

Sajal Baral

Fuquay-Varina NC, 27526

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Education

University of North Carolina at Charlotte, Charlotte, NC

May 2021

Bachelor of Science: Computer Science | **Concentration:** Software Engineering | **Minor:** Business

Related Coursework

Intro to Java I

Intro to Java II

Logic & Algorithms

Data Structures & Algorithms

Personal Coursework

- **FreeCodeCamp:** Learned latest techniques in UI/UX web design
- **The Odin Project:** Created fully responsive websites using JavaScripts and NodeJs

Technical Skills

- **Languages:** Java, Python, HTML, CSS, SQL, Matlab, Javascript
- **Software:** MS Office, MS Project, MySQL, Outlook
- **Database:** Oracle, Access
- **Systems:** Linux, Windows, Mac OS

Work and Leadership Experiences

Wireless Specialist

July 2020 - Aug 2020

T-Roc - Fuquay-Varina, NC

- Directed and supervised employees engaged in sales, inventory-taking, reconcile past receipts or performing service for customers
- Develop marketing communication strategy by implementing tactical promotions
- Exceeded issue-resolution targets and achieved exemplary customer satisfactory scores, consistently scoring 95 - 100% on all calls [outperforming 90%]
- Handled over 30+ technical/mission critical calls daily and consistently met high service standards
- Handled technical troubleshoots within enterprise environment including system crashes, slowdowns, and data recovery

Senior Sales Associate

June 2017 - July 2020

Walmart - Fuquay-Varina, NC

- Worked with a team to provide continuous problem solving skills and successful growth of the company
- Assisted my team and customers with providing solutions to technical problems
- Oversaw marketing logistics and coordinated activities across departments

Youth Leader

Aug 2014 - May 2019

Nepal Center of North Carolina (NCNC) - Cary, NC

- Organized events such as Cultural Night once every year
- Led fundraising projects which successful raised over \$5,000 to benefit Earthquake victims in Nepal
- Guided youth through college application process, essay writing, and interview
- Worked with event planners to hold ceremonial festivals