Shrinidhi K

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🔗 linkedin.com/in/k-shrinidhi-9571a5291

🪪 PROFESSIONAL SUMMARY

A Computer Science Engineering graduate with hands-on project experience in software development, web applications, and full-stack solutions. Proficient in Python, C++, and JavaScript with strong communication and problem-solving skills. Experienced in client handling and process management through a BPO role. Seeking a challenging opportunity to apply technical expertise and industry knowledge in a growth-oriented organization.

💼 PROFESSIONAL EXPERIENCE

08/2023 – 09/2023
Mangalore

Internship

Tackle-D Private Limited | Full Stack Development using AI & ML

Developed a new authentication technique for an online voting system using facial recognition.

Explored security challenges and innovative solutions to improve e-voting systems in India.

01/2025 – 09/2025
Mangalore

Tech Mahindra
Associate-Customer Support

Handled inbound and outbound calls for clients, ensuring customer satisfaction.

Processed client products-related queries and provided accurate products information.

Maintained compliance with company policies and data security standards.

Enhanced problem-solving, communication, and client interaction skills

🧠 TECHNICAL SKILLS

Programming Languages

Python, JavaScript

Web Technologies

HTML, CSS

Core Areas

Full-Stack Development, AI & ML, Computer Graphics, Customer Service (BPO)

Operating Systems

Windows OS (installation, configuration, reimaging with Rufus)

Hardware/Software

Hardware and software troubleshooting, system setup, configuration, and maintenance

Remote Support Tools

LogMeIn, TeamViewer, MSTSC, Quick Assist, Microsoft Teams, Zoom, WebEx, Remote Desk

Applications

Application installation, troubleshooting, and configuration

Soft Skills

Team Management & Mentoring

Strong Analytical & Problem-Solving Abilities

Effective Client Communication

Relationship Building

🎗 PROJECTS

1. Tuition Notes Mobile Application – Mobile app for managing and accessing study material efficiently.

2. Smart Shopping Cart with Mobile App – Smart cart with app features for price lists, shopping lists, and discount alerts.

🎓 EDUCATION

2020 − 2024	**Bachelor of Engineering – Computer Science** KVG College of Technology and Engineering CGPA: 7.5%
2018 − 2019	**Senior Secondary (PUC) – PCMB** Sri Bhuvanendra PU College 58.5%
2016 − 2017	**SSLC** Jaycees English Medium School 75.5%

🌐 LANGUAGES

- Tamil
- English
- Telugu
- Kannada
- Hindi

🖊 SIGNATURE

Signature
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