

BioStar 2, Network, Port

When you cannot start BioStar 2 Server

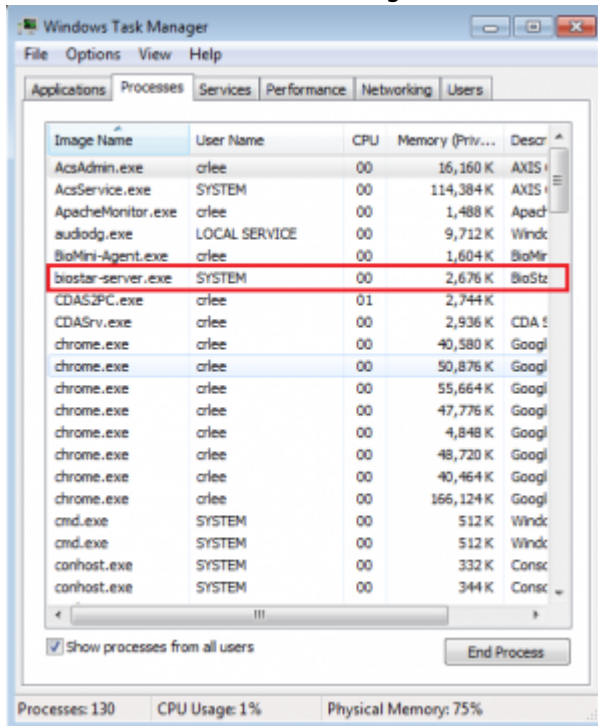
In this document, we would like to introduce troubleshooting guides when you cannot start BioStar 2 Server.

Cause

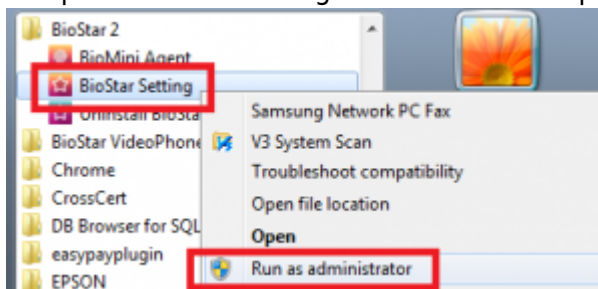
This issue can occur when the default BioStar port 80 is already being used by other program or applications.

Resolution

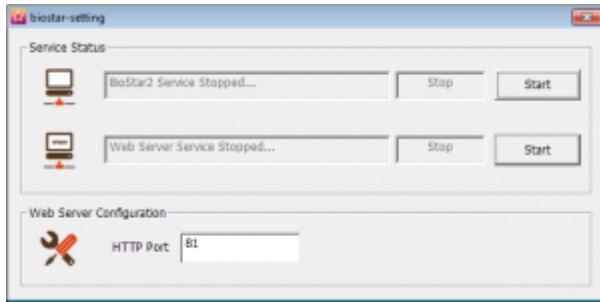
1. Run "Windows Task manager". Please end the "biostar-server.exe" process.



2. Open "BioStar Setting" as administrator privilege.



3. Change the HTTP Port number and start the BioStar Server again.



- Once you change the port number to for example 81, you need to add this port number at the back of the URL. For example, <http://localhost:81> or <http://serverip:81>

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