

## Bangladesh National Museum

Shahbag, Dhaka-1000

### Citizen's Charter

Objectives of Bangladesh National Museum (BNM): Collection, Preservation, Conservation, Documentation, Display, Education, Research and Publication of Objects of Historical, Cultural and Natural Heritage of Bangladesh

SL	Services/Activities	Related Officer/Desk	Telephone/Mobile
1	People from home and abroad can visit 44 permanent exhibition galleries of Bangladesh National Museum. Entry fee is required for all except children under the age of three years.	1. Keeper, Public Education 2. Deputy Keeper, Public Education	9675051 8621049 01718742985
2	Guide Lecturers are available to help visitors look around the galleries.	Do	Do
3	Disabled persons are provided with wheel chair while visiting the galleries.	Do	Do
4	Under the education program, the school students of different educational institutions/training academies/other organizations may visit the Museum with prior permission from the authority.	Do	Do
5	In case of emergency, first aid is provided to the visitors.	Public Education section	Do
6	Children's art competition, handwriting competition, essay writing competition, debate, poem recitation, seminars and exhibitions are arranged to celebrate the national and international memorable days.	1. Keeper, Public Education 2. Deputy Keeper, Public Education	Do
7	Folk songs and demonstration of fairs, traditional folk arts and crafts are arranged to celebrate the Bengali New Year.	1. Keeper, Public Education 2. Keeper, Ethnography and Decorative Art	9675051 9672701
8	Photographs and information of objects are available for education, research and publication on payment of a fixed charge.	1. Keeper 2. Deputy Keeper Public Education	9675051 8621049 01718742985
9	Two auditoriums of the Museum are available on payment of certain fees for holding non-political seminars, symposiums, discussions and cultural programs.	Auditorium Manager	8628107 01811638819 01721663952
10	Non-political persons or institutions can arrange exhibition on art and culture in one Exhibition Hall on payment of certain fees.	Do	Do
11	Local and overseas scholars can use the Museum Library with prior permission from the authority.	Librarian	8619396-400 /221
12	Annual report, journal, view cards, brochures, a quarterly Museum Newsletter ( <i>Jadughar Samachar</i> ) and research works are published.	Publication Officer	8619396-400/223
13	Museum's publications, view cards and VCD on museum exhibits are available for sale in the Museum Shop.	Sales Centre	8619396-400/239 or 01735605022
14	National and international exhibitions on historical, archaeological, cultural and natural heritage objects are organized in the Museum Exhibition Hall.	Keeper, History & Classical Art Keeper, Ethnography and Decorative Art	9671751 9614549 9675593

		Keeper, Contemporary Art and World Civilization Keeper, Natural History Keeper, Public Education	9675559 9675051
15	Information or data are provided as and when asked by different Ministries.	Secretary, BNM	9674796
16	Four Branch Museums under the administrative control of Bangladesh National Museum are: 1. Osmany Museum (OM), Sylhet 2. Ahsan Manzil Museum (AMM), Dhaka 3. Zia Memorial Museum (ZMM), Chittagong 4. Silpacharya Zainul Abedin Sangrahashala (SZAS), Mymensingh	Assistant Keeper (OM) Deputy Keeper (AMM) Deputy Keeper (ZMM) Deputy Keeper (SZAS)	0821-714361 7391122 031-620341 091-54560
17	Persons/institutions can contact the Curatorial Departments of the Museum to present objects for preservation in the Museum.	Keeper, History & Classical Art Keeper, Ethnography and Decorative Art Keeper, Contemporary Art and World Civilization Keeper, Natural History	9671751 9614549 9675593 9675559
18	A register is maintained for writing comments or any sort of complaint by the visitors	Front Desk / Reception	8619396-400/239
19	Daily programs and number of visitors are uploaded in the website of Bangladesh National Museum.	www.bangladeshmuseum.gov.bd Shahidur Rahman Khan Asstt. Registration Officer	8619396-400/233