTO Feedback VALUES(5111, 110, 11, 'Very helpful service', 4.8);
INSERT INTO Feedback VALUES(5112, 111, 12, 'Bad service', 2);
INSERT INTO Feedback VALUES(5113, 112, 13, 'Worst service', 1);
INSERT INTO Feedback VALUES(5114, 113, 14, 'Very helpful service', 5);
INSERT INTO Feedback VALUES(5115, 114, 15, 'Average', 3.87);
INSERT INTO Feedback VALUES(5116, 115, 16, 'Very helpful service', 5);
INSERT INTO Feedback VALUES(5117, 116, 17, 'Great service', 4.5);
INSERT INTO Feedback VALUES(5118, 117, 18, 'Average', 3.5);
INSERT INTO Feedback VALUES(5119, 118, 19, 'Very helpful service', 4.8);
INSERT INTO Feedback VALUES(5120, 119, 20, 'Good', 4.1);
INSERT INTO Feedback VALUES(5121, 120, 21, 'Bad', 2.3);
INSERT INTO Feedback VALUES(5122, 121, 22, 'Worst service', 1.5);
INSERT INTO Feedback VALUES(5123, 122, 23, 'Worst service', 1);
INSERT INTO Feedback VALUES(5124, 123, 24, 'Great service', 4.75);
INSERT INTO Feedback VALUES(5125, 124, 25, 'Average', 3);
INSERT INTO Feedback VALUES(5126, 125, 26, 'Very helpful service', 5);
INSERT INTO Feedback VALUES(5127, 126, 27, 'Great', 4.4);
INSERT INTO Feedback VALUES(5128, 127, 28, 'Awful service', 1.5);
INSERT INTO Feedback VALUES(5129, 128, 29, 'Good service', 4.25);
INSERT INTO Feedback VALUES(5130, 129, 30, 'Very helpful service', 4.8);
--repeating employees
INSERT INTO Feedback VALUES(5131, 100, 31, 'Good', 4.25);
INSERT INTO Feedback VALUES(5132, 100, 32, 'Average', 3);
INSERT INTO Feedback VALUES(5133, 101, 33, 'Good', 4.1);
INSERT INTO Feedback VALUES(5134, 102, 34, 'Bad', 2.3);
INSERT INTO Feedback VALUES(5135, 127, 35, 'Very helpful service', 4.5);
INSERT INTO Feedback VALUES(5136, 127, 36, 'Worst service', 1.8);
INSERT INTO Feedback VALUES(5137, 128, 37, 'Very helpful service', 4.5);
INSERT INTO Feedback VALUES(5138, 111, 38, 'Great service', 5);
INSERT INTO Feedback VALUES(5139, 116, 39, 'Worst service', 1.8);
INSERT INTO Feedback VALUES(5140, 119, 40, 'Very helpful service', 4.5);
INSERT INTO Feedback VALUES(5141, 127, 41, 'Average', 3.5);
INSERT INTO Feedback VALUES(5142, 127, 42, 'Average', 3.1);
INSERT INTO Feedback VALUES(5143, 110, 43, 'Great service', 4.75);
INSERT INTO Feedback VALUES(5144, 103, 44, 'Very helpful service', 4.5);
INSERT INTO Feedback VALUES(5145, 101, 45, 'Worst service', 1.8);
INSERT INTO Feedback VALUES(5146, 105, 46, 'Average', 3.5);
INSERT INTO Feedback VALUES(5147, 101, 47, 'Very helpful service', 4.5);
INSERT INTO Feedback VALUES(5148, 128, 48, 'Average', 3.5);
INSERT INTO Feedback VALUES(5149, 115, 49, 'Bad', 2.3);
INSERT INTO Feedback VALUES(5150, 104, 50, 'Worst service', 1);
```

