



Page 1 of 2
Account Number 200001723303
Due Date 01/16/2025
Amount Due \$61.96

Necati Uluturk
2452 Wyoming St Apt C
Dayton OH 454102938

Account Level Message Center

You have been billed a deposit based on your credit history.

A detailed breakdown of the components of this bill can be found online at aes-ohio.com/mybill.

Your account has a pending deposit. If you would like to establish a 3 - month payment arrangement on the deposit, please call us at 800-433-8500.

The rates contained in this bill were updated to reflect a change to the Storm Cost Recovery Rider (24-0883-EL-RDR) that was approved by the PUCO. This change reflects a net decrease of \$1.46 for a residential customer using 1,000 kWh per month effective

Monthly Account Summary		Mail Date: 12/26/2024
Previous Balance	\$0.00	
Other Credits and Debits	26.00	
Delivery Total Billed This Month	20.67	
Supply Total Billed This Month	15.29	
Total Account Balance	\$61.96	

Total Number of Services 1
Total Services Billed 1

Metered Electric and Other Services

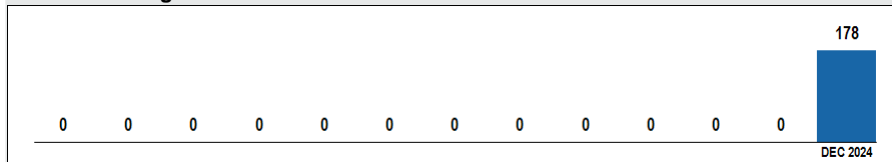
Service Address: 2452 WYOMING ST APT C, DAYTON OH 45410

Choice Service ID: 200001723303Z8000342060

Next Reading Date: 01/24/2025

Rate: OH - Residential

Historical Usage



Billing	Average	Temperature	
Period	Daily kWh	Avg High	Avg Low
Same Period Last Year	.	**	**
Previous Period	.	**	**
Current Period	7.4	42°	28°
** Unavailable			

Historical average usage: 0.00 kWh

Historical usage: 0.00 kWh

Meter Reading Detail

Meter Number	Meter Use	Billing Period Dates		Billing Days	Meter Reading Index			Read Type	Multiplier	Usage
		From	To		Previous	Current	Difference			
400256531	Delivered	11/27/2024	12/20/2024	24.00	1,840.81	2,019.04	178.23	Actual	1	178.23

(Continued on following page)



Emergency Service
877-4OUTAGE
877-468-8243



Online Anytime
aesohio.com



AES Ohio Customer Care Center
LOCAL 937-331-3900
TOLL FREE 800-433-8500

Please detach and return only this portion with your check made payable to AES Ohio



Account Number 200001723303

PROMPT AMOUNT	pay by 01/16/2025	\$61.96
LATE AMOUNT	pay after 01/16/2025	\$62.89

Amount Enclosed \$ _____

Necati Uluturk
2452 Wyoming St Apt C
Dayton OH 45410-2938



AES OHIO
PO BOX 740598
CINCINNATI, OH 45274-0598

0002000017233036200062890006196

Service Address: 2452 WYOMING ST APT C, DAYTON OH 45410 (Continued from previous page)
Choice Service ID: 200001723303Z8000342060 Next Reading Date: 01/24/2025 Rate: OH - Residential

Service Level Miscellaneous Credits and Debits

11/27/2024 Cash deposit request \$26.00

AES Ohio Delivery Charges

Customer Charge \$7.80
Other Delivery Charges \$12.87

AES OHIO DELIVERY TOTAL \$20.67

Supply Generation Charges

Electric Supply Subtotal \$15.29

Supply Total \$15.29



Service Level Message Center

We welcome you as a new AES Ohio customer. This is your first bill at this address. Your next scheduled meter reading date is 01/24/2025.

PRICE-TO-COMPARE: In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than AES Ohio's price of 8.6 cents per kWh, for the same usage that appears on this bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's Energy Choice Ohio website at energychoice.ohio.gov. You may contact AES Ohio for a written explanation of the price-to-compare message.

For informational purposes only

Renewable Energy Programs \$0.24
Energy Efficiency Programs \$0.00
Peak Demand Programs \$0.00

Each bill includes charges for existing programs to support energy conservation and renewable energy sources. Approximate costs included in this bill to support these programs are shown above.

Customer Care Center Hours

Call Us	8:00 AM to 5:00 PM Monday- Friday Closed weekends
LIVE Chat	Visit aesohio.com 8:00 AM to 5:00 PM Monday - Friday Closed weekends

Contact Numbers

Customer Care Center	937-331-3900 (Local) 800-433-8500 (Toll-Free)
Outages (Available 24/7)	877-4OUTAGE 877-468-8243
"Call Before You Dig"	800-362-2764
Hearing Impaired	800-750-0750 (TDD/TTY Phone)
Accessibility Options	For enlarged bills, braille bills or Spanish speaking operator: call 800-433-8500

Payment Options

Pay Online	Visit aesohio.com
By Phone Using KUBRA	888-978-0827 (Bank Account Payments)
EZ-Pay 24 Hours a Day	888-978-0828 (Credit/Debit Card Payments)
Pay Agent Locations	Visit aesohio.com
Payment Assistance Options	Visit aesohio.com/payment-assistance
Utility Address with Payment Drop Box	1900 Dryden Road Dayton, OH 45439
Payments Without Stub or Billing Inquiries	PO Box 1247 Dayton, OH 45101-1247

