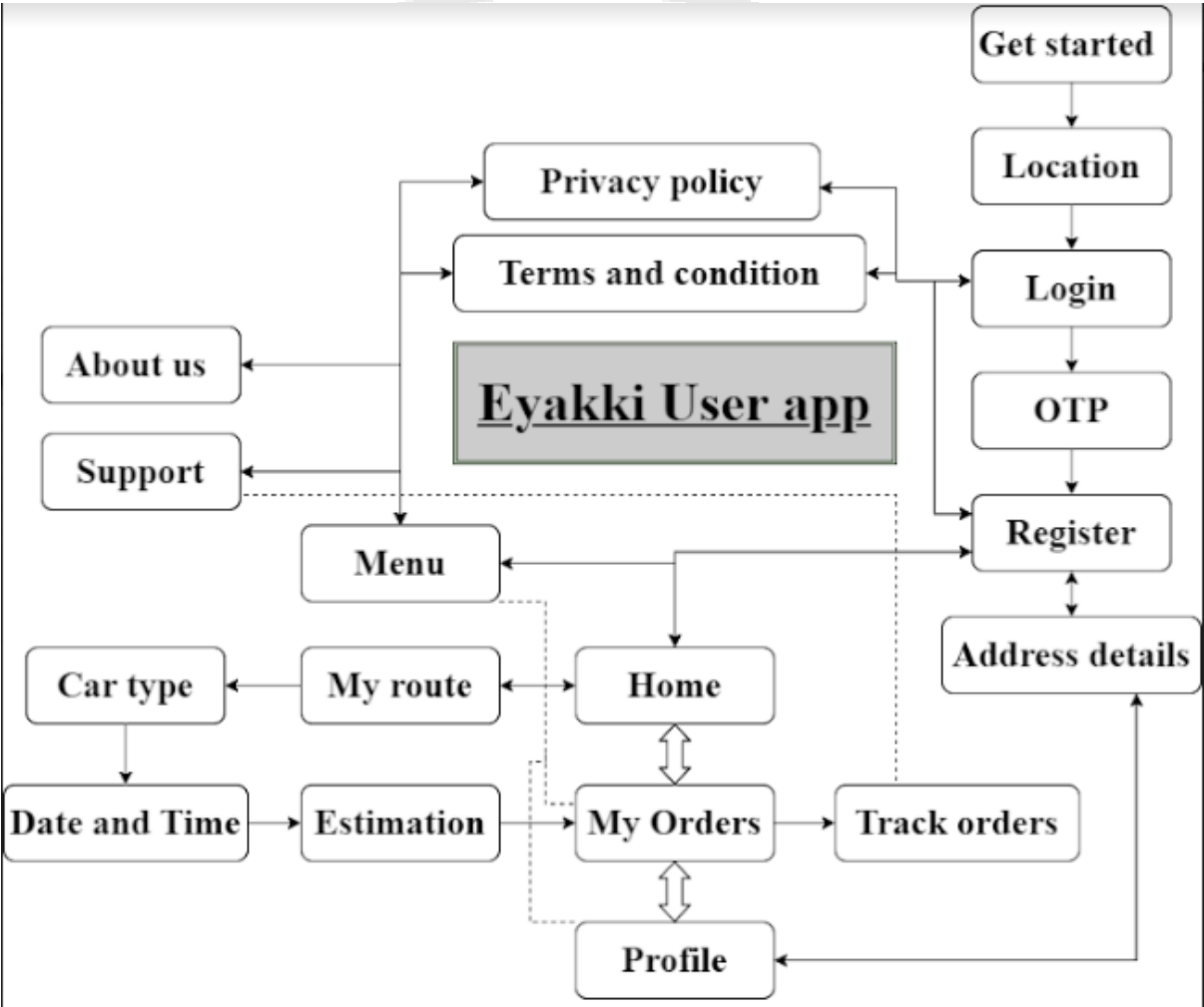# EYAKKI USER-APP REQUIREMENT REPORT

App page flow

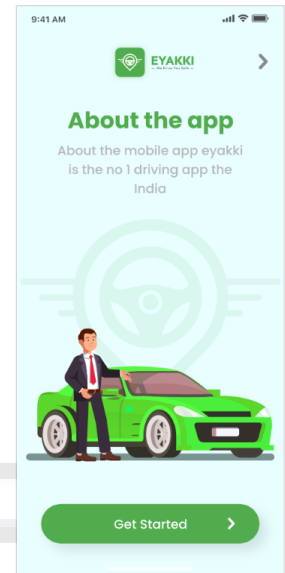# Page 0.0 About the app

Condition:

1. Once per installation.
2. Already signed in user should directly hit the Page 3.0 Home page
3. About the app Text content will be given.
4. Clicking the Navigation back button should ask to inform to double-tab to close the app.