```
insert into invoice
values(3, 110, 46, 125, 'cash', '04-27-13', 5345);
insert into invoice
values(16, 120, 25, 109, 'cash', '02-28-17', 8831);
insert into invoice
values(17, 116,35, 109, 'cash', '12-02-19', 1358);
insert into invoice
values(24, 124, 18, 105, 'cash', '02-18-20', 6200);
insert into invoice
values(26, 147, 12, 110, 'cash', null, 7543);
insert into invoice
values(34, 115, 17, 123, 'cash', '03-15-12', 1918);
insert into invoice
values( 37, 142, 37, 118, 'cash', '11-25-15', 6314);
insert into invoice
values(42, 148, 27, 117, 'cash', '12-05-08', 9604);
insert into invoice
values(48, 149, 35, 121, 'cash', '12-15-07', 9713);
insert into invoice
values(49, 149, 35, 129, 'cash', '03-23-19', 2685);
insert into invoice
values(1, 147, 47, 114, 'debit', '06-11-07', 5522);
insert into invoice
values(10, 129, 1, 119, 'debit', '04-05-07', 4877);
insert into invoice
values(8, 143, 36, 128, 'debit', '07-11-14', 2865);
insert into invoice
values(11, 141, 16, 101, 'debit', '05-23-09', 4985);
insert into invoice
values(12, 135, 14, 124, 'debit', '12-12-16', 2904);
insert into invoice
values(20, 146, 20, 112, 'debit', null, 2708);
insert into invoice
values(21, 115, 11, 123, 'debit', '03-15-19', 4517);
insert into invoice
values(22, 129, 30, 121, 'debit', '08-08-16', 8471);
```

```
insert into invoice
values(23, 139, 31, 101, 'debit', '09-28-12', 6107);
insert into invoice
values(28, 107, 18, 115, 'debit', '05-14-14', 4733);
insert into invoice
values(30, 101, 20, 108, 'debit', '02-20-11', 3144);
insert into invoice
values(44, 136, 5, 122, 'debit', '06-05-14', 9262);
insert into invoice
values(46, 143, 43, 122, 'debit', '12-29-07', 9212);
insert into invoice
values(50, 117, 39, 115, 'debit', '08-17-21', 456);
insert into invoice
values (4, 138, 40, 105, 'zelle', '01-10-10', 497);
insert into invoice
values (14, 125, 11, 128, 'zelle', '12-11-11', 8443);
insert into invoice
values (19, 146, 2, 107, 'zelle', '12-03-07', 6065);
insert into invoice
values (25, 106, 1, 101, 'zelle', '03-04-17', 1243);
insert into invoice
values (27, 127, 22, 121, 'zelle', '11-27-09', 2926);
insert into invoice
values (32, 141, 7, 103, 'zelle', null, 5468);
insert into invoice
values (38, 120, 4, 126, 'zelle', '04-23-13', 1966);
insert into invoice
values (41, 129, 32, 122, 'zelle', '05-16-10', 6311);
insert into invoice
values(2, 109, 24, 109, 'credit', null, 1276);
insert into invoice
values(5, 123, 44, 104, 'credit', '05-25-09', 1282);
insert into invoice
values(29, 129, 48, 115, 'credit', '07-28-11', 7882);
insert into invoice
values(31, 115, 39, 118, 'credit', '09-20-21', 1818);
```

```
insert into invoice
values(33, 101, 37, 122, 'credit', '04-18-10', 6077);
insert into invoice
values(36, 116, 3, 101, 'credit', '08-20-22', 2619);
insert into invoice
values(6, 126, 47, 102, 'venmo', '10-11-12', 1916);
insert into invoice
values(7, 143, 49, 128, 'venmo', '07-13-13', 8803);
insert into invoice
values(9, 124, 38, 100, 'venmo', null, 7535);
insert into invoice
values(13, 112, 12, 101, 'venmo', '03-11-10', 1019);
insert into invoice
values(15, 116, 25, 121, 'venmo', '01-04-06', 2813);
insert into invoice
values(18, 109, 1, 115, 'venmo', '03-12-22', 8820);
insert into invoice
values(35, 140, 44, 113, 'venmo', '12-17-16', 6435);
insert into invoice
values(39, 135, 16, 110, 'venmo', '04-09-12', 719);
insert into invoice
values(40, 114, 4, 116, 'venmo', '06-04-13', 3253);
insert into invoice
values(43, 122, 47, 119, 'venmo', '06-09-19', 1512);
insert into invoice
values(45, 106, 30, 111, 'venmo', '06-09-13', 4909);
insert into invoice
values(47, 121, 14, 106, 'venmo', '02-20-18', 2496);
```