Explanation of Billing Terms

Actual Reading	A reading taken from your meter.
Account Level	Information and/or charges that are applicable to the main account detail and ledger and are not specific to any particular service or premise for a customer's account.
Choice Service ID	Unique customer identification number to provide your selected Competitive Retail Electric Service (CRES) provider when enrolling with them for their generation supplier services.
Customer Charge	The fixed monthly basic distribution charge to partially cover costs for billing, meter reading, service line maintenance and equipment.
Delivery Charge	Utility charges assessed to all customers associated with equipment used to bring power to your home or business, billing and customer services and Ohio energy efficiency related programs.
Estimated Reading (E)	On the months we do not read your meter, we calculate your bill based on past usage. Adjustments may be needed later when we take an actual meter reading. If you would like to read your meter to avoid estimated bills, call the account information number on the front of the bill with your meter reading.
Kilowatt Hour (kWh)	The unit of measure for electricity. For example, you use one kilowatt hour of electricity to light a 100-watt bulb for 10 hours.
Late Payment Charge	A 1-1/2% late charge added to the overdue amount if you do not pay your bill by the due date for prompt payment.
PIPP PLUS	Percentage of Income Payment Plan.
Service Level	Information and/or charges that are applicable to a specific service or premise billing under a customer's account.
Supply Generation Charge	Charge associated with the generation of electricity including market based transmission and ancillary service.

Additional Information

Customers with billing questions or complaints should call or write the electric utility first. If your complaint is not resolved after you have called AES Ohio and/or your supplier, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 800-686-7826 (toll-free) from 8:00 AM to 5:00 PM weekdays or at puco.ohio.gov. Hearing or speech-impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service).

To report or get more information about a power outage, call 877-4OUTAGE (877-468-8243) or report via web or smartphone at aesohio.com/report. You'll use the phone number on your account or your account number to report.

The Ohio Consumers' Council (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 877-742-5622 (toll-free) from 8:00 AM to 5:00 PM weekdays or occ.ohio.gov.

Pay your bill over the phone or online with KUBRA EZ-Pay 24 hours a day, 7 days a week. KUBRA assesses a small service fee for credit and debit card payments (Visa, Mastercard or Discover). Free payments can be made using your checking or savings account. Visit aesohio.com or call 888-978-0827 to pay by checking/savings account or call 888-978-0828 to pay by credit/debit card.

Give the Gift of Power this holiday season

You have the power to spark change for a neighbor in need this holiday season. In the winter months, many of our neighbors struggle to stay warm. Financial hardships can make it difficult to stay current with bills, especially when the unexpected happens.

Please consider donating to Gift of Power. Every dollar given will be administered by The Salvation Army to help local families, friends and neighbors stay warm.

How to donate:

Donations are accepted online at aesohio.com/gift-power

Please make your check payable to "The Salvation Army" and mail your donation with the Gift of Power envelope included with your printed bill statement.

We appreciate your continued support of the AES Ohio Gift of Power program



To learn more, visit:
aesohio.com/gift-power



Questions on Medical Certification or Life Support?

If a permanent member of your household receives care for a serious medical condition and you need help paying your energy bill, you may qualify for assistance.

A licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician must certify the condition or the need for medical or life-supporting equipment to AES Ohio. We can defer payment for 30-90 days per household, per year.

Contact us at [800-433-8500](tel:800-433-8500) to learn more.

Bright ideas for safe, energy efficient holiday lighting



Here are some tips from AES Ohio to keep you and your family safe while using holiday lighting:

- Replace any fraying or damaged light cords.
- For added protection, plug outdoor lights and decorations into circuits protected by ground fault circuit interrupters (GFCI).
- When hanging lights around your roofline or in trees, be sure to survey the area for overhead power lines and maintain at least a 10-foot distance.
- Don't overload your circuits.
- Use LED lights for safety and energy savings. LEDs use 70% less energy and last ten times longer plus stay cool to the touch.



To learn more, visit:
aesohio.com/holiday-safety

Useful resources to help with winter electricity bills

According to the Department of Energy, more than half of energy usage goes to heating and cooling. AES Ohio understands that high winter bills can be a challenge for our customers, which is why we offer several assistance options to help manage winter energy bills.



Payment Assistance: The State of Ohio offers assistance programs based on household income. The United Way's HelpLink is available by calling 2-1-1. Connect with a live person 24 hours a day who can help you navigate community resources that may be able to assist.



Pay Agreements: If you have a past due balance, AES Ohio offers Pay Agreements to help you get caught up. We offer three options to spread the costs of past due bills.



Learn more at
aesohio.com/payment-assistance



Gift of Power: For customers experiencing financial hardship who need assistance with winter heating bills, AES Ohio's Gift of Power emergency relief fund can help. Eligible customers with a disconnection notice can apply for 2025 assistance beginning January 21, 2025 through April 15, 2025.



Budget Billing: You can have a more predictable energy bill by enrolling in AES Ohio's budget billing program. It evens out seasonal highs and lows by averaging your historical usage to provide you with more consistency in your monthly bill. When you know what to expect, it's easier to manage your budget.