Inputs:

1. Get started.
2. Navigation back button

Function:

1. Get started -> page 1.0 Location page.
2. Navigation back button -> Message (Double tab to close the app)
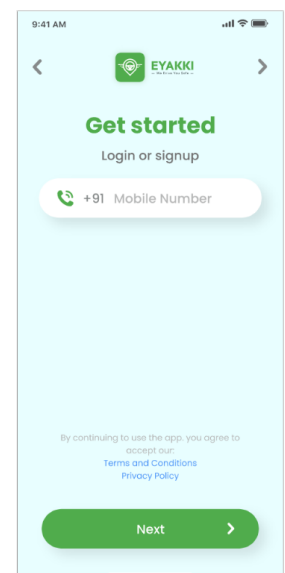3. Navigation back button (Double tab)-> Exit app

Page 1.0 Login

Conditions:

1. Only ask/show for a new user and signed-out user.
2. The app should stay logged in for a month(Time not fixed)
3. Information for user: By continuing to use the app, You agree to accept our, terms and conditions, and privacy policy. - to be displayed.
4. Do not enable the next button if the mobile number is not provided perfectly.
5. Key board enter key should be taken as the Next button input.

Inputs:

1. Input field for Mobile number with India code +91 in front (default).
2. Next Button.
3. Back arrow button.
4. T&C and Privacy policy
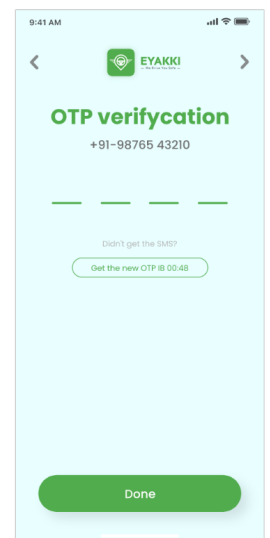5. Navigation back button

Function:

1. Back arrow button -> Get started page
2. Input field fills 10 numerical data input
   a. If number is not provided, Provide an error message (Enter mobile number)
   b. If fewer numbers are given by the user, Provide an error message(Mobile number should be 10 digits).
   c. No more than 10 inputs should be collected.
3. Next button ->
   a. New user -> Page 1.1 OTP page
   b. Old user -> Page 3.0 Home page
   c. Should not proceed without users' mobile number.
   d. Do not enable it, if the mobile number is not provided perfectly.
4. The T&C button should open the terms and conditions page
5. The privacy policy button should open the privacy policy page.
6. Navigation back button -> Message (Double tab to close the app)
7. Navigation back button (Double tab)-> Exit app

Page 1.1 OTP verification

Conditions:

1. This page comes for new users and Logged out users through the login page.
2. Show the +91 (user number)
3. The input field should have an auto-fill facility and a manual facility
4. Text display: **Didn't get OTP sms?**
5. Resend button should display: **Get the new OTP in 00:54(**Timer-60s**)**
   a. Once the timer ends, the Button should change to Resend OTP. On clicking resend OTP, New OTP is sent to the user number, and a "**New OTP send successfully**" message should pop up.
6. When the OTP input field is auto-loaded the next page should automatically load.
   a. Page 3.0 Home page for registered users.
   b. Page 1.2 Register page for new users.
7. Enable the Done button only if all fields of OTP are filled.
8. Once the Done button is clicked OTP numbers are cross-verified and proceed further as given below if successfully verified. If OTP numbers mismatch then the OTP miss-match error message should be shown under the 4 fields.
9. Key board enter key should be taken as done button input.

Inputs:

1. OTP input fields with 4 input fields.
    a. Inputs should have both auto-fill and Manual entering facilities.
2. Done button.
3. Back arrow button.
4. Resend OTP button.
5. Navigation back button

Function:

1. Input fields -> **Auto fill** ->
    a. New user -> page 1.2 Register page
    b. Old user -> Page 3.0 Home page
2. Input fields -> Manual fill -> Done button ->
    a. New user -> page 1.2 Register page
    b. Old user -> Page 3.0 Home page
    c. **The done button** should not be enabled before entering the 4 digits of OTP number.
3. Back arrow button -> Page 1.0 Login page
4. Navigation back button -> Page 1.0 Login page

Page 1.2 Register

Conditions:

1. Collecting information about users.
2. Even if he is an old user if name and mail details are not filled in, He/she should be moved to the registration page to fill in the details and can't proceed further without filling in the details.
3. Requires 4 input fields.
4. Name to be collected as First name and last name. All the inputs have to be collected as uppercase letters even if the user enters them as lowercase.
5. One address button. (Optional). (Button name - 'address/Invoice')
6. T&C and privacy policy links with agreement text.
7. Canceling registration should be confirmed with a popup message**(are you sure to exit registration?)**.

