# The Role of Shelters in Providing Emergency Housing especially for the Homeless\*

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The city and the people of Toronto provide shelter to thousands of people every year. The majority that takes benefit from the city's overnight shelter are the homeless. The occupancy of these shelters is 100% on most nights and rarely does space go unoccupied. We need to make these shelters more accessible for the homeless and provide more funding to expand the program.

# **Table of contents**

1	Introduction	2
2	Data2.1 Source2.2 Methodology2.3 Visuals and Results	2
3	Discussion	3
4	Limitations	6
5	Appendix   5.1 Code	<b>7</b>
Re	eferences	8

<sup>\*</sup>Code and data are available at: https://github.com/saiyedgh/Shelters\_Toronto.git

# 1 Introduction

Homelessness is a genuine concern of the city and the people of Toronto. The city has acquired plenty of permanent and temporary shelters to provide better housing and overnight shelters for the homeless as well as others seeking emergency housing. The city of Toronto, like many other metropolitan cities, has suffered from the problem of homelessness for years. However, the role of the shelters in helping the homeless might go unnoticed because of the increasing numbers on the streets. My analysis aims to discover the issue in detail using data provided by the city of Toronto. Through my analysis, I aim to take you deep into statistics as well as focus on the patterns in order to develop empathy for the homeless. Lastly, the analysis will conclude the role of the shelters of Toronto in helping people overall and how they can improve to include more people in need.

## 2 Data

# 2.1 Source

The dataset is obtained from Opendatatoronto (Gelfand 2022), which focuses on daily shelter provided by the city and charities in Toronto. The overnight service keeps a record of the daily users accessing the shelter service with capacity and other important information. The data identifies the unique locations, the organizations involved, the various districts of the city, the types of programs, and the sector of the shelters.

The dataset is fairly new and limited because it was initiated in the year 2021. Despite the limited years of data, it is updated and maintained frequently, having a gold status on the platform. The dataset does not explicitly incorporates homelessness in its variables. However, according to the database glossary and description, the main users of the shelter service are predominantly the homeless (Government 2023).

## 2.2 Methodology

The dataset allows us to seek insights related to the last two years. Therefore, the paper will include comparisons across 2021 and 2022. Because the design of the dataset is based on the daily service, the daily statistics will be used to measure growth or decline in numbers. The analysis will also incorporate the different programs and sectors that the shelters serve and their trends and change over time. The data extraction and visualization will help the overall analysis by providing statistical and semantic insights about the operations of the shelters. Due to the majority of shelters having a homeless user base, the report will try to estimate how increasing the number of shelters can help accommodate the homeless population.

Due to the majority of shelters having a homeless user base, the report will try to estimate how increasing the number of shelters can help accommodate the homeless population. Another noticeable and influencing factor in the shelter data is the addition of *Covid-19* related programs that might affect the overall numbers. Hence, the analysis will aim to highlight and distinguish between the regular and *Covid-19* related programs wherever possible.

#### 2.3 Visuals and Results

The city of Toronto is divided into four major districts: Toronto (York, Old Toronto, and East Toronto), North York, Scarborough, and Etobicoke (Government, n.d.). The dataset also includes the new region of Vaughan. Using the district information, we can analyze the number of shelter users based on these regions.

Table 1: Total number of shelters in the city of Toronto with average daily users - 2021.

District	Numbers	Users
Etobicoke	2	176.11233
North York	5	1094.29863
Scarborough	10	668.22466
Toronto	94	4262.63288
Vaughan	1	69.63562
NA	3	111.35616
Total	115	6382.26027

Table 2: Total number of shelters in the city of Toronto with average daily users - 2022.

District	Numbers	Users
Etobicoke	2	188.00274
North York	6	1543.89589
Scarborough	8	789.04110
Toronto	90	5287.21918
Vaughan	1	69.95616
NA	4	133.43562
Total	111	8011.55068

### 3 Discussion

Coming soon...

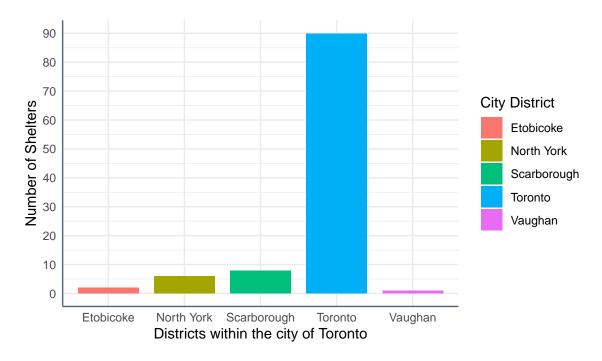


Figure 1: Number of shelters in Toronto by district.

