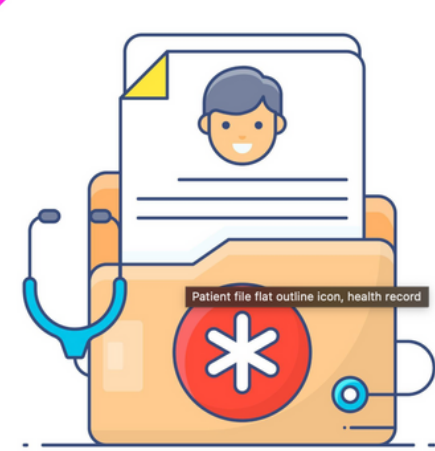


# Improving Healthcare Transparency and Efficiency

The lack of transparency and centralised patient records in health care leads to fraud, unawareness of Medical expenses and inefficiency in treatment.

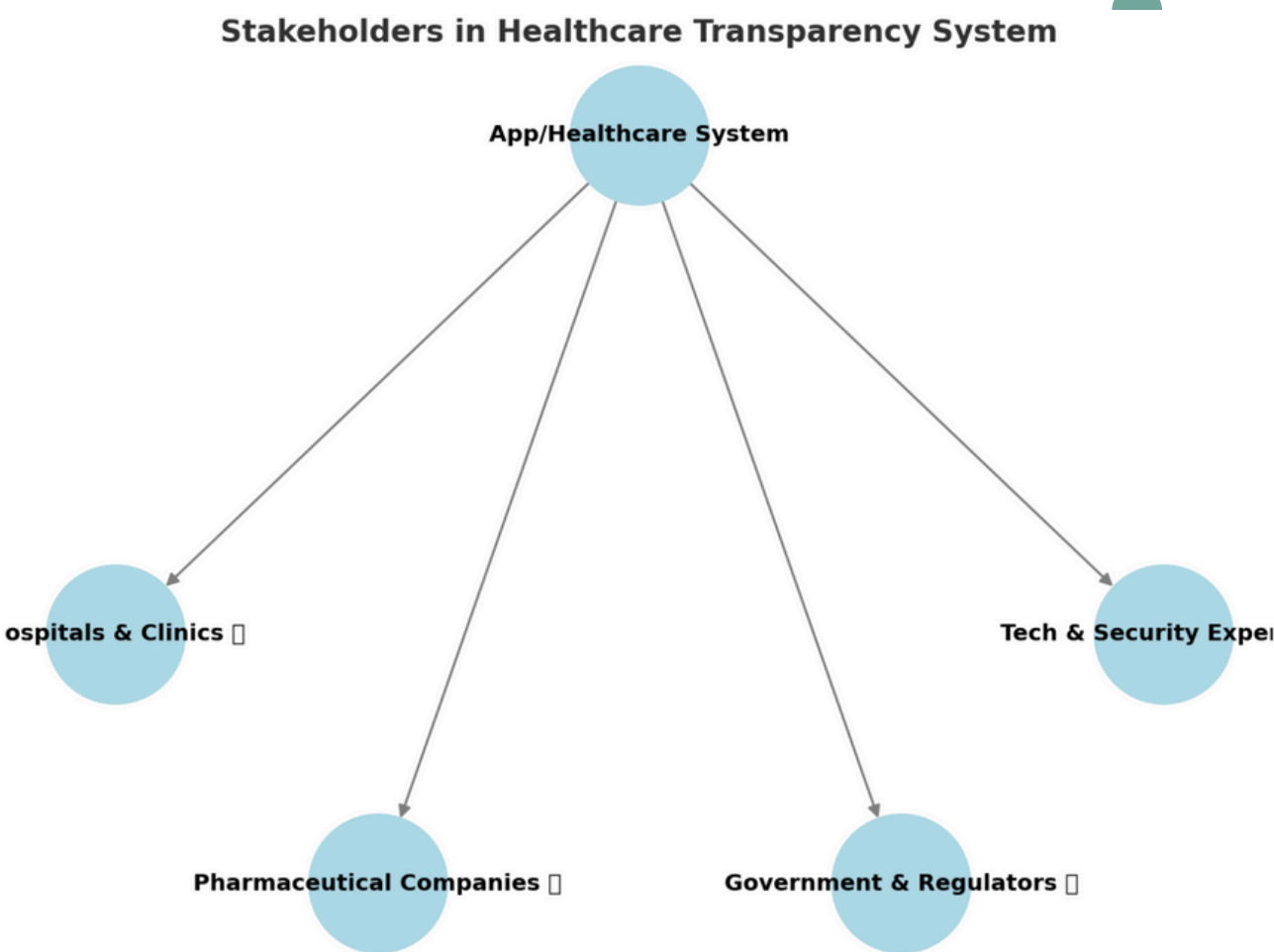
## Users (Direct Beneficiaries)








Patient File



## Stakeholders (Indirectly Affected)



Users/Stake holders	Needs
 Patients	Access to medical history, clear billing, fraud prevention
 Doctors	Centralized patient records, accurate diagnosis, less paperwork
 Insurance	Transparent claims, fraud detection, quick verification
 Government	Regulatory compliance, fraud prevention, better policies
 Tech Experts	Secure data storage, integration with hospital systems

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How do you currently store and manage medical records?

What concerns do you have about data privacy and security?

### D4 Empathy Tool for Healthcare Transparency

- Discover** – Patients face fraud, hidden costs, and scattered medical records.
- Define** – Lack of transparency and centralized records cause inefficiencies.
- Develop** – A system for real-time expense tracking and unified records.
- Deliver** – A secure digital platform for transparency and better healthcare.