Inputs:

1. 4 input fields
    a. First name - Only alphabet (upper case)

  b. Last name - Only alphabet (upper case)

  c. Mail id - with data validation for **(@,.com)**

  d. Referral code (optional)

2. Address button

3. T&C

4. Privacy policy

5. Save button

6. Back arrow button

  a. Yes

  b. Cancel

7. Navigation back button

  a. Yes

  b. Cancel

Functions:

1. Address bar button -> Page 1.2.1 Address details page.

2. Save -> Page 2.0 Location access page.

3. The T&C button should open the terms and conditions page.

4. The privacy policy button should open the privacy policy page.

5. Back arrow button -> Are you sure to exit registration(popup)

  a. Yes -> Page 1.0 Login page.

  b. Cancel -> Close popup message

6. Navigation back button = Back arrow button

Page 1.2.1 Address Details

Condition:

1. Create 8 input fields

2. Collecting the Company name, GST number, and Billing address (Address line 1, address line 2, pincode, Thaluk, district, state).

3. GST number - 15 digits - Do not save if it doesn't meet the condition of the GST number setup.

4. Pincode - 6 digits - Do not save if it doesn't meet the condition.

5. Apart from pincode and GST numbers, other details are saved as it is given by the user.

6. Thaluk district and state fields are auto-loaded and allowed to edit by the user.

7. The save button on this page moves to the registration page the very first time. Then this page is used from the

profile page. Which allows users to edit and save their details. Clicking the save button should open the profile page after the user is registered.

Inputs:

1. Back arrow key.
2. Company name.
3. GST number
4. Address line 1
5. Address line 2
6. Pincode - 6 digits
7. Thaluk
8. District
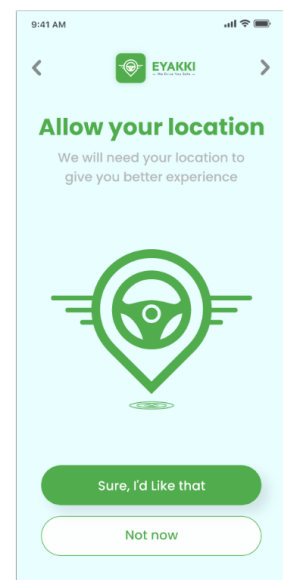9. State
10. Save button
11. Navigation back button

Functions:

1. Back arrow key -> Save and open Page 1.2 Register page
2. Company name -> (all upper case -No special characters)
3. GST number - 15 digits (only numbers, not more or less)
4. Address line 1 input field (all upper case -No special characters)
5. Address line 2 input field (all upper case -No special characters)
6. Pincode - 6 digits 0 (only numbers, not more or less)
7. Thaluk input field (all upper case -No special characters)
8. District input field (all upper case -No special characters)
9. State input field (Choose from the dropdown list)
10. Save button -> saves the data -> Page 1.2 Register page
11. Navigation back button -> Save and open Page 1.2 Register page

Page 2.0 Location access

Condition:

1. Ask/show Whenever location access permission is not available. While entering the app. This page comes next to the get started page.
2. Without Location access, the user should not use the application.
3. If denied pop up a sorry message telling **'can not proceed without location permission'**.

Inputs:

1. Sure I'd like that
2. Not now
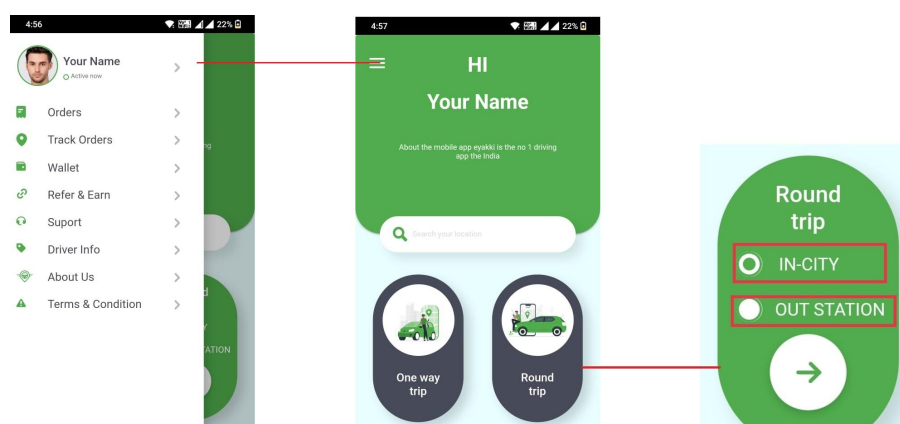3. Back arrow Button on top
4. Navigation back button

