Saiyam Jain

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EDUCATION

SRM UNIVERSITY
B.Tech in Information Technology
May 2020 | Chennai, India
Cum. GPA: 9.31 / 10.0

METAS MCD SCHOOL OF S.D.A
XII - ISC - Science
May 2016 | Percentage: 84.2
X - ICSE
May 2014 | Percentage: 83.67

CERTIFICATIONS

- Salesforce Certified Platform Developer 1
- Salesforce Certified JavaScript Developer 1
- Completed 7 Superbadges in Trailhead with Trailhead Score over 100k.

SKILLS

- Salesforce FullStack Developer • Salesforce Admin • Salesforce Lightning • Lightning Web Component • Apex • Mulesoft • Dataweave • C/C++ • Java • Python • JavaScript • SQL • Web Development • JSON • REST • Web Services • Webhooks • GIT

PUBLICATIONS

Indian Sign Language Communicator Using Convolutional Neural Network - Research Paper
- Published in the International Journal Of Advanced Science And Technology journal (IJAST) on the their **website.**

ACHIEVEMENTS

OUTSTANDING PERFORMANCE
Received a memento of appreciation by SRMIST for my outstanding performance in industry academia innovative.
COGNIZANT MASTERCODE'19 HACKATHON | Cognizant
Made it to the top 8 teams out of 10000+ teams in Cognizant MasterCode 2019.

EXPERIENCE

AKAMAI TECHNOLOGIES | Software Engineer II
February 2022 – Current | Bangalore, India
- Developed and enhanced multiple Apex Triggers and Classes to build custom logic as required for Salesforce Service Cloud.
- Developed custom interface by utilizing LWC and JavaScript to build custom Dashboards which display dynamic data from 3rd party tools.
- Developed and integrated real-time data sync between Salesforce and BigPanda using Api calls and Mulesoft to structure the data.
- Built custom solutions on Mulesoft to overcome limitations faced in Salesforce for processing bulk data.

CAPGEMINI INDIA | Senior Analyst
September 2020 - February 2022 | Mumbai, India
- Worked as a **Salesforce Developer** to create custom solutions based on the clients requirements using LWC, Apex, Lightning, Integration, etc.
- Developed custom solution using Apex Triggers and Classes to automate the case creation and auto-populate sensitive data which was previously taken as manual input hence reducing the manual input time by 80
- On boarded multiple countries data for a client and worked extensively on Data migration from other system to Salesforce

CAPGEMINI INDIA | Senior Analyst Intern
From January 2020 | Pune, India
- Training on **Salesforce Admin** and **Salesforce Developer** followed by project development.

PROJECTS

ORDER MANAGEMENT SYSTEM - SALESFORCE
- Made an order management system by using salesforce admin, apex and developed a custom UI using LWC and Aura and Visualforce.
- Implemented custom logic to display products, add to cart, apply discounts and place orders using LWC and Apex.
- Defined security and sharing using profiles and sharing rules.
- Visualized data using Reports and Dashboards.

RESOURCE MANAGEMENT APP - SALESFORCE
- Developed a Resource management system by using Salesforce admin, apex and developed a custom UI using LWC, Aura and VisualForce.
- Developed various use cases for on boarding resources, skill management, shift management and availability.
- Customized LWC pages and created custom Dashboard to show availability of resources with option to filter based on shift and skill.
- Implemented auto-refresh in Dashboard to maintain session and display real-time data.

AUTOMATION OF CREATION AND UPDATATION OF DEPENDENT PICKLIST VALUES - SALESFORCE
- Made a LWC Component which takes a csv file as an input and create dependent picklists values in Salesforce.
- It parses the file and utilizes metadata api to create and update values in org.
- Dependencies among the picklist is also created according to the values in file.