```
insert into orders
values(100, 127, 43, 11, 1, 'online');
insert into orders
values(101, 124, 27, 4, 2, 'online');
insert into orders
values(102, 104, 10, 10, 1, null);
insert into orders
values(103, 118, 19, 13, 1, 'online');
insert into orders
values(104, 123, 41, 18, 8, 'online');
insert into orders
values(105, 128, 49, 19, 1, 'online');
insert into orders
values(106, 100, 29, 20, 3, 'online');
insert into orders
values(107, 126, 16, 6, 9, 'online');
insert into orders
values(108, 108, 38, 10, 3, 'in-store');
insert into orders
values(109, 117, 34, 18, 1, 'in-store');
insert into orders
values(110, 109, 4, 16, 4, 'in-store');
insert into orders
values(111, 119, 6, 7, 10, null);
insert into orders
values(112, 103, 20, 14, 10, 'in-store');
insert into orders
values(113, 126, 27, 6, 10, 'online');
insert into orders
values(114, 108, 40, 6, 5, 'in-store');
insert into orders
values(115, 126, 6, 1, 2, 'online');
insert into orders
values(116, 125, 10, 9, 10, 'in-store');
insert into orders
values(117, 106, 1,11, 6, 'in-store');
```

```
insert into orders
values(118, 104, 14,16, 2, 'online');
insert into orders
values(119, 119, 15,3, 1, 'in-store');
insert into orders
values(120, 109, 22,18, 3, 'in-store');
insert into orders
values(121, 127, 28,18, 4, 'in-store');
insert into orders
values(122, 116, 41,5, 3, null);
insert into orders
values(123, 117, 21,14, 1, 'in-store');
insert into orders
values(124, 120, 31,14, 2, 'online');
insert into orders
values(125, 117, 26,15, 4, 'in-store');
insert into orders
values(126, 126, 38,9, 4, 'online');
insert into orders
values(127, 110, 24,8, 3, 'online');
insert into orders
values(128, 103, 5,12, 3, 'in-store');
insert into orders
values(129, 120, 23,11, 8, 'in-store');
insert into orders
values(130, 124, 28,2, 8, null);
insert into orders
values(131, 126, 40,19, 3, 'in-store');
insert into orders
values(132, 121, 14,6, 2, 'in-store');
insert into orders
values(133, 106, 35,19, 8, 'in-store');
insert into orders
values(134, 127, 32,9, 7, 'in-store');
insert into orders
values(135, 108, 15,10, 10, 'in-store');
```

```
insert into orders
values(136, 120, 24,14, 6, 'in-store');
insert into orders
values(137, 121, 22,10, 7, 'online');
insert into orders
values(138, 127, 37,16, 7, null);
insert into orders
values(139, 109, 14,20, 10, 'in-store');
insert into orders
values(140, 125, 15,3, 1, 'in-store');
insert into orders
values(141, 103, 48,16, 4, 'in-store');
insert into orders
values(142, 103, 1,15, 8, 'online');
insert into orders
values(143, 115, 32,7, 7, 'online');
insert into orders
values(144, 111, 34,4, 2, 'online');
insert into orders
values(145, 129, 45,8, 8, 'online');
insert into orders
values(146, 100, 2,7, 8, 'online');
insert into orders
values(147, 121,50,14, 8, 'in-store');
insert into orders
values(148, 109,47,1, 4, 'online');
insert into orders
values(149, 102,1,7, 9, 'in-store');
```

```
insert into performance
values(1001, 103, 5101, 'Manager', 2641, 82, 9.8);
insert into performance
values(1002, 114, 5102, 'Manager', null, 94, 8);
insert into performance
values(1003, 125, 5103, 'Supervisor', 4445, 70, 3.5);
insert into performance
values(1004, 103, 5104, 'Supervisor', 3679, null, 3.5);
insert into performance
values(1005, 129, 5105, 'Cashier', 213, 65, 9);
insert into performance
values(1006, 105, 5106, 'Supervisor', 765, 16, 5.5);
insert into performance
values(1007, 122, 5107, 'Cashier', 3443, 17, 7.5);
insert into performance
values(1008, 103, 5108, 'Manager', 4533, null, 7.7);
insert into performance
values(1009, 103, 5109, 'Cashier', 4093, 73, 9.8);
insert into performance
values(1010, 102, 5110, 'Worker', 4662, 2, 8);
insert into performance
values(1011, 109, 5111, 'Manager', 2206, 17, 8);
insert into performance
values(1012, 102, 5112, 'Cashier', 742, 11, 3);
insert into performance
values(1013, 10, 5113, 'Worker', 721, 13, 2);
insert into performance
values(1014, 114, 5114, 'Cashier', 4666, 81, 10);
insert into performance
values(1015, 125, 5115, 'Cashier', 948, null, 5.87);
insert into performance
values(1016, 103, 5116, 'Supervisor', 897, 6, 8);
insert into performance
values(1017, 129, 5117, 'Cashier', 4195, 8, 4.5);
insert into performance
values(1018, 105, 5118, 'Supervisor', 2128, 32, 5.5);
```