Function:

1. Back arrow Button -> page 0.0
2. Sure I'd like that button -> mobile permission pop-up -> granted -> Page 3.0 Home page.
3. Sure I'd like that button-> Mobile permission pop-up -> Denied -> sorry message telling you can't proceed without location permission.
4. Not now button-> sorry message telling cant to proceed without location permission.
5. Navigation back button = Back arrow Button

Page 3.0 Home

Conditions:

1. When a user is using the home page, he should have provided location access, Registered with name and mail(Confirmation not mandatory), and logged in.
2. **The name should be displayed in upper case** on the top with a **Hi** message. However, the length of the name changes it should be displayed in the same line. Should not wrap down.
3. A simple text about the eyakki should be displayed (will be given).
4. An input field for current location or pick point - This should auto-load with the current GPS location. If the loaded location is not in a service area, An error message should be displayed to change the start location from within the service area(details will be provided). When the current location is not in the service area change the search bar text to **search pick point**.
5. Two slots with slide-type buttons- opening to two new either-or options (in city and outstation). The two options with radio buttons. Clicking on the text should also enable the option. The next arrow button within the slot will lead to your route page. Clicking outside the slot button should close the slot buttons.
6. A menu option button will lead to the Page 3.1 menu page.
7. At the bottom, only 3 navigation buttons to open a Home page, track order page, and profile page.

Inputs:

1. Menu button
2. Current location/Pick point field
3. One-way trip slot
   a. In-city button
   b. Outstation button
   c. Next button
4. Round trip slot
   a. In-city button
   b. Outstation button
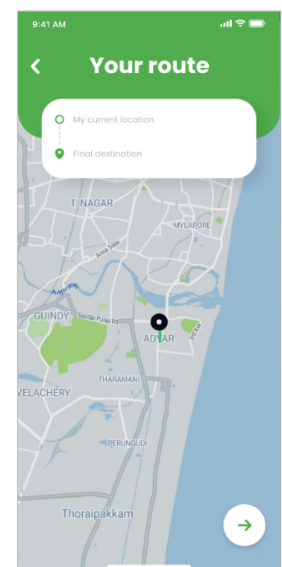   c. Next button
5. Navigation back button.

Functions:

1. Menu button -> Page 6.0 Menu page.
2. Current Location -> Auto-Load GPS location
   a. If GPS is not enabled -> Request to **ON GPS**
   b. If Location away from service area -> Error message to choose from service area -> search bar text to **search pick point.**
      i. While searching location -> suggestions should be provided.
      ii. Prefer service area locations.
3. One-way trip slot -> slide open -> shows more two buttons
4. Round trip slot -> slide open -> shows more two buttons
5. In-city and outstation buttons are to register the user's ride conditions.
6. Next button -> Page 3.2 My route page
7. Navigation back button (single click) -> Message- Double click to close the application.
8. Navigation back button (Double click) -> Close the application.

Page 4.0 Your Route

Conditions:

1. This page comes from the home page while booking a ride and allows a user to enter his ride details about his route.
2. Two inputs are taken on this page. Pick point and drop point.
3. The pick point field is auto-loaded from the home page search bar.
4. Users should be given the option to retype the pick point search bar.
5. 3 options are to be given for the user to enter the data in the pick point input field and drop point input field.

        a. Auto load current GPS location

        b. Search and enter manually along with the dropdown suggestion

        c. Pin on map

6. When the pick and drop are confirmed then a slide-up bar appears on the next page 4.1.

7. After entering both places map should auto-load the shortest possible route.

8. While entering the location and clicking enter key the keyboard should choose the top listed option.

Inputs:

1. Back arrow button
2. Navigation back button
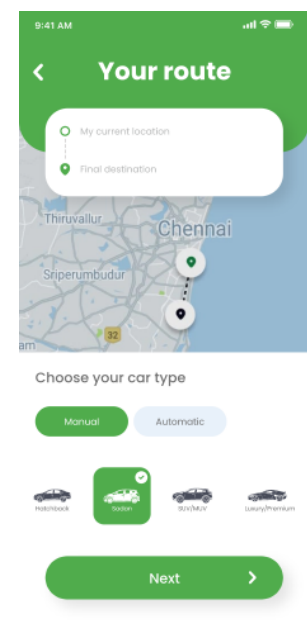3. Pick point field
4. Drop point field
5. Next button

Function:

1. Back arrow button -> Page 3.0 Home page
2. Navigation Back button -> Page 3.0 Home page
3. Pick point field ->
        a. Auto load from page 3.0 home page
        b. Search manually (with suggestions)
        c. Drop pin
4. Drop point field ->
        a. Search manually (with suggestions)
        b. Auto load current GPS location
        c. Drop pin
5. Next button -> Page 4.1 Car type slipe up page.

