Well Planning Problems and Solutions

## 1. Problem:

I can't access the Well Planning application.

## Solution:

Ensure you are connected to the company VPN. If access persists as an issue, contact IT support for assistance.

## 2. Problem:

The well plan template is not loading.

## Solution:

Clear browser cache or switch to a different browser. If unresolved, contact the Data Management Team.

## 3. Problem:

I receive "Permission Denied" when trying to edit a well plan.

## Solution:

Ensure you have the Planner role. Request access from your supervisor if needed.

## 4. Problem:

Plan submission button is disabled.

## Solution:

Verify that all required fields are filled. Contact support if the button remains disabled.

## 5. Problem:

Well plans are not appearing on the dashboard.

## Solution:

Ensure that the plans are published, not saved as drafts.

## 6. Problem:

I get an "Invalid date range" error when setting drilling dates.

## Solution:

Ensure start and end dates follow the company's planning guidelines.

## 7. Problem:

The map view for well location is blank.

## Solution:

Check internet connectivity and confirm the map service is available.

## 8. Problem:

Error: "Template version mismatch."

## Solution:

Ensure you are using the latest well plan template. Download the updated version from the portal.

## 9. Problem:

I can't upload attachments to the well plan.

## Solution:

Ensure the file type and size comply with the system's upload restrictions.

## 10. Problem:

Plan approval workflow is stuck at one stage.

## Solution:

Contact the approver directly or escalate to the system admin.

## 11. Problem:

Notifications for plan updates are not received.

## Solution:

Verify notification preferences and email address in the system settings.

## 12. Problem:

I can't export well plans to PDF.

## Solution:

Use the export feature within the application. If disabled, contact support.

## 13. Problem:

Error: "Plan exceeds maximum depth limit."

## Solution:

Verify that depth parameters comply with company policies.

## 14. Problem:

Unable to view historical plans.

## Solution:

Check access rights or request access through your supervisor.

## 15. Problem:

Gantt chart for drilling phases is not displaying correctly.

## Solution:

Adjust browser zoom or try another browser.

## 16. Problem:

The "Save Draft" feature is not working.

## Solution:

Ensure all mandatory fields are filled. Clear browser cache if the issue persists.

## 17. Problem:

I need to compare multiple well plans but can't find the option.

## Solution:

Use the compare feature under the Reports section. If unavailable, contact admin.

## 18. Problem:

Plan validation errors despite correct inputs.

## Solution:

Check for hidden formatting or special characters in fields.

## 19. Problem:

The cost estimation tool shows incorrect values.

## Solution:

Contact the Data Management Team to verify cost parameters.

## 20. Problem:

I can't delete obsolete well plans.

## Solution:

Deletion rights may be restricted. Request deletion through the admin.