```
insert into performance
values(1019, 122, 5119, 'Cashier', 3542, 78, 9.8);
insert into performance
values(1020, 103, 5120, 'Worker', 1525, null, 5.1);
insert into performance
values(1021, 103, 5121, 'Worker', 4373, 31, 3.3);
insert into performance
values(1022, 109, 5122, 'Supervisor', 4685, 10, 2.5);
insert into performance
values(1023, 102, 5123, 'Supervisor', 3242, 85, 3);
insert into performance
values(1024, 119, 5124, 'Worker', 400, 17, 7.75);
insert into performance
values(1025, 102, 5125, 'Worker', 4770, 69, 6);
insert into performance
values(1026, 104, 5126, 'Worker', 1093, 37, 8.4);
insert into performance
values(1027, 124, 5127, 'Supervisor', 2437, 32, 7.4);
insert into performance
values(1028, 108, 5128, 'Supervisor', 1992, 75, 3.5);
insert into performance
values(1029, 122, 5129, 'Manager', 2749, 36, 5.25);
insert into performance
values(1030, 102, 5130, 'Manager', 4407, 24, 7.8);
```

```
insert into price
values(1,20,150, 200, 180);
insert into price
values(2, 18, null, 400, 250);
insert into price
values(3, 4, 140, 200, 130);
insert into price
values(4, 5, 10, 10, 10);
insert into price
values(5, 13, null, 850, 750);
insert into price
values(6, 17, 300, 400, null);
insert into price
values(7, 8, 180, 300, 250);
insert into price
values(8, 6, 700, 850, 750);
insert into price
values(9, 15, 100, 150, 125);
insert into price
values(10, 1, 200, 300, 150);
insert into price
values(11, 2, 100, 150, 125);
insert into price
values(12, 10, 750, 800, 780);
insert into price
values(13, 19, 200, 300, 275);
insert into price
values(14, 16, 200, 300, 150);
insert into price
values(15, 11, 130, 150, 100);
insert into price
values(16, 9, 300, 400, 340);
insert into price
values(17, 7, 140, 200, 175);
insert into price
values(18, 14, 175, 200, 180);
```

insert into price
values(19, 12, 300, 400, 375);
insert into price

values(20, 3, 150, 200, 175);

```
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(2, 1, 'adapters', 300, 'samsung');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(7, 8, 'mobile', 200, 'samsung');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(5, 6, 'mobile', 150, 'oneplus');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(4, 7, 'simcard', 200, 'apple');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(1, 10, 'headset', 10, 'apple');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(7, 4, 'adapters', 850, 'oneplus');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(9, 3, 'adapters', 200, 'samsung');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(2, 3, 'adapters', 300, 'samsung');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(2, 2, 'mobile', 400, 'oneplus');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(6, 5, 'headset', 850, 'apple');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(3, 6, 'simcard', 150, 'oneplus');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(3, 9, 'speakers', 400, 'apple');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(5, 2, 'speakers', 850, 'apple');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
```

```
values(1, 8, 'speakers', 200, 'oneplus');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(8, 7, 'simcard', 150, 'oneplus');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(1, 10, 'simcard', 300, 'apple');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(1, 2, 'speakers', 400, 'samsung');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(3, 7, 'simcard', 400, 'oneplus');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(10, 10, 'headset', 300, 'apple');
insert into Products (dealer_id, quantity, category, selling_rate_price,
manufacturer)
values(4, 8, 'speakers', 200, 'apple');
```