Page 4.1 Car type

Conditions:

1. After choosing the route user has to enter the type of car he wants the driver for.

2. This page shows as a slide bar coming up after he clicks the next button on page 4.0 your route page.

3. This page contains a choice for gear type, Car type.

4. Gear type(only one could be selected)
        a. Automatic
        b. Manual

5. Car type(Only one could be selected)
        a. Hatchback

     b. Sedan

     c. SUV

     d. Premium

Inputs:

1. Car gear type
2. Car type
3. Back arrow button
4. Next button
5. Navigation back button

Functions:

1. Choose your car type -> manual/Automatic + Hatchback/sedan/SUV/premium
2. Back arrow key -> Page 4.0 Your route
3. Navigation back button -> Page 4.0 Your route
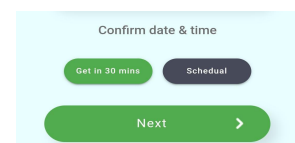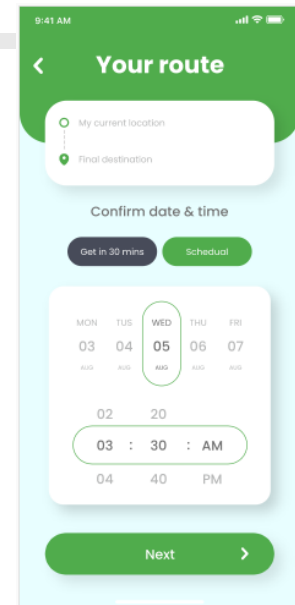4. Next button -> Page 4.2 Date and time page

Page 4.2 Date and time

Conditions:

1. This page comes after the users provide information about car type.
2. Here we collect information about the user's ride time and date which we collect into two different options
   a. Get in 30 mins
   b. Schedule later
3. 30mins option means that the driver is requested within 30mins.
4. The schedule option allows the user to book a ride later i.e, 3 hours later than the booking time.
5. Fares are calculated in a respective manner which will be detailed below.

Inputs:

1. Back arrow button
2. Navigation back button
3. Next button
4. Option - Get in 30 mins / Schedule
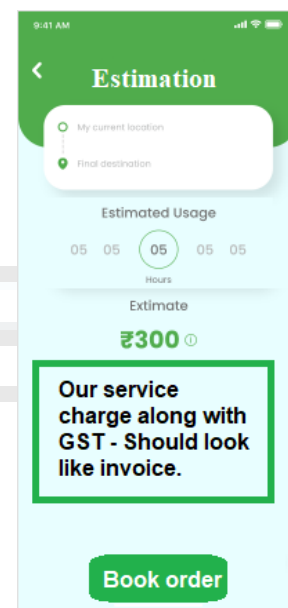5. Scrollers for date and time.

Functions:

1. Back arrow button -> Page 4.1 Car type
2. Navigation back button -> Page 4.1 Car type
3. Next button -> Page 4.3 Estimation
4. Get in 30 mins -> no time date scroll -> schedule time should be updated as the waiting time is 30 mins.
5. Schedule -> Time and date scroll.

Page 4.3 Estimation

Conditions:

1. This page gives details about the route, estimated hours of usage, and estimated price.
2. The user should be allowed to increase or decrease the hours of usage of the driver for his convenience, which will be allowed by giving a scroll bar at the estimated usage area.
3. Simultaneously his estimated amount of billing is calculated and shown below.
4. Calculation details are to be shown by a (   )icon near the estimated amount.
5. This page also informs about the service charge and GST details. Which should look like an invoice and a clear note about the extra usage hour charges.
6. Clicking on the book order button will register an order, the order will be added to the My Order page and a notification will be sent to drivers for further proceeding.

Inputs:

1. Horizontal Scroll bar for the estimated hours of usage needed.
2. Back arrow button
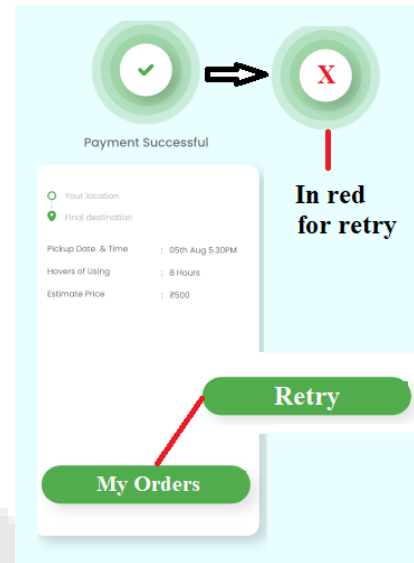3. Navigation back button
4. Book order button

Functions:

1. Scroll bar -> Chooses hours of usage -> to calculate estimated price and update
2. Back arrow button -> Page 4.2 Date and time
3. Navigation back button = Back arrow button
4. Book order button -> Page 5.0 My Orders

Page 4.4 Payment confirmation - <mark>Suspended</mark>

Conditions:

1. This page appears after the process completion from the payment gateway.
2. If the payment is unsuccessful, a **Payment unsuccessful** message to appear and a retry button to be provided to try again from this page. (Design to be updated accordingly)
   a. If the user clicks the back option from an unsuccessful transaction page, a popup message should appear. Asking for retry payment with two buttons Yes/No. Yes- to payment gateway and NO to My orders page.
3. If the payment is made successfully then a payment successful message should appear and a button to open the My orders page should be available on this page.
4. The navigation back button should make similar functions as the Back arrow button.
5. Failed Bookings are also to be visible on my orders page, Where a user can have the option to retry payment from there.

Inputs:

1. Back arrow button
2. MY orders button
3. Retry button
4. Yes button
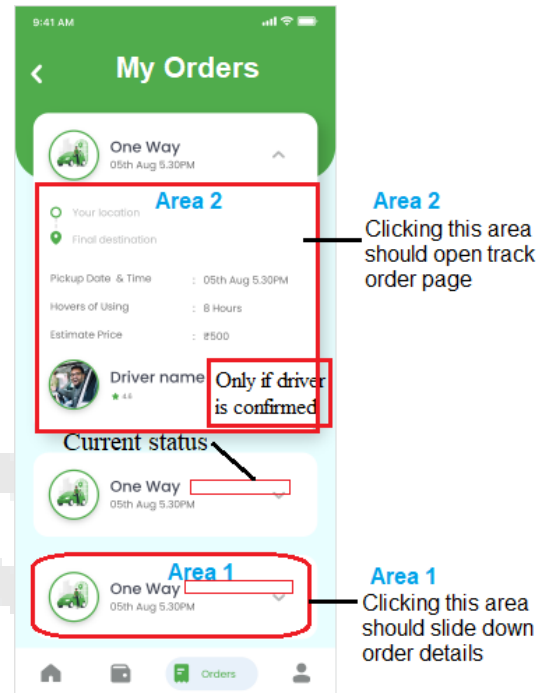5. No button
6. Navigation back button

Functions:

1. If payment successful
   a. Back arrow button -> Page 5.0 My Orders
   b. My Orders button -> Page 5.0 My Orders
2. If Payment failed
   a. Back arrow button -> popup message(Do you like to retry booking)
      i. Yes -> payment gateway
      ii. No -> Page 5.0 My orders page
3. Navigation back button = back arrow button

Page 5.0 My Orders

Conditions:

1. Users can come to this page from the app navigation button, menu button, and payment page.
2. This page displays all kinds of orders in a timeline order. Completed and failed orders will be displayed following the Active orders.
3. When the order is clicked it should be extended to show the current status of the order like Order confirmed(Or waiting for the driver to confirm, waiting for the booking payment, searching for a new driver, etc,.), pick and drop location, Pickup date and time, Hours of using, estimated price, Driver name if confirmed.
4. Clicking further into the extended space of the same order should take the user to page 5.1 Track order.
5. This page should have a max size of showing 10 orders. Scrolling further will load 10 more orders. Continues till we have the data available about the user.
6. If an order becomes active/ride is started, That same order should move to the top and an active status to be shown.
7. Every order should show its current status, respectively.
   a. Driver confirmed - If the driver confirms his service
   b. Driver arrived - If the driver arrives at the pick point and registers as arrived
   c. Order completed - If the driver enters the order completed and OTP is checked
   d. Order canceled - If the order is canceled
   e. Order Active - When the driver enters the OTP sent to the user.

Inputs:

1. Back arrow
2. Navigation back button
3. Area 1
4. Area 2

Functions:
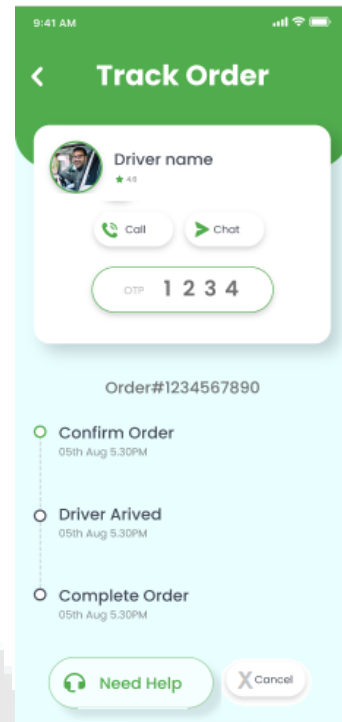
1. Back arrow/ Navigation back button -> Page 3.0 Home
2. Area 1 -> order details slide
3. Area 2 -> Page 5.1 Track order

