VISMAYA V A

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PROFESSIONAL SUMMARY

DResourceful and detail-oriented Computer Applications graduate with hands-on knowledge in Networking, Operating Systems, and SQL. Proficient in desktop support fundamentals, basic troubleshooting, and system administration concepts. Demonstrates a strong ability to grasp technical concepts quickly, backed by academic exposure and project-based learning. Known for excellent communication skills, team collaboration, and a focused mindset toward continuous improvement. Eager to contribute to IT support roles with a problem-solving attitude and commitment to excellence.

STRENGTHS AND EXPERTISE

- Problem Solving and Analytical thinking
- Process Optimization & Improvement
- Effective Communication & Collaboration
- Leadership and Team Collaboration
- Attention to Detail & Confidentiality
- OS Troubleshooting (Windows)

TECHNICAL SKILLS

- Networking Fundamentals (TCP/IP, DNS, DHCP)
- Operating Systems (Windows)
- Microsoft Office Suite (Excel, Word, PowerPoint)
- Desktop Support and System Troubleshooting
- SQL and Database Management
- Basic Web Development (HTML, CSS, JavaScript)

EDUCATION

Christ college Mysore | Bachelor Of Computer Application   **2021 - 2024**
CGPA **:** 8.6

Sree Narayana Higher Secondary school | **2019 - 2021**
percentage **:** 82%

SSLC | Sree Narayana Higher Secondary school   **2018 - 2019**
percentage:92%

RELEVANT EXPERIENCE

Platform Development

- Designed and developed a web-based platform connecting local guides with Travelers.
- Conducted user research to identify pain points and implemented features to improve user experience.
- Configured local networks and practiced troubleshooting tasks in academic simulations.
- Provided support to peers in resolving OS-level issues during project labs.

EXTRACURRICULUM ACTIVITIES

- Organized multiple college-level tech events, managing technical setup, troubleshooting, and coordination.
- Managed team collaborations for project execution and investor presentations.
- Participated in an Infosys Workshop on Technology & Consulting: Gained insights into IT operations, business analysis, and problem-solving methodologies.

CERTIFICATIONS

- Google IT Support Professional Certificate (In Progress)
- Microsoft Excel Professional Certificate(in progress)

INTERESTS

- Reading
- Networking
- Exploring Business Opportunities
- Travel

LANGUAGE

- ENGLISH (Fluent)
- MALAYALAM (Native)