```
ALTER TABLE employees
rename column start_date to start_date1;
ALTER TABLE employees
ADD (start_date DATE);
UPDATE employees
SET start_date = TO_DATE(start_date1,'MM-DD-YY');
ALTER TABLE employees
DROP (start_date1);
select * from employees;
ALTER TABLE invoice
rename column invoice_date to start_date1;
ALTER TABLE invoice
ADD (invoice_date DATE);
UPDATE invoice
SET invoice_date = TO_DATE(start_date1,'MM-DD-YY');
ALTER TABLE invoice
DROP (start_date1);
ALTER TABLE dealer_store
rename column start_date to start_date1;
ALTER TABLE dealer_store
ADD (start_date DATE);
UPDATE dealer_store
SET start_date = TO_DATE(start_date1,'MM-DD-YY');
ALTER TABLE dealer_store
DROP (start_date1);
select * from dealer_store;
```

# 1. Finding out which employees are working for at&t store:

```
e.employee_id,
e.username,
e.mobile_num,
e.start_date,
d.dealer_id,
d.dealer_name
FROM employees e
INNER JOIN dealer_store d
ON e.dealer_id = d.dealer_id
WHERE d.dealer_name = 'at&t'
ORDER BY e.employee_id;
```

### **Output:**

EMPLOYEE_ID	USERNAME	MOBILE_NUM	START_DATE	DEALER_ID	DEALER_NAME
101	Hiroko Mcgowan	1-679-276-9712	10-JAN-03	8	at&t
110	Colton Leonard	1-911-206-8114	19-MAR-09	8	at&t
114	Brenden Taylor	1-361-516-2243	07-0CT-09	6	at&t
122	Ariel Ellison	(527) 248-1686	10-APR-19	8	at&t
128	Leo Christensen	(485) 922-7692	28-NOV-13	8	at&t

# 2. Finding all the records of products and orders:

```
p.category,
p.manufacturer,
o.order_quantity,
o.order_type
FROM products p
FULL OUTER JOIN
orders o
USING (prod_id)
```

## Output:

CATEGORY	MANUFACTURER	ORDER_QUANTITY	ORDER_TYPE
simcard	oneplus	1	online
simcard	apple	2	online
headset	apple	1	120
speakers	apple	1	online
simcard	oneplus	8	online
headset	apple	1	online
speakers	apple	3	online
adapters	oneplus	9	online
headset	apple	3	in-store
simcard	oneplus	1	in-store
simcard	apple	4	in-store
adapters	samsung	10	170
speakers	oneplus	10	in-store
adapters	oneplus	10	online
adapters	oneplus	5	in-store
adapters	samsung	2	online
mobile	oneplus	10	in-store
simcard	oneplus	6	in-store
simcard	apple	2	online

# 3. Get the count of each payment method used for payment over \$500 when count is greater than 5.

SELECT payment\_method, COUNT(\*) AS count FROM invoice
WHERE amount > 500
GROUP BY payment\_method
HAVING COUNT(\*) > 5;

PAYMENT_METHOD	COUNT
cash	10
credit	6
zelle	7
venmo	12
debit	13

4. Find average star rating of every different comment.

SELECT DISTINCT comments,

ROUND(AVG(star\_ratings)) as Average\_Star\_Ratings
FROM feedback
GROUP BY comments;

COMMENTS	AVERAGE_STAR_RATINGS
Good	4
OK service	3
Great	4
Bad	2
Good service	4
Worst service	1
Very helpful	5
Awful service	2
Average service	3
Great service	5
Very helpful service	5
Bad service	2
Average	3

5. Obtain the information of each customer who has given the employee at least two stars, including their first and last names, comments, and star ratings, and rank the customers according to their star ratings, with the highest star ratings appearing first.