Page 5.1 Track orders

Conditions:

1. This page shows full details and the history of the order taken
2. This page comes only through Page 5.0 My Order by clicking the orders area 2.
3. It should contain a driver details area, showing the driver's name, his rating and OTP for driver arrival and with two buttons(Call, Chat).
4. Driver details will be available only after the driver is confirmed.
5. Below are the driver's details. Order number should appear.
6. After the order number, we will need to display the order steps.
7. Order steps are
   a. Order booking
   b. Waiting for driver confirmation -> Driver confirmed.
   c. Driver arrived
   d. Order complete
8. At the bottom, Need help button is given for further clarification to contact support desk.
9. Near need help button there should be a button to raise a cancel order request.
10. On clicking cancel order request a popup message should appear with two options
    a. Reschedule Order -> move to page 4.2 date and time
    b. Cancel order -> "Are you sure to cancel the order?"
       i. The input field should ask the user to type CANCEL to cancel the order. When the user types CANCEL and click the OK button. The order should be canceled and updated in the same order
       ii. There should be a NO button to cancel this process.

Inputs:

1. Back arrow button
2. Call button button
3. Chat button button
4. Need help button
5. Order cancel button
   a. Reschedule
   b. Cancel order
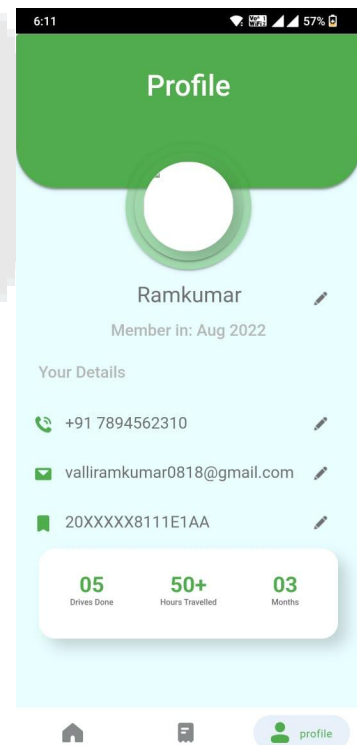   i. Input field to enter CANCEL
      ii. Ok

Functions

1. Back arrow button -> Page 5.0 My Orders
2. Call button -> Contact driver
3. Chat button -> Contact driver
4. Need help button -> Page 7.0 Support
5. Order cancel button ->
   a. Reschedule button -> Page 4.2 Date and Time
   b. Cancel order -> Message "Are you sure to cancel the order?"
      i. Input field -> 'user enters CANCEL' -> Ok button -> order canceled
      ii. No button -> Page 5.1 Track order.

Page 6.0 Profile

Conditions

1. This page contains the user details
2. Can be accessed from the menu page and app navigation.
3. User profile photo in a round icon. Clicking it should allow the user to edit profile picture (Take photo or choose from gallery).
4. Below profile picture comes the user name followed by his joining month and year.
5. Below are the three listed details given
   a. Mobile number
   b. Email id
   c. Address/Invoice details
6. Followed by a slot area that shows
   a. Drives done - total number of rides completed by the user
   b. Hours traveled - Total time usage of all the orders
   c. Months - How long the user has been a customer of our service.
7. The edit button should be given to all the fields except profile picture. Respectively they should edit the fields.
   a. The edit button of the address field should open the page 1.2.1 address details.
   b. While editing mobile number and email id verify button is to be given near to edit button. Only after verification, fields to be updated.
      i. The mobile number has to be edited with OTP verification. When the user edits the mobile number send OTP button should appear neat edit

button. On clicking it OTP should be sent to the user, A popup area should appear to enter OTP and OTP sent successfully message should appear.

    ii.   Only after entering the correct OTP number should be edited.

    iii.   In the popup area, there should be a resend OTP option with 60 seconds timer.

    c.   Email Id editing will show a verification button that will send a verification mail to the entered email. Which will reappear in 60 seconds for resending the link. After mail send confirmation, a message should appear that "Verification mail is sent successfully".

