



24/7 Call Center - 044 4001 3001 / 044 2430 1930 E-mail: customersupport@airindiaexpress.in

Confirmation number: ZXYBEE

Receipt and Itinerary as of 28/ May /2020 07:57

You will need to provide this confirmation number and your passport/photo I.D. and valid visas (where applicable) at check-in to receive your boarding card.

Cabin Baggage allowed is 7Kgs (Including Duty Free Items) per adult and child passenger, dimensions not to exceed 20x14x9 inches. Hand Baggage in excess of 7Kgs will be retrieved at the boarding gate and passengers will need to pay applicable IATA Excess Baggage charges. This Excess Baggage will be loaded in the cargo hold subject to space availability /Aircraft permissible weight limitations with Limited Liability to the Airline.

Journey 1: Dubai, Terminal 2, DXB to Thiruvananthapuram, New Intl Term, TRV Booked on 28/ May /2020								
Outbound: Dubai, Terminal 2, DXB Depart: 29/ May /2020								
Flight no.	Departing		Arriving		Duration			
IX -1540	Terminal 2	minal 2, DXB / May /2020	Thiruvananthapuram, Intl Term, TRV 23:00 29/ May /2020	iiii, New		10 Minutes		
Passengers		Fare type	Taxes and fees		1	otal		
MR SAJEER NOOHUKANNU ADT ADT 25kgs/CHD 25kgs/INF 10kgs		ECONOMY / YEVAC / Y AED 365.00			E) ion	AED 775.00		
Optional extras								
Passengers		Extras		Seat		Total		
MR SAJEER NOO! ADT ECONOMY	HUKANNU	FREE BAGGAGE 25KGS AED 0.00		Unassign	ned	AED 0.00		
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# Payment details

ARABIAN TRAVEL AGENCY LLC SHJ

AED 745.00 28/ May /2020 Invoice:

SHARJAH 1477 SHARJAH AE

Payment Type	Payment Amount	Base Amount
28/ May /2020 ,INVC	AED 745.00	AED 775.00
Total Payments:		AED 775.00

Cost breakdown	
Airfare: Tax: Special Services:	AED 365.00 AED 410.00 AED 0.00
GST Total:	AED 0.00
Total (Minus_GST):	AED 745.00
Total:	AED 775.00

### **NOTE**

# **Note to Passengers**

• Passengers can contact our 24 x 7 Contact Center +91 (0) 44 4001 3001 or +91 (0) 44 2430 1930 for any queries that they may have on their booking or flight.

# **Conditions of Carriage:**

- Kindly report for Check-in 3 HOURS before scheduled departure for an International Flight and 02 Hours before Scheduled departure of a domestic flights.
- Check-in counters will close 60 MINUTES before scheduled departure for an international flight and 45 Minutes before scheduled departure of a domestic flight.
- All passengers must possess a valid Passport and Visa for International Travel. For Domestic Travel, passengers must carry a valid Photo ID.
- Boarding gate closes 20 minutes before schedule time of departure. Passengers have to report to the boarding gate on time and failure to do the same may result in passenger being denied a seat on the flight.
- Cabin Baggage allowed is 7Kgs (Including Duty Free Items) per adult and child passenger, dimensions not to exceed 20x14x9 inches. Hand Baggage in excess of 7Kgs may be retrieved at the boarding gate and passengers will need to pay applicable Excess Baggage charges. This Excess Baggage will be loaded in the cargo hold subject to space availability /Aircraft permissible weight limitations with Limited Liability to the Airline. Additionally one laptop bag comprising of a laptop shall be permitted.
- Passengers are requested to carry Portable Mobile Chargers, Power Banks, E Cigarettes as part of their hand baggage as these are not permitted in the checked in baggage due safety reasons.
- Passengers are advised to pack fragile items in proper and secure packing so that it is not damaged, Airline will not be responsible for any damage to the fragile items carried.
- Passengers are advised not to include valuables and important articles /documents in their checkedin baggage and may carry the same in their hand baggage to avoid damage/, loss or delay. Air India Express will not be responsible for loss of the same.
- Please visit our Website for restrictions of carriage of items including forbidden Dangerous Goods.
- Excess Baggage at the airport may be accepted for carriage at a payment, subject to space availability /aircraft permissible weight limitations.
- In case of circumstances beyond its control, Air-India Express may without notice, cancel, reschedule or reroute a flight. In such cases when the flight is cancelled or delayed by more than 3 hours, Air-India Express shall either: Carry the passenger on another of its scheduled passenger service on the same sector, provided space is available, OR Make a full refund of the ticket with no

- further liability to Air-India Express. (The passenger will be required to collect the refund from the point of purchase.)
- Air-India Express does not take any obligations or responsibility for transfer/connections of
  passengers or their baggage to other flights. Air-India Express is not liable for any losses or
  expenses arising out of any failure to board a planned connection. On cancellation or delay of its
  flight due to unforeseen circumstances Air-India Express will not provide for accommodation nor will
  it provide or arrange for alternate mode of travel.
- Connecting passengers to refer to <a href="https://www.airindiaexpress.in/en/about-us/Connections">www.airindiaexpress.in/en/about-us/Connections</a> for details.

#### **Fare rules**

- Please refer to our website <u>www.airindiaexpress.in</u> for the terms and conditions associated with your booking.
- Refunds towards cancellation will be made in the same mode of payment as used whilst making the booking. For "Cash" payments, refunds maybe processed in cheque.
- As provided in Air-India Express's Regulations, certain fares may have conditions, which limit or
  exclude the passengers' right to change or cancel reservations. For bookings where change is
  permitted date change penalties will apply.
- Fares are subject to change without notice.

#### General:

- For credit card bookings, passenger will have to produce the credit card or credit card information used for the booking at the time of check-in. In case of failure to produce the same, Air India Express reserves the right to deny the passenger from boarding their flight.
- Passengers can now pre-book their seats in advance for a nominal price.
- Passengers wishing to carry excess baggage may book additional baggage online in 5 or 10 kg slabs subject to availability of the same.
- Air India Express offers pre-booked meals on select flights. Visit our website <a href="www.airindiaexpress.in">www.airindiaexpress.in</a> for further information on the above services.
- Passengers will have to present their itinerary receipt both at airport entry point and check-in along with a valid government issued photo id. International passengers (Valid passport) and Domestic passengers (Driving License, Aadhar Card, Pan Card, Election photo id). The above may be checked at any time during your journey.
- Passengers travelling on domestic flights with infants and children will have to carry documents indicating the infants/children proof of age.
- Passengers are requested to read the detailed terms and conditions on the Air India Express website.
- For Passenger Charter issued by Ministry of Civil Aviation refer to information tab on www.airindiaexpress.in
- Travel Documentation is the sole responsibility of the passenger.
- This is an itinerary receipt and not a GST/ VAT invoice.