```
SELECT

c.cust_id,

c.first_name,

c.last_name,

f.comments,

f.star_ratings,

DENSE_RANK() OVER (ORDER BY f.star_ratings DESC) as ranking

FROM customers c
```

INNER JOIN feedback f
ON c.cust\_id = f.cust\_id
WHERE f.star\_ratings >= 2;
Output:

CUST_ID	FIRST_NAME	LAST_NAME	COMMENTS	STAR_RATINGS	RANKING
16	Carlos	Keller	Very helpful service	5	1
14	Cody	Ballard	Very helpful service	5	1
10	Peter	Carr	Great service	5	1
26	Sybill	Campbell	Very helpful service	5	1
38	Whitney	Byrd	Great service	5	1
5	Candace	Cooper	Great service	5	1
11	Lysandra	Long	Very helpful service	4.8	2
30	Roth	Wolf	Very helpful service	4.8	2
1	Rhonda	Morrison	Very helpful	4.8	2
19	Tate	Chandler	Very helpful service	4.8	2
9	Vivian	Benjamin	Very helpful service	4.8	2
43	Selma	Parker	Great service	4.75	3
24	Sage	Parsons	Great service	4.75	3
8	Meghan	Humphrey	Very helpful service	4.7	4
40	Holly	Mayo	Very helpful service	4.5	5
17	Paki	Irwin	Great service	4.5	5
7	Caryn	Spence	Very helpful service	4.5	5
44	Kyra	Shepherd	Very helpful service	4.5	5
47	Rvlee	Carson	Very helpful service	4.5	5

# 6. Get average selling price, maximum selling price, minimum selling price of every comapany's various products.

SELECT
manufacturer,
category,
TRUNC(AVG(selling\_rate\_price)) AS average\_SRP,
MAX(selling\_rate\_price) AS max\_SRP,
MIN(selling\_rate\_price) AS min\_SRP
FROM products
WHERE quantity <> 0
GROUP BY manufacturer, category;

MANUFACTURER	CATEGORY	AVERAGE_SRP	MAX_SRP	MIN_SRP
oneplus	adapters	850	850	850
apple	speakers	483	850	200
oneplus	mobile	275	400	150
apple	simcard	250	300	200
samsung	mobile	200	200	200
oneplus	simcard	233	400	150
samsung	speakers	400	400	400
samsung	adapters	266	300	200
apple	headset	386	850	10
oneplus	speakers	200	200	200

7. Select customer id, their full name, their type, their order quantity, and the area code. We only need new and existing customers.

```
SELECT
    c.cust_id,
    (c.first_name || ' ' || c.last_name) AS full_name,
    c.cust_type,
    o.order_quantity,
    (CASE
        WHEN c.mobile_num LIKE '(_)%' THEN RTRIM(LTRIM(SUBSTR(c.mobile_num, 1, 5), '('), ')')
        WHEN c.mobile_num LIKE '1-%' THEN SUBSTR(c.mobile_num, 3, 3)
    ELSE NULL END) AS area_code
FROM customers c
INNER JOIN orders o
ON c.cust_id = o.cust_id
WHERE o.order_type = 'online' AND c.cust_type IN ('existing', 'new');
```

CUST_ID	FULL_NAME	CUST_TYPE	ORDER_QUANTITY	AREA_CODE
1	Rhonda Morrison	new	8	458
2	Simone Pollard	existing	8	668
6	Chaney Rodriquez	new	2	429
14	Cody Ballard	new	2	612
16	Carlos Keller	new	9	494
22	Silas Burgess	existing	7	484
24	Sage Parsons	new	3	275
27	Malik Barr	existing	2	266
27	Malik Barr	existing	10	266
31	Lillian Calhoun	new	2	743
34	Whilemina Hickman	existing	2	946
38	Whitney Byrd	existing	4	751
43	Selma Parker	new	1	314
45	Hadassah Ward	new	8	341
47	Rylee Carson	existing	4	680
49	Yoko Phillips	new	1	786

# 8. Selecting only first 10 employee username, employee type, star ratings from feedback and percent ranking by arranging the star ratings in ascending order:

#### Output:

USERNAME	EMPLOYEE_TYPE	STAR_RATINGS	RANKINGS
Ariel Ellison	cashier	1	0
Kyla Walter	cashier	1	0
Hiroko Mcgowan	cashier	1.8	.4
Libby Doyle	cashier	1.8	.4
Jillian Baker	cashier	2.5	.8
Kirk Wall	cashier	2.5	.8
Megan Shepherd	manager	1.5	0
Megan Shepherd	manager	2.3	1
Talon Flowers	supervisor	2	0
Kasimir William	supervisor	2.3	1
Lani Thornton	worker	1	0
Caldwell Brady	worker	1.5	.25
Dora Rodgers	worker	1.5	.25
Caldwell Brady	worker	1.8	.75
Zena Mayer	worker	2.3	1

9. Selecting invoice id, payment method, employee username, order id by joining invoice table and employees table where the invoice\_date is greater than 1st Jan 2006 and less than 9th December 2020, whose customer's first name is Cody and customer's last name is Conley, order type is 'in-store', quantity is equal to 3 and employee id is equal to 109:

# FROM orders

WHERE order\_type = 'in-store' AND order\_quantity = 3 AND employee\_id = 109);

INVOICE_ID	PAYMENT_METHOD	USERNAME	ORDER_ID
16	cash	Emma Campbell	120