Inputs

1. Profile icon button
2. Edit buttons
3. Navigation back button

Functions

1. Profile icon button -> popup message with two options
   a. Take photo -> open camera
   b. Chose from gallery -> open gallery
2. Edit button
   a. Name -> allow to edit in the same place -> else where clicking saves the name
   b. Mobile number -> Allow to edit in the same place ->
   c. Email Id -> allow to edit in the same place -> show verification button -> send verification link -> Message " Verification mail send successfully".
   d. Address/Invoice -> Page 1.2.1 Address details -> Save button/Back arrow button/ Navigation back button-> Page 6.0 Profile
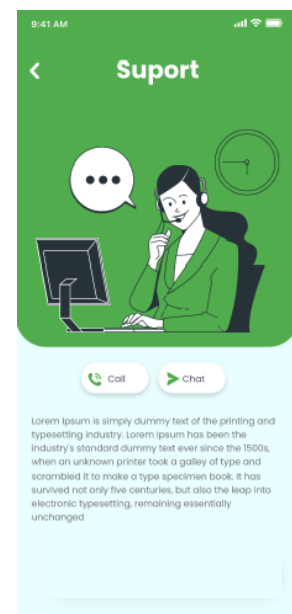3. Navigation back button -> Page 3.0 Home

Page 7.0 Support

Conditions

1. This page gives two options to contact our support team
   a. Call
   b. Chat
2. There will be a forum of FAQs and their description (will be provided)
3. This page can be accessed from the menu page, the Track orders page.

Inputs

1. Back arrow button

2. Navigation back button
3. Call button
4. Chat button

Functions

1. Back arrow button ->
   a. Page 11.0 Menu (If opened from the menu page)
   b. Page 5.1 Track orders (If opened from the track orders page)
2. Navigation back button = Back arrow button
3. Call button -> contact support via call
4. Chat button ->contact support via chat

Page 8.0 Terms and conditions

Conditions

1. This page gives complete terms and conditions with full text(text will be given).
2. This page can be opened from the menu page, login page, and register page.
3. While closing this page it should lead to the relevant pages it was opened from.

Input

1. Back arrow button
2. Navigation back button

Functions

1. Back arrow button -> open the relevant page where this page was opened from
2. Navigation back button = Back arrow button

Page 9.0 Privacy policy

Conditions

1. This page gives a complete privacy policy with full text(text will be given).
2. This page can be opened from the menu page, login page, and register page.
3. While closing this page it should lead to the relevant pages it was opened from.

Input

1. Back arrow button
2. Navigation back button

Functions

1. Back arrow button -> open the relevant page where this page was opened from

2. Navigation back button = Back arrow button

Page 10.0 About Us

Conditions

1. This page gives a complete explanation of our service in full text(text will be given).
2. This page can be opened from the menu page, login page, and register page.
3. While closing this page it should lead to the relevant pages it was opened from.

Input
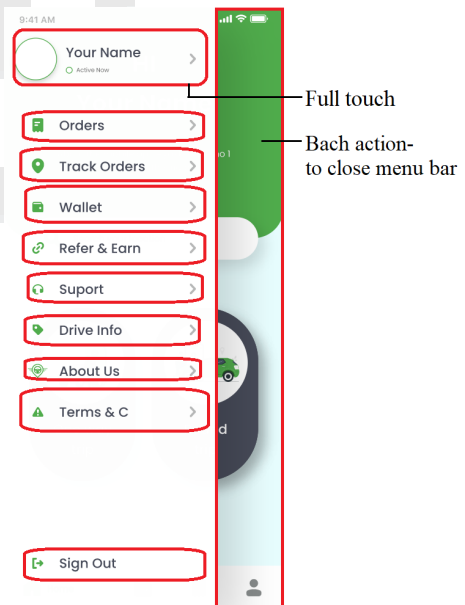
1. Back arrow button
2. Navigation back button

Functions

1. Back arrow button -> open the relevant page where this page was opened from
2. Navigation back button = Back arrow button

Page11.0 Menu

Conditions:

1. Slides open when the menu button is clicked
2. Contains a list of 08 options - profile name, My orders, support, terms & conditions, privacy policy, about us, and sign out.
3. Each button opens its respective page respectively.
4. Sign out button should indicate a popup message of **"Are you sure to sign out?"** with two buttons of **'yes and No'**.
    a. The yes button will sign out the user and the app should move to the login page.
    b. No button will close the popup message.
5. Wallets and refer&Earn options are to be hidden so that they are to be added in the future.

Inputs:

1. Profile button
2. My orders
3. Support
4. Privacy policy
5. Terms and conditions
6. About us

7. Sign out
   a. Yes
   b. No
8. Navigation back button

Functions:

1. Profile button -> Page 6.0 Profile page
2. My orders -> Page 5.0 Orders page
3. Support page -> page 7.0 Support page
4. Terms and Conditions -> page 8.0 T&C page
5. Privacy policy page -> Page 9.0 Privacy policy page
6. About us -> Page 10.0 About us page
7. Sign out -> are you sure to sign out? ->
   a. Yes -> Page 1.0 Login page
   b. No -> Close the popup message.
   c. Navigation close button -> Close the popup message.
8. Navigation back -> Page 3.0 Home page