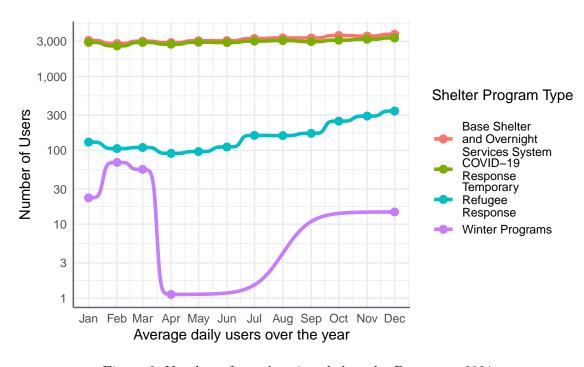


Figure 2: Number of people using shelters by Program - 2021.

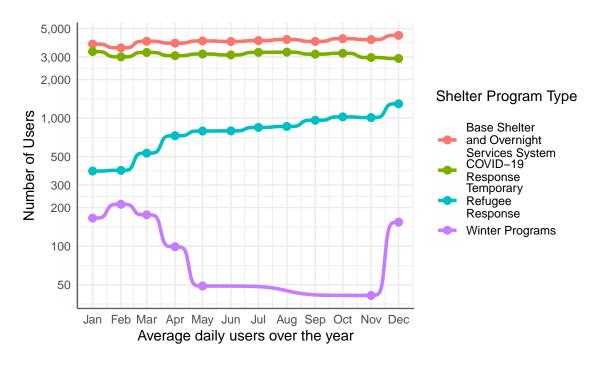


Figure 3: Number of people using shelters over time by Program - 2022.

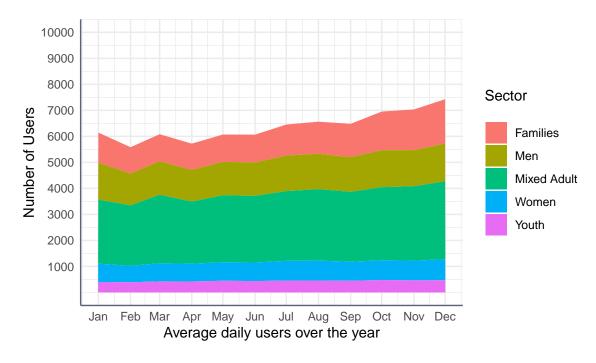


Figure 4: Number of people using shelters over time by Sector - 2021.

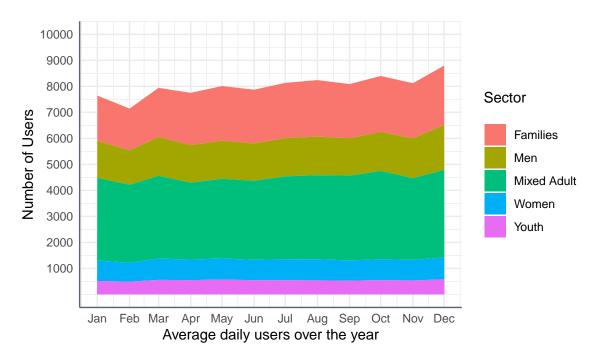


Figure 5: Number of people using shelters over time by Sector - 2022.

# 4 Limitations

Coming soon...

# 5 Appendix

# **5.1 Code**

The report was created using R (R Core Team 2020) and R Studio (RStudio Team 2020) with Quarto (Quarto, n.d.) – a new version of R Markdown (RStudio, n.d.). The main library utilized for this purpose is Tidyverse (Wickham et al. 2019). Its used sub-packages include dplyr (Wickham et al. 2022) to enable query-like syntax, and ggplot (Wickham 2016) to create graphs and charts. Other packages and tools include here (Müller 2020), janitor (Firke 2021), knitr (Xie 2022), kableExtra (Zhu 2021), and scales (Wickham and Seidel 2022). Their respective function is to find csv files, clean data, generate reports, create tables, and enable customized legends and break points. Lastly, as csv files convert the date column to character, the lubridate (Grolemund and Wickham 2011) package was used to convert character dates to proper dates, something essential to plot date or time variables.

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